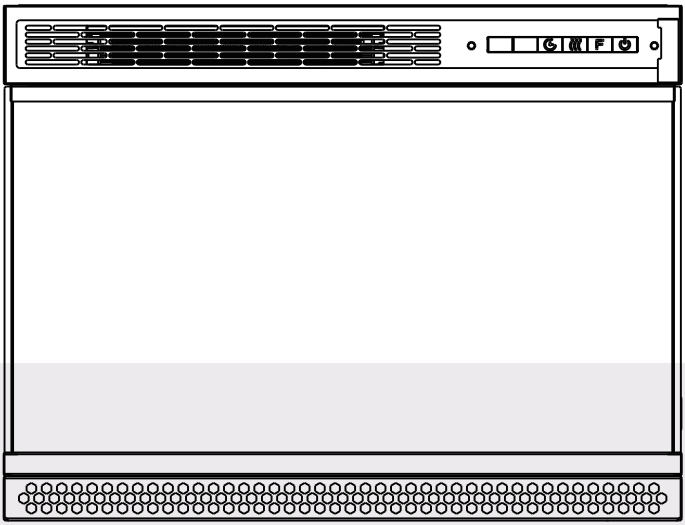
MANUAL INSTRUCTION

Electric Fireplace



Electric Fireplace

We offer a diverse range of products to meet the needs of customers.

indoor Furniture

We are a professional furniture provider with top-notch factories and outstanding designs, Our mission is to provide consumers with new lifestyles. By collecting consumer feedback, we constantly improve our products and create more choices for consumers. If you want to create your space, We are an ideal choice.

Always.



WARNING

Ensure that all parts and hardware are available before beginning assembly



WARNING

Failure to follow these instructions may result inelectric shock fire property or personal injury

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Do not store or use gasoline or other flammable liquids in vicinity of this appliance

⚠ IMPORTANT SAFETY INFORMATION!

⚠ WARNING

- **ALWAYS** keep **electric cords**, **home furnishings**, **drapes**, **clothing**, **papers**, or **other combustibles** at least **3 feet (0.9m) away from the front of this heater**, and away from the bottom, sides, and rear of this heater.
- **DO NOT** place the heater near a bed because objects such as pillows or blankets can fall off the bed and be ignited by the heater.
- **DO NOT COVER** this heater or **block** the air vents at all. Doing so could cause a **fire.**
- **AVOID fire or electric shock! NEVER** insert or allow any foreign objects to enter the ventilation or exhaust openings of this heater.
- **Prevent Fire!** Keep all **flammable liquids**, like gasoline or paint, away from this heater. This heater produces **arcing sparks** that **could ignite** flammable liquids.
- **DO NOT cover** this heater in any manner. Doing so could block the air flow and cause the unit to **overheat**, or could **ignite** the material covering the heater.
- **NEVER** run the **power cord** under carpet, rugs, runners, or any other covering. Doing so could cause the cord or materials covering the cord to overheat.
- **AVOID FIRE!** Regularly inspect all air vents to make sure they are free from dust, lint, or other blockage. **Unplug the unit** and clean with a **vacuum ONLY. DO NOT** rinse or get wet.

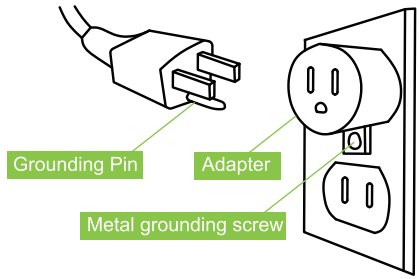
⚠ WARNING

- **For residential use only! NOT for commercial use! NEVER** use this fireplace for other than its intended purpose.
- **Use only** the electric insert and **included mantel. NEVER** use a mantel from **another maker.**
- **NEVER use** this electric fireplace insert **unless** it is **properly installed** in the correct mantel.
- Use **extreme caution** if using this heater **near children**, or where children may be present.
- **NEVER** leave this heater unattended. **ALWAYS** unplug this heater when not in use.
- This heater is **hot** when **in use. AVOID INJURY! DO NOT TOUCH hot surfaces, or attempt to move this heater while it is hot.**
- **ALWAYS** turn this heater off before unplugging it from the outlet.
- **AVOID INJURY!** Keep the cord from crossing traffic areas to avoid tripping.
- **NEVER modify this fireplace**. Doing so could result in personal injury or property damage. Modification of this fireplace **completely voids all warranties.**
- **Discontinue use** if this fireplace **malfunctions** or is **dropped or damaged in any manner. AVOID INJURY!** Keep the cord from crossing traffic areas to avoid tripping.
- **AVOID INJURY FROM TIPPING! NEVER** place **any objects on top** of this mantel. This mantel has wheels for mobility, and **any object placed on top may cause it to tip over.**
- **NEVER sit, stand, or climb** on this electric fireplace. Doing so **could cause the unit to tip over,** resulting in **serious personal injury or property damage.**

