



# Steamfast™

MODEL

SF-295



## 3-IN-1 STEAM MOP

OWNER'S GUIDE

# IMPORTANT SAFETY INSTRUCTIONS

This owner's guide and any additional inserts are considered part of the product. They contain important information about safety, use, and disposal. Before using the product, please familiarize yourself with all operating and safety instructions. Please keep all documents for future reference and pass these documents on, together with the product, to any future owner. See our website for the most current version of this owner's guide.

**INTENDED USE:** This product is intended to be used indoors for household cleaning and/or the steaming of garments and other fabrics in the United States and/or Canada. This product is not intended for commercial or industrial uses. The manufacturer assumes no responsibility for damage or injury due to unauthorized use or product modification. Failure to follow these directions will void the product warranty.

**WARNING:** Risk to Children and Impaired Persons

Supervision is required during the installation, operation, cleaning and maintenance of this product by children under age 12 and anyone with reduced physical, sensory or mental capabilities. Children should be supervised to ensure that they do not play with the appliance, its parts and packaging material.

**Directions to reduce risk of fire, electrical shock, and injury:**

1. Read all instructions before use.
2. Use caution when handling this steam unit. Burns could occur from touching hot metal parts, hot water, or steam. Use special care to avoid contact with hot water when turning the product upside down to empty the reservoir.
3. If an extension cord is necessary, use a properly rated cord (15 ampere, 14 gauge). Use care to position extension cord where it is least likely to be damaged or tripped over during use.
4. Before plugging power cord into electrical outlet, be sure that all electrical information on rating label agrees with your power supply.
5. To reduce likelihood of circuit overload, DO NOT operate another high wattage appliance on the same circuit as this unit.
6. To protect against risk of electrical shock, do not immerse unit in water or other liquids. Do not use power cord as handle, let it hang over edges of counters, or be crimped or closed in doors.
7. Never yank power cord to disconnect from outlet; instead, grasp plug and pull to disconnect.
8. Do not operate unit with a damaged power cord or if the unit has been dropped or damaged. To avoid risk of electrical shock, do not disassemble unit; contact Steamfast Consumer Service for examination and repair. Incorrect reassembly can cause a risk of electrical shock when unit is used.
9. A loose fit between wall outlet (receptacle) and plug may cause overheating and distortion of the plug. Discontinue use of the product in this outlet. Contact a qualified electrician to replace loose or worn outlets.
10. Do not leave unit unattended while plugged in.
11. Do not use unit where aerosol-based products are being used, or where oxygen is being administered.
12. Unit is only meant to be used with recommended accessories. Using other types of attachments may cause damage to unit or injury.
13. If Lighted On/Off Switch does not illuminate when set to "ON" position while power cord is plugged in, unit is not operating normally. Immediately disconnect cord from power supply, then refer to troubleshooting guide in this manual for assistance.
14. Always disconnect appliance from electrical outlet when filling with water or emptying, and when not in use.
15. When filling, only water should be used in unit – other cleaning agents could damage unit or cause injury. Distilled or de-mineralized water is highly recommended, in order to minimize potential build-up of mineral deposits. Do not fill with more than 15 oz. (444 ml.) of water. Do not attempt to use unit without properly filling the unit.
16. To avoid burns from escaping steam when removing cap to refill unit:
  - Always allow unit to cool for 5-10 minutes.
  - Press and hold Steam Button to release all remaining steam pressure. To reduce risk of contact with hot water, check appliance before each use by positioning it away from body and turning it on. Do

not operate unit if Main Nozzle is blocked.

17. Burns can occur from touching hot metal parts, hot water, or steam. Do not touch Main Nozzle or attempt to connect accessories while unit is in use. Do not touch removable accessories or attempt to change accessories while unit is in use. Use caution when you turn unit upside-down – there may be hot water.
18. Use caution when using unit on uneven surfaces, such as stairs.
19. When steaming any surface for the first time, it is recommended that you consult the manufacturer's guidelines for material being steamed. For items in question, test on an inconspicuous area before proceeding.
20. Steaming unsealed hardwood or unglazed ceramic surfaces is not recommended, and may result in warping or damage to the surface. Steam may remove the sheen from surfaces treated with wax.
21. When steam mopping, never leave unit resting in one spot on any surface for any period of time – prolonged exposure to heat and moisture may damage floor surfaces.
22. Do not allow power cord to touch hot surfaces during use. Bundle cord loosely when storing.
23. Always allow unit to cool (at least 30 minutes for complete cooling) and empty before storing. Do not store unit with damp accessories, including a Microfiber Pad, still attached.
24. This product for use on 120 volt electrical outlets. The cord has a plug as shown at A in Figure 65.1. An adapter, as shown at C, can be used to connect three-blade grounding-type plugs to two-slot receptacles (it is not included with your product). The green grounding lug extending from the adapter must be connected to a permanent ground such as a properly grounded outlet box. An adapter should not be used if a three-slot grounded receptacle is available. \*NOTE: A TWO-PRONG ADAPTOR IS NOT INCLUDED WITH THIS PRODUCT.

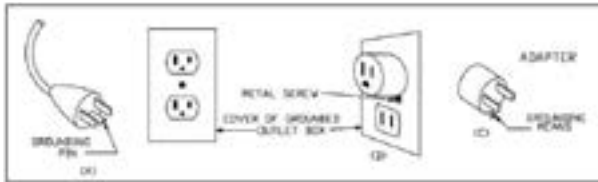


Figure 65.1

**WARNING:** Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**FCC CONSUMER ADVISEMENT:** This equipment may generate, use and/or radiate radio frequency energy that may cause harmful interference to radio communications. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to contact Steamfast Consumer Service at 1-800-711-6617.

