

Warranty Information

Thank you for purchasing our product. Within one year from your original purchase, the device will receive the manufacturer's limited warranty. During this time, any failure of the product will be repaired, and parts will be replaced, provided that the equipment is used in the normal environment expected by the manufacturer.

Warranty Terms:

Within one year, at the manufacturer's discretion, any component of this equipment will be repaired or replaced free of charge for the original purchaser if it fails due to materials or workmanship. The purchaser will be responsible for transportation costs. We recommend keeping the original packaging to ensure you have the required packaging when returning the product.

Warranty Coverage:

1. The product cannot function properly due to process problems.
2. The internal compressor of the product is damaged due to non-human factors.
3. The following parts: PCB board, temperature controller, fans, evaporator coils, condenser coils, compressor, etc.

Warranty Exclusions:

The warranty will not apply if damage is caused by any of the following:

- Use of an unstable power supply, such as low voltage, high voltage, or a short circuit caused by household wiring failure.
- Unauthorized opening, alteration, or abuse of the device, including the use of unauthorized accessories or exposure to abnormal working conditions (extreme temperatures).
- Industrial use of the product.
- Damage caused by fire, water, theft, war, riot, hostility, or acts of God, such as hurricanes, floods, etc.
- Damage caused by external influences or forces.
- Partial or complete dismantling of the appliances.
- This warranty is only extended to the original end-user purchaser or the person receiving the product as a gift and shall not be extended to any other person or transferee.

Disclaimer:

The manufacturer will not take responsibility for any damages or accidents caused by human error. In the event of an accident caused by the product, we kindly request your cooperation in providing evidence, and we will assist in claiming compensation from the insurance company on your behalf. Our brand has purchased product liability insurance, and the insurance company will cover all related claims.