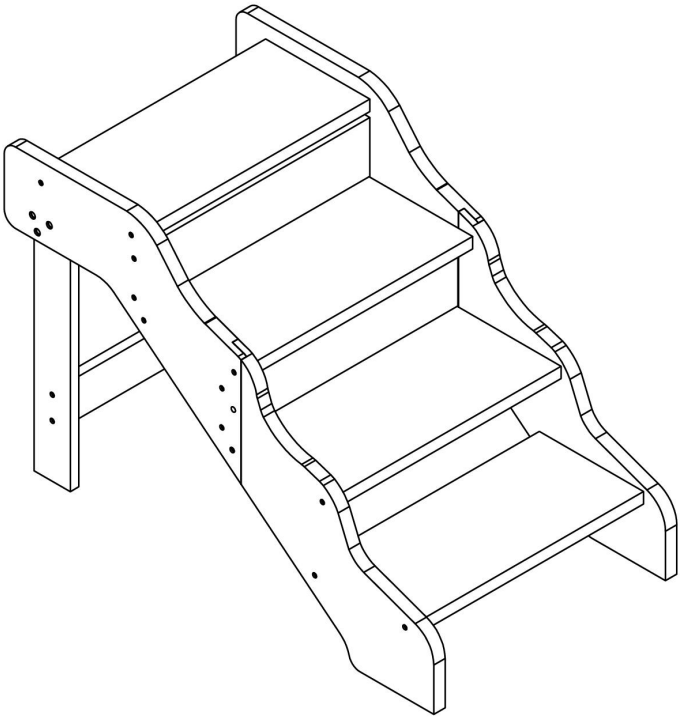
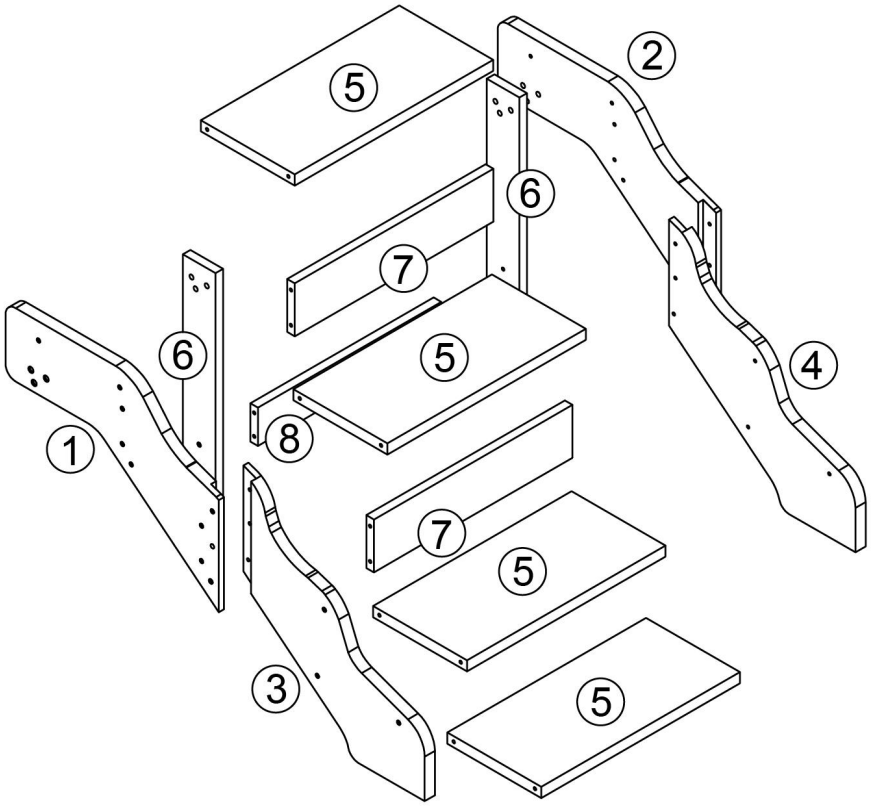
Upgrade · The Home Creator Way

Staircase-style Non-folding Dog Stairs



This is the original instruction, please read all manual instructions carefully before operating. We reserve a clear interpretation of our user manual. The appearance of the product shall be subject to the product you received. Please forgive us that we won't inform you again if there are any technology or software updates on our product.

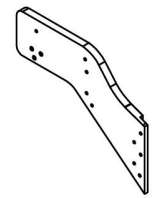
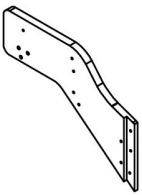
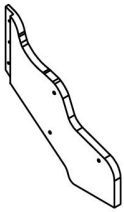
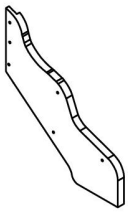
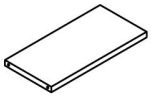
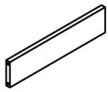
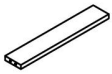
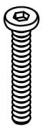
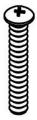
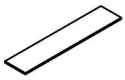
Explosion picture



Specifications

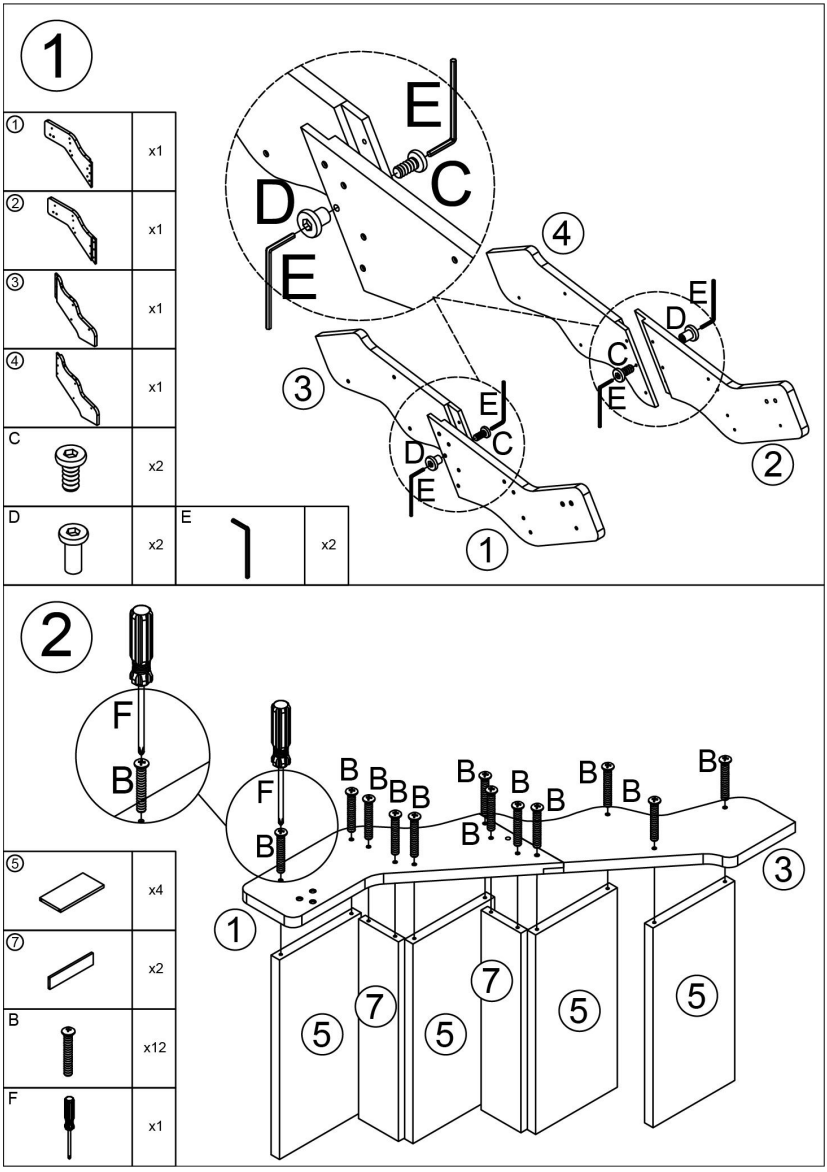
Model	ZD-25DOG02
Product Size	740×430×500mm
Color	Natural wood color
Load	150lb

Part & Hardware List

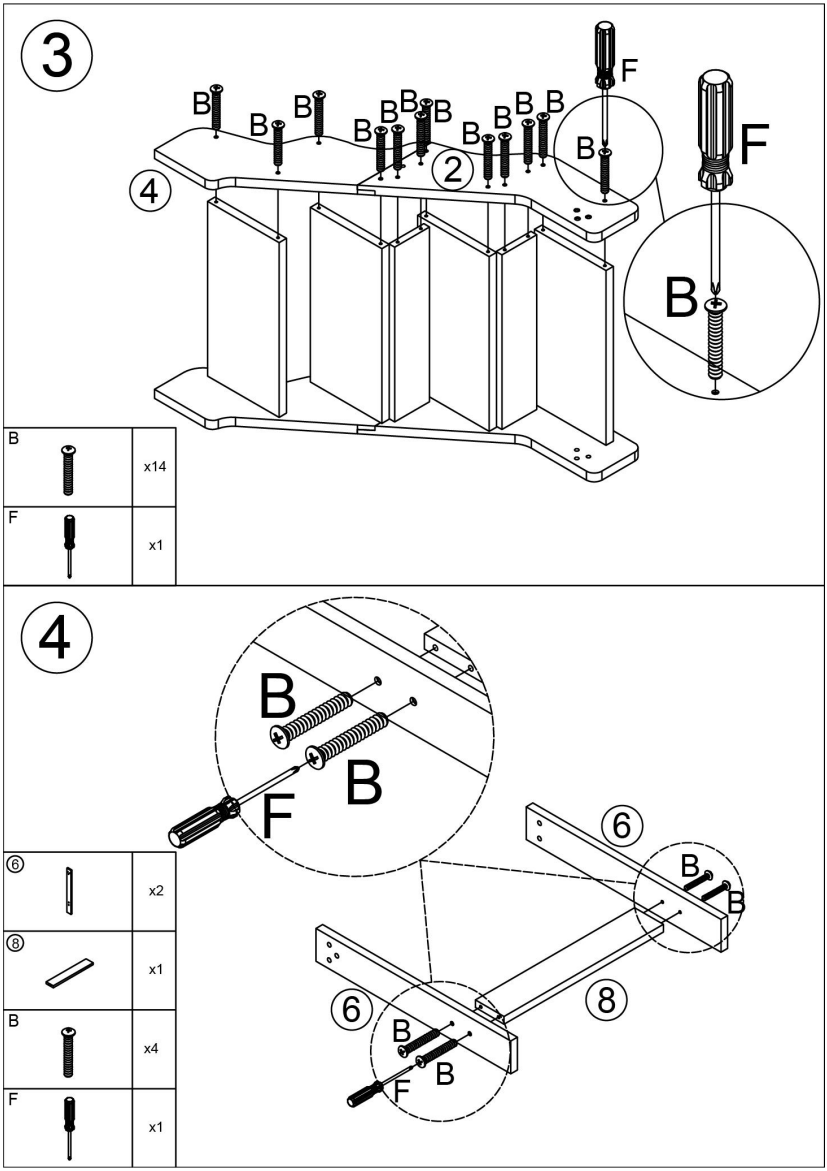
1  x1	2  x1	3  x1	4  x1
5  x4	6  x2	7  x2	8  x1
A  x6	B  x28	C  x2	D  x2
E  x2	F  x1	G  x4	

Installation:

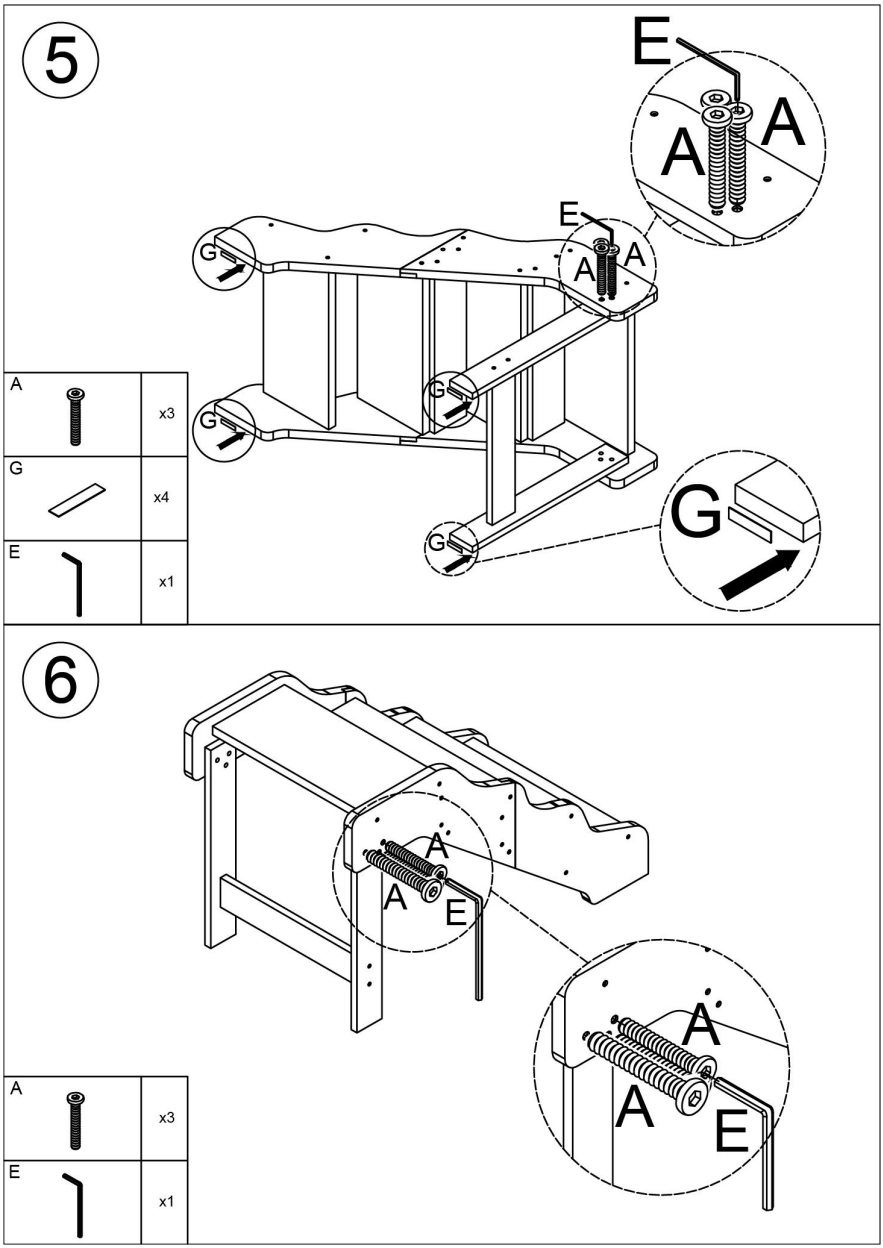
1.Join support legs 1 and 3,2 and 4 together, pass screws C and D through the holes respectively, and lock and fix them with a screwdriver E.
2.On the other side, align the hole of the support leg with the hole of the staircase panel and secure it with screw B.



3.Align the side holes of the crossbar of the support column with the holes of the support column and lock and fix it with screw B.
4.Align the upper side holes of the support column with the holes of the support legs respectively, and lock and fix them with screw A.Anti-slip rubber strips are respectively pasted under the support columns and the support legs.