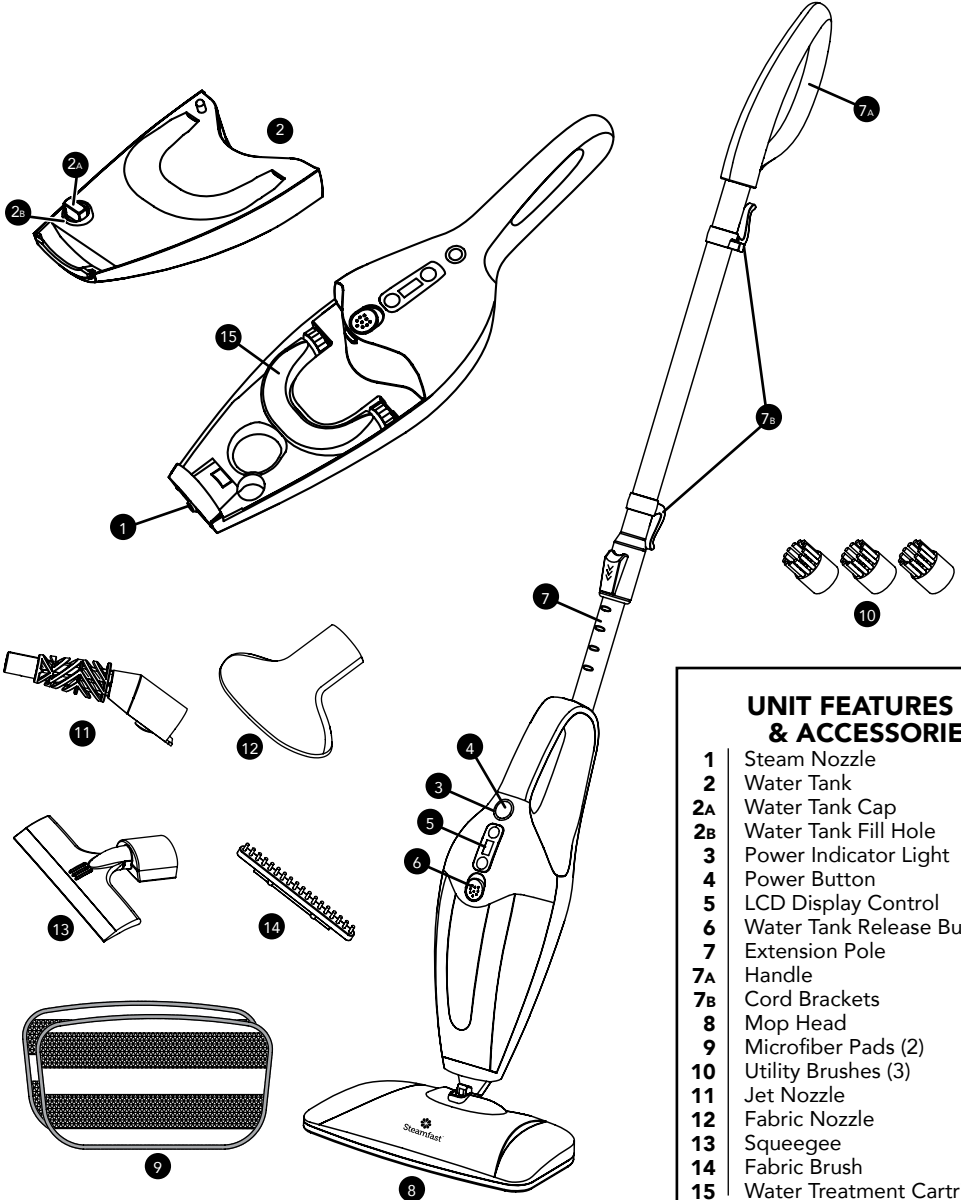
## SAVE THESE INSTRUCTIONS

### Questions or comments?

- [steamfast.com](http://steamfast.com)
- [consumerservice@steamfast.com](mailto:consumerservice@steamfast.com)
- 1-800-711-6617

**Speak your mind! We invite you to review this product online:**  
[steamfast.com/reviews](http://steamfast.com/reviews)

The following features and accessories are included with your 3-in-1 Steam Mop. Carefully inspect the packing material for all parts listed below. To obtain possible missing parts, refer to **Product Support** on Pages 17 & 18 of this manual.



- | UNIT FEATURES & ACCESSORIES |                           |
|-----------------------------|---------------------------|
| 1                           | Steam Nozzle              |
| 2                           | Water Tank                |
| 2A                          | Water Tank Cap            |
| 2B                          | Water Tank Fill Hole      |
| 3                           | Power Indicator Light     |
| 4                           | Power Button              |
| 5                           | LCD Display Control       |
| 6                           | Water Tank Release Button |
| 7                           | Extension Pole            |
| 7A                          | Handle                    |
| 7B                          | Cord Brackets             |
| 8                           | Mop Head                  |
| 9                           | Microfiber Pads (2)       |
| 10                          | Utility Brushes (3)       |
| 11                          | Jet Nozzle                |
| 12                          | Fabric Nozzle             |
| 13                          | Squeegee                  |
| 14                          | Fabric Brush              |
| 15                          | Water Treatment Cartridge |

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- The *Steam Nozzle* (1) emits the flow of hot, penetrating steam. The *Mop Head*, *Jet Nozzle*, *Fabric Nozzle* and *Squeegee* all connect to the *Steam Nozzle*.
  - The *Water Tank* (2) is the reservoir where water is held before being transferred to the heat exchange and converted to steam. The *Water Tank* holds 15 oz. (444 ml.) of water.
  - The *Water Tank Cap* (2A) covers the *Water Tank Fill Hole*, and must be removed in order to fill the *Water Tank* with water. To unlock the *Water Tank Cap* turn counter-clockwise. To lock the *Water Tank Cap* turn clockwise.
  - The *Water Tank Fill Hole* (2B) is the opening through which water is poured into the *Water Tank*.
  - The *Power Indicator Light* (3) illuminates to indicate that the unit is powered On and heating.
  - The *Power Button* (4), located on the front of the 3-in-1 Steam Mop, activates and deactivates the unit. The *Power Button* is pressed to turn the unit On, and pressed again to turn the unit Off.
  - The *LCD Display Control* (5) is used to view and set desired steam intensity by pushing the "+" or "-" push buttons.
  - The *Water Tank Release Button* (6) releases the *Water Tank* from the Mop Body.
  - The *Extension Pole* (7) connects to the main body of the unit, and is designed for convenient use on floors, windows, and other out-of-reach surfaces.
  - The *Handle* (7A) provides a comfortable grip when using the *Extension Pole*.
  - The *Cord Brackets* (7B) provide a safe and convenient way to store the power cord when not in use.
  - The *Mop Head* (8) connects to the *Steam Nozzle*, for steam cleaning a variety of hard floors.

