

VIVOHOME

THANK YOU!

NOTE:

To continuously improve its products, VIVOHOME reserves the right to modify this information without prior notification.

For any questions regarding assembly, please watch the video on the product page or contact our customer service. Our customer service will gladly assist you with any additional questions, comments, or concerns.

Thank you for using VIVOHOME products in your home!

Thank You for Purchasing from

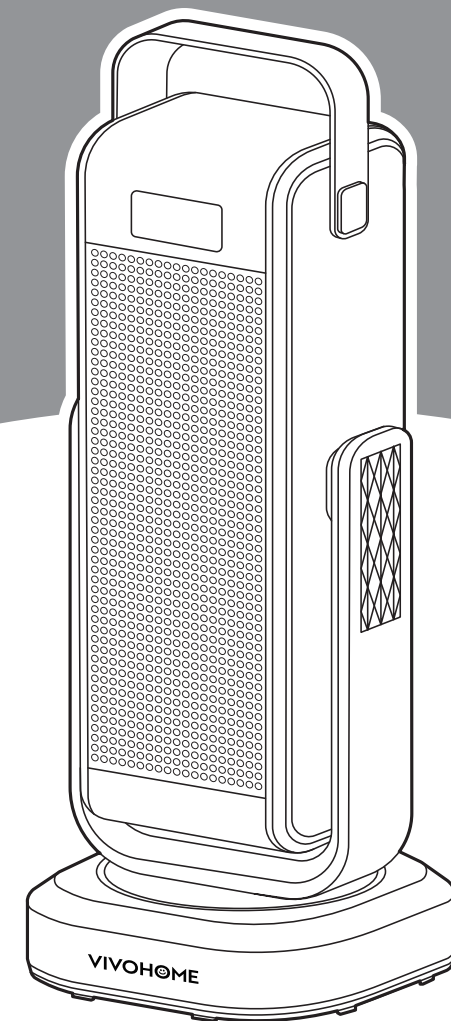
VIVOHOME

Made in China

VIVOHOME

HOW-TO

USER MANUAL



Up and Down Space Heater

Assembly is EASY!

**WE WANT
YOU TO
ENJOY LIFE
AT HOME**

GO TO THE PRODUCT LISTING PAGE
FOR AN INSTRUCTIONAL VIDEO!

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SECTION A Safety Notices



When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electric shock, or personal injury, including the following.



Keep away from flammable and explosive products.



Keep away from flammable and explosive products.



Do not touch it with your hands during use.



Do not use water, wax, polish or any chemical solution to clean.



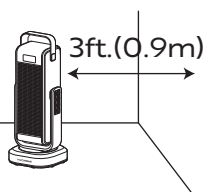
Keep away from places where children play.



Do not use in wet places such as bathrooms.



If the plug does not fit in the outlet, flip it horizontally and try again. If it still does not fit, contact a qualified electrician. DO NOT attempt to defeat this safety feature.



Place the heater on a firm, level surface that is free from obstructions and at least 3 feet (0.9 meters) away from any wall or combustible material.



Please do not disassemble the heater. Do not operate the heater with a damaged cord or plug, nor after the heater malfunctions, has been dropped, or is damaged in any manner. Return the heater to the authorized service facility for examination, electrical or mechanical adjustment, or repair.

