

RCG, LLC | Limited Commercial Warranty

At **RCG, LLC**, we take pride in the history and durability of our reclaimed wood. Because our products are crafted from aged materials, they carry unique characteristics that are not present in new lumber. This warranty ensures your investment is protected against manufacturing errors while respecting the natural life of the wood.

1. Scope of Coverage

RCG, LLC warrants to the original purchaser that our reclaimed wood tabletops shall be free from **material manufacturing defects** in workmanship and structural integrity for a period of **30 days** from the date of delivery.

2. What is Covered (Manufacturing Defects)

A manufacturing defect is defined as a failure in the structural construction of the tabletop that occurs under normal use. This includes:

- **Delamination:** Separation of the wood planks due to glue failure.
- **Severe Warping:** Cup or bow exceeding industry standards that renders the surface unusable (provided the wood has been kept in a climate-controlled environment).
- **Structural Joint Failure:** Failure of the joinery that compromises the tabletop's stability.

3. What is NOT Covered (Wear, Tear, and Natural Variation)

This warranty is strictly limited to defects and does **not** cover damage resulting from everyday use or the natural behavior of wood. Exclusions include, but are not limited to:

- **Normal Wear and Tear:** Scratches, dents, dings, or scuffs occurring during commercial use.
- **Environmental Changes:** Small "checks" (surface cracks) or movement caused by changes in humidity, temperature, or exposure to direct sunlight.
- **Moisture Damage:** Water rings, staining, or finish degradation caused by standing liquids or the use of harsh chemical cleaners.
- **Inherent Character:** Natural knots, nail holes, original saw marks, and color

variations are part of the reclaimed aesthetic and are not considered defects.

- **Improper Maintenance:** Damage resulting from failure to follow RCG, LLC care and cleaning guidelines.

4. Remedy

If a genuine manufacturing defect is discovered during the warranty period, RCG, LLC will, at its sole discretion:

1. Repair the defective portion of the tabletop.
2. Replace the tabletop with a comparable product.

Note: RCG, LLC is not responsible for any labor, shipping, or installation costs associated with the replacement or repair of the product.

5. How to File a Claim

To report a defect, please contact your sales representative with your original order number and high-resolution photographs of the issue.