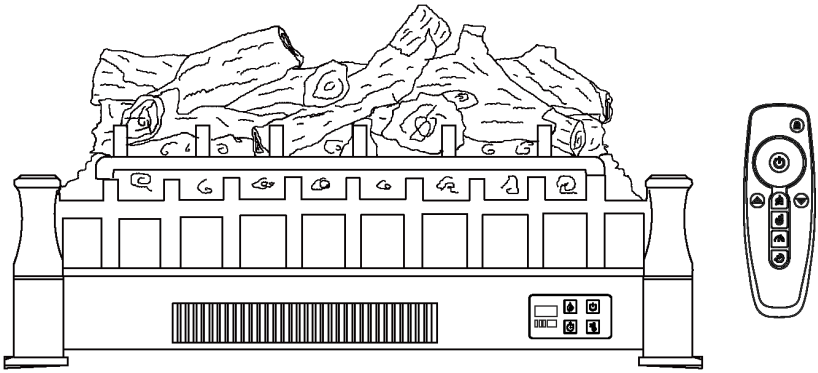
Electric Fireplace



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IMPORTANT SAFETY INFORMATION

WARNING: Any use of this appliance other than that recommended by the manufacturer in this owner's manual may cause fire, burns, electric shock and/or other serious injuries or death.

When using electrical appliance, basic precautions should always be followed to avoid the risk of fire, electric shock and injury to persons including the following:

1. THIS APPLIANCE IS HOT WHEN OPERATED AND CAN CAUSE SEVERE BURNS IF TOUCHED.
2. Do not operate the appliance before reading and understanding operating instructions. Failure to operate the appliance according to operating instructions could cause fire or injury.
3. Keep combustible materials, such as furniture, pillows, bedding,papers, clothes, and curtains at least 3 feet(0.9 m) from the front of this appliance and keep away from the sides and the rear.
4. WARNING:To avoid overheating, do not cover the heater.The clearance may be inadequate when installed in a recreational vehicle with the slide-out closed.
5. Risk of burns. Power to the appliance should be turned off, and the appliance should be allowed to cool before servicing.To disconnect the appliance from the power supply, turn off the controls, and then remove the plug from the outlet.
6. Do not install damaged, incomplete, or substitute components.
7. Young children should be carefully supervised when they are in the same room with the appliance.Toddlers, young children, and others may be susceptible to accidental contact burns.
8. To prevent accidental swallowing, media bed kits should be kept away from children and infants.
9. The remote control contains batteries. Keep them away from children. If swallowed, seek medical assistance immediately.
10. Do not recharge the batteries. Do not mix the batteries with the used ones or other battery types, store them with hazardous or combustible materials, or place loose batteries in a pocket, purse, or other container containing metal objects.
11. Ensure that you have incorporated adequate safety measures to protect infants/toddlers from touching hot surfaces.
12. It is imperative that the control compartments, circulating blower,and its passageway in the appliance are kept clean.The appliance should be inspected before use and at least annually by a qualified service person.
13. Under no circumstances should this appliance be modified.
14. Do not use this appliance if any part has been in contact with water. Immediately call a qualified service technician to inspect the appliance and replace any part of the control system which has been in contact with water.
15. Do not operate the appliance with the glass door removed, cracked, or broken.A licensed or qualified service person should do the replacement of the glass.
16. Do not strike or slam shut the appliance's glass door.
17. Keep the packaging material out of reach of children and dispose of the material in a safe manner.These are not toys like all plastic bags and should be kept away from children and infants.
18. Servicing should be done only while the appliance is disconnected from the power supply circuit.

19. Always unplug the appliance when not in use.
20. Do not operate this appliance with a damaged cord or plug after the appliance has been defective, dropped, or damaged in any manner.
21. Do not use the appliance outdoors.
22. Never place the appliance where it may fall into a bathtub or other water container.
23. Do not run cord under carpeting. Do not cover the cord with throw rugs, runners, etc.Arrange the cord away from high-traffic areas to avoid a tripping hazard.
24. Connect to properly grounded outlets only.
25. Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire or damage the appliance.
26. To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use it on soft surfaces, like a carpet, where openings may become blocked.
27. Always plug appliances directly into a wall outlet/receptacle. Never use an extension cord or relocatable power tap (outlet/power strip).
28. The product is classified as a Class I appliance,This appliance, when installed must be electrically grounded in accordance with the current.
29. Unauthorized modification of the power cord is prohibited to prevent electrical hazards or safety incidents.

