# 2016 ADJUSTA-FLEX BASE 1002



# User's Manual

Version: BAS-MB1002-01

## SAVE THESE INSTRUCTIONS!

Proper operation of your adjustable bed is necessary to ensure the long life and durability you have purchased. A high-quality product. The manufacturer has tested and inspected this product prior to shipment.

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## Safety Precautions

### ATTENTION

IMPORTANT SAFETY INSTRUCTIONS.
READ ALL INSTRUCTIONS CAREFULLY THOROUGHLY BEFORE USING THIS PRODUCT.
PROPER OPERATION OF YOUR ADJUSTABLE BED IS NECESSARY TO ENSURE THE LONG LIFE AND DURABILITY YOU EXPECT FROM A HIGH QUALITY PRODUCT.

### ELECTRICAL SAFETY ⚠ WARNING

Always unplug this adjustable bed frame from the electrical outlet before any cleaning or maintenance of the bed frame. To safety disconnect, make sure all controls are in the off position then remove the plug from the electrical outlet. Do not operate this adjustable bed frame if the electrical cord or plug is damaged when an openings are blocked. Never drop or insert any object into any opening. Use only indoors Cease using this adjustable bed frame if it malfunctions, has been dropped or damaged, or has fallen in water. Do not kink the cord, (2) it has been dropped or damaged, or (3) it has been dropped into water.

### ATTENTION FOR MOVING PARTS

Keep body parts and objects out of moving parts to avoid injury while the product in use. Keep moving parts clear of obstruction during operation.

### GROUNDING SAFETY

To reduce the risk of electric shock, electrical fire, or faulty operation of this product, your adjustable bed is equipped with a cord having a grounding wire with an appropriate plug. The cord must be plugged into a mating outlet, correctly installed and grounded in accordance with all local codes. Failure to use a properly grounded outlet for this product will compromise this important grounding safety feature. The use of adapters is not recommended. Do not modify the plug provided with this product. If it will not fit the outlet, grounding of the adapter. Please note: Unauthorized modifications to this product could void the electrical portion of your warranty.

### WARRANT WARNING

This bed is specifically designed for Any opening or tampering with
Any modification to the electrical or mechanical system or any component if equipment will result in a void of the warranty. Only those authorized may conduct repairs or part replacement on your adjustable bed.

⚠ FOR OPTIMAL SAFETY, YOUR ADJUSTABLE BED SHOULD BE PLUGGED INTO A SURGE PROTECTOR (not supplied with this Adjustable Bed).

### IN-HOME USE ONLY

This Adjustable Bed is designed exclusively for in-home use.

### HOSPITAL DISCLAIMER:

It is NOT designed for hospital use and is NOT designed to meet hospital standards. Do not use this bed with TENS TYPE oxygen therapy equipment or use near explosive gases.

### IMPORTANT SAFETY FEATURE

Weight fall safe feature: In the case that an overload of weight is placed on the head or foot mechanism, the motor will automatically shut off. The motor will shut off for approximately 30 seconds and then after about 30 seconds she excess weight is removed. Weight Restrictions: For people + mattress, the recommended weight limit is 750 lbs. Do not exceed 750 lbs. Do not sit on the edge of the bed when it is in the raised position.

Locking caster feature: This adjustable bed may be equipped with special locking casters. For your safety, these casters will prevent bed movement when all casters are in the locked position. To lock casters, push down the safety latch on the caster. To ensure product mobility, lift the safety latch up. Please note: If your bed is equipped with locking casters, it is important that all four casters are locked in the down position. Roll-rubber casters or carpeted casters are placed under the casters in addition to locking them in place. Casters are not set when locked, but may slide on an unexpected surface.



### RADIO FREQUENCY IS 2.400-2.4835 GHZ.

FCC compliance device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

### CONSUMERS WITH PACEMAKERS

It should be that the radiated emission function of this bed may be misinterpreted by some pacemakers as movement and/or exercise. This is common with any product that produces a vibrating motion and may or may not affect your pacemaker Please contact your physician with any concerns.

### PRODUCT RATINGS

Lift Motor Rated Load: The lift motors in this bed are NOT designed to operate continuously for more than three (3) minutes over a thirty (30) minute time period, or approximately 10% duty cycle. To ensure reliable functioning and full life of this product, do not attempt to exceed these limits.

NOTE: Attempting to circumvent or exceed the rating will shorten the life expectancy of the product and may void the warranty.

NOTE: Exceeding the recommended weight restrictions could damage your adjustable bed and void your warranty.

The structure of this bed will support the recommended weight when distributed evenly across the bed. The head and foot sections are not designed to individually support or lift this amount of weight. For optimum performance, a fuse on the transformer will blow to protect the electrical equipment (Fuse 1A-1.6A).

### SMALL CHILDREN AND PETS WARNING ⚠ WARNING

Immediately dispose of all packing materials as it can pose a smother risk to small children and pets. Injury could occur if children or pets are permitted to play on or under the bed. Do not allow children to operate this electrical motor without supervision.

### LIFT WARNING

DO NOT SIT ON THE HEAD OR FOOT SECTIONS WHILE IN THE RAISED POSITION OR DURING LIFT OR LOWERING CYCLES.

### MOVING AFTER INSTALLATION

Do not move the bed frame with the mattress in bed sections. This may cause injury to persons or damage to the base. Two people are required for moving this base due to its heavy weight.

### SAFETY ⚠ WARNING

In the case that an overload of weight is placed on head or foot mechanism, the control unit will automatically shut off the motor. The control unit will automatically resume set functions 30 seconds after excess weight is removed.

- The input transformer voltage is 110-240V~,50/60Hz, 1.6A, the output voltage is 29V 2A. In the case that 2A fuse is used, a fuse on the transformer will blow to protect the electrical equipment (Fuse 1A-1.6A).

