

HAPPYCALL LIMITED

WARRANTY

Our commitment to provide our customers with a high quality, durable product is reinforced by our limited warranty.

The warranty described below is provided by Happycall USA Corporation ("Happycall") to the original purchasers of new Happycall products from Happycall or authorized Happycall dealers.

What is covered?

Happycall warrants the following Happycall products are free from defects in material and craftsmanship for one (1) year from the date of purchase: Double Pan, Diamond Frying Pan & Wok, Hard Anodized (Alumite) Ceramic Pot, Vacuum Pot, Direct Gas Fired Oven, and Titanium Frying Pan & Wok. The 3-Ply Stainless Steel Pot and Happycall accessories are warranted for the lifetime of the original consumer.

What is not covered?

This warranty does not cover damage due to accidents (including overheating), misuse or commercial use, improper cleaning, neglect, and does not cover staining, discoloration, or scratching of the non-stick finish and the porcelain enamel or stainless steel interior and exterior. Damage caused by the use of cooking sprays, bleach or overheating are not covered by this warranty. Minor imperfections and slight color variations are normal. This warranty does not include Vacuum Pot and Double Pan parts subject to replacement such as gaskets and handles. Dishwasher effects and damages are not covered under the warranty. Using scouring pads, steel wool, abrasive cleansers, or metal utensils on any Happycall product will invalidate your Happycall warranty.

Who is covered?

This warranty is extended only to the original end-use purchaser, or the person receiving the product as a gift, and shall not be extended to any other person or transferee. If the product was not purchased new from an authorized dealer, distributor, or representative of the manufacturer, this warranty is null and void. Proof of purchase in the United States or Canada is required.

What will we do?

This warranty is made solely by Happycall USA Corporation and no other person or entity. We pride ourselves on our craftsmanship and service. For help or advice please email us at sales@happycallusa.com or visit our website at www.happycallusa.com.

THE MANUFACTURER'S LIABILITY UNDER THIS WARRANTY IS LIMITED TO THE REPAIR OR REPLACEMENT OF THE DEFECTIVE PRODUCT AT THE MANUFACTURER'S SOLE OPTION. THE MANUFACTURER SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, WHETHER DIRECT OR INDIRECT.

THIS WARRANTY IS EXPRESSLY GRANTED IN LIEU OF ALL OTHER WARRANTIES INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.