⚠ WARNING

- **Risk of electric shock**! **DO NOT OPEN!** No user-serviceable parts inside!
- **ALWAYS disconnect** this unit from the **power** supply **before** performing any assembly or cleaning, or before relocating the electric fireplace.
- **ALWAYS** store this heater in a dry location. **NEVER** use the fireplace if it has become wet.
- **NEVER** use this heater in **bathrooms, laundry rooms**, or any other location where the heater could fall into a **bathtub** or **pool**, **become damp** or **come in contact with water.**
- **NEVER** hang this unit on a wall **directly below an electrical outlet.**
- **NEVER** operate this heater if the **power cord** or **plug** has become **damaged,** or if the **grounding pin** is **damaged** or **missing.**
- **ONLY** use this heater on a **120 Volt 15 Amp grounded circuit. NEVER overload the circuit.** If this heater trips the circuit breaker, unplug all other appliances on the same circuit before the next use. Avoid plugging other appliances into the same circuit as this heater.
- **NEVER** plug this heater into an outlet that is **old**, **cracked**, or has any **loose wires or connections**. Plugging this heater into a faulty outlet could result in **electric arcing** within the outlet that could cause the **outlet** to **overheat or catch fire.**
- **ALWAYS** check your heater cord and plug connections with **each use**!
  - i) **MAKE SURE** the plug fits tight in the outlet! Faulty wall outlet connections or loose plugs can cause the outlet to overheat.
  - ii) **Heaters draw more current** than small appliances. **Overheating** may occur even if it has not occurred with the use of other appliances.
  - iii) During use **check frequently** to see if the **plug outlet or faceplate** is **HOT**!
  - iv) If the outlet or faceplate is **HOT**, **discontinue use immediately** and have a qualified electrician inspect and/or replace the faulty outlets.

- The cord supplied with the heater has a plug with two blades (live and neutral) and one round pin (ground). If a 3-slot receptacle is not available, an adapter **MUST** be used. The adapter **MUST** be **properly grounded** to the outlet box (see figure at right).



This insert has front panel made of **GLASS! ALWAYS** use **extreme caution** when handling **glass.** Failure to do so could result in **personal injury** or **property damage.**

NOTE: The electric insert is shipped inside the mantel. The drawer handle is inside the drawer. Remove all parts and hardware from the carton and place them on a clean, soft, dry surface. Remove the insert and drawer from the mantel. Check the parts list to make sure nothing is missing. Dispose of packaging materials properly. Please recycle whenever possible.

⚠ WARNING

This fireplace has wheels. **NEVER** use near **stairs** or **ramps**, or on **unlevel surfaces**. Doing so could cause the fireplace to **roll downhill** or **down stairs**, and cause **personal injury or property damage.**

OPERATION

Read and understand this entire owner's manual, including **all safety information**, before **plugging in** or **using** this product. Failure to do so could result in **electric shock, fire, serious injury, or death.**

Power

Make sure the ON/OFF switch, located on the control panel, is in the OFF position. Plug the power cord into a 110~120 Volt 15 Amp grounded outlet (see **IMPORTANT SAFETY INFORMATION** on **Pages 3 and 4**). Make sure the outlet is in good condition and that the plug is not loose. **NEVER** exceed the maximum amperage for the circuit. **DO NOT** plug other appliances into the same circuit.

Temperature Limiting Control

This heater is equipped with a Temperature Limiting Control. Should the heater reach an unsafe temperature (212°F / 95°C), the heater will automatically turn OFF. To reset:

1. Unplug the power cord from the outlet.
2. Turn the ON/OFF switch on the CONTROL PANEL to OFF. **Wait 15 minutes.**
3. Inspect the fireplace to make sure no vents are blocked, or clogged with dust or lint. If they are, use a vacuum to clean the vent areas.
4. With the POWER switch in the OFF position, plug the power cord back into the outlet.
5. If it switches off again, **UNPLUG THE HEATER RIGHT AWAY!** Have the outlets, wiring, and breaker box inspected by a professional. Make necessary repairs before using the heater.