Notice: The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Important Note: To comply with the FCC RF exposure compliance requirements, no change to the antenna or the device is permitted. Any change to the antenna or the device could result in the device exceeding the exposure requirements and void user's authority to operate the device.



## PART LIST

NOTE: Before discarding any packing materials, check the adjustable bed frame carton and verify all items in the parts list are included.




## Installation Guide

Note: For safety reasons, the Adjustable Base should be lifted by two people. Always keep the bed a flat when lifting.

### Unpack & Assembly of the Legs to the base

1. Open the carton box and unfold the metal bed frame. Then open all the boxes containing all the parts. First tighten the center legs in the center of the frame using the supplied Allen Key and center legs bolts. Then tighten the corner legs using the supplied wrench.
2. Put over the bed frame, insert the mattress last.






## WIRED REMOTE INSTRUCTION




## TROUBLESHOOTING

Provided are a list of possible problems and their solutions should the adjustable base fail to operate properly.

| Symptoms | Solutions |
|---|---|
| The base does not respond when the remote is used. Remote LED illuminates and appears to be normal. | Perform any or all of the following:<br>1. Ensure the power cord is plugged into a working and grounded electrical outlet.<br>2. Check that the light on the control box is on.<br>3. Check the connection at the control box.<br>4. Unplug the power cord and then the control box. Wait for 10 seconds. Plug the control box back in and then the power cord. The base should be working. |
| If there is a power failure, please try to use battery backup. | It is recommended that you purchase 2*9V batteries and install them in the AC/DC adapter on the Power Unit. This function will allow you to operate the base in the event of a power failure. Pressing and holding the button down for five seconds will lower the head and foot. |
| Base shutters while in motion. | 1. Clear any clutter or obstructions under and around the base. Ensure that the mattress is not interfering with the wireless or electronic devices may affect normal operation. Relocate the base if necessary.<br>2. Ensure the base is on a hide-a-bed leg pressed firmly down when operating the Head and Foot buttons. |



## ADJUSTABLE BASE WARRANTY

### Warranty for Adjusta-Flex 1002, 1003 Base

Royal Adjusta-Flex warrants this adjustable bed to the consumer who is the original purchaser (the "purchaser," subject to the limitations and exclusions set forth below. Royal Adjusta-Flex warrants to the purchaser of this product for a period of (unless for new unused beds and the date of manufacture for beds that have been used for floor display models. Thus, the warranty period begins on the date of delivery to the purchaser. Royal Adjusta-Flex will, at its option, repair or replace Royal Adjusta-Flex reserves the right to determine if the frame is to covered by the warranty or to use the manufacturing date of the mattress.

### FULL 1-YEAR WARRANTY

This adjustable bed is warranted against defects in the workmanship or materials for a period of one (1) year from the warranty commencement date. Upon notice during the first year from the warranty commencement date, Royal Adjusta-Flex will repair or replace any defective part or parts of this adjustable bed at no charge to the purchaser. Royal Adjusta-Flex will pay authorized labor and transportation cost associated with the repair or replacement of any parts found to be defective in workmanship or materials. Royal Adjusta-Flex reserves the right to inspect and test non-return any and all defective parts to Royal Adjusta-Flex within 10 days of purchaser's receipt of replacement part.

### ADDITIONAL TERMS AND CONDITIONS

This warranty does not apply: (a) to any damages caused by the purchaser; (b) if there has been any unauthorized repair or modification of the bed; (c) if the bed has been used for any purpose other than that for which it was designed or intended; (d) if the bed has been used for any abuse or misuse; (e) to damages to mattress, fabric, cables, electrical cords, or items not manufactured by Royal Adjusta-Flex; (f) to any bed that has been subjected to any liquids that cause damage to the bed or unnecessary service calls, including (not to in-home service calls solely for the purpose of educating the consumer about the use of the product); (g) to any bed that has been subjected to commercial use; (h) to any bed used in a rental business; (i) to the cost, if any, that is incurred to remove and reinstall the bed.

Repairs to or replacement of the adjustable bed or its components under the terms of this limited warranty will apply to the remaining portion of the original warranty period only. Repairs or replacement of parts under the warranty will be made, at cost to the trade, by Royal Adjusta-Flex at its option and in its sole discretion.

REPAIR OR REPLACEMENT SHALL BE THE SOLE REMEDY OF THE PURCHASER. THERE SHALL BE NO LIABILITY FOR ANY LOSS OF USE OF THE ADJUSTABLE BED, INCONVENIENCE, OR ANY OTHER INCIDENTAL OR CONSEQUENTIAL OR FOR ANY OTHER DAMAGE, CLAIM OR LOSS ANY EXPRESSLY COVERED BY THE TERMS OF THIS WARRANTY.

This limited warranty does not include reimbursement for inconvenience, removal, installation, setup time, loss of use, shipping, or any other cost or expenses.

Royal Adjusta-Flex MAKES NO OTHER WARRANTY WHATSOEVER, EXPRESS OR IMPLIED, AND ALL IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE EXCLUDED BY Royal Adjusta-Flex AND EXCLUDED FROM THIS AGREEMENT.

IF YOU EXPERIENCE ANY TROUBLE WITH YOUR BED FRAME DURING THE WARRANTY PERIOD, PLEASE CALL 1-800-880-1002.

PLEASE MAKE YOUR RECEIPT READY AND AVAILABLE. THANK YOU AND ENJOY YOUR ROYAL ADJUSTA-FLEX BED FRAME!

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.It gives you specific legal rights, and the purchaser may also have other rights, which may vary, from state to state. This warranty is valid in all 50 states, Puerto Rico, and Canada.