

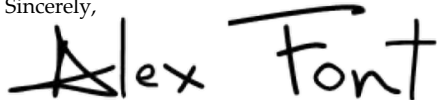
FERDY PRODUCT WARRANTY COVERAGE

BATHTUBS

Thank you for purchasing our **FerdY®** bathtubs, we are proud of the product we have made for your enjoyment and relaxation and are sure you too will feel the same way for many years to come. Please take the time to review our limited warranty coverage against surface, structural, and parts. However, we are mindful that you must be satisfied, or we make it right—exchange, credit, or cheerful refund, whichever you prefer, no questions asked within the first 30 days of your purchase. This is our FerdY promise to you. After this time our strong warranty coverage will also support you against any malfunction.

Please do not hesitate to contact us via our customer service email at any time so we can serve you with your request.

Sincerely,



Alex Font
General Manager at FerdY

(6) YEARS SURFACE

The acrylic surface is warranted against cracking, chipping, and blistering that comes as a result of a defect in the acrylic surface material for a period of (6) years from the purchase date. **SCRATCHES ARE NOT COVERED UNDER THE WARRANTY.**

(6) YEARS STRUCTURAL

BATH STRUCTURE/SHELL: **FerdY®** warrants that its bath shell and structure shall be covered against loss of water through the fiberglass laminate of the tub body as a result of a defect in materials and labor for a period of (6) years from the purchase date.

1 YEAR BLOWER * 1 YEAR PUMP * 1 YEAR PARTS PLUMBING AND EQUIPMENT

FerdY® warrants that the factory installed plumbing parts and fittings as well as electrical components are free from defect from materials and labor for the period of one (1) year from the purchase date for the blower, and a period of one (1) year from the purchase date of the pump.

The manufacturer warrants this product to be free of manufacture defects during the above-mentioned warranty time and please keep a copy of the original invoice as proof of purchase.

Should a malfunction occur during the warranty period, **FerdY®** will, as its option, (1) repair or replace the defective part(s) or product(s) at no charge; (2) Issue a refund of the original purchase price of the product(s) (Valid within 6 months from the date of purchase); or (3) issue a credit to be applied toward the purchase of a new **FerdY®** product. Shipping and handling charges may apply and are of the sole discretion of **FerdY®**.

FerdY® products must be installed by a fully accredited and, insured, and licensed plumber. Installation by anyone other than the fully insured plumber shall void this limited warranty.

This limited warranty shall not apply to goods which have been subject to accident, negligence, improper installation, product abuse, product misuse, or use of cleaners containing abrasives, alcohol or other organic solvents, whether performed by a contractor, service company, or yourself, are excluded from this warranty.

FerdY® responsibility under this product warranty is limited to replacement of parts and no other costs. **FerdY®** will not be responsible for labor charges and/or damage incurred by installation, repair or replacement, nor for any indirect incidental or consequential damages, losses, injury or costs of any nature relating to this product. Except as provided by law, this limited warranty is in lieu of and excludes all other warranties, conditions, and guarantees, whether expressed or implied, statutory or otherwise, including without restriction those merchantabilities of fitness for use.

This limited warranty is non-transferable. This limited warranty only applies to products purchased and installed in the United States. This limited warranty covers the original consumer purchase only and does not include business, commercial or industrial use of this product.

RESPONSIBILITIES OF OTHERS

Inspecting the unit prior to installation is the responsibility of the installer or building contractor who acts on behalf of the user. They are responsible for ensuring the unit is free of defect or damage.

Notices are placed on and in the unit and on the shipping, carton advising the installer of this responsibility. In the event of a problem, the unit must not be installed. **FerdY®** is not responsible for failures or damage that could have been discovered, repaired, or avoided by proper inspection and testing prior to installation.

Damage occurring in transit is the responsibility of the carrier. The user or installer **MUST** open the crate and inspect the unit for damage when it is delivered. If damage is discovered, it must be reported immediately to the seller and the carrier in writing, and an inspection requested. Failure of the carrier to respond should be reported to the seller and the carrier. Your freight claims should be filed promptly thereafter.

LIMITATIONS AND EXCLUSIONS

This warranty does not cover any claim arising from abuse, misuse, negligence, accident, improper installation or operations on the part of the purchaser. This warranty is void if **FerdY®** tub is subject to alteration, or if repairs are attempted by anyone other than an authorized plumber. This warranty does not extend to plumbing or components installed by dealers, installers or by other party.

FerdY® will not be liable for loss of use of the inconvenience, or any other incidental or consequential costs, expense or damages. Please note that some states do not allow the exclusion or limitation of incidental damages.

DISCLAIMER

Except as expressly provided, there shall be no warranty or obligation, express or implied, oral or statutory. No dealer or other person has the authority to make any warranties or

representations concerning **FerdY®** or its products.

WARRANTY SERVICE

NOTE: When requesting warranty service, be sure to have the following:

- Copy of original invoice
- Date of installation
- Description and pictures of defect
- Model number or description of model

To obtain warranty service or replacement part, please contact **FerdY®** Customer Service to determine whether we should repair or replace your product, issue a refund, or issue a credit.

FerdY® Customer Service Email:

contact@ferdybath.com

FerdY® Customer Service Phone Number:

727-300-3365

Monday to Friday 9:00 AM to 5:00 PM EST