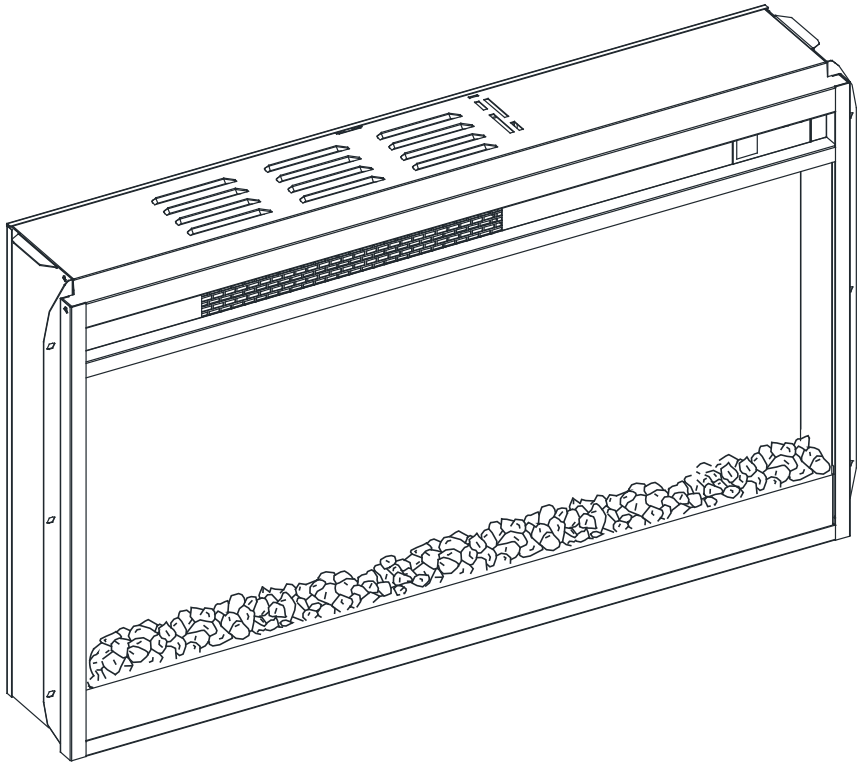
ELECTRIC FIREPLACE
HOMEOWNERS OPERATING MANUAL



The actual appearance should be subject to the purchase model

CONSUMER SAFETY INFORMATION: PLEASE READ THIS MANUAL BEFORE INSTALLING AND OPERATING THIS APPLIANCE. FAILURE TO FOLLOW THESE INSTRUCTIONS MAY RESULT IN A POSSIBLE ELECTRIC SHOCK, FIRE HAZARD, AND/OR INJURY AND WILL VOID THE WARRANTY.

WARNING: IF THE INFORMATION IN THIS MANUAL IS NOT FOLLOWED, AN ELECTRIC SHOCK OR FIRE MAY RESULT IN PROPERTY DAMAGE, PERSONAL INJURY, OR LOSS OF LIFE.

THIS INSTRUCTION BOOKLET CONTAINS IMPORTANT SAFETY INFORMATION. PLEASE READ AND KEEP FOR FUTURE REFERENCE.

IMPORTANT INSTRUCTIONS

When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electrical shock, and/or injury including the following:

1. Read all instructions before using this heater.

2. This heater is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, etc. and curtains at least 3 feet (0.9 m) from the front of the heater and keep them away from the sides and rear.

3. Extreme caution is necessary when any heater is used by or near children or invalids and whenever the heater is left operating and unattended.

4. Do not operate any heater after it malfunctions. Disconnect power at service panel and have heater inspected by a reputable electrician before reusing.

5. Always unplug this appliance when not in use.

6. Do not operate any heater with a damaged cord or plug or after the appliance malfunctions, or if it has been dropped or damaged in any manner.

7. If the supply cord is damaged, it must be replaced by the manufacturer, it's service agent or similarly qualified persons in order to avoid a hazard.

8. Any repairs to this fireplace should be carried out by a qualified service person.

9. Under no circumstances should this fireplace be modified. Parts having to be removed for servicing must be replaced prior to operating this fireplace again.

10. Do not use outdoors.

11. This heater is not intended for use in bathrooms, laundry areas and similar indoor locations. Never locate this appliance where it may fall into a bathtub or other water container.

12. Do not run cord under carpeting. Do not cover cord with throw rugs, runners or the like. Arrange cord away from traffic areas and where it will not be tripped over.

