

Thank you for choosing our product. We stand behind our brand and the quality of the items we sell. Replacement parts or products will be sent at our discretion within the 1-year warranty period. Proof of purchase, with the date of purchase as well as photos of the merchandise defect, must be provided. Photos are used to determine the cause of defects and for future quality control.

If you have any questions, comments or concerns, feel free to contact us.

# WATER FOUNTAIN

Read the assembly instructions carefully and follow the care instructions. Keep these instructions for future reference.

**Select a smooth, level surface to place the fountain.**

**Assemble components on a soft, clean surface to avoid scratching or damaging the finish.**

PARTS	QTY.
Fountain Topper	1
Top Tier	1
Middle Tier	1
Column	1
Bottom Tier	1
Pedestal	1
Electric Submersible Pump	1
Pump Access Cover	1

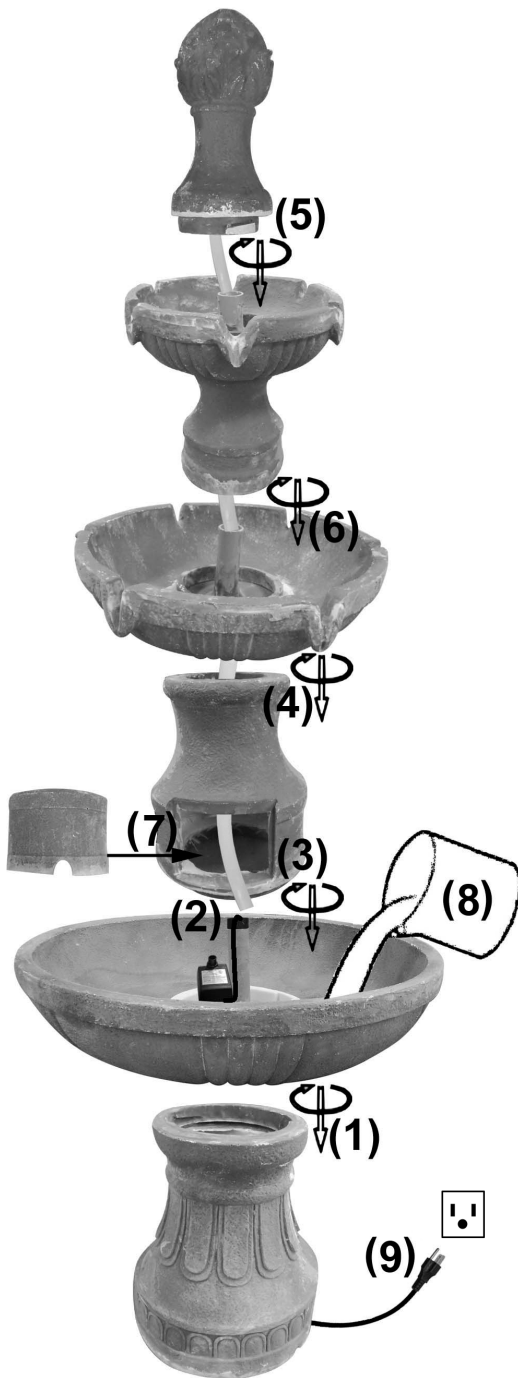


Inspect packaging to ensure all parts are accounted for before disposing of packing materials.

**NOTE:** The water tube is built into the fountain topper. Gently and carefully uncoil the water tube from inside the topper. Take care when handling the water tube; detaching the water tube from the fountain will damage the fountain and void the product warranty.

## ASSEMBLY

1. Place the bottom tier onto the pedestal, twist to lock in place.
  2. Place the electric submersible pump in the center of the bottom tier and run the power cord through the built-in pipe and out the bottom of the pedestal, ensuring the power cord is beneath the groove on the bottom of the pedestal.
  3. Place the column on the bottom tier, twist to lock in place.
  4. Place the middle tier on the column, twist to lock in place.
  5. Run the water tube that is built into the topper through the top tier, twist to lock the topper onto the top tier.
  6. Run the water tube through the middle tier, twist to lock the top assembly to the middle tier.
  7. Connect the water tube to the electric submersible pump and install the pump access cover.
  8. Fill the bottom tier with enough water to fully submerge the pump.
- NOTE:** Additional water will need to be added once the pump circulates water into the upper tiers.
9. Plug the power cord into a properly grounded GFCI outlet.



**Note:** When first used, there may be air in the pump. It may take several minutes for the air to escape and water begins to flow. Additional water may need to be added once the pump circulates water into the upper tiers.

## **IMPORTANT INFORMATION**

- For outdoor use only.
- Some splashing is normal; adjust the flow rate on the pump if the water rate is too high.
- Check the water level frequently to ensure the pump remains fully submerged; never allow the pump to run dry as it will burn out the motor.
- Only use water in this fountain. Distilled water will help prevent mineral buildup but is not required, avoid heavily chlorinated water as it may damage the fountain or pump.
- Periodically change the water to keep the fountain and pump clean. Remove scale and buildup regularly.
  - DO NOT use harmful additives such as bleach, chlorine, etc.
  - DO NOT use anything abrasive to scrub the fountain.
  - DO NOT use a pressure washer or abrasive materials to wash the fountain.
- Always shut off the power supply before cleaning and maintaining the fountain and recirculating pump.
- Take care when handling the pump; only pick it up by the body of the pump, never by the power cord.
- During freezing weather, drain the fountain, disconnect the pump and store indoors; allowing ice to form may damage the fountain in such ways as, but not limited to, the fountain cracking, and/or permanent pump damage.

**Any modification to the product or failure to follow recommended care will void the product warranty.**

## **TROUBLESHOOTING**

- Ensure that the pump is fully submerged and add water if necessary.
- If water is not flowing within several moments of the fountain being plugged in, the pump may have trapped air which can prevent water from circulating properly. Simply unplug the power supply for a few moments and plug it back in. Also check the pump and tubing for obstructions.
- If water is not flowing or water is splashing, check the flow control on the body of the pump; it may need to be adjusted to achieve the desired flow rate.
- If water is not flowing evenly, ensure the fountain is on a smooth, level surface. Add thin, plastic shims (not included) between tiers to level out water flow.
- Soft surfaces may cause the fountain to become unbalanced. A large stepping stone or paving stone (not included) is recommended to help ensure the fountain remains evenly balanced.
- Make sure the adapter cable is fully connected to the pump power cable.
- Make sure the power outlet is working; if in doubt about electrical connections, consult a certified electrician.

*If you are still experiencing issues, please contact our customer service team through one of the methods mentioned at the top of page 1. Please have the item number and order information available to help expedite response time.*

## **WARNING!**

**Manufacturer and seller expressly disclaim any and all liability from personal injury, property damage or loss, whether direct or indirect, or incidental, resulting from the incorrect attachment, improper use, inadequate maintenance, or neglect of this product.**