PRE-INSTALLATION INFORMATION

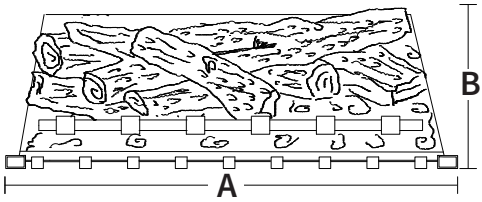
WARNING! DO NOT operate or use this Electric Fireplace if it is damaged or has malfunctioned or any part has been underwater. Immediately call a qualified service technician to inspect and to replace any part of the electrical system if necessary. Keep plastic wrapping away from children.
Note:

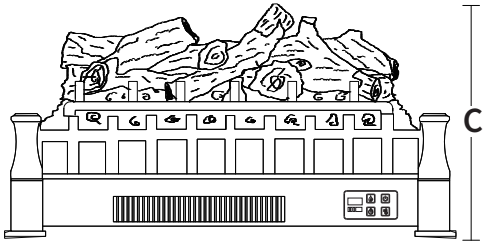
- Keep the packaging (carton, poly bag, polystyrene, etc.) for future transportation and/or storage.
- If the unit needs to be returned, please make sure all the spare parts are packed inside, and packed the same as the original packing.

Check Spare Parts

- Open the packaging carefully and remove the polystyrene.
- Check the spare part list below to verify all parts have been received.
- Carefully check if any damages that may have for the insert or spare parts.

TECHNICAL SPECIFICATIONS





Model	Unit	Overall Size		
		A	B	C
A	Inch	23	8.9	12.6
	mm	584	225	320
B	Inch	26	8.9	14
	mm	660	225	355

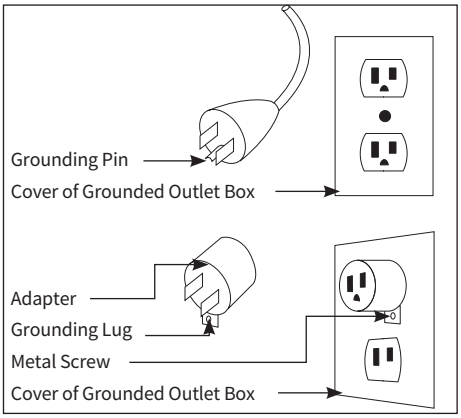
Technical Specifications	
Power Supply	120V/60Hz
Rated Current	12.5A
Power Supply	1500W/5120BTU
Heating Element	Infrared Quartz Tube

CAUTION: Maintain a minimum clearance of 12 cm between the product and the wall. Increase the wall clearance based on flame effect.

ELECTRICAL SAFETY

Read all instructions and warning prior to operating the appliance.

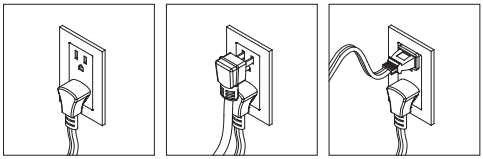
Ensure that all controls are in the “OFF” status before plugging the appliance into a properly grounded electrical outlet.
This appliance is for use on 120 Volts. The appliance has a 3-prong grounded plug. If your electrical outlet has only 2 slots, you will have to use an adapter to convert from the 3-prong power cord to a 2-slot receptacle. The green grounding plug extending from the adapter must be securely connected to a permanent ground such as a properly grounded outlet box. The adapter should only be used if a proper 3-slot receptacle is not available.
NOTE: Adapters are not allowed for use in Canada.



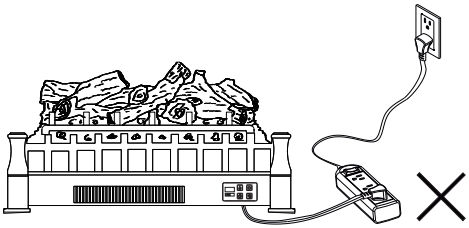
US-3Pin POLARIZED PLUG

This product is equipped with a 3-pin polarized plug as shown Fig Connect to properly grounded outlets only.This unit is for use on 120 volts only. For your safety, please always plug the unit into a wall outlet receptacle.An extension cord or relocatable power tap (outlet/power strip)should never be used.