13. To disconnect this appliance, turn controls to the off position, then remove plug from outlet.

14. Connect to properly grounded outlet only.

15. This appliance, when installed, must be electrically grounded in accordance with local codes or, in the absence of local codes, with the current CSA C22.1 Canadian Electrical Code or for USA installations, follow local codes and the National Electrical Code, ANSI/NFPA NO.70.

16. There is a protective thermostat limiter inside the heater. When the inner temperature over heat, the thermostat limiter will shut off the power supply to avoid the risk of fire damage to the appliance.

17. The heaters must not be located immediately below a socket-outlet.

18. Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the appliance.

19. To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces, like bed, where opening may become blocked.

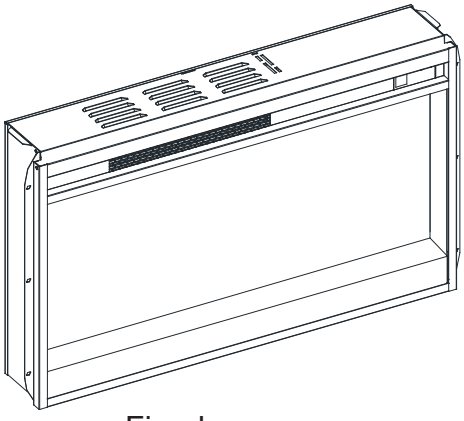
20. This appliance has hot and arcing or sparking parts inside. Do not use where gasoline, paint, or flammable liquids are used or stored. This fireplace should not be used as a drying rack for clothing. Christmas stockings or decorations should not be hung in area of it.

21. Use this appliance only as described in the manual. Any other use not recommended by the manufacturer may cause fire, electric shock or injury to persons.

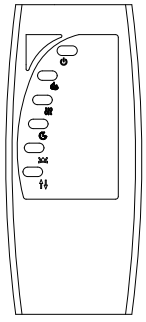
22. Always plug heaters directly into a wall outlet/receptacle. Never use with an extension cord or relocatable power tap (outlet/power strip).

SAVE THESE INSTRUCTIONS

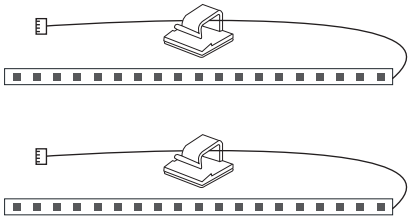
PACKAGE CONTENTS



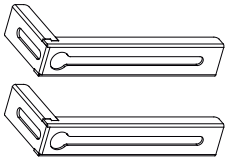
Fireplace



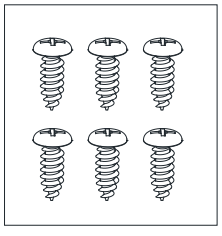
Remote Control



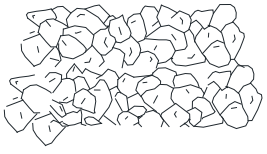
2 LED light bars



2 L-Brackets



screws



Acrylic Crystals



Manual

ELECTRICAL SPECIFICATIONS

Voltage: 120VAC
Rating: 1400 Watts
Frequency: 60Hz

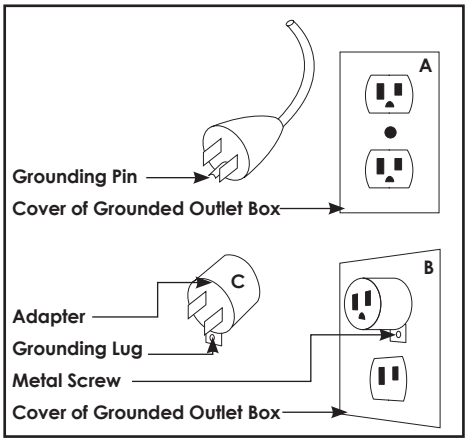
INSTALLATION INSTRUCTION

GROUNDING INSTRUCTIONS:

This heater is for use on 120 volts. The cord has a plug as shown at (A) in figure 2. An adapter as shown at (C) is available for connecting three-blade grounding-type plugs to two-slot receptacles. The green grounding lug extending from the adapter must be connected to a permanent ground such as a properly grounded outlet box. The adapter should not be used if a three-slot grounded receptacle is available.

NOTE: Adapters are NOT for use in Canada.

