

#### **Experiencing problems with your new KidKraft product?**

Before getting frustrated and returning your product to the store or Internet retailer, please give us a chance to solve all your problems. Call our office in **Dallas, TX** at **1-800-933-0771**. Our sales support team is available from **8:30 a.m. to 5 p.m.** Central Time Zone every **Monday through Friday**, and we want nothing more than for our customers to be satisfied. If you have a question and it isn't our normal business hours, just leave a message and we will call you back as soon as possible. Don't want to talk to someone? Information on replacement parts can be found at www.kidkraft.com.

Are our assembly instructions confusing? Are you stuck on a step?

# Please, let us help!

Are you missing a part? Do you need us to send a replacement part?

# Please, let us help!

Did a part arrive broken? Do you need us to send a replacement?

# Please, let us help!

Does the item you received differ in any way from what was ordered?

# Please, let us help!

At KidKraft, customer satisfaction is our top priority. Thank you for your business.

David Barr

**Executive Vice President** 

KidKraft 4630 Olin Road Dallas Texas 75244 www.kidkraft.com

Toll Free: 1.800.933.0771

Tel: 972.385.0100 Fax: 972.385.0277 Before calling customer service, please have your item's batch code ready.

This is your batch code:

If your batch code is not listed here, you can find it on the back or bottom of your product.

(example batch code:101287/65006A/04)



**Assembly Instructions** 

Item #65023

To order replacement parts, please visit www.kidkraft.com

## HARDWARE:

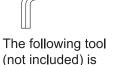
Please retain this information for future reference

- A. White Cross Dowel
  Bolt x 14 pcs
- (62mm, 2 1/2 in)
- C. White Cross Dowel
  Bolt x 4 pcs
  (32mm, 1 1/4 in)
- D. Cross Dowel Nut x 18 pcs



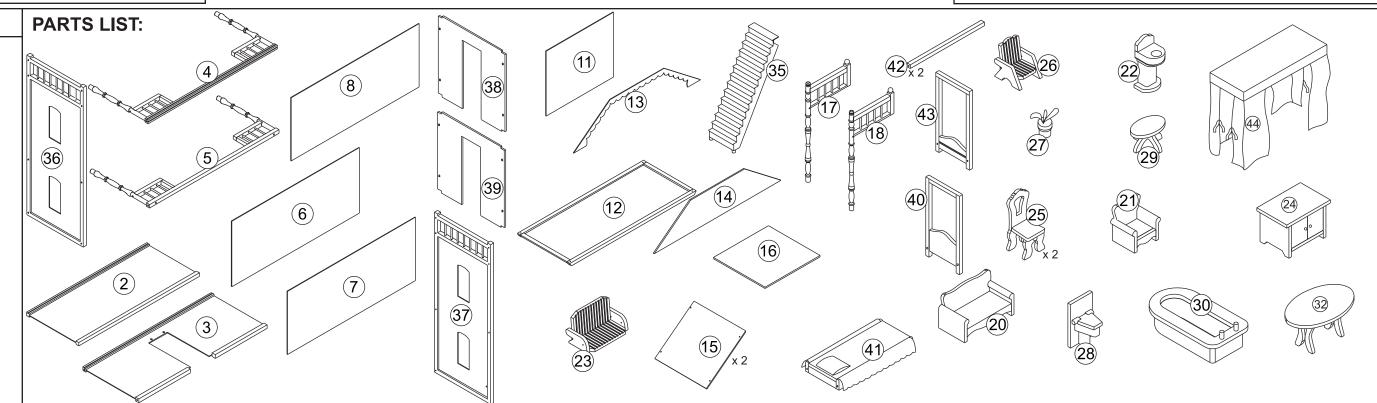
- E. Light Blue Screw x 12 pcs (%) (22mm, 7/8 in)
- F. Gold Screw x 10 pcs
  (32mm, 1 1/4 in)
- H. Screw x 8 pcs (22mm, 7/8 in)