Do not share a socket with other appliances when using electric fireplaces, please use a dedicated socket.



Never use with an extension cord or relocatable power tap (outlet / power strip).



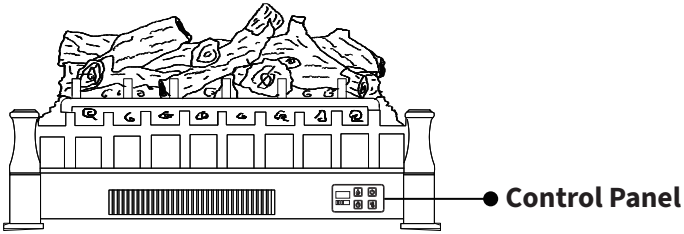
A15 AMP circuit is required to operate this appliance. If the breaker trips when the appliance is running, you may need to move the appliance to another location or unplug other appliances that are on the same circuit.

OPERATING INSTRUCTIONS

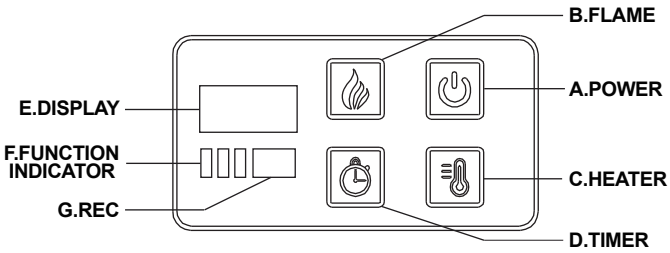
The electric fireplace control functions can be accessed in two ways:

- Using the control panel, located in the down right-hand corner of the electric fireplace.
- Using the multifunctional remote control.

The main control panel is located at the down right corner on the front.



MANUAL CONTROL PANEL



■ **POWER BUTTON (A):**

- The POWER button turns the appliance on or off. It has a memory function. The button turns off all functions at once but retains the settings in the memory (except timer). By pressing the button again, the unit will turn on at the same settings.
- If the TIMER has set and time has expired, all functions will stop. Press the POWER button start the appliance.

■ **FLAME CONTROL (B):**

- Press the flame button(B) to set the flames for different levels of flame height. These flame levels are shown in the Display Screen (E). The flame settings are as follows:

Button Press	Flame Level	Display Value	Fireplace Appearance
1st Press	High	3	Flames Highest,Logs Glow Highest
2nd Press	Medium	2	Flames Medium,Logs Glow Medium
3rd Press	Low	1	Flames Low,Logs Glow Low
4th Press	Sleep	None	Flame motor off, Only Low Glow (sleep mode)

NOTE: The "Sleep" mode is only valid when the heating function is on.

■ **HEATER CONTROL (C):**

- Press the Heater ON /OFF Button(C) to turn on the heater.
- When the heater is on, long press the heater button(C) for 5 seconds to enter the temperature setting mode. In this case, the Function indicator(F) is red, and the Display(E) flashes.
- For temperature settings, see below table for detailed instructions.
- When temperature setting finished, the Display(E) will flash 5 times and exit from the setting status.

Fahrenheit Temperature	95°F	70°F	71°F	.....	92°F	93°F	94°F
Celsius Temperature	35℃	21°C	22°C	.....	32°C	33°C	34°C
Display	shown	shown	shown	shown	shown	shown	shown

NOTE: Heating will be automatically paused when the set temperature is reached. Press the heating button to turn on the heater, regardless of the ambient temperature, the heater and the fan will be forced to heat up for 3 minutes (for the function test of the machine).

- With the heater on and the temperature is displaying with Fahrenheit scale, the indicator is red.
- Gently press and hold the Main Power Button(A) for 5 seconds to enter the temperature scale converting mode.
- The Function indicator flashes 5 times in red, then changes to green. And the temperature value is displaying with Celsius scale.
- Repeat the same process to convert from Celsius scale to Fahrenheit scale.

■ **TIMER (D):**

- The Timer Button(D) controls both the flames and the heater function.
  1. If the heater is operating when the timer is set, then the heater is under the control of the timer.
  2. If the flame function is operating when the timer is set, then the timer will control the flame.

