

After sales and guarantee

Free maintenance regulations

1. During the warranty period, the company will repair the faulty products free of charge when the user correctly uses the products of the company according to the instructions of the installation manual.
2. If any damage occurs during the warranty period and needs to be repaired free of charge, please entrust the installation company with this guarantee and purchase invoice.
3. During the warranty period, the maintenance on the following occasions is not within the scope of free maintenance.
 - ① Expansion of bathroom cabinet after being drenched with water.
 - ② Failure and damage caused by improper use or improper repair and transformation without permission.
 - ③ Failure and damage caused by carelessness or negligence during installation and construction.
 - ④ Failure and damage caused by using this product in occasions beyond the scope of use.
 - ⑤ Damage caused by gravel or dirt.
 - ⑥ Dirt, rust and other defects caused by improper daily maintenance.
 - ⑦ Due to fire, earthquake, flood, lightning stroke and other natural disasters, public hazards, gas hazards (liquefied gas), salt hazards, abnormal voltage of electricity, voltage utilization of electricity, external isoelectric source of fixed electricity refers to fixed electricity utilization, and other causes of damage, injury and damage.
 - ⑧ There are no occasions specified in this insurance certificate.
 - ⑨ The user's name and installation date are not filled in the letter of guarantee. Where the purchase invoice cannot be presented.
4. If the certificate is lost, it will not be replaced. Please keep it properly.
5. All are warranted for 1 year.