TOOLS REQUIRED

Phillips Screwdriver

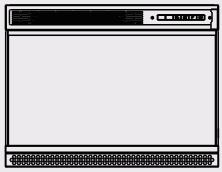
2 AAA Batteries

1 Persons Assembly

Up to 30 Minutes For Assembly

PARTS & HARDWARE

A Fireplace



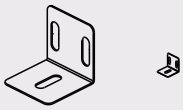
1 PC

B 4x12mm Screw



6 PCS

C Metal bracket



2 PCS

D Plastic buckle



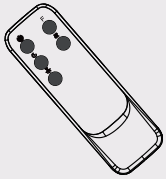
4 PCS

E 3x10mm Screw



8 PCS

F Remote Control



1 PC

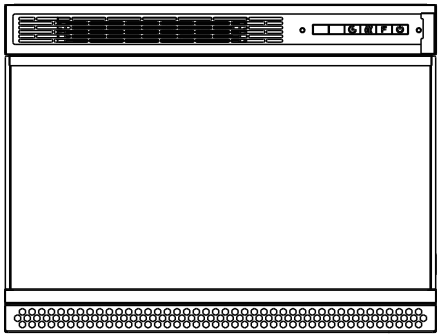
G Strip Light

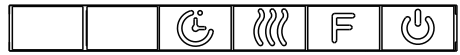


2 PCS

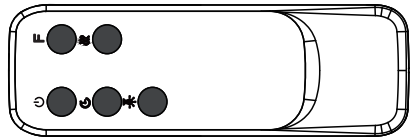
Control Panel and Remote

The control panel is in the upper right hand corner of the insert.





Manual control



Remote control

BUTTON	FUNCTION	ACTION&INDICATION
	ON: Enables control panel functions and remote control. Turn on flame effect and heat OFF: Disables control panel functions and remote control. Turn off flame effect and heat	1. Press once. Indicator light turns on. Power turns on. All functions enabled. 750W heater turns on and blows warm air.
F	COLOR button: Makes the color flame effect changing.	Press once. Flame color effect get changing. Press again until desired setting is reached. Keep press **3 seconds** Makes flame effect dimmer and brighter. Press again until desired setting is reached.
	HEATER button: Control the temperature output mode. When fireplace is turning on, keep pressing for 5 seconds to select the desired temperature setting. (65-95F)	1. Press once, heat turn off 2. Press again, Indicator lights up. 750W heater turns on and blows warm air. 3. Press again, Indicator lights up. 1500W heater turns on and blows warm air.
	TIMER button: Control timer settings to turn off fireplace at selected time.	1. Press once. Indicator light turn on. Temperature is set to hours. Press again until desired setting is reached. LED display show setting. Keep press 3 seconds Makes " **Back LED LIGHT"** color changing.
	LED backlight button: Tum on LED backlight and change color	1. LED backlight button: Tum on LED backlight and change color. 2. NOTE: This button only on remote.

INSTALLATION AND ASSEMBLY

1.Select a suitable location that is not susceptible to moisture.
2. Fix 2pcs of parts C on the fireplace by 4 screws (Fig. A)

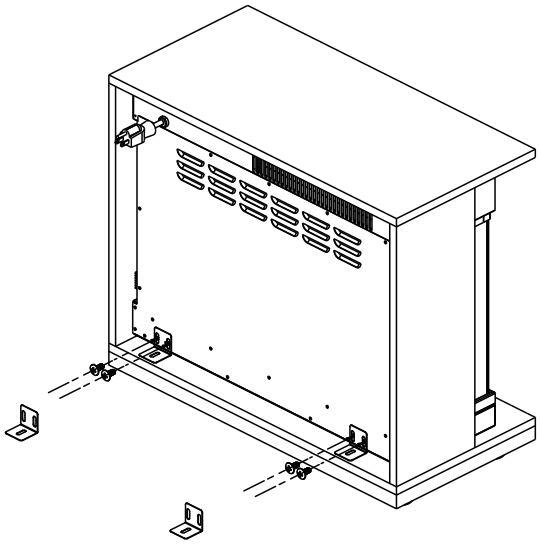


Fig. A

3.Fasten the fireplace on the mantel by 2 screws (Fig. B)

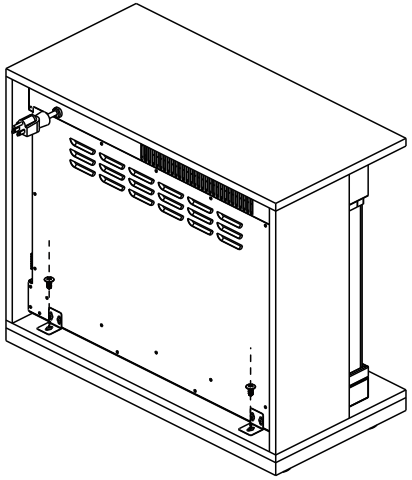


Fig. B

CARE AND MAINTENANCE



ALWAYS turn the heater **OFF** and **unplug the power cord from the outlet** before cleaning, performing maintenance, or moving this fireplace. Failure to do so could result in **electric shock, fire, or personal injury.**

Maintenance



Risk of electric shock! DO NOT OPEN! No user-serviceable parts inside!