SECTION B Use Notes

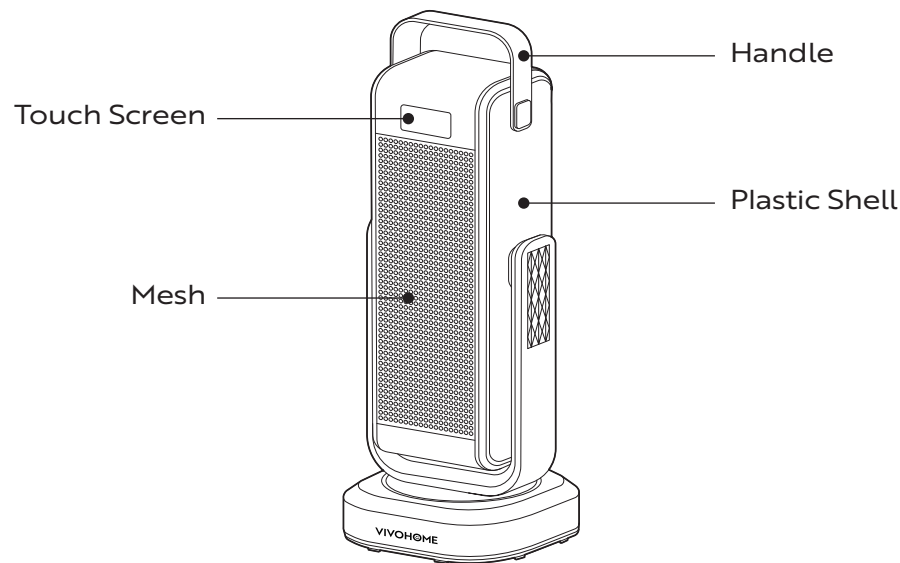


Please read the instruction carefully before usage.

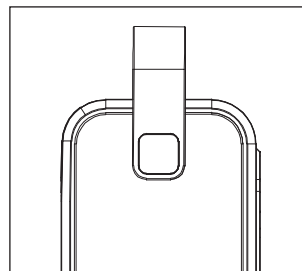
1. This heater is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. It is recommended to use protective gloves when moving this heater.
2. Keep combustible materials such as cloth and papers at least 3 feet away from the mess of the heater, and keep them away from the sides and rear.
3. Extreme caution is necessary when the heater is near children or invalids and whenever the heater is left working and unattended.
4. Always unplug the heater when it is not in use.
5. Do not operate the heater with a damaged cord or plug, nor after the heater malfunctions. Return the heater to an authorized service facility for examination and repair.
6. Do not use the heater outdoors.
7. This heater is not intended for use in bathrooms, laundry areas, or similar moist indoor locations. Never locate the heater where it may fall into a bathtub or other water containers.
8. Do not run cords under carpeting. Do not cover the cord with throw rugs, runners, or the like. Arrange the cord away from traffic areas where it will not be tripped over.
9. This heater draws 12.5 amps while working. To prevent overloading a circuit, do not plug the heater into a circuit that already has other appliances working.
10. It is normal for the plug to feel warm to the touch. However, a loose fit between the AC outlet (receptacle) and plug may cause overheating and distortion of the plug. Contact a qualified electrician to replace a loose or worn outlet.
11. To disconnect the heater, first turn off the touch screen and machine, then grip the plug and pull it from the outlet. Never pull on the cord.
12. Do not allow foreign objects to enter the ventilation opening or exhaust opening, as this may cause an electric shock or fire or damage the heater.
13. To prevent a possible fire, do not block air intakes or exhaust in any manner, and do not use it on soft surfaces, like a bed, where openings may become blocked.
14. A heater has hot, arcing, or sparking parts inside. Do not use it in areas where gasoline, paint, or flammable liquids are used or stored.
15. Use this heater only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to people.

16. Avoid the use of an extension cord because the extension cord may overheat and cause a risk of fire. However, if you have to use an extension cord, the cord should be No. 14 AWG minimum size and rated at not less than 1500 watts.
17. Use of this heater is not recommended for people with reduced sensitivity to heat or an inability to react to avoid burns.

