COMMERCIAL LIMITED WARRANTY

Statue Series

Product Category	Statue
Warranty Period	Thirty (30) Days Limited Commercial Warranty
Coverage	Defects in Material, Workmanship, and Surface Finish
Applicability	Commercial Installations (Hotels, Multi-family Housing, Resorts, Spas)

This commercial warranty is extended strictly to the original commercial purchaser and is non-transferable. It applies to products purchased and installed within North America for business and commercial applications.

1. Warranty Coverage Details

The manufacturer warrants this Statue to be free from defects in material and workmanship during normal commercial use for a period of thirty (30) days from the original date of purchase.

If a defect is found in normal commercial application, the manufacturer will, at its election, repair, provide a replacement part or product, or make appropriate adjustment. Proof of purchase (original sales receipt or Wayfair order confirmation) must be provided to the manufacturer with all warranty claims.

2. What Is Covered

• **Statue Structure:** Structural defects in the statue resulting from defective materials or manufacturing workmanship under normal commercial use.

• **Surface Finish:** Peeling, cracking, or other finish defects resulting from defective materials or workmanship when maintained according to the care instructions provided.

3. What Is NOT Covered

This warranty does not cover damages, defects, or failures caused by or resulting from:

• Improper installation, neglect, accident, misuse, abuse, or lack of proper maintenance.

• Labor charges, installation costs, or any other incidental or consequential costs incurred during removal, repair, or replacement.

• Exposure to aggressive chemical cleansers, abrasive pads, corrosive environments, or industrial solvents (always clean using a soft damp cloth and mild soap).

• Normal wear and tear from high-traffic commercial use that does not affect functional performance.

4. Warranty Performance & Remedy

Upon verification of a valid claim, the manufacturer will ship replacement parts or a complete replacement unit at no charge via standard ground shipping. The manufacturer is not responsible for any labor charges or damages associated with installation, repair, or replacement, nor for any indirect, incidental, or consequential damages, losses, or costs. In no event shall the liability of the manufacturer exceed the purchase price of the product.

5. How to Submit a Claim

To file a warranty claim, please contact our Customer Support Department directly through your Wayfair account or via the authorized dealer channel. Please ensure you have the following information prepared to expedite the process:

• Your Wayfair Order ID number / Purchase Invoice.

• Clear photographs and/or a brief video clip demonstrating the issue or defect location.

• A brief description of the commercial installation environment and the nature of the defect.

Installation Notice: Place or install the statue according to the product instructions. If wall mounting or anchoring is required, use suitable supports and hardware for the product weight and mounting surface.