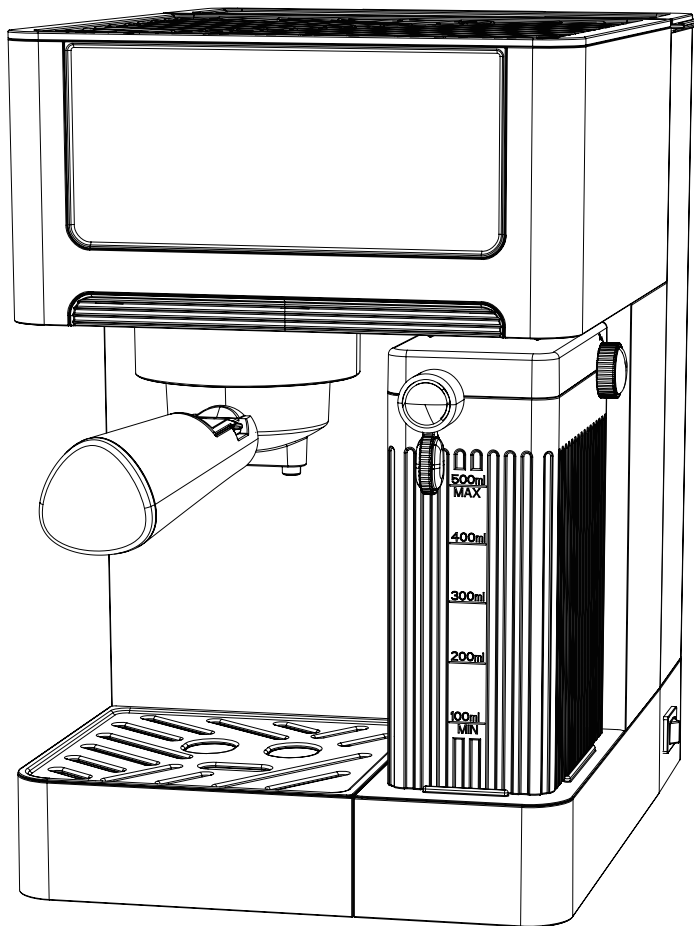


AIRMSSEN

COFFEE MAKER



USER MANUAL

If you are having problems using this coffee maker
Please email: support@airmsen.com for
assistance : www.airmsen.com

THANK YOU FOR MAKING AIRMSSEN APPLIANCES A PART OF YOUR HOME.

CONSTANT INNOVATION TO ALLOW CONSUMERS TO GET BETTER PRODUCTS

Take “technology, innovation, health” as its core value, to be the preferred brand of household products in your healthy and quality life.

AIRMOSEN focus on researching, developing and manufacturing various kinds of household supplies with advanced technologies and the idea of sustainable development, to promote the evolution and transform of our lifestyle, to make it more healthy, green, intelligent and with high quality, and to bring a happy, healthy and eco-friendly home life to around the world.

SAFETY

Your safety and the safety of others is very important.

We have provided many important safety messages in this manual and on your appliance. Always read and obey all safety messages.



This is the safety alert symbol.

This symbol alerts you to potential hazards that can cause serious injury to you and others.

All safety messages will follow the safety alert symbol.

All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.

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IMPORTANT SAFEGUARDS

Congratulations on your new Airmesen coffee maker. This manual contains important information on the installation, use, and care of your appliance. Please take time to read this manual to take full advantage of your coffee maker many benefits and features.

WHAT YOU NEED TO KNOW ABOUT THE SAFETY INSTRUCTIONS

When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock and/or injury to persons, including the following:

1. Read all instructions.
2. Make sure that your outlet voltage corresponds to the voltage stated on the rating label of the coffee maker.
3. To protect against fire, do not immerse cord, plug or unit in water or other liquid.
4. Close supervision is necessary when the appliance is using by or near children.
5. Unplug from outlet when not in use and before cleaning. Allow to cooling before putting on or taking off parts, and before cleaning the appliance.
6. Do not operate appliance with a damaged cord or plug or after the appliance malfunctions, or has been damaged in any manner. Return appliance to an authorized service facility for examination, repair or adjustment.
7. The use of accessory not recommended by the appliance manufacturer may result in fire, electric shock or injury to persons.
8. To disconnect, turn all control to the off position then remove plug from wall outlet.
9. Do not touch the hot surfaces.
10. Do not using outdoors or for commercial purposes.
11. Do not hang the cord over edge of table or counter
12. Use on a hard, flat level surface only, to avoid interruption of airflow underneath the appliance.
13. Always be sure to place the water tank tightly back on the unit with its lid closed and fill with water on or above the minimum before turning appliance on.
14. Do not remove the porta-filter while brewing coffee. Please make sure the three lights are on before you remove the porta-filter to make additional coffee. Caution should also be taken while removing the porta-filter since the metal parts will be hot. Please make sure to hold it by the handle and to use the filter retention clip to dispose the grounds. Caution should be taken when moving unit with hot liquids.
15. Do not remove the water tank until unit is turned off.
16. This appliance is not intended to be operated by means of an external timer or separate remote-control system.
17. The appliance can be used by children aged from 18 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards

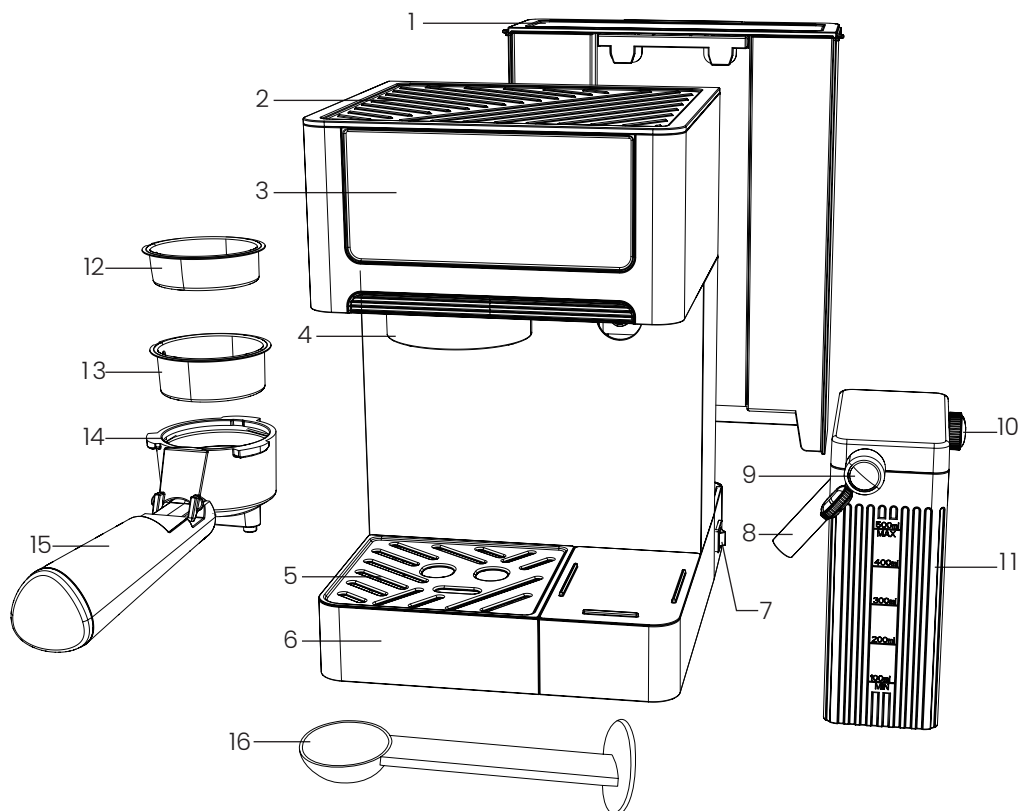
involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children unless they are older than 18 and supervised.

18. Keep the appliance and its cord out of reach of children less than 18-year-old.
19. Before removing any of the parts and accessories, make sure the three lights are on, press the power button to the off position "O" and unplug the appliance.
20. Do not remove the porta-filter at any time during the brewing process.
21. Use caution when removing the porta-filter. The metal parts may still be very hot. Also, there may be hot water floating on the top of the filter. Hold it only by its handle and dispose of the brewed coffee ground by using the filter retention clip.
22. If coffee does not drip, the filter is blocked. Turn off the appliance and allow it to cool down. The blockage may be caused by the coffee being too finely ground. See the "PROBLEMS AND CAUSES" section.
23. Do not place on or near a hot gas or electric burner, or in a heated oven.
24. Do not use appliance for other than intended use.
25. Do not leave the appliance on unattended.
26. This appliance is intended to be used in household and similar applications such as:
 - Staff kitchen areas in shops, offices and other working environments;
 - Farm houses;
 - By clients in hotels, motels and other residential type environments;
 - Bed and breakfast type environments.
27. Save these instructions.

