

CARE & CLEANING

Just like everything else today, rugs need special care to prolong their beauty and provide years of use. Regular cleaning and adequate treatments will help extend the life of your rug. Use a rug pad specific to the type of surface on which you will be placing your rug. This will help protect your floor or wall-to-wall carpeting and will extend the life of your rug and prevent slippage.

WOOL

Wool will look great for a long time just by vacuuming regularly.

- Use only cold water when cleaning to avoid shrinkage.
- If spills occur, blot immediately, then clean with mild soap and cold water.
- Do not use oxygen cleaners on a wool rug.
- Avoid direct sunlight to prevent fading.
- For best results, periodic professional cleaning is recommended.

POLYESTER & POLYPROPYLENE

Polyester is dirt and stain resistant and will look great for a long time just by vacuuming regularly.

- Use only cold water when cleaning to avoid shrinkage.
- If spills occur blot immediately.
- Use rug/carpet cleaners that are safe on synthetic fibers.
- Avoid direct sunlight to prevent fading.
- For best results, periodic professional cleaning is recommended.

TEXTURE

TWISTED FIBER RUGS

If your rug contains 100% or partial twisted fibers, turn the beater bar off or set the vacuum to a high pile setting to keep loops intact long term.

LOOP OR HI/LO CONSTRUCTION

If your rug contains 100% or partial loop or hi/lo construction...

- Set the beater bar to the off position or on a high pile setting to keep loops intact long term.
- If a loop does not stay intact at any point, simply use scissors to trim to the height of other loops.

FAUX SILK/VISCOSE

Your faux silk/viscose rug will look great for years to come with proper care and vacuuming regularly.

- Never saturate or soak your faux silk/viscose with water - this will damage the fibers and potentially your floor.
- Use only cold water if necessary to avoid shrinkage.
- If spills occur blot immediately then with mild soap and cold water.
- Do not use oxygen cleaners on your silk fibers.
- Avoid direct sunlight to prevent fading.
- For best results, periodic professional cleaning is recommended and encouraged to protect rugs.

NATURAL

Natural fibers are highly absorbent and need to be cleaned regularly to keep them looking good long term.

- Vacuum regularly to keep dirt from getting trapped in the fibers.
- DO NOT steam clean or wet as natural fibers are highly absorbent and may cause shrinkage.
- Vacuum regularly WITHOUT the beater bar turned on or on highest pile setting.
- Avoid direct sunlight to prevent fading.
- For best results, periodic professional cleaning is recommended.

KNITTED WEAVE FLATWEAVES

Natural fiber rugs have many weave types but in general appear to be knitted...

- If a knit or edge finishing frays due to wear at any point, use scissors to trim.
- Set the beater bar to the off position or on a high pile setting to keep the knits/weave intact long term