**NOTE: It is NOT recommended that this unit be used on unsealed floors. Use care when steaming floors that may be warped or damaged by heat and moisture, and limit use of this unit on these types of surfaces.**

- The *Microfiber Pads* (9) each attach to the pad grips on the bottom of the *Mop Head*. The *Pads* are designed to clean scuffs and stains from hard floors. The *Microfiber Pads* are reusable and machine washable. Two *Pads* are included.

**NOTE: Microfiber Pads are not designed to absorb and collect large amounts of dirt. For best results, it is recommended to vacuum floor before mopping.**

- The 3 *Utility Brushes* (10) connect to the *Jet Nozzle*, and are designed for scrubbing tough stains. There are two nylon *Brushes* for general scrubbing (such as carpet), and a brass-bristled *Brush* for scrubbing metal surfaces (such as oven and grill racks).

**NOTE: Use careful judgement when deciding what surface to clean with the brass Utility Brush. Some delicate surfaces, such as stainless steel, may be scratched or damaged by the brass bristles. If you are unsure whether or not a surface will be damaged, it is recommended that you test a small inconspicuous spot before proceeding.**

- The *Jet Nozzle* (11) connects to the *Steam Nozzle*, and is designed to focus the flow of steam for concentrated cleaning.
- The *Fabric Nozzle* (12) connects to the *Steam Nozzle*, and is designed to disperse the flow of steam for steaming fabrics, linens and upholstery.
- The *Squeegee* (13) connects to the *Steam Nozzle*, and is used for cleaning windows, mirrors, and other smooth glass surfaces.
- The *Fabric Brush* (14) connects to the *Fabric Nozzle* to remove larger particles like loose threads and hairs and rejuvenate fibers.
- The *Water Treatment Cartridge* (15) removes impurities from water to prolong the life of the unit.

## STEAM MOP SETUP

### EXTENSION POLE

1. Connect Handle to upper, wider end of Telescopic Pole. To do this, simply slide Handle onto Telescopic Pole until it locks into place (Figure 1-A).
2. Insert lower, narrower end of Telescopic Pole into Mop Body (Figure 1-B). Make sure Release Button aligns with the small hole on Mop Body. Press Telescopic Pole until Release Button snaps through small hole on Mop Body. Telescopic Pole should now be secured to Mop Body.

**NOTE: In order to coax Release Button through hole, it may be necessary to rotate and adjust Telescopic Pole until button aligns properly with hole.**

3. To adjust the height of Telescopic Pole, press and hold Extension Lock downward (Figure 1-C). While holding Extension Lock down, move Telescopic Pole until it is adjusted to the desired height. Release Extension Lock, then move Telescopic Pole again until it “clicks” securely into place.
4. To disconnect Telescopic Pole for storage, press firmly on Release Button on Mop Body while simultaneously pulling Telescopic Pole upward from Mop Body (Figure 1-D).

**NOTE: Increasing length of Extension Pole may provide additional leverage for easier, more effective steam mopping.**

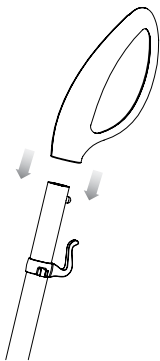


FIGURE 1-A

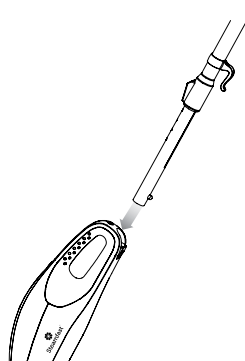


FIGURE 1-B

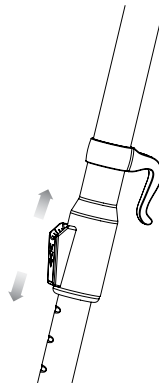


FIGURE 1-C

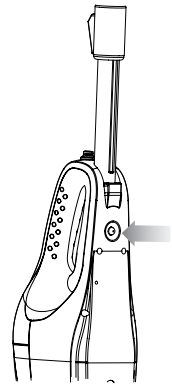
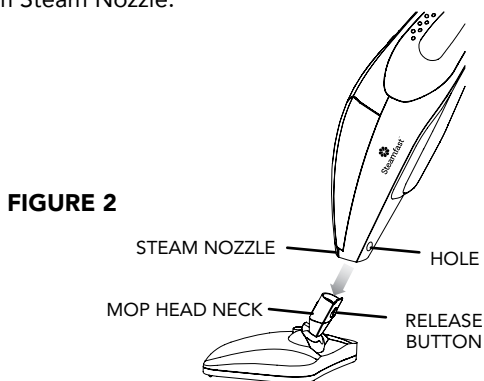


FIGURE 1-D

## MOP HEAD

**CAUTION:** Always allow unit to cool before connecting/disconnecting any accessories.

1. Align Mop Head with main unit as shown (Figure 2).
2. Slide Mop Head neck into Steam Nozzle, pressing firmly until release button snaps through hole.
3. To remove Mop Head, press firmly on release button while simultaneously pulling Mop Head away from Steam Nozzle.

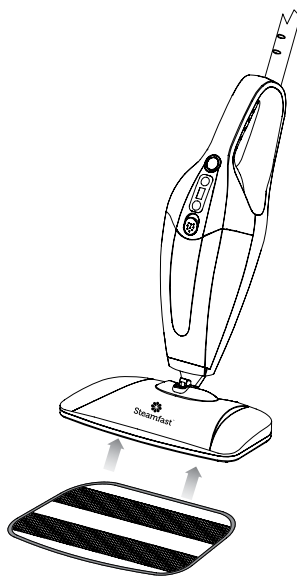


## MICROFIBER PADS

1. Lay one Microfiber Pad on flat surface, with two fastener strips facing upward.
2. Align Mop Head above Microfiber Pad. Make sure Mop Head is oriented with Pad as shown, and centered as best as possible (Figure 3).
3. Press Mop Head firmly down onto Microfiber Pad. Fastener strips will adhere to pad grips on underside of Mop Head. Pad should now be attached and ready for use.

