

LIMITED WARRANTY INFORMATION

One Year Limited Product Warranty

We warrant its patio furniture free of manufacturing defects from date of purchase to the original purchaser only. Photos or inspection are mandatory. This product Warranty does not cover anything not specifically listed in the Warranty Coverage section of this warranty.

Usage in a residential setting: We warrant the welded aluminum frame and wicker strapping against structural failure and breakage a full one year from date of purchase under normal use. If initial product is received with defect, photos of all original packaging, associated Shipping label confirmation, and approved product images are required for warranty process. We warrant the cushion covers against fading for one year from the date of purchase under normal use.

Items not covered: Table tops, cushion foam or cushion fillings, winter covers, umbrellas, cast iron and steel bases, normal weathering of synthetic or natural finishes, breakage of glass, fading of fabric after one year, staining or mildewing of fabric and strapping or the compression of cushion fillings are not covered under the warranty. This warranty does not cover fading, wear, shrinkage of cushion covers due to misuse, or damage caused by lighting sources, modifications or alterations of any kind, made by any person or persons, after the product has left us. This warranty does not cover minor variations in texture and color of finishes.

We do not cover the failure of furniture caused by acts of God, accident, neglect, improper cleaning, improper shipping or handling. Proper product care is essential for preserving your rights under this warranty. Failure or neglect to perform proper maintenance required will void this warranty. Furniture stored outside or in other cold storage areas should be drained of any water. Water can damage the filling and cause molding and freezing which are not covered under warranty. The warranty covers only normal usage. No warranty applies to any condition resulting from misuse or abuse, or any condition resulting from incorrect or inadequate maintenance, cleaning, or care. To retain the limited warranty, regular care and maintenance is required. Extra care and maintenance is required in coastal areas.

Contact our Claims Department to file a warranty claim through our current and active official website. No returns will be accepted without properly filed Claim form and prior written authorization from our Claims Department. After authorization is received, your furniture must be returned in the original packaging, freight prepaid or agreed upon resolution.

In the case of discontinued models or finishes we will repair or replace the item or parts with the closest comparable current model.

Approved warranty claims will be replaced at no cost to purchaser. All freight is handled by purchaser.

This warranty is in lieu of any other warranty expressed or implied by law. This is a limited warranty and extends only to the original purchaser at the address of the original delivery. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.