CAUTION

PRESSURE: In order to avoid possible burns to body parts and/or other injury from hot steam and water or damages to the unit, never remove the water tank or the porta-filter while your espresso/cappuccino maker is brewing coffee or frothing. Make sure the machine is not on the state that only one of the symbols blinks before you can remove the porta-filter to make additional cups of coffee. If you need to add more water or milk to the reservoirs, please make sure to ensure to switch off the unit by pressing the button on the side of the unit to make all the symbols off.

COMPONENT INTRODUCTION



- | | |
|---------------------------------|------------------------------|
| 1. 60.87 oz (1.8L) Water Tank | 9. Froth Tube Lever |
| 2. Stainless Steel Preheat Tray | 10. Removable Cleaning Knob |
| 3. LED Display | 11. 16.9 oz (500ML) Milk Box |
| 4. Brew Head | 12. Single Filter |
| 5. Drip Tray Lid | 13. Double Filter |
| 6. Drip Tray | 14. Funnel |
| 7. On/Off Switch | 15. Funnel Handle |
| 8. Froth Milk Dispensing Tube | 16. Spoon |

PREPARATION BEFORE USE

Cleaning and priming the unit prior to first use.

1. Please make sure the all symbols are off by pressing the power button located on the side of the unit. Make sure it is unplugged from the electrical outlet.
2. Remove stickers and labels from the unit.(If it has removable stickers and labels)
3. Remove and wash the water tank, the milk tank, the porta-filter, all filters and measuring scoop in a mixture of mild detergent and water. Rinse each thoroughly and place them back into the unit.
4. To clean the inside of the appliance, press the “Clean” button and use water in both tanks and without coffee powder in the filter. Do not immerse the appliance in water.

NOTE: In order for your unit to work properly time after time, clean it after every use.

SELECTING THE RIGHT COFFEE

1. The coffee.

The coffee should be freshly ground and dark roasted. You may want to try a French or Italian roast ground for espresso. Pre-ground coffee will only retain its flavor for 7 – 8 days, provided it is stored in an airtight container and in a cool, dark area. Do not store in a refrigerator or freezer. Whole beans are recommended to be ground just before use. Coffee beans stored in an airtight container will keep its flavor for up to 4 weeks.

2.The grind

This is a vital step in the espresso making process if you are grinding your own coffee and takes practice. The coffee must be of a fine grind.

The correct grind should look like salt.

If the grind is too fine, the water will not flow through the coffee even under pressure. These grinds look like powder and feel like flour when rubbed between fingers.

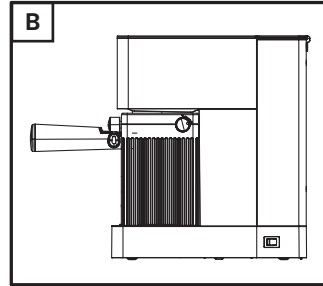
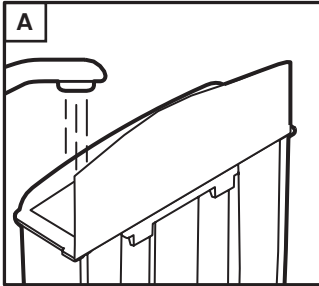
If the grind is too coarse, the water flows through the coffee too fast, preventing a full-flavored extraction.

Be sure to use a quality grinder for uniform consistency.

OPERATION INSTRUCTIONS

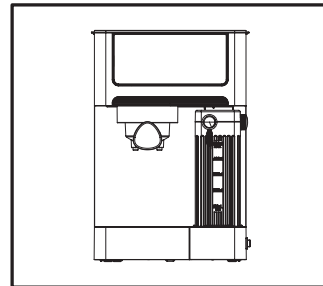
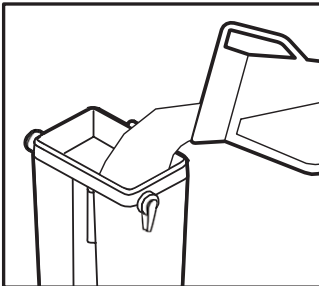
1. Filling the water reservoir.