**CAUTION:** Use care when handling a recently used Microfiber Pad, as it may still be hot.

**NOTE:** Microfiber Pads are machine washable. To avoid picking up lint, washing separately from other fabrics is recommended. Only use liquid detergent. Avoid using any fabric softeners or bleach. Air drying is recommended; machine drying on a low setting is acceptable as well.



**FIGURE 3**

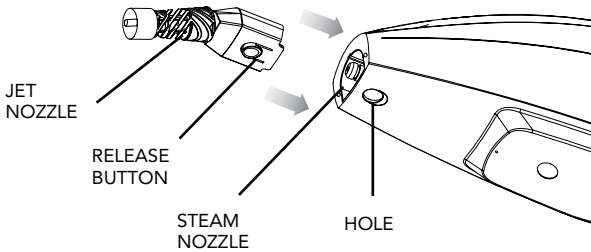
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## STEAM CLEANER SETUP

### JET NOZZLE

**CAUTION: Always allow unit to cool before connecting/disconnecting any accessories.**

1. Align Jet Nozzle with Steam Nozzle as shown (FIGURE 4).
2. Slide Jet Nozzle into Steam Nozzle, pressing firmly until release button snaps through hole.
3. To remove Jet Nozzle, press firmly on release button while simultaneously pulling Jet Nozzle away from Steam Nozzle.

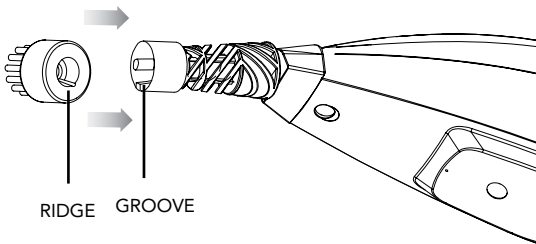


**FIGURE 4**

### UTILITY BRUSHES

**CAUTION: Metal tip of Jet Nozzle becomes hot during use. Always allow unit to cool before connecting/disconnecting any accessories.**

1. Align Utility Brush by lining up the ridge on the inside of the Brush with the groove on Jet Nozzle as shown (FIGURE 5), and press it firmly on as far as it will go.



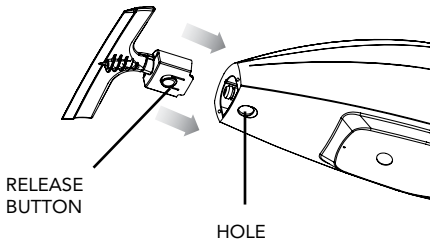
**FIGURE 5**



## SQUEEGEE

**CAUTION: Always allow unit to cool before connecting/disconnecting any accessories.**

1. Align Squeegee with Steam Nozzle as shown (FIGURE 6).
2. Slide Squeegee into Steam Nozzle, pressing firmly until release button snaps through hole.
3. To remove Squeegee, press firmly on release button while simultaneously pulling Squeegee away from Steam Nozzle.



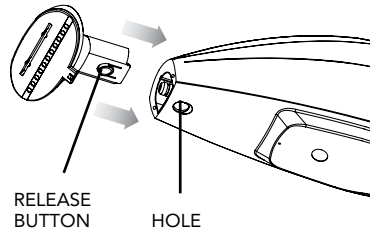
**FIGURE 6**

## FABRIC STEAMER SETUP

### FABRIC NOZZLE

**CAUTION: Always allow unit to cool before connecting/disconnecting any accessories.**

1. Align Fabric Nozzle with Steam Nozzle as shown (FIGURE 7).
2. Slide Fabric Nozzle into Steam Nozzle, pressing firmly until release button snaps through hole.
3. To remove Fabric Nozzle, press firmly on release button while simultaneously pulling Fabric Nozzle away from Steam Nozzle.

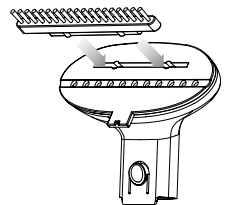


**FIGURE 7**

### FABRIC BRUSH

**CAUTION: Always allow unit to cool before connecting/disconnecting any accessories.**

1. Align Fabric Brush with Fabric Nozzle.
2. Insert tab on Fabric Brush into slot on face of Fabric Nozzle (FIGURE 8). Press in until secure.
3. To remove Fabric Brush, simply pull it off of Fabric Nozzle. It does not need to be released or otherwise unlocked.



**FIGURE 8**

## FILLING WATER TANK

**NOTE: Do not turn unit upside-down when Water Tank is full - a small amount of water may leak out.**

1. Slide the Water Tank Release Button upward (Figure 1) and hold as you remove Water Tank. Pull Water Tank upwards and towards you to remove.
2. Remove Water Tank Cap by unscrewing it in a counter-clockwise direction to unlock. Pull Water Tank Cap out (Figure 2). Fill Water Tank with room temperature water, up to 15 oz. (444 ml.), and replace Water Tank Cap so that the grooves on top and bottom of Water Tank Cap align with the tabs inside Fill Hole. Screw Water Tank Cap in a clockwise direction to lock (Figure 3).
3. Slide the Water Tank Release Button upward and hold. Insert Water Tank inside the cavity of Mop Body (inserting and aligning the bottom of Water Tank first). Push Water Tank forward until locked into place.

**NOTE: In order to significantly reduce mineral build-up and prolong the life of your 3-in-1 Steam Mop, use of distilled or de-mineralized water in the unit is highly recommended. Refer to Page 15 for more information about mineral build-up.**

**NOTE: The tube that transfers water from the Water Tank to the boiler is weighted down with a brass ball. This is an intentional design to improve efficiency of water usage. It is normal for this ball to create a rattling sound inside of Water Tank during use.**

If you think brass ball has come loose from tube, refer to troubleshooting guide on Page 16.