Allen Wrench x 1 pc



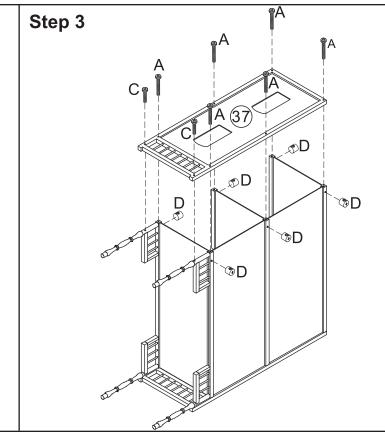
required for assembly:

Phillips® screwdriver



# Step 1 3 D A C A A A

Step 2



#### **A** CAUTION:

ADULT ASSEMBLY REQUIRED. Hardware contains small screws with sharp points. Keep unassembled parts out of the reach of small children.

#### **USE AND MAINTENANCE:**

-Use on level surfaces only

-Please check assembly at regular intervals, and frequently tighten hardware if necessary. If maintenance is not carried out, the product could cease to function properly.

#### **⚠ WARNING:**

CHOKING HAZARD. Small parts and sharp points, not suitable for children under 3 years.

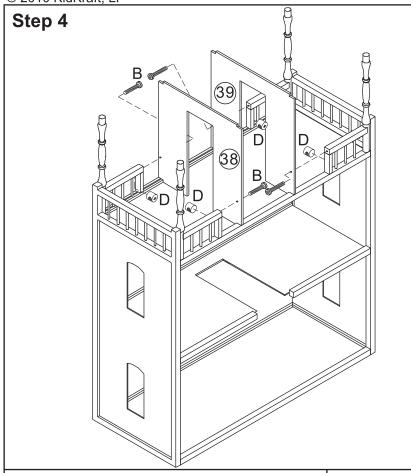
## **⚠ WARNING:**

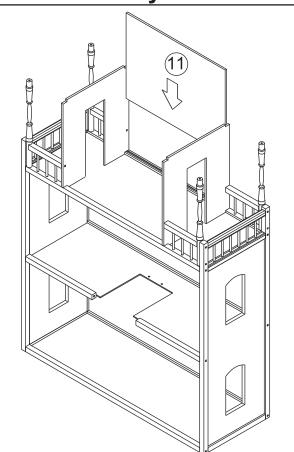
If used improperly, your dollhouse may be pulled over or fall, creating risk of injury or damage. To minimize this risk, we recommend that you use the enclosed wall anchor kit, which gives you the option of attaching the dollhouse to a wall. In addition, children should not be permitted to climb or pull on the dollhouse.

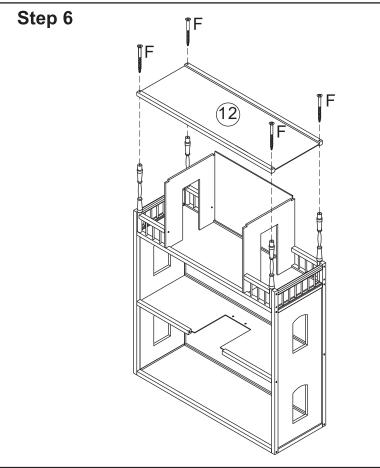


**Assembly Instructions** 

Item #65023

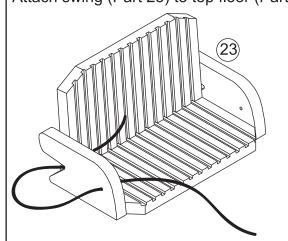




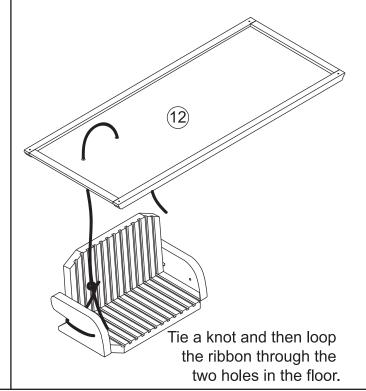


# After Step 6:

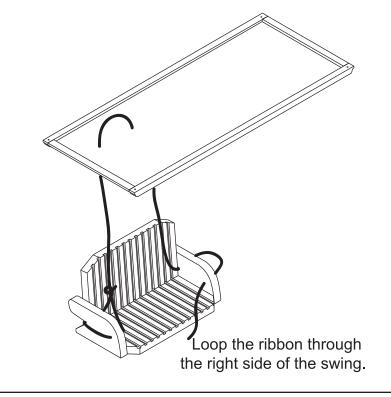
Attach swing (Part 23) to top floor (Part 12)



Loop the ribbon through the left side of the swing.