ALWAYS turn the heater **OFF** and **unplug the power cord from the outlet** before cleaning, performing maintenance, or moving this fireplace. Failure to do so could result in **electric shock, fire, or personal injury.**

Electrical and Moving Parts:

- The fan motors are lubricated at the factory and will not require lubrication.
- Electrical components are integrated in the fireplace and are not serviceable by the consumer.

Storage:

- Store heater in a clean dry place when not in use.

Cleaning



NEVER immerse in water or spray with water. Doing so could result in electric shock, fire, or personal injury.

Metal: Buff using a soft cloth, slightly dampened with a citrus oil-based product. **DO NOT** use brass polish or household cleaners as these products will damage the metal trim.

Glass: Use a good quality glass cleaner and dry thoroughly with a paper towel or lint-free cloth. **NEVER** use abrasive cleansers, liquid sprays, or any cleaner that could scratch the surface.

Vents: Use a vacuum or duster to remove dust and dirt from the heater and vent areas. Clean the exterior of the fireplace with a slightly damp cloth or duster.

Wood: **NEVER** use abrasive cleansers, liquid sprays, or any cleaner that could scratch the surface. Clean the exterior of the fireplace with a slightly damp cloth or duster.

TROUBLESHOOTINE

WARNING: Turn off the appliance, unplug and let cool for at least 10 minutes before attempting to service. Only a qualified professional should attempt to service or repair the appliance.

Problem	Possible Cause	Corrective Action
NO FLAME	1. Dimmer control button set too Low. 2. LED bulb are burned out. 3. “Flame wand” has come loose from bracket. 4. “Flame wand” motor is not functioning.	1.Push Dimmer button to increase light 2. Contact with the technical 3. Remove back panel. Secure end of “ flame wand” back into the support Bracket 4. Call of Technical service.
The appliance turns off and will not turn back on	1.The overheat protection device in the appliance has been triggered. 2. House circuit breaker has been tripped	1.Turn all controls off, unplug the appliance, allow to cool for at least 10 minutes, then plug back in and restart. 2. Reset house circuit breaker.
The appliance does not turn on when the button is pushed to “ON”	1.The overheat protection device in the appliance has been triggered.	1.Turn all controls off, unplug the appliance. Allow to cool for at least 10 minutes, then plug back in and restart.
Remote control does not work	1.Low batteries. 2.Manual control on the appliance must be “ON” before operating the remote control.	1.Replace all batteries in the remote control 2.Push the appliance “ON” using the manual control panel, then use remote control to operate. If using the remote control the appliance, you must also turn on the appliance “ON” using the remote control

HELP CENTER

Question about your product? We're here to help. Visit us at:



Chat Support



Product Inquiry



Orders FAQ



Product Assembly



Returns & Refunds

We Stands Behind the Quality of Their Furniture

If you have any issues with your item please let us know! We will always do our best to come up with a solution that you will be happy with.
Please get in touch with our customer service team before returning the product.
And pls do not throw the original box(es) if you have not finished assembling or confirmed no quality issues.

Length of return period:

Items can be returned within 30 days of purchase.
In the meanwhile, everything you purchased from us comes with a one-year warranty.

Who is responsible for the return shipping fee:

We will cover the return shipping fees if:

1. Your item has a manufacturing defect in its materials or workmanship. For example, torn wicker or misaligned screw holes. We will send you a prepaid shipping label after photos are sent.
2. Your item has been damaged in transit. For example, glass is broken or wicker is damaged. We will send you a prepaid shipping label after photos are sent.
3. You receive the wrong box(es) due to a warehouse error. We will send you a prepaid shipping label after photos are sent of the wrong SKU numbers on the outer box(es).
4. One or more boxes are lost in transit. We will send you a prepaid hipping label if you no longer want the item.

*However, we still hope to work with you for a better solution instead of a return. Please don't hesitate to contact our customer service team.

Customer will cover the return shipping fees if:

1. You don't like the product(s) after receiving the box(es).
2. You no longer need the product(s) but you have received the box(es).
3. You buy the product(s) by mistake but you have received the box(es).
4. Order/Shipment cancellation failed and you have received the box(es).

Return Request

In order to get a full refund as described in this return policy, all items must be: (1) In a brand new/unused condition, please provide photos before and after packaging. (2) When returning, all accessories and parts are firmly packed in all original packaging.
If your return does not meet the requirements, you may not get a full refund.

When will I be refunded?

The refund is released once the goods have been returned to our warehouse.

What if the product is damaged/defective outside of the valid return period?

We want you to be a happy customer. Please reach out to us by email and we will come up with a solution to make sure you are satisfied.