

Thank you for choosing us. We stand behind our brand and the quality of the items we sell. Replacement parts or products will be sent at our discretion within the 1-year warranty period. Proof of purchase, with the date of purchase as well as photos of the merchandise defect, must be provided. Photos are used to determine the cause of defects and for future quality control.

Rope Hammock Use & Care Guide

HAMMOCK CARE

Under normal use, your hammock will last for years. It is important to follow these basic tips to prolong the life of your hammock:

- **LOCATION:** A shady spot is best for hanging your hammock. The less direct sunlight the hammock is exposed to, the longer the life of ropes will be.
- **STORE IT:** Keep your hammock in a cool and dry location during bad weather, the winter months and when it will not be used for any extended period of time. Limiting your hammock's exposure to the elements will prolong its lifespan.
- **PROTECT IT:** Keep an eye out for pets, rodents and other animals that might chew or nest in the rope. Allowing pets, such as dogs, into the hammock may damage the ropes.

ABOUT THE SIZE OF YOUR HAMMOCK

With normal use, most rope-style hammocks will stretch over time. Inappropriate use, such as using the hammock like a playground swing or exceeding the weight limit, will cause the rope to stretch further or break, invalidating the product warranty.

CLEANING

DO NOT use bleach or fabric softeners.

Spreader bar hammocks can be hand-washed in your bathtub or a kiddie pool with mild detergent and a soft-bristled scrub brush. Try to keep the wooden spreader bars and galvanized O-rings out of the water as much as possible. For heavily soiled rope, soaking for about an hour may be required. Rinse and air-dry on a flat surface to prevent the ropes from stretching. If the rope is cotton, it may shrink a little while drying, but will stretch back out with use.

Hammocks without spreader bars can be hand-washed with mild detergent or machine washed, on the gentle/delicate cycle, using a mesh laundry washing bag and mild detergent. Before placing your hammock in the laundry washing bag, tie the ends of the hammock together to prevent tangling. Air-dry only, laying the hammock on a flat surface to prevent the ropes from stretching.

WOOD FINISH (WHEN APPLICABLE)

Over time, the finish may start to dull and wear off from normal outdoor weathering. To ensure the maximum life of your hammock, refinish the wood once you notice this happening. Leave everything tied together and work carefully around the rope; do not take the hammock apart as this will void the product warranty.



SAFETY STATEMENTS & WARNINGS



Safe Use of Your Hammock

- Prior to each use, inspect your hammock for wear or weakness.
- Take your time getting into and out of your hammock. Any hammock may tip if your weight isn't centered.
- Excessive swinging and other rough play may result in injuries and may wear out your hammock prematurely.
- Small children should not play unsupervised in your hammock.
- Pets should not be allowed into rope hammocks as it may result in injuries or damage the product.
- Do not exceed the recommended weight capacity of the hammock.

Any modification or failure to follow the recommended care will void the product warranty.