

# WARRANTY DISCLAIMER

Hello, thank you for ordering. If you have any issues during using our products, please contact **Wayfair** directly. They will provide the best and professional assistance.

## **\*What's is covered by our warranty?**

The Warranty covers any defects in material or workmanship under normal use during the warranty period.

**Six Month warranty for the whole product. Replacement parts can be free for you.**

## **\*Who is covered by our warranty?**

Any customers whoever buy products from our company via Wayfair are covered.

## **\*What's the deadline of our warranty?**

The warranty time is calculated from the date of purchase. If your order exceeds 6 Months, your product won't be covered any more.

## **\*What is not covered by our warranty?**

1.Any damage or defects result from extreme weather like rain storm, heavy snow, thunder storm, hurricane, tornado or improper use & installation.

**2.Any damage or defects caused by transportation are not covered by our warranty.**

## **\*Are photos required for solving issues?**

Yes, once you want to get replacement parts, please contact **Wayfair** first then place an replacement parts order with photos attached ( **Especially fade issue and transportation damage** ). We need that to report to our factory, then we can confirm which replacement part you need and send it to you.

## **\* Under what circumstances are replacement parts, full-unit replacements, or full refunds allowed?**

- 1.Willing to cancel the order before the product gets shipped.
- 2.The product causes somebody badly hurt during normal use.
3. Buyer remorse within 30 days after purchase.
4. The whole product is badly damaged during normal use within 6 months.