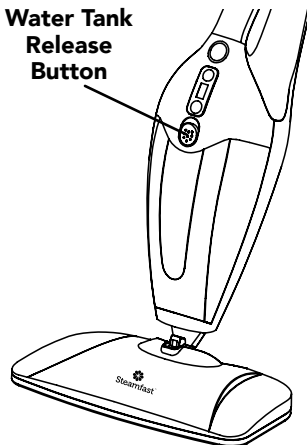


FIGURE 1

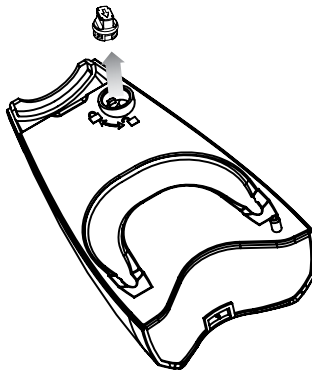


FIGURE 2

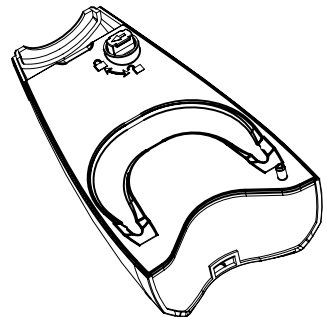
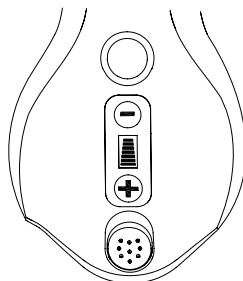


FIGURE 3

## GENERAL OPERATION

**NOTE: Be sure that Water Tank has been filled and all desired accessories are connected before following these steps.**

1. For first-time use, remove protective plastic cover that is shipped on electrical plug. Plug power cord into a 120V grounded electrical outlet.
2. Press the Power Button to turn the unit On. Power Indicator Light will immediately illuminate to indicate that unit is powered on and heating. Select desired steam setting (Default setting is Level 4). Increase the steam setting by pressing the "+" button or decrease the steam setting by pressing the "-" button.



**NOTE: Steam settings are broken down by intensity (Levels 1 - 7 with Level 1 "LOW" setting, Level 7 "HIGH" setting and Level 4 "DEFAULT" setting) as well as function ("MOP/FABRIC" & "HANDHELD CLEANER"). Refer to Page 13 for more information about selecting steam settings.**

3. After approximately 30 seconds, you will hear a buzzing sound as unit begins to emit steam.
4. Direct Steam Nozzle (with any connected accessories) towards surface you wish to steam. Refer to **Steam Mopping** section below, as well as **Fabric Steaming** and **Steam Cleaning** sections on Page 12 for further details.

**CAUTION: Always be sure that Steam Nozzle and any accessories are pointed in a safe direction (away from yourself, other people, pets and plants) when steaming.**

## STEAM MOPPING

**NOTE: It is recommended to sweep or vacuum floors before mopping.**

- Make sure Extension Pole, Mop Head and a Microfiber Pad are all properly connected. Refer to Pages 6 & 7 for details.
- Follow General Operating Instructions above to begin steaming.
- Mop using a steady back-and-forth motion over the floor, working your way backwards in order to avoid walking over the freshly mopped area.

**NOTE: To avoid warping or damage caused by heat and moisture, do not use on unsealed hardwood or unglazed ceramic surfaces. Care should also be taken when steaming sealed hardwood floors, as prolonged exposure to steam in a single spot may cause damage and discoloration. To avoid this, keep the 3-in-1 Steam Mop in constant motion on these surfaces. Steam may remove the sheen from some floors that have been treated with wax.**

Surfaces that are not properly sealed may be warped or damaged by exposure to heat and moisture. Before steaming any flooring, it is recommended to consult the manufacturer's guidelines. For flooring in question, always test on a small inconspicuous area before proceeding.

- The Microfiber Pad will absorb moisture during mopping. However, depending on floor surface and steam intensity setting, some residual moisture may be left behind. In this case, it is recommended to allow floor time to air-dry. A fan may be directed towards mopped area to facilitate drying.

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## FABRIC STEAMING

**CAUTION: When steaming any material for the first time, it is recommended that you test on a small inconspicuous area before proceeding. Do not use on synthetic fabrics, velvet, or other steam-sensitive materials.**

- Make sure Fabric Nozzle is properly connected. Refer to Page 9 for details.
- For general steaming convenience, Extension Pole should be removed so that unit functions as a handheld fabric steamer.
- Follow General Operating Instructions on Page 11 to begin steaming.
- For fabrics and linens, direct Fabric Nozzle towards material you wish to steam, and keep the flow of steam focused there. Using a slight back-and-forth motion over the area you are steaming will further enhance the steaming process.
- For garments:
  - Hang garment from a clean, rust-free hanger.
  - Direct Fabric Nozzle towards bottom of garment. Steam will rise along inside and outside of material, removing wrinkles. Slowly slide Fabric Nozzle upward from bottom to top of garment.
  - Direct Fabric Nozzle away from garment and smooth material with your free hand.
  - Repeat as necessary until garment is fresh and wrinkle-free.
- General steaming tips:
  - Curtains and draperies can be steamed while still hanging.
  - To remove wrinkles from towels, handkerchiefs and napkins, drape them over a rod or towel rack and gently steam them.
  - Heavier fabrics may require repeated steaming to achieve desired results.
  - To remove exceptionally stubborn wrinkles, steam both sides of fabric.
  - Be especially careful when steaming any delicate fabrics that may be damaged by water spotting.

## STEAM CLEANING

**CAUTION: When steaming any surface for the first time, it is recommended that you test on a small inconspicuous area before proceeding. Do not use on leather, wax, polished furniture and floors, or other delicate, steam-sensitive surfaces.**

- Make sure desired cleaning accessories are properly connected. Refer to Pages 8 & 9 for details.
- For general cleaning convenience, Extension Pole should be removed so that unit functions as a handheld steam cleaner.
- Follow General Operating Instructions on Page 11 to begin steaming.
- Direct Jet Nozzle towards surface you wish to steam. Use a slight back-and-forth motion over area to enhance the cleaning process. To sanitize surfaces, hold Jet Nozzle approximately 1/2 inch from surface for at least 5 seconds. This will most effectively kill germs and bacteria.
- When using Squeegee, start by thoroughly steaming entire window or mirror, then turn steam off. Next, press Squeegee to top of window or mirror, and pull slowly downward. Move slowly from one side of the surface to the other in this fashion until entire surface is clean.
- Wipe steamed areas with a clean cloth to remove loosened dirt and grime. Wiping the area while it is still wet is recommended, but use caution when wiping surfaces such as metal that may still be hot.