Figure 2



INSTALLING THE ACRYLIC CRYSTALS AND SIDELIGHTS

1. Remove the 4 screws on the back left and right sides of the firebox that hold the glass front In place.

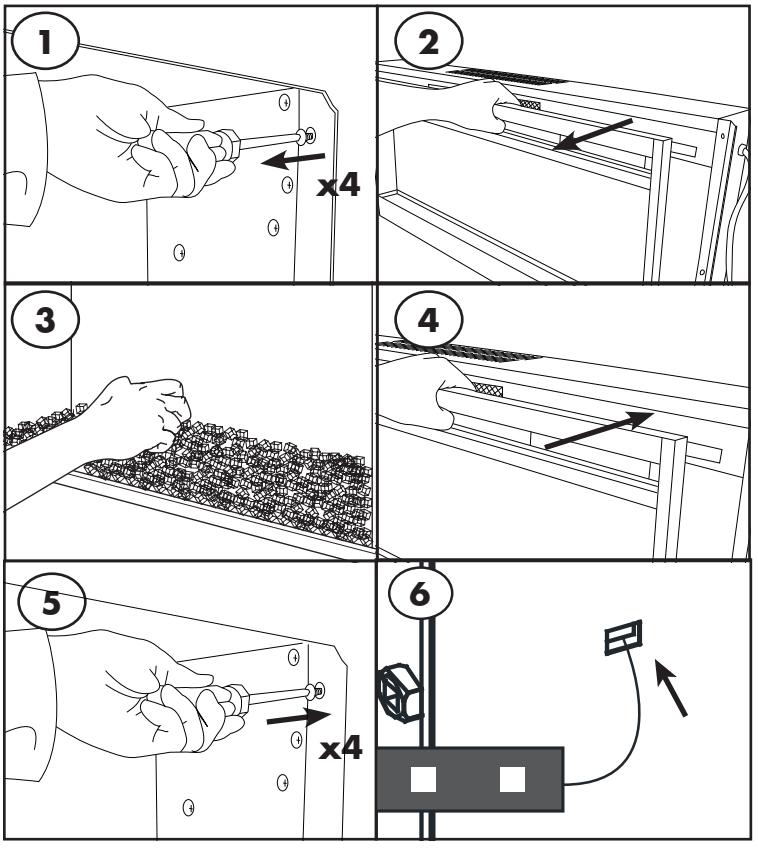
2. Carefully remove the glass front.

3. Arrange the acrylic crystals along the inset window ledge at the glass front.

4. Reinstall the glass front.

5. Line up the holes on the front with the holes On the firebox and insert and tighten 4 screws to hold the glass front in place.

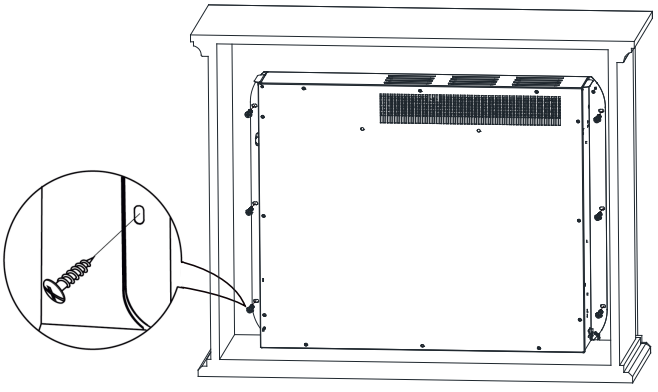
6. Find the 2 LED light bars from the package and plug into the back panel of the fireplace.

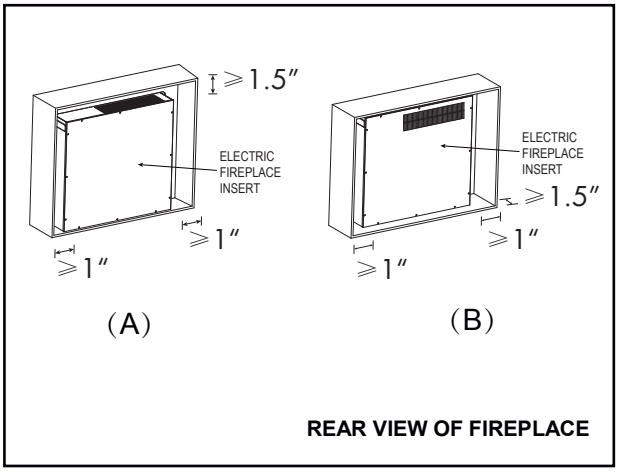


The unit comes standard with 6 feet (1.8M) three wire cord, exiting from the right of the fireplace. Plan the installation to avoid the use of an extension cord.

