

East West Furniture warrants that its merchandise is free for manufacturing defects and will either give credit or replace defective parts for a period of up to six months from the date of purchase following the conditions set forth below:

-Within the first 30 days of the purchase date, any defect, broken, cracked piece, or damage caused by transportation, customers should contact Vendor Customer Support.

-After 30 days from the purchase date, if a manufacturing defect found, the Manufacturer should be notified promptly of the fault. Customers will be required to submit digital images of the defects.

Notice: The warranty is void for any of the following conditions:

1. Improper maintenance or improper use resulting in damage.
2. Warranty does not cover minor color variations between the product image and your furniture.
3. This warranty covers furniture intended for residential use only, does not cover any commercial use.
4. Dissatisfaction due to buyer's remorse.
5. Normal wear and tear. Damages incurred by accidents or abuse.
6. Damages incurred during assembling or maintenance.