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## APPLICATIONS

Below is a listing of some possible applications of the 3-in-1 Steam Mop. These are intended to provide some general guidelines as you become more familiar with your steamer. You will likely discover a wide variety of other uses around your home.

<b>STEAM MOPPING</b>	<b>FABRIC STEAMING</b>	<b>STEAM CLEANING</b>
<p><b>Level 1 – 3 Steam Setting</b> Smooth, flat surfaces Sealed hardwood Sealed laminate Linoleum Ceramic Granite Marble</p>	<p><b>Level 1 – 2 Steam Setting</b> Most fabrics Garments Upholstery</p>	<p><b>Level 5 – 7 Steam Setting</b> Windows / mirrors Kitchen / bath fixtures Ceramic tile / grout Ovens / BBQ grills Stove / counter tops</p>
<p><b>Level 3 – 5 Steam Setting</b> Textured, porous surfaces Stained concrete Vinyl Tile</p>	<p><b>Level 3 – 5 Steam Setting</b> Heavy fabrics Curtains &amp; drapes</p>	

**NOTE: Start with lower settings and increase only as needed to quickly and easily achieve your desired results. Higher steam settings increase the amount of moisture being emitted with the steam.**

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## GENERAL STEAMING TIPS

You will find nearly limitless uses for your 3-in-1 Steam Mop. There are no rules when it comes to steam cleaning and/or the attachments you received with your unit. Use whichever attachment seems to accomplish the intended job quickly and easily. Below are a few starting guidelines:

- Many surfaces only require to be sprayed with the Jet Nozzle to clean and disinfect them, then wiped with a clean dry cloth, towel, or paper towel.  
**EX: kitchen counters, microwaves, stove tops, bathroom sinks, kitchen and bath fixtures**
- The nylon Utility Brushes can be used on most surfaces for hard-to-remove dirt, grime spots or stains. **EX: baked on food on ovens and oven doors, baked on stove top spills, bath and/or kitchen grease and grime, rubber seal on the refrigerator, under/around bath and kitchen fixtures, bath tile seams, grouting**

**NOTE: Use careful judgement when deciding what surface to clean with the Utility Brush. Some delicate surfaces may be scratched or damaged by the bristles. If you are unsure whether or not a surface will be damaged, it is recommended that you test a small inconspicuous spot before proceeding.**

- Steam is effective for removing spots and stains from clothing and upholstery. This can be done with steam alone or with a stain remover designed for your specific use. **DO NOT** put any type of chemical or liquid product in your steamer. Only water is to be used in the unit.
- Older, dried stains on carpet or hard floor surfaces may require a bit of extra scrubbing with the Utility Brush and/or a product designed for stain removal. It is helpful on carpet to blot with a clean dry towel to help remove the spot/stain.
- The brass Utility Brush is useful for heavy-duty jobs and durable surfaces such as BBQ grills, oven racks, etc. **DO NOT** use this Brush on anything that the hard bristles might scratch or damage.
- The Extension Pole should be attached for mopping floors, but is also useful for reaching overhead or otherwise hard-to-reach places. When raising unit to reach high places, it is best to grasp Pole with both hands for better support.

This should help to get you started with your new 3-in-1 Steam Mop. As you use your steamer, you will find what works best for you and your cleaning projects. Should you have any questions on how to best utilize your new steamer, please feel free to contact our Consumer Service Department at:

**1-800-711-6617** or **consumerservice@steamfast.com**

## PROPER STORAGE

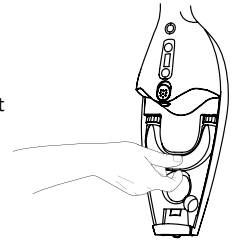
Preparing your 3-in-1 Steam Mop for storage is quick and simple. When you have completed your tasks, follow the steps listed below.

1. Press Power Button to Off (the red Power Indicator Light will turn off), and unplug power cord.
2. Allow unit time to cool (at least 5 minutes).
3. Remove all attachments and accessories from unit.
4. Remove Water Tank Cap and drain any remaining water from Water Tank into a sink or tub to minimize potential mineral build-up. Replace Water Tank Cap when done.
5. Collapse Extension Pole to shortest length and wrap power cord around Cord Brackets.
6. Store 3-in-1 Steam Mop in a cool, dry location, along with all included accessories.

## WATER TREATMENT CARTRIDGE

Your 3-in-1 Steam Mop includes a removable Water Treatment Cartridge, which removes impurities from water to prolong the life of the unit. To keep the Water Treatment Cartridge functioning at its maximum potential, it is recommended that it be removed and replaced after 40 hours of use. To do this:

1. Remove Water Tank.
2. Grasp Water Treatment Cartridge handle and pull towards you to remove.
3. Replace with a new Water Treatment Cartridge (Figure 1) and replace Water Tank.



**FIGURE 1**

## MINERAL BUILD-UP

A common maintenance need for steam appliances is the removal of build-up caused by high mineral content in many municipal water supplies. This mineral build-up may limit the effectiveness and reduce the life of your 3-in-1 Steam Mop.

**The best way to minimize mineral build-up is to use distilled or de-mineralized water when using your 3-in-1 Steam Mop.** In addition, it is recommended that the cleaning procedure below be followed at least once a month in order to remove any deposits that form. This will help to extend the life of your 3-in-1 Steam Mop and keep it functioning at its maximum potential.