3. If both the heater and flames are operating with the timer set, then the timer controls both the flames and the heater.

- Press the Timer Button(D) to choose the time interval. The interval period is shown in the LCD Screen and the indicator is in blue.For timer settings, see below table for detailed instructions.

Button Press	1st Press	2nd Press	3rd Press	4th Press	5th Press	6th Press	7th Press	8th Press
Timer Interval	30 Minutes	1 Hour	2 Hour	3 Hour	4 Hour	5 Hour	6 Hour	OFF
Display	30	1h	2h	3h	4h	5h	6h	None

■ **DISPLAY (Figure - E)** :

- The digital display will show the numbers for the corresponding function of the corresponding operation.
- When the function is operating, the display flashes for 5 seconds, then the operation mode is exited and the display turns off. It needs to be activated again to enter the operation mode.

■ **FUNCTION INDICATOR (Figure - F):**

- There are three LED indicators below the LCD screen - red, green, and blue.
- Red LED indicates the unit of the current displaying temperature value is Fahrenheit.
- Green LED indicates the unit of the current displaying temperature value is Celsius.
- Blue LED indicates the timer function is engaged.

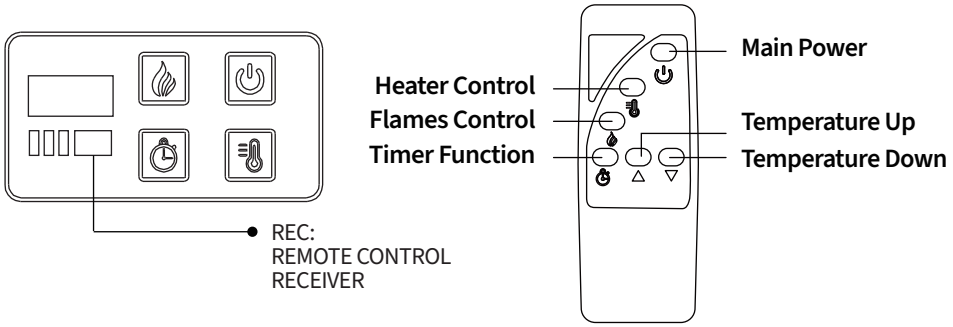
REMOTE CONTROL

The remote control can be used up to 13 feet (4 meters) away from the heater, so long as there are no obstructions between the remote control and the heater. the remote can control all the settings as the control panel does.

REMOTE CONTROL BATTERIES

Press and slide the battery cover on the rear of the remote and remove the cover.Insert two new AAA 1.5V batteries into the battery compartment. Ensure that the polarity is correct. Batteries are not included in the package due to safety during transportation.

Note: Do not mix old and new batteries together in the remote.
Do not mix alkaline, standard (carbon-zinc) or rechargeable (Nickel-cadmium, Nickel-metal, Hydroxde, etc.) batteries together.



REMOTE CONTROL:

- Power Button: Same as the control panel operation.
- Heating Button: Turn the heater ON/OFF.
- Flame Button: Same as the control panel operation.
- Timer Button: Same as the control panel operation.
- Up/Down Adjustment Buttons: When the heater is ON, press briefly to adjust the temperature.

Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.
However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.



Temperature Limiting Control

This heater is equipped with a Temperature Limiting Control.
Should the heater reach an unsafe temperature, the heater will automatically turn OFF. To reset:

- Unplug the power cord from the outlet.
- Turn the Power Switch on the CONTROL PANEL to OFF. Wait at least 15 minutes.Lower electric firebox internal temperature.
- Inspect the fireplace to make sure no vents are blocked, or clogged with dust or lint. If they are, use a vacuum to clean the vent areas.
- With the Power Switch in the OFF position, plug the power cord back into the outlet.

If it switches off again, UNPLUG THE HEATER RIGHT AWAY!
Have the outlets, wiring, and breaker box inspected by a professional. Make necessary repairs before using the heater.

CARE AND MAINTENANCE



- ALWAYS turn the appliance OFF and unplug the power cord from the outlet before cleaning, performing maintenance, or moving this fireplace. Failure to do so could result in electric shock, fire, or personal injury.
- NEVER immerse in water or spray with water. Doing so could result in electric shock, fire, or personal injury.
- Risk of electric shock! DO NOT OPEN! Replace parts contact our customer service team for help first !

