

SYNORX Limited Lifetime Warranty

SYNORX warrants to the original purchaser that its cabinet hardware products will be free from defects in material and workmanship under normal residential use for as long as the original purchaser owns the product.

If a SYNORX product is found to be defective in material or workmanship during the warranty period, SYNORX will, at its sole discretion, provide a replacement product of the same or comparable style, finish, and quality at no charge.

Warranty Coverage

This Limited Lifetime Warranty applies only to products purchased from SYNORX or authorized retailers and distributors.

The warranty covers:

- Manufacturing defects in materials
- Manufacturing defects in workmanship
- Structural failure under normal intended residential use

Warranty Exclusions

This warranty does not cover:

- Normal wear and tear
- Cosmetic damage resulting from use, handling, or aging
- Improper installation
- Misuse, abuse, neglect, or accidental damage
- Exposure to excessive moisture, corrosive chemicals, or harsh cleaning products
- Outdoor installation or use in environments for which the product was not designed
- Product modifications or alterations of any kind
- Finish variations, color differences, or minor surface imperfections that do not affect product performance

Limitations of Liability

This warranty is limited to the replacement of the defective product only.

SYNORX shall not be responsible for any labor costs, installation costs, removal costs, incidental damages, consequential damages, or any other expenses arising from the use or replacement of the product.

Warranty Claim Procedure

To submit a warranty claim, please contact SYNORX Customer Support and provide:

- Proof of purchase
- Product information and model number
- Description of the issue
- Photos of the product, if requested

After review and verification of the claim, SYNORX will determine whether a replacement product will be provided under this warranty.

Legal Rights

This warranty gives you specific legal rights. You may also have other rights which vary from state to state.