### To remove mineral build-up:

1. Follow STEPS 1-4 under **Proper Storage** section above. However, do not replace Water Tank Cap at the end of STEP 4.
2. Fill Measuring Cup (**not included**) with 3.5 oz. (103 ml.) distilled water and 1.5 oz. (44 ml.) vinegar.
3. Slowly pour water-vinegar solution into Water Tank through Fill Hole, then replace Water Tank Cap.
4. Plug in power cord and press Power Button to "ON" and increase steam setting to Level 7 "HIGH". Allow unit to steam for 1 minute, then press Power Button to "OFF".
5. Allow unit to sit for approximately 30 minutes, then press Power Button to "ON" and increase steam setting to Level 7 "HIGH" and allow the remainder of the Water Tank's contents to be steamed out.
6. Once Water Tank is drained, turn unit off and refill Tank with 15 oz. (444 ml.) of fresh distilled water. Press Power Button to "ON" and increase steam setting to Level 7 "HIGH," and allow unit to steam until Water Tank is empty. Repeat as necessary until vinegar odor dissipates.
7. Press Power Button to "OFF", unplug power cord and store 3-in-1 Steam Mop as usual.

**IMPORTANT: On average, it is recommended that you follow the mineral build-up removal procedure once per month (if unit is used once every week). More frequent use may require following the procedure more often in order to keep your 3-in-1 Steam Mop operating at full potential. Do not exceed 20 hours of use without cleaning out mineral build-up.**

PROBLEM	POSSIBLE CAUSE	SOLUTION
Unit fails to heat up. Heating Indicator Light <b>DOES</b> illuminate.	Unit is not plugged in.	Plug power cord into electrical outlet.
	The Power Button is pressed Off.	Make sure the Power Button is pressed to turn the unit On, and Power Indicator Light is illuminated.
	Household circuit breaker / ground fault interrupter has tripped or blown a fuse.	Reset circuit breaker / ground fault interrupter, or replace fuse. If you need assistance, contact a licensed electrician.
	Unit is damaged or otherwise in need of repair.	Immediately cease usage and unplug. Contact Consumer Service for further assistance (see Page 17 for details).
Unit heats up, but fails to steam. Power Indicator Light <b>does</b> illuminate. <b>(NOTE: Always allow proper time for unit to heat up and begin producing steam.)</b>	Water Tank is empty.	Refer to <b>Filling Water Tank</b> procedure on Page 10.
	Mineral build-up in unit.	Refer to <b>Mineral Build-up</b> section on Page 15 for cleaning procedure.
	Weighted brass ball connected to end of water tube inside Water Tank has come loose.	If brass ball has become disconnected contact Consumer Service for further assistance (see page 17 for details).
Steam output is weak or intermittent.	The LCD Display Control is set to "LOW" or steam setting Level 1.	Increasing the steam setting by pressing the "+" button will result in a stronger (and wetter) flow of steam. Refer to Pages 11-13 for more information.
	Mineral build-up in unit.	Refer to <b>Mineral Build-up</b> section on Page 15 for cleaning procedure.
Excess water in steam flow.	The LCD Display Control is set to "HIGH" or steam setting Level 7.	At "HIGH" or steam setting Level 7, some amount of water may be released along with the steam. Decreasing the steam setting by pressing the "-" button will reduce this water spotting.
Rattling sound is heard coming from Water Tank.	Sound is being caused by weighted brass ball connected to end of water tube inside Tank.	The weighted brass ball is an intentional design that helps the unit more efficiently utilize all water inside of Water Tank.  If brass ball has become disconnected contact Consumer Service for further assistance (see page 17 for details).
Floor surfaces appear cloudy or streaky after steaming.	Microfiber Pad is dirty.	Replace Microfiber Pad with a clean one.
	Hard water residue on floor.	Switch to distilled or de-mineralized water.
Steam coming through Pressure Relief Valve on back of unit.	Mineral build-up in unit.	Refer to <b>Mineral Build-up</b> section on Page 15 for cleaning procedure.



## CONSUMER SERVICES

For problems with your 3-in-1 Steam Mop, please refer to the troubleshooting guide located on Page 16 of this manual. Additional inquiries should be directed to our consumer support services through our Web site, [www.steamfast.com](http://www.steamfast.com).

If you do not have internet access, you may also contact our Consumer Service Department by telephone, at **1-800-711-6617**.

**NOTE: In order for our Consumer Service representatives to help you as quickly and efficiently as possible, please have the following information ready before calling:**

- Purchase information (where and when you purchased this product)
- Copy of purchase receipt / proof of purchase
- Product serial number (located on electrical specification label on back of unit)
- Date code (4-digit number located on electrical specification label)

For information regarding your 2 year limited warranty, refer to Page 19 of this manual.

## PRODUCT SPECIFICATIONS

<b>MODEL</b>	SF-295
<b>VOLTAGE</b>	120V~
<b>WATTAGE</b>	1200W
<b>AMPERAGE</b>	10A
<b>WATER CAPACITY</b>	15 OZ. (444 ML.)
<b>HEATING TIME</b>	30 SEC. (APPROXIMATE)
<b>CONTINUOUS STEAM TIME</b>	25 MIN. (LOW) / 9 MIN. (HIGH) (APPROXIMATE)
<b>UNIT WEIGHT</b>	3.93 LBS. (1.8 KG.)
<b>UNIT DIMENSIONS</b>	10.5" (26.7 CM.) x 5.5" (14.0 CM.) x 47.5" (120.7 CM.)
<b>POWER CORD LENGTH</b>	19.0' (575.0 CM.)

## ACCESSORIES & PARTS

When ordering accessories and parts for your 3-in-1 Steam Mop, you may refer to the part numbers below. Replacement parts may be ordered through our Web site:

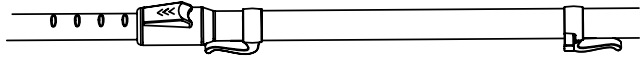
[www.steamfast.com](http://www.steamfast.com)

You may also contact Consumer Service directly:

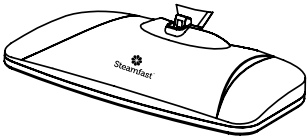
[consumerservice@steamfast.com](mailto:consumerservice@steamfast.com) or **1-800-711-6617**