SECTION C Components

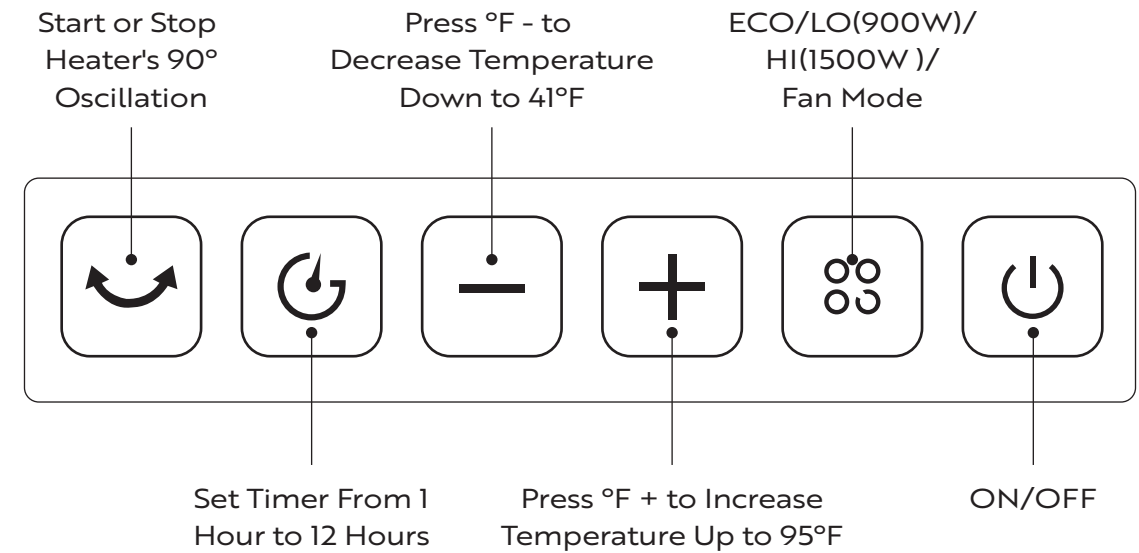


The portable heater has a convenient carry handle, which makes it easy to move from room to room.