When choosing a final location, make sure you will have clear access to grounded electrical outlet. Position your completed mantel close to its final location. Make sure you can access the back of the mantel as your electric fireplace appliance will be installed from back.

Unpack the fireplace carefully. Position the fireplace behind the mantel with front facing the wood mantel. With the help of an adult assistant, lift the fireplace and gently slide it into the opening in the mantel. Make sure the fireplace is centered left and right in the opening. Be careful when placing fireplace and adjusting, bottom of fireplace could scratch the finish of the base/hearth of your wood mantel.



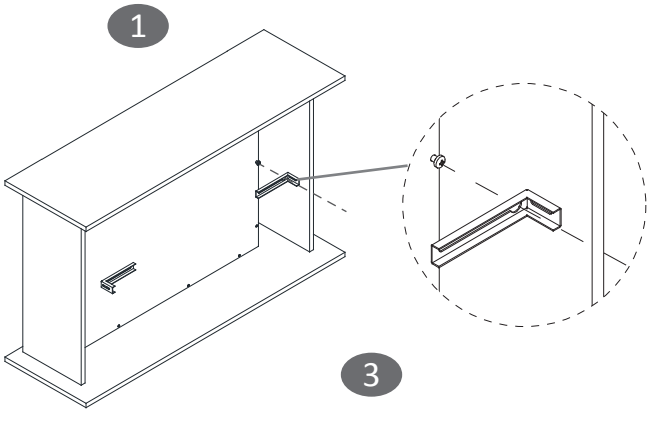


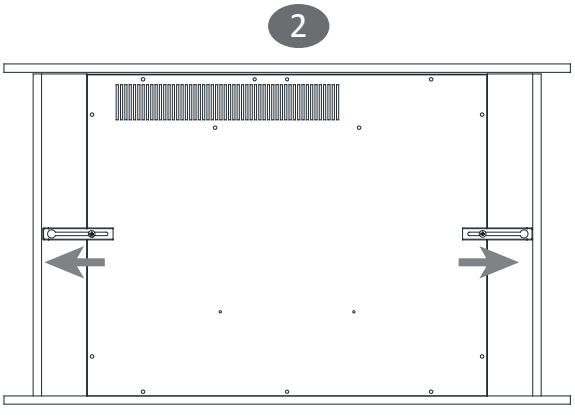
If the clearance distance of side panel of insert and mantel less than 3.4inch, fix the insert with furniture by L-Brackets on the back panel.

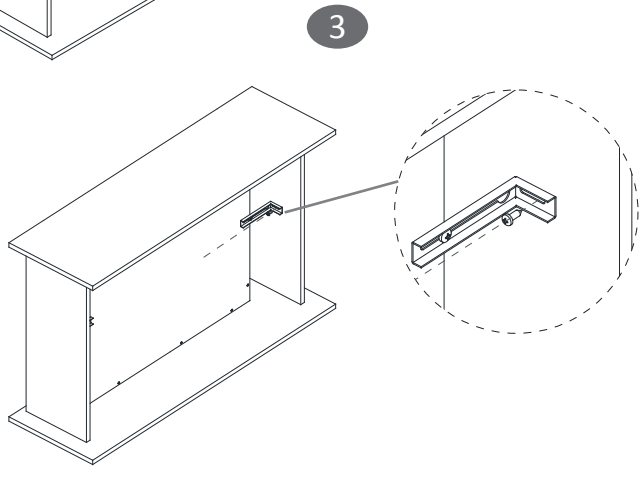
1. Loosen the zinc plated screw. Align the large hole on the long side of the L-Brackets with zinc plated screws on the fireplace.

