

INSTRUCTION MANUAL



Item: 27011-SOL



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🕒 Support Hours: 7:30 – 5:00 (U.S. Pacific Time)

Version - V 2.0

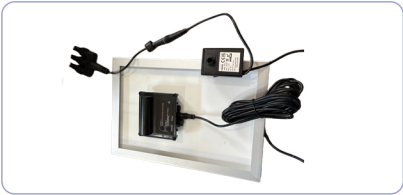
Package Included



01 Water Fountain



02 Fountain Back Panel



03 Solar Water Pump



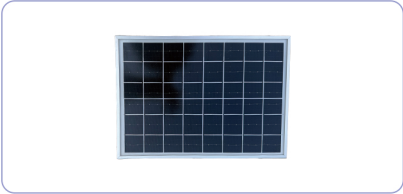
04 USB Charging Cable



05 Gardening Glove



06 1 Pound Pebbles



07 Solar Panel

**The water pump and transformer are housed in the same small box.*

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Replacement and Water Pump

REPLACEMENT PART

No.	Model	Model No.	Picture
1	Solar Pump	P003G8-2PIN Pump	
2	Solar Panel	P003G8-2PIN Panel	
3	LED Lights	27011-SOL-LED Sets	

WATER PUMP PARAMETERS

Solar Panel	10W-9V
Operation Voltage	8V DC
Qmax	492LPH
Hmax	1.24M
Cable Length	5M
Lithium Battery	7.4V 2000mah = 3.7V 4000mah

HOW TO ADJUST THE FLOW

- Always isolate the electrical mains supply before touching or adjusting the pump.
- The pump flow can be adjusted with the regulator, this is found on the inlet of the pump.
- Adjustments up to 30%. Turn clockwise for full flow / anti-clock-wise for reduced flow.

Assembly Instructions

1



Wear gloves and take the water hose and LED cable from the water inlet at the back of the fountain.

2



Connect the longer pump cable to the solar panel and the shorter cable to the light cable, then tighten the nut.

3



Connect the fountain hose to the pump and place it inside the fountain, positioning the pump against the inner wall at the bottom.

4



Add water through the fountain inlet until the water level is about 2 inches above the pump.

3

5



Organize the cables. Route the cables through the notch in the back panel, then slide the panel into its designated position.

6



Assemble the solar panel , Place the panel at a 20-30 degree angle for charging. Press the solar button switch to start.

7



Add decorative pebbles. Place pebbles on each tier of the fountain as desired, taking care not to block the water return outlets.

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* Place the fountain base on a smooth level surface.

* When first using the fountain, air may be trapped in the pump. It may take a few minutes for the water to flow smoothly.



Scan QR Code to see install video

<https://youtube.com/shorts/uyp6UdzJy3k?feature=share>

Troubleshooting and Solutions	
Trouble	Solutions
Pump not working	- Make sure the pump is fully submerged, with at least 2 inches of water above it. - Check that the flow control valve is fully open. - Clean the pump impeller and intake to remove any debris or blockage. - Check all power connections, including the outlet, transformer, and pump plug.
 Scan QR code for the pump disassembly video https://youtube.com/shorts/yMHcq_kYlaY If the pump makes unusual noise	- Turn off and unplug the power supply. - Remove the front cover of Pump. - Carefully hold and remove the impeller/rotor assembly. - Rinse the impeller assembly with clean water and clean the pump chamber. - If any damage is found, contact your local dealer to replace the part.
Low water flow	- Add water to prevent low water level. - The pump or tubing may be blocked. Clean the pump and tubing. - The flow control may be set too low. Turn counterclockwise to increase water flow. The default setting is maximum.
LED Lights not work	- Check transformer connection is tight and secure. - Reconnect the dual-pin interface, ensuring the interface is dry. - If none of the lights illuminate, it may indicate a transformer malfunction. - If only some LEDs are out, they may be faulty.
If the lights are flickering	- Often caused by algae or mineral scale on LED contacts. - Clean pump and fountain.
White/Green Residue	Mineral buildup (limescale) or algae growth may occur. This is not a device malfunction. Please clean the fountain and pump regularly. Using distilled water can help minimize limescale buildup.
Water Leakage	- Place the fountain on a flat, level surface. - Do not overfill the basin. - Natural evaporation will occur; refill with water as needed. - If water leaks from a seam, apply a waterproof sealant to repair it and contact us for compensation. - If the fountain is damaged, please contact us for a replacement.

**If you have further product questions, feel free to reach out.*

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Warranty & Return Policy

01 / RETURN POLICY

- Returns within one month of purchase date: Free return service provided
- Returns after one month: Buyer responsible for return shipping cost
- Non-quality issue returns: Buyer responsible for half of the shipping costs
- Purchase within one month, if you find a lower price, don't need to return and please contact to get reimbursed for the difference.
- Please return the product via the Amazon label or the label provided by the seller.

02 / WARRANTY TERMS

- 30-Day Free Return policy. 1-Year warranty for non-artificial damage.

03 / NOT COVERED UNDER WARRANTY

- Pump smells of burning residue.
- Discoloration resembling rust.
- Visible algae or limescale buildup on the pump.
- Paint and/or surface damage/discoloration due to limescale.If any of the above is noticeable, the warranty will void due to likely improper maintenance.
- If the proof of purchase shows the product was bought within 1 Year, free charge replacement part can be supplied.

Maintenance & Care

Fountain Care Guidelines

- Winter Care: Bring Indoors if Possible (e.g., garage or shed). If freezing is a concern, drain all water to prevent damage.

Fountain Cleaning Tips

- To empty the fountain of water for cleaning or for winter care:
- For smaller fountains, invert and let water pour away forcleaning.
- For larger fountains, use siphon pipe for water removal. Always power off before cleaning or maintaining thefountain or pump.

Note: Stains may be present, this does not imply the fountain is second-hand. The testing water may not dry beforepacking, causing stains upon opening the package.

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