

## **Have a Question/Concern?**

Quality products and first-class customer service are the cornerstone of long-lasting consumer relationships. We strive toward excellence in all we do and want you to be completely satisfied with your purchase.

**Please contact our exceptional Customer Experience Agents at the email address or phone number shown below to assist you with any product questions or issues before requesting a return.**

We look forward to serving you in a friendly, efficient manner to resolve any issues you may have.

## **Our Warranty Statement**

This warranty covers manufacturing defects associated with your new product. The product is warranted from the original purchase date and to the original purchaser for normal usage, according to the below-referenced specifications and limitations.

- Non-moving metal parts are warranted for 5 years.
- Component parts including pneumatic cylinder, control mechanism, base and casters are warranted for 2 years.
- All other items are warranted for 1 year.

Normal usage means use in compliance with the restrictions and weight limits specified for the product. In the absence of product-specific restrictions and weight limits, normal usage means use for no more than forty hours per week by persons weighing 250 lbs. or less. Coverage terminates if the product is sold or otherwise transferred. Repairs made by parties other than us also void this warranty.

This warranty will not cover: (1) labor, freight, or damage from misuse, abuse, negligence, alteration, assembly, installation, attachments, accident, vandalism, acts of nature or any other event beyond the control of us; (2) tearing, scratching, scuffing, or blemishing of leather or fabric; (3) cosmetic damage that may result from normal usage; (4) damage attributable to use by persons exceeding specified weight limits or commercial use exceeding forty hours per week; or (5) rust or other damage caused by exposure to moisture. The user assumes all risk of injury resulting from use of this product. Liability for incidental or consequential damage is excluded. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.