

Problem with drawer alignment or operation?

Please refer to guidelines below, scan the QR code for a drawer instructional video or call the Copeland Factory (802) 222-9282.

Drawer Interlock System

Your Copeland case comes fitted with a safety feature that prevents more than one drawer per vertical column of drawers to be open at a time. This system consists of a rod mounted to the interior case side with a series of black *actuator tabs* that interact with an *activation pin* attached to each drawer side. Only one actuator per column may be in its *open position* at a time. When removing multiple drawers, remove the first drawer, then flip its tab to the *closed position* before moving on to the next drawer. Reverse this process to replace drawers, flipping each tab to its *open position* before attempting to insert the respective drawer. *Be sure to insert drawers in their original position.*



Figure 6. Activation pin on drawer side



Scan QR Code for
Video Tutorial



Figure 4. Actuator tab in the open position



Figure 5. Actuator in the closed position

Interlock / Drawer Troubleshooting

A Single Drawer Is Not Closing Properly

- Disengage the drawer from the undermount clips and remove the drawer from the slides.
- Rotate the black actuator tab on the right to verify that it moves freely. (If the tab does not rotate easily, go to the next section.) Push the tab lightly so that the slot is pointed down. This is the “drawer closed” position. Pull the actuator back up so that the slot is pointed again toward user. This is the “drawer open” position. NOTE: TO REINSTALL A DRAWER, THE ACTUATOR MUST BE IN THE DRAWER OPEN POSITION.
- Reinstall the drawer on the undermount slides. Verify that the pin on the right drawer side is in place and fully inserted. Pull out each slide and place the drawer on them. Note that each slide rail has a small / bent metal tab at the back. This tab must be inserted into the small hole located on both the right and left sides of the drawer back. A good indication that the slide is fully seated is you will hear a “click” as the slide is pulled forward into the undermount clip.

Multiple Drawers On The Same Side Are Not Operating Properly

- Remove each drawer, one at a time, following Steps #1 and #2 above.
- With all drawers removed, again verify that each actuator tab rotates freely and that the interlock rail moves up and down in the slot.
- Reinstall all the drawers, one at a time, starting with the bottom drawer. Follow Step #3 above when reinstalling the drawers. Verify that each drawer closes properly.
- After reinstalling each drawer, verify all tabs above the installed drawer still rotate freely.
- If at any time an tab stops rotating freely after installation of the drawer below, remove and reinstall the drawer. If that does not resolve the issue, remove the clear bumpers located on each corner of the drawer front's back. If the issue remains, note the drawer installed that appears to be causing the issue and call the Factory for further guidance.