SECTION D

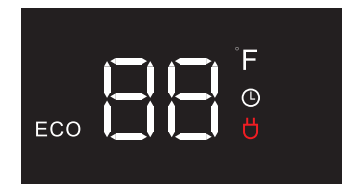
Touch Screen Switch Functions



1. Click



Switch to ECO mode to adjust the temperature

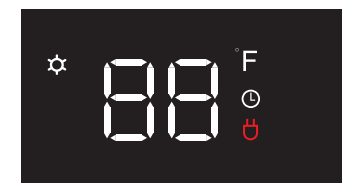


Currently displayed as ambient temperature

2. Click



Switch to LO mode to get high heat of 900W

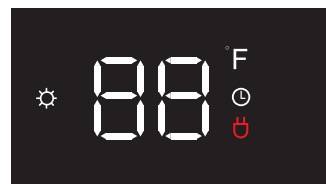


Currently displayed as ambient temperature

3. Click



Switch to HI mode to get low heat of 1500W

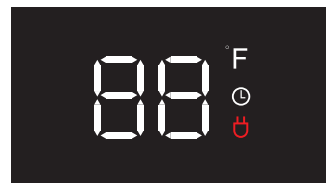


Currently displayed as ambient temperature

4. Click



Switch to Fan mode



Currently displayed as ambient temperature

5. Click



Set Timer From 1 Hour to 12 Hours

6. Click



Start or Stop Heater's 90° Oscillation

7. Click

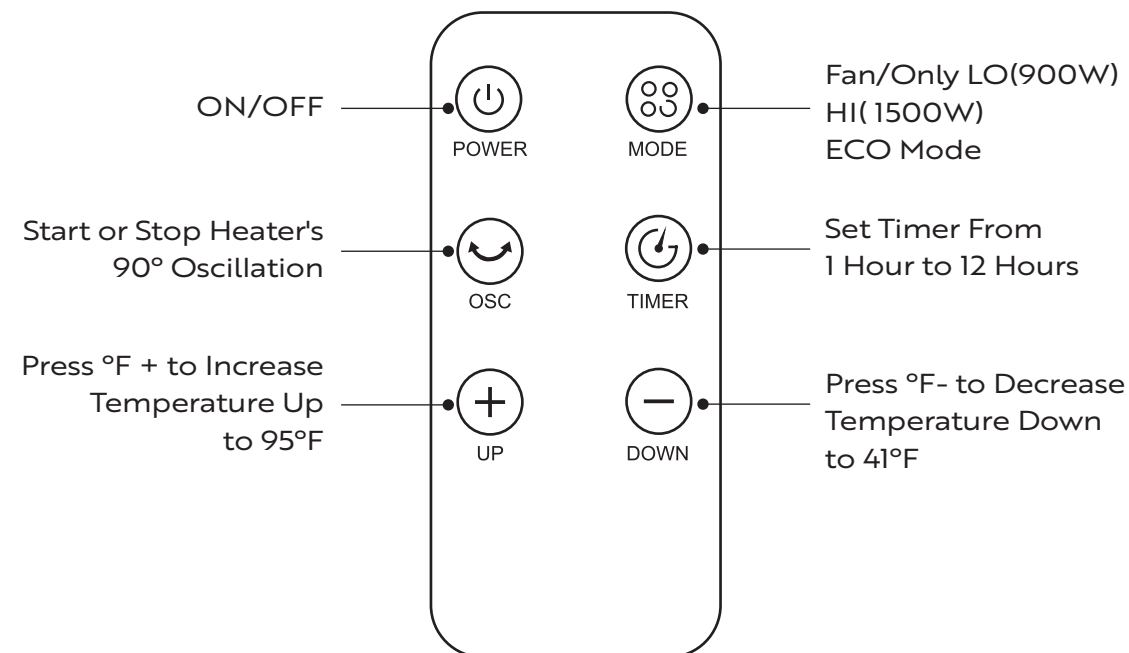


Switch to ECO mode to adjust Thermostat from 41°F to 95°F (in 1°F Increments)

Note: Space Heater in ECO mode will always adjust its output based on the temperature of the ambient it is in.

SECTION E

Remote Control Switch Functions

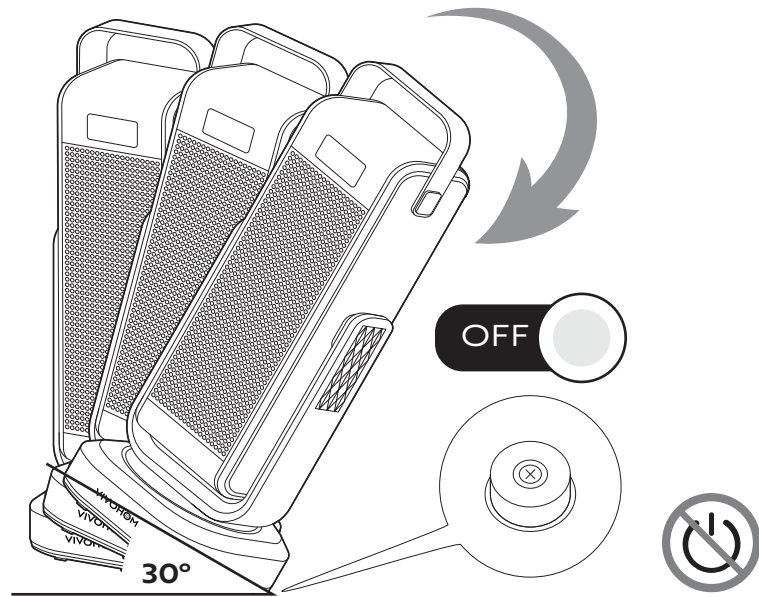


Note: Switch to ECO mode to adjust thermostat from 41°F to 95°F (in 1°F Increments)

Tip-over Protection



Auto-off when knocked over



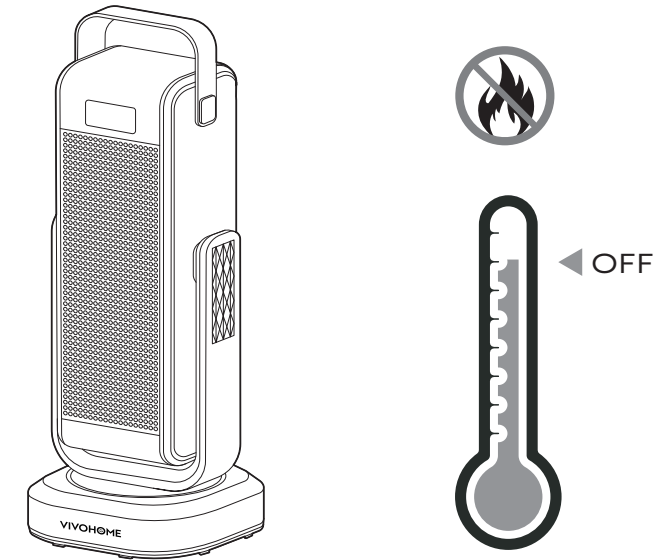
When the heater is tipped forward or backward, or knocked down by accident, the tip-over switch in the bottom will activate and shut off the heater automatically. So please put it on a flat surface to use the heater.

Tips: After tipping over, if you want to continue using it, place it horizontally, then turn on the power switch and reset the mode you want.

Overheat Protection



It's well-designed for your safety. The automatic overheat protection system will shut the unit off when parts of the heater overheat.