Step 5





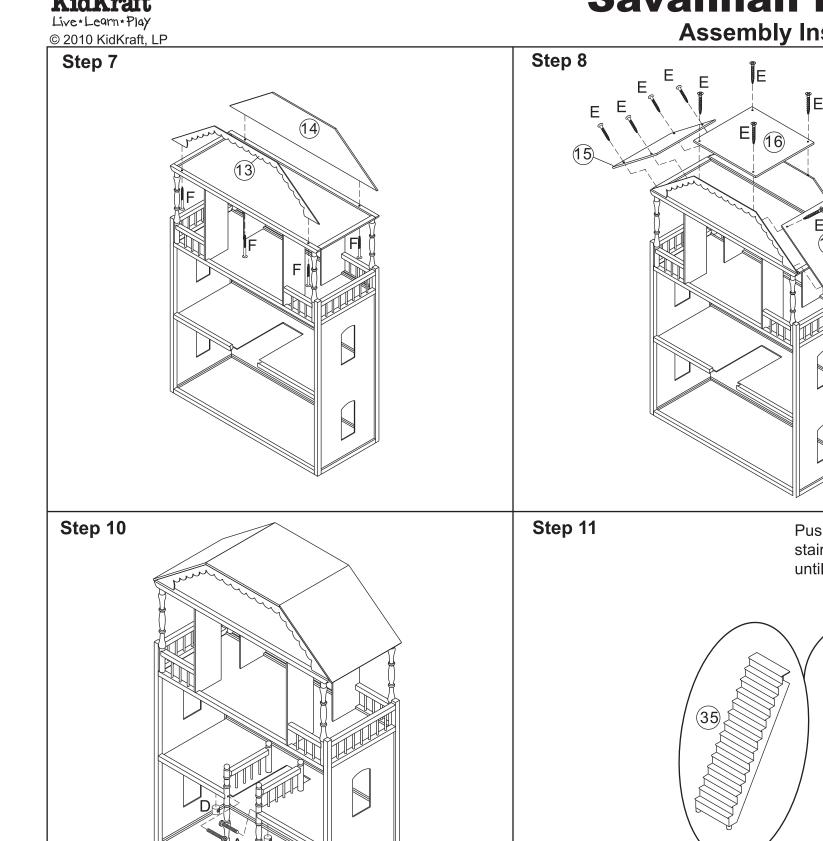
Before calling customer service, please locate the batch code number (example: 2693/65006/04) found on the bottom or back of your product.

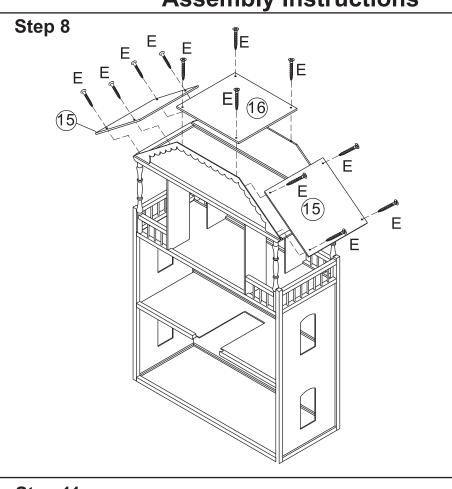
Customer Service 1-800-933-0771 www.kidkraft.com

