

Warranty Policy

1.What is covered?

Covers damaged parts, defects; missing parts incomplete, damaged packaging 30 days warranty.

2.Who is covered under the warranty?

Customers who have purchased our products on the wayfair platform have not exceeded the warranty period.

3.What is the timeline for coverage?

30 days.

4.What are the exclusions/limitations?

Logistics damage, products damaged due to abnormal operation are not covered by warranty.

5.Relevant contact information if customers are required to reach out directly.

Phone:

6.Are photos required for non-motion issues?

Need photo

7.Who authorized the Warranty?

Guangzhou Jinboxin Trading Co., Ltd.

8.Under what circumstances are replacement parts, full-unit replacements, or full refunds allowed?

Missing parts, accessories do not match. The product is seriously damaged, etc.

Signature:

