



Limited Warranty Information

Hartmobility Inc. Product(s) are covered by a limited parts warranty, effective for one year from date of purchase. This warranty covers defects in design and workmanship that could arise under normal use circumstances. The warranty does not cover normal wear and tear, misuse, extreme use, or abuse.

This warranty does not cover defects or deficiencies that result from the following:

- Any alterations made to the original product.
- Improper storage, handling, use or maintenance; or any extraordinary use of the product(s)
- Failure to follow Hartmobility Inc.'s written Product instructions.
- Using or combining the product(s) with parts or accessories, other than those provided or recommended by Hartmobility Inc.
- Direct or accidental damage, act of nature or any cause external to, and beyond the control of Hartmobility Inc. including theft of the Product(s)
- Hartmobility Inc. does not assume any liability for damage resulting from improper or faulty installation; services provided by others; misuse or misapplication of the product(s).

This warranty will not cover any loss of use or damage that is caused by exceeding the recommended weight capacity from either a stationary weight or a force, or a total combined weight caused by a stationary weight and applied force together. Exceeding the recommended weight limits voids this and all implied or stated warranties.

Hartmobility Inc. shall not be liable for damages of any kind whatsoever; or for the costs of any corrective work, or repairs done without Hartmobility Inc.'s. prior written approval.

How to make a warranty Claim:

Email Hartmobility Inc with the nature of the claim. Include Product Code, Date of Purchase and relevant claim information. Do not return the product until you have been issued a RMA for return via our nominated carrier, otherwise shipping costs will be at the purchasers expense.

In any case, the costs of any work approved in writing cannot exceed the purchase price of the product(s).

If you have any questions, please contact Customer Care at info@hartmobility.com or call: +1-800-998-0774 Ext 3