- A. Fill the tank with water, you may either use a jar to fill it up or remove it from the unit and then fill it up under the tap. If you have removed it from the unit to fill up with water, please make sure to place it back tightly in its place. Fill the tank with the desired amount of water ensuring it ranges within the "MIN" and "MAX" markings on the tank. Never use warm or hot water to fill the water tank.
- B. Close the water tank lid and place it back in the unit and ensuring it fits tightly.



2. Filling the milk reservoir.

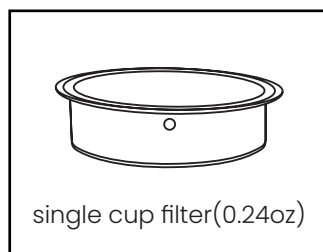
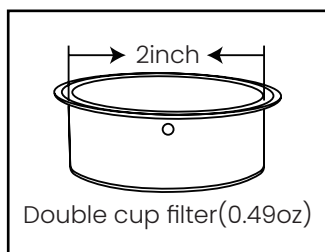
If you plan to prepare cappuccino or latte, tilt it up before pulling it out before remove the milk tank from the unit. Open the lid, then fill with the cold milk and make sure the level is between the "Min" and "Max". When done, place the milk tank back in the unit sliding it firmly back into place.



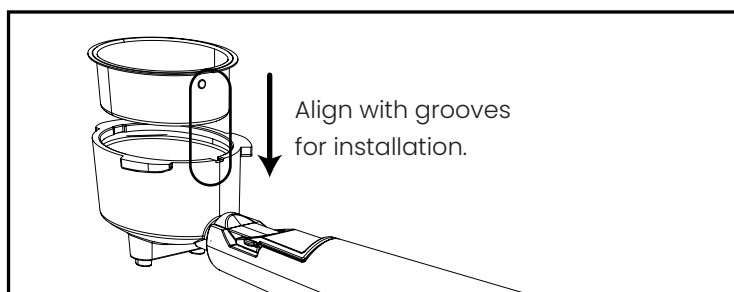
NOTE: There is the switch connect the milk tank. When take out the milk tank, the control panel can operate espresso function only (Means the espresso function light up only, others function light off.).

READY FOR BREWING COFFEE

1. Choose a suitable powder filter and install it firmly in the portafilter.

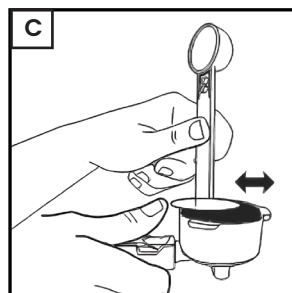
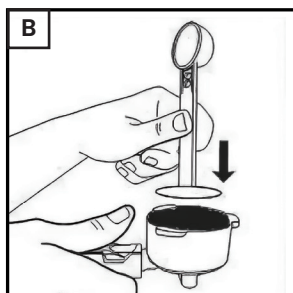
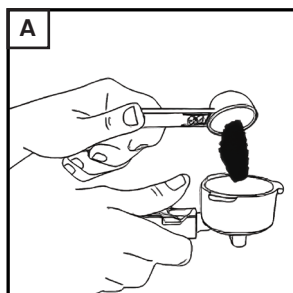


2. Insert the filter into the filter holder.

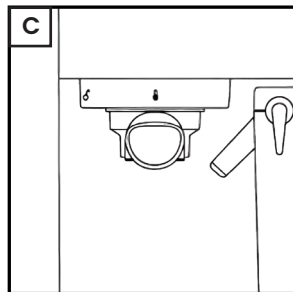
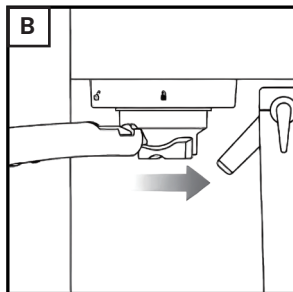
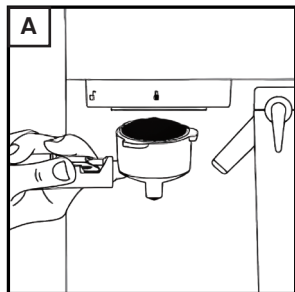


NOTE: Before you make coffee, please press the coffee button to brew one cup of water without fill in coffee powder. This steps is to clean the machine and raise the temperature before the next extraction.