2. Move the L-Brackets until they are level with the wooden cabinet.

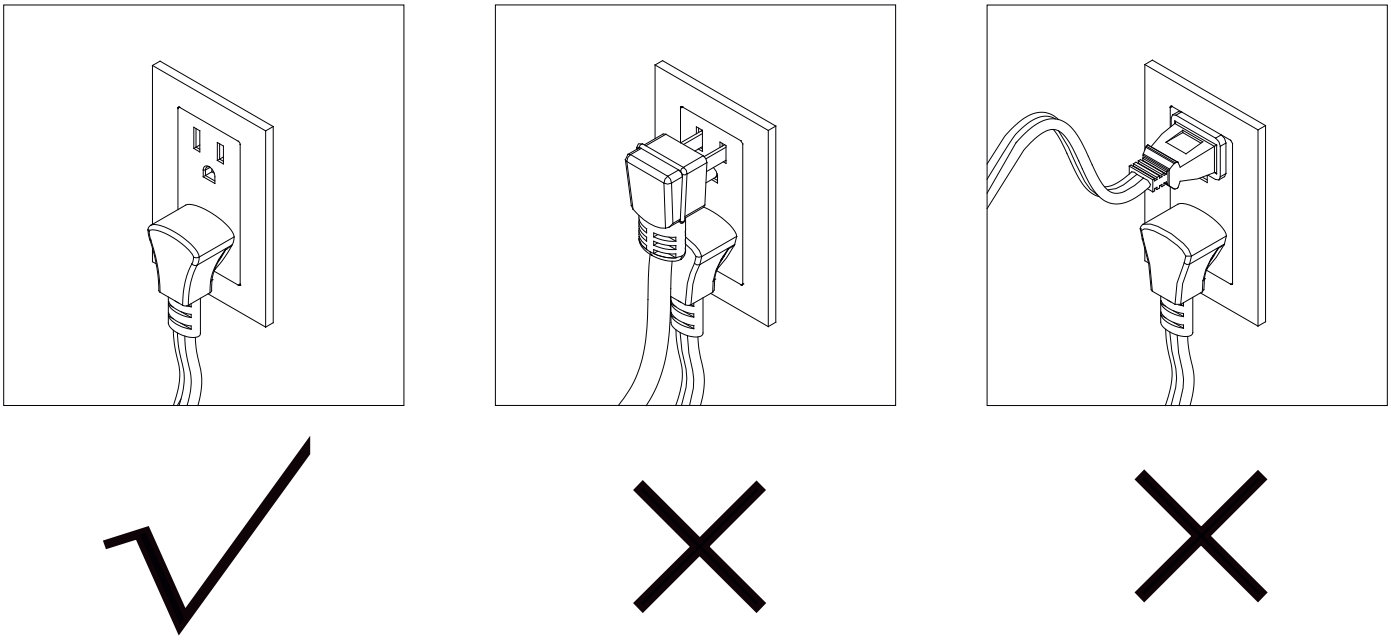
3. Secure the L-Brackets to the wooden cabinet with supplied screws. Tighten the zinc plated screws.



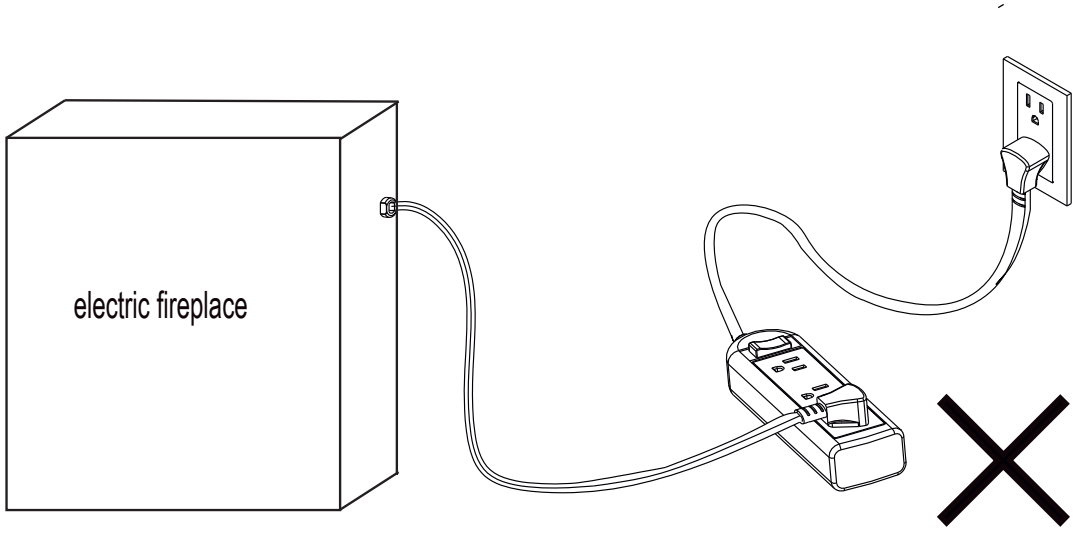




Do not share a socket with other appliances when using electric fireplace, please use a dedicated socket.

