

WARRANTY

Warranty is only valid for new product purchased from an authorized. We warrants to the original purchaser (“Purchaser”) that furniture and outdoor/spa accessories products shall be free from defects in workmanship and materials, and shall not crack, splinter, rot or suffer water damage or structural damage from termites or fungal decay. If a defect occurs within twelve (12) years of residential use from the original purchase under normal conditions of use, Purchaser shall notify Company in writing and, upon confirmation of the defect by an authorized Company representative, The Company’s sole responsibility shall be, at its option, to either repair or replace the defective item or refund the portion of the purchase price paid by the Purchaser for such defective item (not including shipping or delivery). This warranty certificate is not transferrable.

Warranty Limitations

The Warranty Certificate sets forth The Company’s only warranty obligation with respect to the product and is in lieu of all other warranties oral or written, express or implied. The Company makes no warranty of merchantability or fitness for a particular purpose with respect to product and The Company shall not be liable for incidental, special, consequential or other similar damages arising out of any breach of this warranty.

The Company does not warrant against and is not responsible for any condition attributable to: (1) normal wear and tear and weathering of the product; (2) improper assembly of products and/or failure to abide by The Company’s assembly guidelines; (3) use of products beyond its intended original use –including modifications of any type to the product; (4) movement, distortion, collapse of any supporting structure on which products are installed; (5) Any act of God (such as flooding, hurricane, earthquake, lightning, etc.), environmental condition (such as air pollution, solvent exposure, mold, mildew, etc.), or staining from foreign substances (such as dirt, grease, oils, etc); or (6) improper handling, storage or abuse or neglect of product by Purchaser or third parties.

Warranty Claims

1. The limited warranty covers your product(s) for 12 years of residential use.
Tip: It covers the initial purchaser ONLY, so keep your receipt.
2. In the event that you do have to make a warranty claim, you will need to present your receipt to show date and place of purchase and to show that you are the original buyer. **Tip:** Staple your receipt to this warranty certificate and file it.