3. Fill the freshly ground coffee powder into the filter with measuring spoon. Use the tamper on the spoon to flatten the coffee powder evenly and remove excess powder from the edges.



4. Install the handle under the coffee outlet. Align it with the unlock symbol, slide it into the groove, and slowly rotate it to the right to the lock symbol.



Note:

- A. Position porta-filter underneath the brew head, attach porta-filter by first moving retainer clip back.
- B. Position handle so that the handle lines up with the open lock icon "□" on the unit and fits into the groove.
- C. Then, slowly turn it to the right until the retention clip is aligned with the closed lock symbol "■" on the unit.

⚠ CAUTION

- 1. To avoid possible burns to body parts and/or other injury from hot steam and water or damages to the unit, never remove the water reservoir or the portafilter while your espresso/cappuccino maker is brewing coffee or frothing. If you intend to make a second cup of coffee, be sure the unit is in standby mode—all buttons will be lit and solid—before removing or inserting portafilter. If you need to add more water or milk to the reservoirs, switch off the unit by pressing the button on the side of the unit.
- 2. When brewing cappuccino or latte, please make sure to adjust the frothing tube lever in order to position the froth milk dispensing tube inside the cup to be used.

5. Make sure unit is plugged in.

6. Turn the unit right side switch on.

7. The control panel all lights up, meanwhile the machine is preheating. Then the machine is ready to use.

FUNCTION



	Single		Double	
	Coffee	Milk	Coffee	Milk
Espresso	30-50ml (1-1.69oz)	/	60-90ml (2-3oz)	/
Cappucino	30-50ml (1-1.69oz)	40-70ml (1.35-2.36oz)	60-90ml (2-3oz)	60-130ml (2-4.39oz)
Latte	30-50ml (1-1.69oz)	90-150ml (3-5oz)	60-90ml (2-3oz)	140-210ml (4.73-7.10oz)

The Espresso/ Cappuccino/Latte button flashes after pressing the corresponding button. This means the machine is preheating. Finish the preheating, then the brewing process starts. Hot water is poured over the coffee powder to brew it. At the end of the brewing process, all buttons’ light is lit up and the buzzer will beep 3 times to remind finished.

CAUTION

Customization:

- **Coffee dispensing time:** Press and hold the espresso button for 3 seconds to adjust the coffee dispensing time (single cup: 6-30 seconds, double cup: 12-50 seconds). Press the button again to confirm the adjustment, and the buzzer will beep three times. After the setting, the dispensing times for single and double cups of espresso, cappuccino, and latte will be adjusted simultaneously.
- **Milk frothing time:** Press and hold one of the buttons for cappuccino single cup, cappuccino double cup, latte single cup, or latte double cup for 3 seconds to adjust the milk frothing time (range: 5-50 seconds). Press the button again to complete the adjustment, and the buzzer will beep three times. This settings will be recorded in the corresponding function.

NOTE:

- Long pressing the CLEAN button for 5 seconds will back to the system default cup volume.
- Energy-Saving Mode: In standby mode, if no buttons are pressed for 15 minutes, the machine enters energy-saving mode: all lights turn off. In energy-saving mode, touching any button on the panel will restore the display to standby mode.

FROTH MILK

The FROTH button flashes after pressing the froth. This means the machine is preheating. Finish the preheating, then the frothing process starts and keeps the 30s. At the end of the frothing process, the all buttons lights are lit up and the buzzer will beep 3 times to remind finished.

NOTE: Between frothing, the milk froth volume can stop as your need.

CLEAN

Press the CLEAN button, the machine will start to clean the inside and milk tank. The process will start to clean 10 seconds, stop 5 seconds, then start to clean 30 seconds again. The clean process is finished.

CLEANING AND MAINTENANCE

Regular cleaning and maintenance keep the machine in working condition and ensure perfect coffee flavor, a constant coffee flow, and excellent milk froth for a long period of time.