CLEANING

Metal:

- Buff using a soft cloth, slightly dampened with a citrus oil-based product.
- DO NOT use brass polish or household cleaners as these products will damage the metal trim.

Plastic:

- Wipe gently with a slightly damp cloth and a mild solution of dish soap and warm water.

Vents:

- Use a vacuum or duster to remove dust and dirt from the appliance and vent areas.
- Clean the exterior of the fireplace with a slightly damp cloth or duster.

MAINTENANCE

Electrical and Moving Parts:

- The fan motors are lubricated at the factory and will not require lubrication.
- Electrical components are integrated in the fireplace and are Replace parts contact our customer service team for help first!

Storage:

- Store appliance in a clean dry place when not in use.

Replacement parts:

- Use only replacement parts supplied by the manufacturer. Use of any other parts, or modifying the fireplace in any way, will void all warranties.
- Total LED wattage is 5~10 watts; do not attempt to replace the LED.

LIMITED WARRANTY

This warrants to the original purchaser that this product is free from defects in material and workmanship as of the date of purchase and that it will, under normal use and proper care, remain so for one year from the date of purchase. Missing or initially defective parts will be replaced free of charge during the period of this limited warranty. If parts are unavailable, comparable replacement of refund will be given. The original dated sales receipt is required for all warranty claims. This warranty does not cover damage which has occurred during transport from the point of purchase to the consumer's home. This warranty does not cover glass, light bulbs, batteries, transportation, labor, or other issues not associated with the manufacture of the product.

This product is for residential use only. Any and all commercial use of this product voids all warranties, and frees the manufacturer from all liability.

Read and understand all assembly and operating instructions, and all safety information and warnings, before use.

The following will void this warranty: Damage caused from tampering with,modifying, or altering the fireplace insert in any manner; Damage due to incorrect assembly, improper care, misuse, or abuse; Damage from being used with the wrong power source; Water damage; Damage caused from this insert being used outdoors;Damage caused from this insert being used for excessive periods

of time; Damage caused by the insert being used in a commercial application; Damage from use as a primary heat source; Other misuse or abuse not specifically listed herein.

This product is not intended to be used as a primary heat source.It is for supplemental heating purposes only.

TROUBLESHOOTING GUIDE

WARNING: Turn off the appliance, unplug and let cool for at least 15 minutes before attempting to service. Only a qualified professional should attempt to service or repair the appliance.

Problem	Possible Cause	SOLUTION
Simulated Flame Effect is dim or not present.	1. Dimmer control button is set too low. 2. LED strip not functioning. 3. “Flame wand” has come loose from bracket. 4. “Flame wand” motor is not functioning.	1. Push flame button to increase light. 2. Contact the customer service center. 3. Remove screws holding back panel in place and remove back panel. Secure end of “Flame wand” back into the support bracket. 4. Contact the customer service center.
The appliance turns on and will not turn back on.	1. The overheat protection device in the appliance has been triggered. 2. House circuit breaker has been tripped.	1. Turn all controls off, unplug the appliance, allow the insert to cool down for at least 15 minutes, and then plug in and restart. 2. Reset house circuit breaker.
The appliance does not turn on when the button is pushed to “ON”.	The overheat protection device in the appliance has been triggered.	Turn all controls off, unplug the appliance, allow the insert to cool down for at least 15 minutes, and then plug in and restart.
Remote control does not work.	1. Low batteries. 2. The remote control signal cannot be received.	1. Change the remote battery. 2. Operate remote transmitter at a slow measured pace.Press the remote control buttons with an even motion and gentle pressure. 3. Repeatedly pressing buttons in rapid succession may cause the transmitter to malfunction. 4. Stand closer to your fireplace. 5. Remove objects that may block your remote control's ability to communicate with your fireplace.

NOTE: If you experience difficulties, please do not return this product to store. Any missing parts, hardware or assembly problems, Please contact the customer service center

CAUTION

- **This product can expose you to toxic chemicals including Di (2-ethylhexyl) phthalate (DEHP), which may cause cancer or harm developmental growth.**
- **Wash hands after installation.**