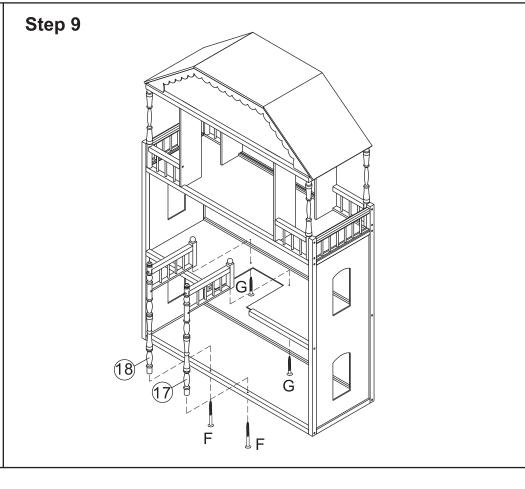


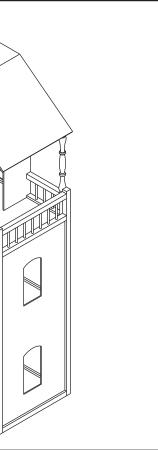
**Assembly Instructions** 

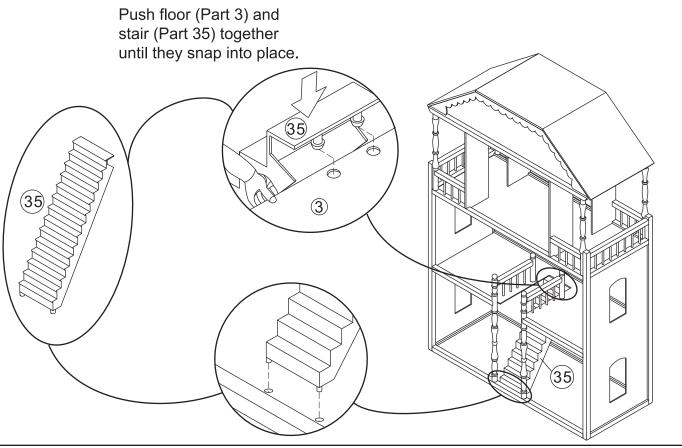
Item #65023



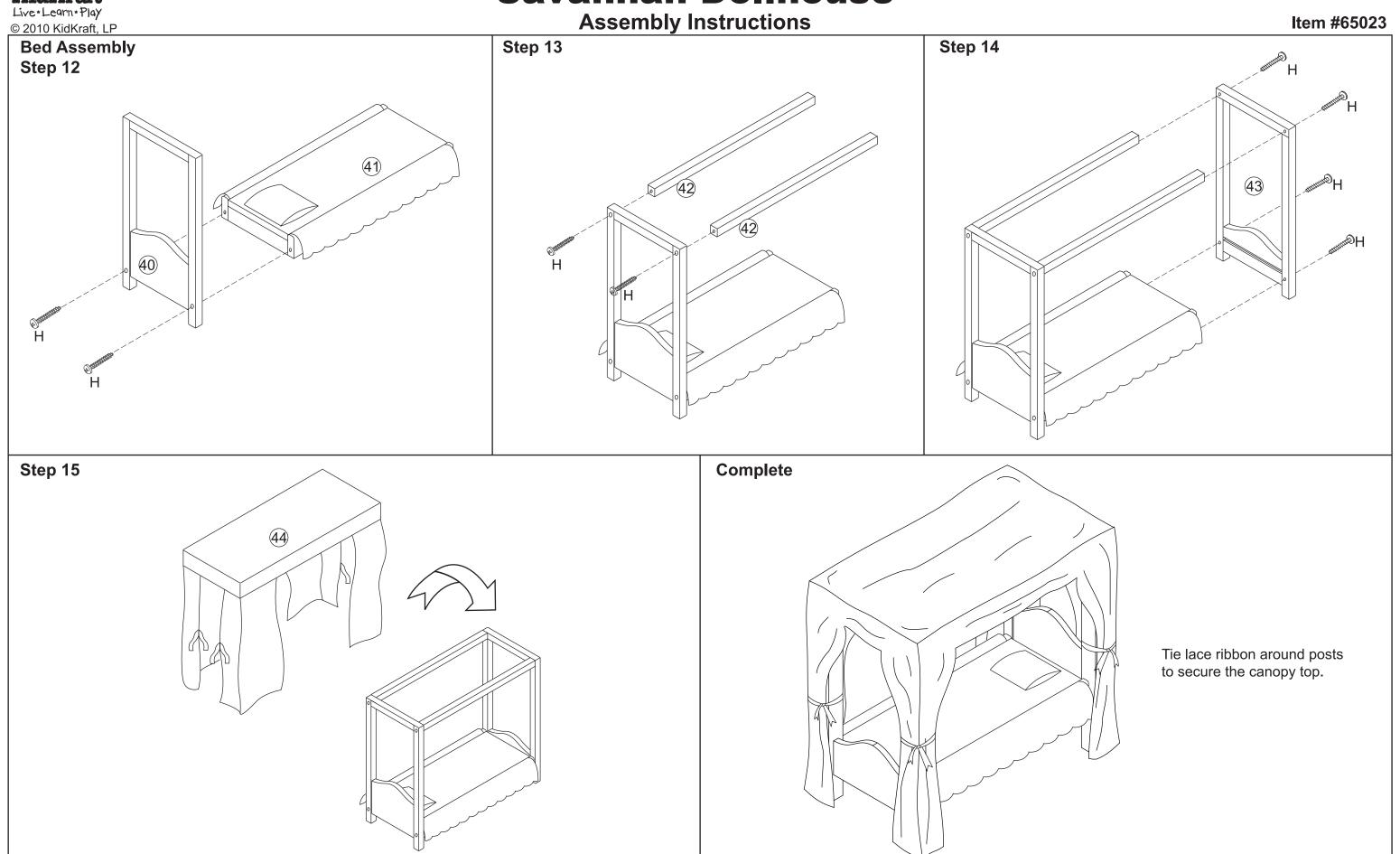












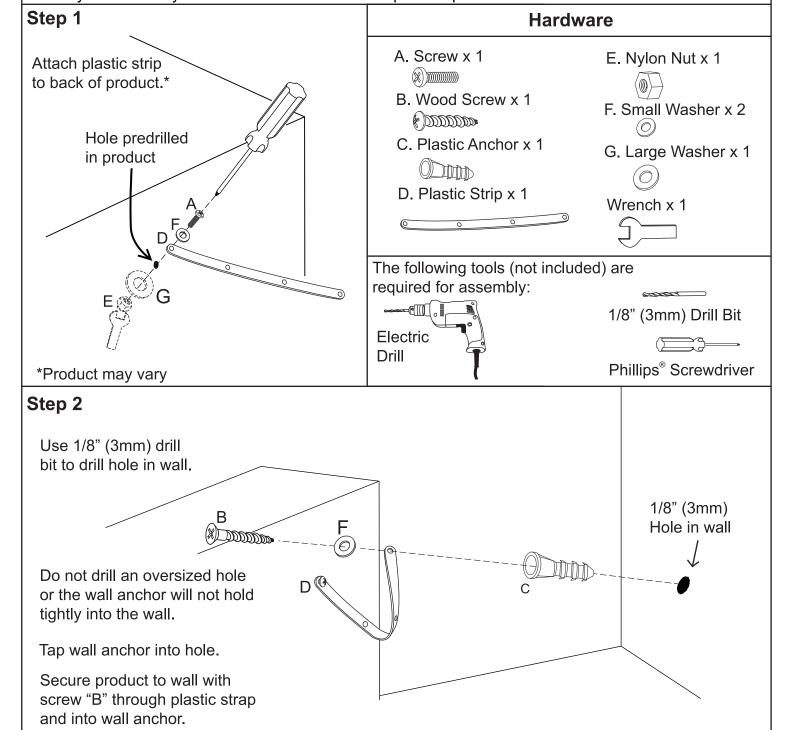


# **Wall Anchor**

## **Assembly Instructions**

\*\*\*For safe installation it is essential to use hardware appropriate for your wall type. This wall anchor is only for Drywall surfaces where wood studs are not available. Mount to wood wall studs whenever possible.

Use a 1/8" (3mm) drill bit for the pilot hole. If mounting to plaster, wood panels, brick or other surfaces than drywall consult your local hardware store or a qualified professional.



#### **ACAUTION:**

Adult assembly required. Hardware contains small screws with sharp points. Keep unassembled parts out of reach of small children.

#### **MARNING:**

Do not install on a wall where items can fall off and injure a child.

