

Care and Maintenance

For the best results, we recommend bringing our products indoors if possible, or using a protective 'breathable' cover throughout the winter months. It is NOT advisable to cover natural products (Wood, Rope, Ceramic furniture, etc) with a non-breathable fully waterproof plastic cover, as these covers can retain moisture under them causing a build up of mould or mildew.

KEEPING YOUR WEAVE LOOKING BRAND NEW

The non-toxic PE (Polyethylene) weave has been designed to resist salt water, chlorine, rain and UV light. This weave is very easy to clean and to keep looking new. Simply use warm soapy water to clean your weave, and use a small brush (i.e. a toothbrush) to get between those harder-to-reach woven areas.

Weave can be recycled at the end of your product's lifespan, making it safe and environmental friendly.

LIMITATIONS APPLICABLE TO ALL WARRANTIES

The Cast Aluminium used for outdoor furniture is an anti-rust material so can be left outdoors all year round, and has been powder coated to give an added layer of protection from wear and tear and scratching. To clean powder coated frames, wash down regularly with mild soapy water and rinse thoroughly. Hose regularly with fresh water to remove airborne contaminants. Regular use of a mild wax polish will help maintain the showroom finish.

METAL FRAMES

After some months outdoors, and in particular damp/cooler conditions, regular garden mildew may build up on your product. This is normal and is easily cleaned off. Simply use warm soapy water to clean your Metal Frames. For products made of tubular steel for outdoor use, a rusting cannot be absolutely excluded. If you notice slight rust spots or rusty water, etc. please remove the rust as soon as possible with a normal rust remover, etc. in order to avoid a greater spread. Please treat these locations with an usual paint for repairs, etc. to avoid further rust formation.

CERAMIC TIPS

Before leaving the factory, all of Ceramic tables are given a water-resistant coating for added protection. This prevents moisture from penetrating the tiles, protecting from staining (such as tea and red wine) as well as frost (down to - 10°C). Retreat the surface

of your Ceramic table with a similar protective coating twice a year to ensure maximum longevity of your product.

After some months outdoors, and in particular damp/cooler conditions, regular garden mildew may build up on your product. This is normal and is easily cleaned off. Simply use warm soapy water to clean your Ceramic furniture.

WOOD TIPS

Decay and degradation of wood furniture is caused by moisture and sun exposure.

**Prevent future problems by keeping your furniture dry, and protect it from the sun with sealer and/or shade whenever possible

**When you're not using it, store it indoors in a garage or shed. If that's not possible, invest in outdoor furniture covers of some type. They will protect it from the elements to a certain degree. It's recommended that preservative/sealer/woodwax oil or water repellent be applied once or twice a year to aid longevity.

TEXTILENE TIPS

To clean Textilene, wash with mild soapy water and rinse thoroughly with fresh water. Allow to dry naturally. After some months outdoors, and in particular damp/cooler conditions, regular garden mildew may build up on your product. This is normal and is easily cleaned off. Simply use warm soapy water to clean your Textilene.

CARE FOR YOUR CUSHIONS

It is best to bring cushions indoors when it is raining to preserve the look of the fabric. Cushion covers are removable for machine washing up to 40°C to keep them looking fresh and new. Eden season-proof cushions are not suitable for machine washing and are spot clean only.

GENERAL RECOMMENDATIONS

To maintain the original appearance as long as possible, never use abrasive, acidic or caustic cleaning materials on any part of your outdoor product. We recommend cleaning all surfaces with mild soapy water and a soft cloth to remove dust and dirt. Always rinse with fresh, clean water.

Spillages which are acidic or caustic in nature (i.e. fizzy drinks, red wine, sauces, vinegar etc.) should be cleaned immediately by blotting with a soft absorbent cloth until dry. Do not wipe or spread the spillage.

To avoid accidental scratches to the surface of your table, use suitable table mats and coasters under any tableware (i.e. dishes, plates, glasses etc.).

Before winter storage of your furniture, ensure that any moisture collected in frames tubes has been drained out. When not in use outdoors, it is advisable if you cannot bring your

product inside then use a protective 'breathable' cover to protect from sunlight, wind, rain, frost, tree sap, bird droppings, dust etc.

As with any products, good care is essential to extend the life of your furniture. It is important that you remove any spills or deposits that could stain the furniture as soon as possible. Make sure you never use any abrasive substances, pads or brushes as they will reduce the finish's resistance to dirt and could degrade the surface's finish.