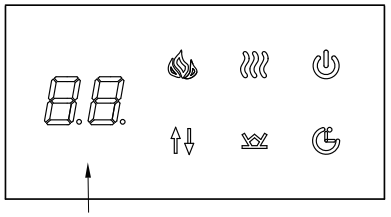


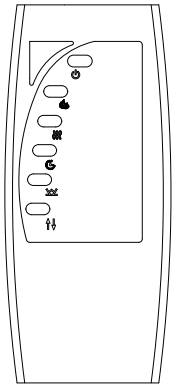
Never use with an extension cord or relocatable power tap (outlet / power strip).



OPERATING INSTRUCTION

On the top-right of the electric firebox is the mechanical control panel. This panel contains the buttons to properly operate the electric fireplace. The functions of buttons on the remote control are the same as the control panel. The remote control has an effective range of up to 19 ft..





POWER

The POWER button turns the fireplace on or off. It has a memory function. The button turns off all functions at once but retains the settings in the memory (except timer). By pressing the button again, the unit will turn on at the same settings. If the TIMER has set and time has expired, all functions will stop. Press the POWER button start the fireplace.

FLAME

Each time the Flame button is pressed, the color of the flame changes. There are 7 colors(L8-L2), dynamic condition(L1) ,and the OFF setting you can cycle through.

When any of the static flame colours are selected (L8-L2) and displayed, the LEVEL INCREASE /DECREASE button can be used to change the brightness level of the flames. Three option are available Low(1), Medium(2), High(3).

When the flame is in OFF position and the heat is turned on, the ember bed will be slightly bright to indicate that the heat has been turned on.

HEATER

The HEATER button turns the heat on and off. When in ON position, press the LEVEL INCREASE /DECREASE button to change the desired temperature. There are 11 temperature settings: 82℉ -ON -64℉-66℉- 68℉-70℉-72℉-74℉-76℉-78℉-80℉ (27℃-ON-18℃-19℃-20℃-21℃-22℃-23℃ - 24℃-25℃-26℃). ON means the heater keep working.

Temperature unit convert function: The heater includes Celsius and Fahrenheit temperature scales. To change the temperature unit, turn the heater on, and then press and hold the Power Button for 5 seconds. The current temperature unit display will flash 3 times and convert to the other temperature unit. Note: The remote control cannot convert the temperature units.

Lock and Unlock Heater Function: Press and hold the heater button for 10 seconds. The ember bed will flash 6 times, indicating that the heater function is locked. To unlock the heater function, press and hold the heater button for 10 seconds. The ember bed will flash 6 times, indicating the heater function is unlocked. Note: The remote cannot set the lock and unlock heater function.

TIMER

The TIMER has adjustable setting at range from 1 hour to 9 hours and OFF. As shown the following: 1h-2h-3h-4h-5h-6h-7h-8h-9h-OFF. If the digital display turns on and nothing happens within 10 seconds, the digital display will auto shut off. Once you have set the timer, and the timer is up, close all the functions and enter standby mode. In this mode, you should touch the POWER button to restart the appliance.

EMBER BED

Each time the Ember Bed Button is pressed, the color of the ember bed and sidelight change. There are 7 colors(d8-d2) and dynamic condition(d1) you can cycle through.

When any of the static ember bed colours are selected (d8-d2) and displayed, the LEVEL INCREASE / DECREASE button can be used to change the brightness level of the ember bed and sidelight. Again three option are available Low(1), Medium(2), High(3).

LEVEL INCREASE / DECREASE

This button is used to adjust the brightness levels of the flame, ember bed, sidelight and temperature settings. See relevant section for more details.

BATTERY REPLACEMENT

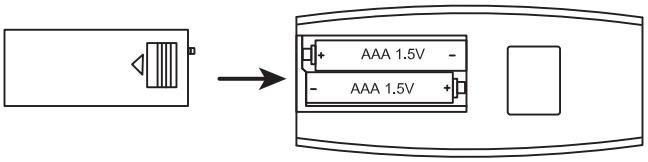
The battery compartment is located on the back end of the remote control.