CLEANING THE MILK RESERVOIR AND FROTHING TUBE

Even though you can store the milk reservoir with left over milk in the refrigerator, it is important to clean the reservoir and frothing tube regularly to avoid clogging and building residues. In order to clean the milk reservoir, please follow the instructions listed below:

1. Remove the milk reservoir from the unit
2. Remove the lid of the reservoir.
3. Pour the left milk and rinse and wash the milk reservoir and its lid thoroughly with warm soapy water. Rinse and dry well. Do not use abrasive cleaners and scouring pads, as they will scratch the finish. The milk reservoir is also dishwasher safe. Put the lid of the milk reservoir in the dishwasher is viable(The frothing tube don't put in the dishwasher).
4. Place a large empty cup under the frothing tube.
5. Press and hold the clean button and then release it. The unit will start releasing steam through the frothing tube, let it run for a few seconds. When done press the clean button to stop the process.
6. Dispose any water left on the milk reservoir and place it back in the unit.

CLEANING THE BREW HEAD, THE PORTA-FILTER AND FILTER

1. Switch the power button on the side of the unit to the off position "O" and unplug the power cord from the electrical outlet.
2. Some of the metal parts might still be hot. Do not touch them with your hands until they have cooled they have completely cooled.
3. Remove the porta-filter and discard the coffee grounds or used pod. Wash both the porta-filter and filter with warm soapy water and rinse them well.

NOTE: Do not wash the porta-filter and filters in the dishwasher.

4. Wipe lower part of the brew head in the unit with a damp cloth or paper towel to remove any coffee grounds that might have been left.
5. Place the porta-filter (without any filter) back in the brew head in the unit.
6. Place an empty large cup under the porta-filter.
7. Press the espresso button once and let the unit brew with water only until it stops automatically.

CLEANING THE WATER RESERVOIR

Discard the remaining water by removing the reservoir and turning it upside down over the sink. It is recommended to empty the water reservoir after every use. Wash the water reservoir with soapy water, rinse it well and wipe it dry. The water reservoir is also dishwasher safe.

CLEANING THE UNIT

1. Wipe the housing with a soft wet cloth. Do not use abrasive cleaners or scouring pads, as they will scratch the finish.
2. Do not store the porta-filter in the brew head. This can adversely affect the seal between the brew head and the porta-filter while brewing espresso.



CAUTION

Do not immerse the appliance in water.

DESCALING

"Regular descaling, recommended to be performed once a month, is crucial for ensuring the stable operation and extending the life of the unit.

TO DELIME THE WATER RESERVOIR:

1. Fill the water reservoir with diluted descaling powder.
2. Allow appliance to sit few minutes with the descaling powder solution in the water reservoir.
3. Discard descaling powder by removing the reservoir and turning it upside down over the sink.
4. Rinse the water reservoir thoroughly with tap water by filling tank half full with water and then pouring the water back out into the sink, repeating this step twice.

TO DELIME INTERNAL PARTS:

1. Make sure you descale the inside of the water reservoir first.
2. Make sure to switch the power button to the "O" position and the power cord is disconnected from the electrical outlet. Fill the reservoir with diluted descaling powder water above the minimum level into reservoir.
3. Insert the porta-filter (with filter and no coffee) and place jar/carafe or regular cup on top of the drip tray and under the porta-filter.
4. Plug the power cord into the electrical outlet.
5. Press the power button to switch the unit on "I", press the Espresso Button. The diluted descaling powder water will start flowing through the unit and it will stop automatically.
6. Place a pitcher or large cup under the tube. Fill the milk reservoir with water and place it back on the unit. Turn the Froth milk tube clockwise inside the cup, then press the clean button to activate the clean function. Let the unit dispense the water through the tube then stop automatically.
7. Repeat Steps 1 – 7 as necessary, using only tap water to rinse any remaining traces of descaling powder out of the machine

