

PRODUCT WARRANTY INSTRUCTION



Free Warranty Period:

The free warranty period starts from the product receipt date and lasts one year.



Coverage during the Free Warranty Period:

1. If any components of the purchased product are damaged due to non-human-induced reasons natural wear and tear excluded , corresponding new parts will be replaced free of charge.
2. If the entire purchased product is damaged due to non-human-induced reasons natural wear and tear excluded and cannot be further used, corresponding parts or a brand-new product will be replaced free of charge.



Coverage after the Free Warranty Period:

After the warranty period expires, replacement components will be provided to customers at cost price for continued service.



Additional Services:

After purchasing the product, customers can consult our staff for any product-related inquiries.



Contact Email :

service@brzpatio.com



Contact Phone :

9144101739