1. Press and slide the battery cover open.

2. Insert two 1.5V (AAA) batteries ensuring they are installed correctly with regard to the polarities (+ and -) marked on the inside of the battery compartment.

3. Replace the battery cover.

NOTE: The batteries should be removed if the product is to be left unused for a long time.



When replacing the batteries, replace both batteries at the same time with new batteries of the correct type.

• Do not mix old and new batteries.

• Do not mix alkaline, standard (Carbon-Zinc), or rechargeable (Nicad, Nimh, etc) batteries.

FCC STATEMENT

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.

- Increase the separation between the equipment and receiver.

- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

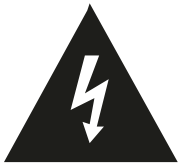
- Consult the dealer or an experienced radio/TV technician for help.

CAUTION: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

MAINTENANCE

Clean the metal trim using a soft cloth, slightly dampened with citrus oil based product and buff with a clean soft cloth.
DO NOT use brass polish or household cleaners as these products will damage the metal trim. Citrus oil based products can be obtained at supermarkets or hardware stores.

The motors used on the fan and the flame generator assembly are pre-lubricated for extended bearing life and require no further lubrication. However, periodic cleaning/vacuuming of the fan/ heater unit is recommended. Make sure the unit is turn OFF and unplugged whenever you are cleaning the heater of fireplace.



WARNING : Make sure the power is turned off before proceeding. Any electrical repairs or rewiring of this unit should be carried out by a licensed electrician in accordance with national and locate codes. If repairing or replacing any electrical component or wiring, the original wire routing, color coding and securing locations must be followed.



WARNING : Electric outlet wiring must comply with local building codes and other applicable regulations to reduce risk of fire, electric shock and injury to persons.



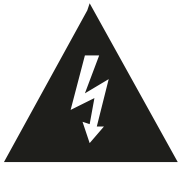
WARNING : Do not use this fireplace if any part of it has been under water. Immediately call a qualified service technician to inspect the fireplace and replace any part of the electrical system.



WARNING : Disconnect power before attempting any maintenance or cleaning to reduce the risk of fire, electrical shock or personal injury.



WARNING : During any service of this appliance, the power to the unit must be turned off, Always remember to remove the electrical plug from the wall outlet.



WARNING: When the heater is not in use, the heater should be stored in a dry location, away from possible damage. The power cord should be stored properly to avoid contact with hot or sharp objects.

TROUBLESHOOTING

Fault code	Fault Cause	Solution
E3	Heater is not working	Turn the unit off and unplug it from the electrical outlet. Check for dirty or clogged vents. Clean the dust and debris from the vent area. Wait 5 minutes, plug in the fireplace, and then turn it back on. If the heater still doesn't work, contact customer service.

1 YEAR LIMITED WARRANTY

Our electrical fireplace is free from manufacturing and material defects for a period of one year from date of purchase, subject to the following conditions and limitations.

1. This electric fireplace must be installed and operated at all times in accordance with the installation and operating instructions furnished with the product, Any unauthorized repair, alteration, willful abuse, accident, or misuse of the product shall nullify this warranty.

2. This warranty is non-transferable, and is made to the original owner, provided that the purchase was made through an authorized supplier of the company.

3. The warranty is limited to the repair or replacement of parts found to be defective in material or workmanship, provided that such part(s) have been subjected to normal conditions of use and service, after said defect si confirmed by the Company's inspection.

4. The Company may, at its discretion, fully discharge all obligation with respect to this warranty by refunding the wholesale price of the defective part(s).

5. Any installation, labor, construction, transportation, or other related costs/expenses arising from defective part(s),repair, replacement, or otherwise of same, will not be covered by this warranty, nor shall the Company assume responsibility for same.

6. The owner/user assumes all other risks, if any, including the risk of any direct, indirect or consequential loss or damage arising out of the use, or inability to use the product, except as provided by law.

7. All other warranties-expressed of implied-with respect to the product, its components and accessories, or any obligation/liabilities on the part of the Company are hereby expressly included.

8. The Company neither assumes, nor authorizes any third party to assume, on its behalf, any other liabilities with respect to the sale of our product.

9. The warranties as outlined within this document do not apply to 3rd party accessories used in conjunction with the installation of this product.

This warranty is void if :

a. The fireplace is subjected to prolonged periods of dampness or condensation.

b. Any unauthorized alteration, willful abuse, accident, or misuse of the product.

c. You do not have the original receipt of purchase.