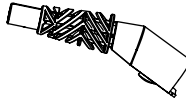
**POLE HANDLE**  
T295-003



**EXTENSION POLE**  
T295-004



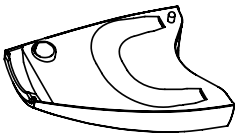
**MOP HEAD**  
A295-008



**JET NOZZLE**  
A295-001



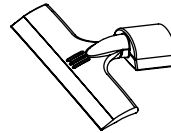
**FABRIC NOZZLE**  
A295-002



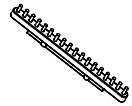
**WATER TANK**  
T295-007



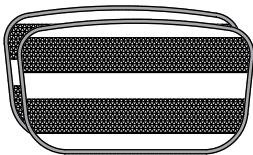
**WATER TANK CAP**  
T295-008



**SQUEEGEE**  
A295-003



**FABRIC BRUSH**  
A295-004



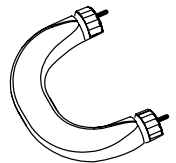
**MICROFIBER PADS (2)**  
A295-100



**NYLON UTILITY BRUSHES (5)**  
A295-006-5



**BRASS UTILITY BRUSHES (5)**  
A295-007-5



**WATER TREATMENT CARTRIDGE**  
A295-009

## 2-YEAR LIMITED WARRANTY

### What is covered

Steamfast, a division of Vornado Air, LLC (“Steamfast”). Subject to the terms and conditions of this 2-Year Limited Warranty (“Warranty”) as set forth below, Steamfast warrants to the original consumer or purchaser (“Buyer”) that this Steamfast®-branded steam product, excluding all accessories and attachments, (the “Product”) is to be free from defects in material and workmanship for a period of two (2) years from the date of purchase when used and maintained in accordance with the Owner’s Guide (the “Warranty Period”). In the event Buyer notifies Steamfast of a defect in the Product within the Warranty Period, Steamfast will replace the Product and/or defective component parts, as applicable and necessary. Any such replacement will be made at no charge to Buyer for parts or labor, provided that Buyer shall be responsible for all shipping and transportation costs associated with returning the Product to Steamfast for inspection and covered replacement.

### What is not covered

This Warranty shall not be applicable to damage or loss caused in whole or in part by:

- Repairs, modifications or alterations to the Product by anyone other than Steamfast.
- Use or operation of the Product outside the permitted or intended uses described by Steamfast in the Owner’s Guide, or other careless operation, handling, misuse, or abuse of the Product.
- Lack of proper maintenance or timely cleaning of the Product as specified in the Owner’s Guide.
- Use of the Product other than for normal household purposes.
- Normal wear and tear.
- Used consumable parts, accessories and attachments, including, but not limited to, brushes, hangers, scrub pads and mop pads.
- Use of parts and accessories other than those produced or recommended by Steamfast.
- Cosmetic damage, such as scratches, nicks and dents.
- Damage caused by accident, water, flood, fire or other acts of nature or external causes.

### Warranty limitations and exclusions

- NO OTHER EXPRESS WARRANTY IS GIVEN BY STEAMFAST TO BUYER AND NO REPRESENTATIVE HAS THE AUTHORITY TO MAKE REPRESENTATIONS OTHER THAN THOSE PROVIDED HEREIN.
- THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF AND ALL IMPLIED WARRANTIES, SPECIFICALLY THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY EXPRESSLY LIMITED TO THE DURATION OF THE WARRANTY PERIOD, UNLESS A SHORTER PERIOD IS PERMITTED BY LAW.
- STEAMFAST’S REPLACEMENT OF THE PRODUCT IS THE EXCLUSIVE REMEDY. UNDER NO CIRCUMSTANCES SHALL STEAMFAST BE LIABLE TO BUYER OR ANY OTHER PERSON FOR ANY INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR OTHER DAMAGES, EVEN IF STEAMFAST HAS BEEN ADVISED OF OR COULD REASONABLY FORESEE THE POSSIBILITY OF SUCH DAMAGES, INCLUDING, BUT NOT LIMITED TO, LOSS OF PROFITS OR DAMAGE, WHETHER ARISING OUT OF BREACH OF WARRANTY, BREACH OF CONTRACT OR UNDER ANY OTHER

## THEORY OF LAW.

- THIS WARRANTY GIVES BUYER SPECIFIC LEGAL RIGHTS. BUYER MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE-TO-STATE. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, AND SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO BUYER.

## How do you register the Warranty

Buyer must complete an application to register this Warranty within sixty (60) days following date of purchase. Buyer may either visit Steamfast's website at [steamfast.com](http://steamfast.com) and complete an online application or mail a completed application to Steamfast. Failure to register this Warranty within sixty (60) days following date of purchase will render this Warranty null and void.

## Warranty service

For warranty service, call 1-800-711-6617 or email [consumerservice@steamfast.com](mailto:consumerservice@steamfast.com) to obtain a Return Authorization ("RA") form. Include the Product model number and serial number, as well as Buyer's name, address, city, state, zip code and phone number when contacting Steamfast for warranty service. Buyer may be required to provide the original sales receipt for purposes of verifying date of purchase. After receiving the RA form, the Product must be shipped, postage prepaid by Buyer, to:

Steamfast  
Attn: Warranty & Repair  
415 E. 13th Street  
Andover, KS 67002

To assure proper handling, packages must be clearly marked with the RA number. Packages not clearly marked with the RA number may be refused at the receiving dock.

Important: After receiving return authorization, carefully pack the Product to avoid damage in shipping. Damage in shipping is not covered by the Warranty and shall be the sole responsibility of Buyer. Damage or loss not covered by this Warranty or occurring outside the Warranty Period will require a fee to cover the cost of handling and shipping. All such fees and costs shall be the sole responsibility of Buyer.

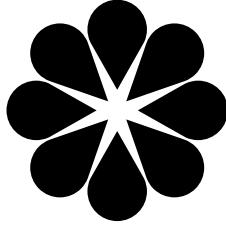
Please allow at least 1-2 weeks for return of the Product after it is received by Steamfast. For ease of recordkeeping, it is recommended that Buyer staple or attached the original sales receipt to this Owner's Guide and record the Product serial number (located on the Product specifications decal) here:

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Steamfast Consumer Service

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# Steamfast<sup>TM</sup>

*Steamfast*

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*1-800-711-6617 | [steamfast.com](http://steamfast.com) | [consumerservice@steamfast.com](mailto:consumerservice@steamfast.com)*