#### riangle WARNING:

CHOKING HAZARD. Unassembled parts may be choking hazard to children 3 years and younger.



#### Parental supervision required.

This toy is intended for children of a specific age or above. Parents should supervise the play area so that children younger than the intended age range do not interact with this toy. Use this toy on the floor. Do not allow children to climb on or around or in the toy.

## **IMPORTANT INFORMATION - PLEASE READ FIRST**

ALL OF OUR WOODEN ITEMS ARE HANDCRAFTED, HAND ASSEMBLED, AND HAND PAINTED. EACH ONE IS UNIQUE. SLIGHT IMPERFECTIONS MAY OCCUR AND ARE NOT MANUFACTURING DEFECTS.

PLEASE NOTE THAT WE DO NOT WARRANTY AGAINST THE USE OF PERMANENT MARKERS, NON-WATER-BASED PAINTS, CRAYONS, OR WASHABLE MARKERS. SOME OF THESE ITEMS CONTAIN PERMANENT COLOR DYES THAT COULD DAMAGE THE SURFACE.

## **CLEANING INSTRUCTIONS**

CLEAN THE SURFACE USING A SLIGHTLY DAMP CLOTH AND MILD DISH WASHING LIQUID IF NECESSARY. DO NOT USE ANY CLEANING PRODUCT CONTAINING ALCOHOL OR AMMONIA. THESE WILL DULL THE SHINY SURFACE OF THE PRODUCT. FURNITURE POLISH WILL ALSO WORK TO CLEAN AND DUST OFF THE SURFACE.

WE RECOMMEND THAT YOU TEST ALL CLEANING MATERIALS ON THE UNDERSIDE OF ANY SURFACE THAT WOULD NOT BE SEEN DURING NORMAL USE OF THE PRODUCT. IF YOU HAVE QUESTIONS REGARDING THE MAINTENANCE OF THIS PRODUCT PLEASE FEEL FREE TO CALL US.

#### **SOLE AND LIMITED WARRANTY**

THIS TOY IS WARRANTED SOLELY AGAINST MANUFACTURING DEFECTS FOR A PERIOD OF 90 DAYS FROM THE DATE OF PURCHASE, WHICH RUNS ONLY TO THE ORIGINAL USER OF THE TOY. IN THE EVENT OF A MANUFACTURING DEFECT, PARTS WILL BE REPLACED OR THE ENTIRE PRODUCT WILL BE REPLACED OR THE PURCHASE PRICE WILL BE REFUNDED, AT THE ELECTION OF THE MANUFACTURER. TO ACTIVATE AND PROTECT THIS WARRANTY, PRESERVE EVIDENCE OF ORIGINAL PURCHASE AND CAREFULLY INSPECT THE CONDITION OF THE TOY PRIOR TO AND AFTER ASSEMBLY, LOOKING FOR MISSING, DEGRADED, BROKEN OR HAZARDOUS PARTS, INCLUDING PARTS \WHICH CAN BE SWALLOWED BY A CHILD, CAUSE A CHILD TO CHOKE, OR OTHERWISE CAUSE INJURY. SUCH PARTS MAY INCLUDE MAGNETS, WHEELS, HUBS, FASTENERS, AND CONNECTORS. SHOULD YOU OBSERVE ANY DEFECTS, DO NOT USE THE TOY AND IMMEDIATELY NOTIFY THE MANUFACTURER. FAILURE TO DO SO SHALL CONSTITUTE MISUSE. MISUSE, IMPROPER ASSEMBLY, FAILURE TO HONOR A WARNING, FAILURE TO SUPERVISE, INSPECT OR MAINTAIN THE TOY, OR DAMAGE TO THE TOY, WHETHER INTENTIONAL OR INADVERTENT, SHALL INVALIDATE THIS WARRANTY. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

TO SUBMIT A WARRANTY CLAIM PLEASE CONTACT KIDKRAFT CUSTOMER SERVICE AT 1-800-933-0771 FOR INSTRUCTIONS ON HOW TO PROVIDE PROOF OF PURCHASE AND HOW TO RETURN THE ITEM FREIGHT PRE-PAID.

CUSTOMER SERVICE 1-800-933-0771 www.kidkraft.com