PROBLEMS AND CAUSES

PROBLEM	CAUSES	SOLUTIONS
Coffee does not come out	<ol style="list-style-type: none"> 1. No water in reservoir. 2. Coffee grind is too fine. 3. Too much coffee in the filter. 4. Appliance was not turned on or plugged in. 5. Coffee has been tamped/compressed too much. 	<ol style="list-style-type: none"> 1. Add water 2. Grind medium ground coffee. 3. Fill filter with less coffee. 4. Plug the unit into electrical outlet and turn it on.
Coffee comes out around the edge of the porta-filter.	<ol style="list-style-type: none"> 1. Porta-filter not rotated to full lock position. 2. Coffee grounds around the filter basket rim. 3. Too much coffee in the filter. 	<ol style="list-style-type: none"> 1. Rotate filter holder to full lock position. 2. Wipe off rim. 3. Fill with less coffee.
Milk is not foamy after frothing or it is not coming out of the frothing tube	<ol style="list-style-type: none"> 1. Ran out of steam 2. Milk is not cold enough. 3. Frothing tube is blocked. 	<ol style="list-style-type: none"> 1. Ensure there is enough water in the reservoir. 2. Chill milk and frothing pitcher prior to making cappuccino. 3. Follow the instructions to clean the milk reservoirs & frothing tube.
Coffee comes out too quickly	<ol style="list-style-type: none"> 1. Ground coffee is too coarse. 2. No enough coffee in filter. 	<ol style="list-style-type: none"> 1. Use a finer grind. 2. Use more coffee.
Coffee is too weak.	<ol style="list-style-type: none"> 1. Using small filter for double shot of espresso. 2. Ground coffee is too coarse. 	<ol style="list-style-type: none"> 1. Use large filter for double shot of espresso 2. Use a finer grind.
The three control panel lights are flashing alternatively	Water tank is out of water	Add water to reservoir.

WARRANTY

Product Name	Model Number	Default Warranty Period	Date of Purchase	Order Number	For your own reference, we strongly recommend that you record your order number and date of purchase.
COFFEE MAKER	BCM2308	1 year			

TERMS & POLICY

AIRMOSEN warrants all products to be of the highest quality in material, craftsmanship, and service, effective from the date of purchase to the end of the warranty period.

AIRMOSEN will replace any product found to be defective due to manufacturer flaws based on eligibility. Refunds are available within the first 30 days of purchase. Refunds are only available to the original purchaser of the product. This warranty extends only to personal use and does not extend to any product that has been used for commercial, rental, or any other use in which the product is not intended for. There are no warranties other than the warranties expressly set forth with each product.

This warranty is non-transferrable. AIRMOSEN is not responsible in any way for any damages, losses, or inconveniences caused by equipment failure by user negligence, abuse, or use noncompliant with the user manual or any additional safety or usage warnings included in the product packaging and manual.

THIS WARRANTY DOES NOT APPLY TO THE FOLLOWING:

- Damage due to abuse, accident, alteration, misuse, tampering, or vandalism.
- Improper or inadequate maintenance.
- Damage in return transit.
- Unsupervised use by children under 18 years of age.

AIRMOSEN assume no liability for damage caused by the use of the product other than for its intended use or as instructed in the user manual. Some states do not allow this exclusion or limitation of incidental or consequential losses, so the foregoing disclaimer may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which may vary from state to state.

ALL EXPRESSED AND IMPLIED WARRANTIES, INCLUDING THE WARRANTY OF MERCHANTABILITY, ARE LIMITED TO THE PERIOD OF THE LIMITED WARRANTY.

DEFECTIVE PRODUCTS & RETURNS

Should your product prove defective within the specified warranty period, please contact Customer Support via support@airmsen.com with your order number. DO not dispose of your product before contacting us. Once our Customer Support Team has approved your request, please return the unit with a copy of your invoice and order number.

CUSTOMER SUPPORT

WE'RE HERE TO HELP!

If you encounter any issues or have any questions regarding your new product, please contact our helpful Customer Support Team. Your satisfaction is our goal!

CUSTOMER SUPPORT

Email: **support@airmsen.com**

Website: **www.airmsen.com**

If you need to purchase product accessories, please visit **www.airmsen.com**.

* Please have your order confirmation number ready before contacting Customer Support.



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For product operation videos, please subscribe to AIRMSEN's official Youtube account.

[illegible]

This image shows a single sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.

AIRMSSEN

QUESTIONS OR COMMENTS?

EMAIL	OR VISIT US ONLINE AT
support@airmsen.com	www.airmsen.com