5.Align the support column with the support leg hole on the other side and lock and fix it with screw A



Note: The above screws must be tightened and fixed; otherwise, there is a risk of loosening.

Usage method

Placing the Stairs

Securely position the non-folding pet stairs at your desired location (e.g., beside a bed or sofa). Ensure the base sits flat on the floor and the top platform rests evenly against the furniture surface, with no significant gaps.

1.Training Your Dog：Initial Introduction: Your dog may be hesitant at first. To encourage use, place their favorite treats or toys on the steps to guide them up voluntarily.

2.Positive Reinforcement: Gently encourage your dog from nearby. Use a calm, reassuring tone and never force them to climb. Allow your dog to get comfortable and explore the stairs at their own pace.

3.Observation & Adjustment: Once your dog is using the stairs, observe their movement. If their gait seems unnatural, check if the stairs are properly positioned or if the step height is suitable for your dog.

4.For detailed training tips, please refer to the instruction card

Usage Limitations:

Weight Limit: Do not allow dogs that exceed the maximum load capacity to use the stairs to prevent damage or injury.

Intended Use Only: This product is designed solely for pet use. Do not use the stairs as a step stool for people or for storing heavy objects

Cleaning and maintenance

1.For routine cleaning, regularly wipe the stair surface with a dry, soft cloth to remove dust and pet hair.

2.For stains, lightly dampen a soft cloth with a small amount of neutral cleaner, wipe the area, and immediately dry with a clean, dry cloth. Do not allow moisture to soak into the wood, as this can cause warping or damage.

3.Periodically clean debris (such as hair and dirt) from the step crevices using a small, soft-bristled brush.

Regular Maintenance

1.Every 3 to 6 months, inspect the screws at all connection points. If any are loose, tighten them promptly with a screwdriver to ensure the structure remains stable.

2.Minor scratches on the wood surface can be touched up with a matching colored wood marker or crayon. To maintain the finish, you may periodically apply a small amount of solid wood maintenance wax and buff evenly with a soft cloth to restore luster.

3.Avoid prolonged exposure to direct sunlight, damp environments, or heat sources (such as heater/AC vents), as this can cause the wood to crack, warp, or develop mold.

Important Safety Precautions

1.Before installation and use, read this manual thoroughly to ensure proper operation.

2.During assembly, keep children and pets away from the area to prevent injury from falling tools or components.

3.Discontinue use immediately if any damage is observed (e.g., loosening, deformation, or cracks). Do not use again until the product has been fully repaired or replaced to prevent accidents.

4.Discourage your dog from vigorous jumping, running, or prolonged standing on the stairs. This prevents stress damage to the product and reduces the risk of your pet falling.

5.Monitor your dog's physical condition during use. If you notice signs of joint discomfort, limping, or any other abnormal walking behavior, discontinue use and consult your veterinarian

Troubleshooting

Common Faults	Possible reasons	Solution
The stairs are shaking.	1. The screw is loose; 2. The ground where it is placed is uneven	1. Check the screws at all connection points and tighten the loose ones. 2. Adjust the position of the staircase to ensure it is placed on a flat ground or a non-slip pad is placed at the bottom
The step board is loose.	The fixing screws are not tightened or are damaged	1. Tighten the screws with a screwdriver; 2. If the screw is damaged, replace it with a screw of the matching specification
The wooden surface is moldy	Long-term exposure to a damp environment leads to residual moisture	1. Wipe the moldy area with a dry cloth, then disinfect it with diluted white vinegar, and finally dry it thoroughly; 2. Move the staircase to a dry and well-ventilated place to dry and prevent it from getting damp again
The dog doesn't want to use it	1. Not adapted to the first use; 2. The height or width of the steps is inappropriate	1. Use snacks and toys to guide and patiently encourage the dog. 2. Check if the size of the steps matches the dog's body shape. If not, you can contact the merchant to inquire whether they can be adjusted or replaced