If Your Heater Fails to Work



1. Be sure the heater is plugged into the electrical outlet well, and the outlet is working.
2. Check for any obstructions. If you find any obstruction, turn off and unplug the heater, and wait at least ten minutes for it to cool. Carefully remove the obstruction. Plug the heater back in and restart it.
3. If the issue still exists, remove the plug from the socket and have the appliance serviced by authorized service personnel only.
4. Check whether the thermostat is set too low. If this is the case, use the remote control to adjust the thermostat heating button until the heater restarts.

Troubleshooting



If the usage method is wrong, the following symptoms will occur, and it is considered a malfunction.

Please check the following table before discussing with the seller.

| Symptom | Reason | Method |
|-----------------------------------------------------|--------------------------------------------------------------------|---------------------------------------------------------------------------------------|
| The power cannot be turned on, there is no warm air | Is the power plug unplugged from the socket? | Please insert the power plug into the socket correctly. |
| | Is the placement of the product unstable? | The Tip-over Protection Switch Shut off. Please use it in a flat and stable place. |
| The power plug is hot abnormally | Is the contact part of the socket loose? | Adjust the socket. |
| | Are you using a power strip or an extension cord? | Use the socket alone. |
| Peculiar smell | There will be a little peculiar smell when you first use it. | The smell disappears with use. |
| No memory function | The power cord is unplugged or turns off automatically due to tilt | Click the on/off button to switch off the heater without disconnecting the power cord |

Specifications



| | |
|------------------------------|------------------------------------------|
| Model No. | VH1635 |
| Voltage | 120V |
| Frequency | 60Hz |
| Height (inch) | 7.2X6.9X16.5 |
| Weight (lb) | 4.1 |
| Oscillation | 90° |
| Noise | Ultra quiet |
| Safety Protection | Tip-over Protection/ Overheat Protection |
| Mode Options | ECO/LO(900W)/HI(1500W)/Fan Mode |
| Usage Scene | Indoor use/bedroom/office/living room |
| Temperature Range (ECO MODE) | 41°F ~95°F |

Cleaning and Storage



We recommend the heater to be cleaned at least once a month and before off season storage.

1. Turn the heater off and unplug it. Allow it to cool.
2. Use a dry cloth to clean the external surfaces of the heater.
NOTE: DO NOT USE WATER, WAX, POLISH, OR ANY CHEMICAL SOLUTION.
3. Pack the heater in its original container and store it in a cool, dry place.
4. Please do not disassemble the heater. Its motor is factory-lubricated for life and will require no further lubrication.



The VIVOHOMES warranty program is our commitment to you. We are committed to providing you with a high-quality product that meets your needs and expectations. To demonstrate our confidence in the durability and performance of our products, we offer the following warranty.

Warranty Coverage

This warranty program applies to any orders, purchases, receipts, or use of any products sold by VIVOHOMES and is valid for a period of 1 year from the date of purchase. However, please note that this warranty period is only valid for the original order. If you receive a replacement order during the warranty period, it will not include a separate warranty period.

Warranty Exclusions

This warranty does not cover damage resulting from misuse, accident, unauthorized modification, or any other circumstances not directly related to the manufacturing and design of the product, including but not limited to:

- Parts lost during use.
- Normal wear and tear of products or parts.
- Incorrect installation (such as using the wrong voltage) or assembly.
- Exceeding the bearing capacity of the product.
- Use under extremely harsh conditions.
- Improper cleaning or maintenance.
- Damage caused by any reason other than the intended use of the product.
- Indirect loss or damage caused by the product.

How to Make a Warranty Claim

If you find any defects that affect the use of the product or if the product stops working and cannot be repaired during the warranty period, please contact our customer service team at our email or via Amazon & app's direct messaging service as soon as possible. Provide the following information to expedite the process:

- Order number
- Images and/or videos illustrating the issue
- A detailed description of the problem

VIVOHOMES will provide technical support, replacement, refund, or other solutions based on the nature of the issue. If you wish to return the original package for any reason, please contact us for confirmation before proceeding. You can expect to receive a response within 48 hours.

Thank you for choosing VIVOHOMES. We are committed to ensuring the quality and satisfaction of your purchase. If you have any questions or need assistance, please do not hesitate to contact our customer service team.