

Stainless Steel Fountain Care Guide

1. Water Maintenance

- Use Clean Water: Distilled or filtered water is best to reduce mineral deposits and water spots.
- Water Level: Check regularly to ensure the pump is always covered.
- Change Water: Replace water every 2–4 weeks to prevent algae, odors, and mineral buildup.

2. Cleaning Routine

- Wipe Exterior: Use a soft cloth with mild soap and water to remove dirt, fingerprints, and water spots. Rinse thoroughly and dry.
- Deep Clean (Monthly): Turn off and unplug the fountain. Drain all water and remove the pump. Clean the basin and surfaces with warm water and mild soap. Use a non-abrasive sponge or microfiber cloth. For stubborn spots, use a vinegar-water solution (50/50) or stainless-steel cleaner. Rinse thoroughly and dry with a clean cloth.

3. Pump Care

- Inspect Weekly: Remove debris, leaves, or algae around the pump intake.
- Clean Monthly: Take apart the pump, rinse under running water, and clean the impeller and intake with a small brush.
- Avoid Damage: Never let the pump run without water.

4. Seasonal & Long-Term Care

- Winterizing (Cold Climates): Drain all water before freezing temperatures. Remove and store the pump indoors. Cover the fountain with a breathable cover to protect from snow, ice, and debris.
- Outdoor Longevity Tip: Even though stainless steel is rust-resistant, prolonged exposure to standing water and harsh elements can dull the finish. Occasional polishing helps maintain shine.

5. Rust Spot Care

- Quick Clean: Make a paste of baking soda + water or use a vinegar-water solution. Apply to the rust and gently scrub with a soft nylon brush. Rinse and dry.
- Stubborn Rust: Use a stainless-steel cleaner and scrub in the direction of the grain.
- Prevention: Use distilled water. Wipe dry after rain. Apply a light coat of stainless-steel polish, mineral oil, or car wax every 1–2 months. Use a breathable cover when not in use.

6. Troubleshooting Guide

- Rust Spots: Usually surface-level and treatable.
- Pump Noise or Weak Flow: Check water level, clean the pump intake and impeller, refill with clean water.
- Algae Growth: Use distilled water, add safe algaecide or water treatment, and place fountain in partial shade.
- Water Spots or Scale: Use distilled/filtered water and remove deposits with a vinegar-water solution.
- Pump Not Running: Ensure it's plugged in, check for clogs or kinks, test outlet.

7. Do's & Don'ts

- DO use distilled water to reduce mineral buildup.
- DO clean regularly to prevent algae and stains.
- DON'T use bleach or harsh chemicals.
- DON'T use abrasive pads, steel wool, or scouring powders.