
Warranty Information

Warranty Period:

All our products come with a limited warranty that covers defects in material and workmanship within 30 days. Claims after the 30-day period will be declined.

Coverage:

This warranty covers defects in material and workmanship only. It does not cover damages caused by improper use, normal wear and tear, or damage caused by accidents, misuse, abuse, negligence, or freight damage. Retailer is responsible for all claims with the shipping company, provided by Retailer, for products damaged in transit.

Claims Process:

If you believe that your product is defective and covered under this warranty, please contact our customer service team within the warranty period. Acceptable pictures of packaging and the product, including adequate purchase order information must be provided for all defective and part claims. Clear pictures of the box showing the printed item #, color, and PO # must be provided for mis-ship cases for review of credit or replacements.

Inspection:

Our customer service team will work with you to troubleshoot any issues and determine if the product is covered under this warranty. Products that are deemed defective will not need to be returned unless directed otherwise.

Resolution:

If the product is deemed defective and covered under this warranty, we will, at our discretion, supply replacement parts unless deemed otherwise or if the part is out of stock.

Limitation of Liability:

Our liability under this warranty is limited to the replacement or credit of the purchase price of the product. We are not liable for any indirect, incidental, or consequential damages arising from the use of our products.