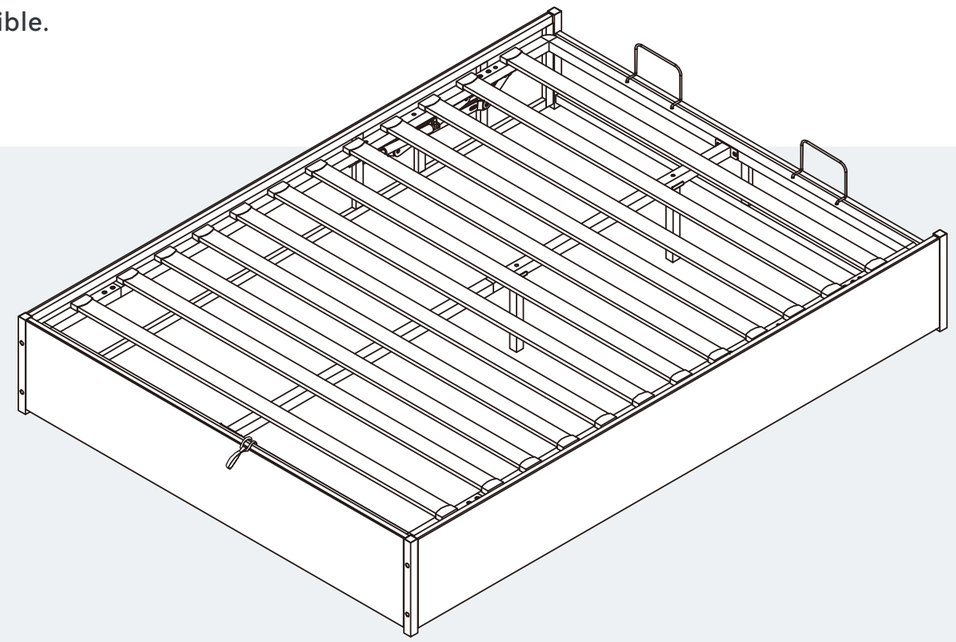
Bed

Assembly Instruction – Please keep properly for future reference.

If you find any missing boxes, damaged parts, or accessory shortages, please contact the customer service team of your purchasing channel immediately. We will resolve the issue as quickly as possible.



Bed

SKU:
BK03OP-2Q0A0
BK03OP-2Q0B0
BK03OP-2Q0C0
BK03OP-2Q0D0

V1.0

EN

CONTACT US

- **Email: service@grandtunnel.com**
  In order to receive assistance more quickly, please provide

THE FOLLOWING INFORMATION:

- Order number
- Purchase platform
- Purchase date
- Detailed description of the issue along with photos (if applicable)

Important – Please read these instructions carefully before starting the installation.

Before Assembly

Thank you for choosing this product!
To ensure safe use and long-term maintenance, please read this manual carefully and keep it properly for future reference.

Important Notice:

- To ensure a smooth and successful installation, please read this guide carefully. It provides essential information about the required tools, materials, and assembly steps. Follow the instructions in each section to avoid any issues caused by improper installation.
- Please review all operational and safety guidelines to ensure proper and secure assembly.
- This guide reflects the most current product information available at the time of printing. We reserve the right to make changes to product features, packaging, or availability without prior notice.
- Before starting assembly, ensure that all necessary electrical and environmental preparations are completed.
- This manual contains important instructions regarding installation, cleaning, and maintenance. Please read it thoroughly and keep it for future reference.

Safety Warnings

1. Follow Warning Labels

Do not remove, alter, or obscure any warning labels on the product or packaging. Always adhere to the displayed safety instructions to ensure proper usage.

2. Conduct Regular Inspections

Periodically inspect all components to ensure they are properly installed, undamaged, and securely fastened. Report any issues to customer support immediately.

3. Practice Safe Usage

Avoid playing, jumping, or engaging in activities on or under the bed, as this may cause injury or structural damage.

4. Beware of Rope Hazards

Do not attach ropes, hooks, straps, or any non-designated accessories to any part of the bed, as this may pose a safety hazard.

Email : **service@grandtunnel.com**

EN

5. Keep This Manual for Reference

Store this manual in a safe and accessible place for future reference.

6. Safety is a Shared Responsibility

Ensuring safety is a joint responsibility between the manufacturer and the user. Please follow all safety precautions during assembly and use.

Disclaimer

We are committed to delivering safe, high-quality, and reliable products to our customers. If you have any questions, concerns, or require further assistance, please contact our customer service team without hesitation.

Maintenance and Care Recommendations

1. Regular Cleaning

To maintain hygiene and prevent bacterial growth, clean the product regularly. Use a damp, well-wrung cloth to avoid excess moisture and prevent surface scratches.

2. Prevent Corrosion

Keep the product away from acidic or alkaline substances, as they may cause corrosion or damage to the materials.

3. Use Only Authorized Replacement Parts

Do not use unauthorized or third-party replacement parts, as they may compromise the product's safety and durability. If a replacement is needed, contact the manufacturer or an authorized dealer for approved parts.

4. Cleaning Precautions

Do not machine wash or rinse any part of the product directly with water, as this may damage the materials and reduce product lifespan.

5. Prevent Pests

Keep wooden furniture away from damp or humid areas to prevent pest infestations and wood damage. Use a dehumidifier or air conditioner during humid seasons to maintain a dry environment.

6. Protect from Sunlight

Avoid placing furniture in direct sunlight, as prolonged exposure may cause cracking, discoloration, or fading. If sunlight exposure is unavoidable, use curtains or shades to minimize damage.

Email : **service@grandtunnel.com**

7. Keep Away from Fire
Position furniture away from heat sources and open flames to prevent damage and maintain its condition.

8. Perform Regular Care
Apply furniture oil periodically to maintain the wood's shine, prevent cracks, and extend its lifespan.

9. Clean Frequently
Regularly vacuum dust and debris, especially underneath furniture, to keep it clean and hygienic.

10. Maintain a Dry Environment
Ensure good ventilation to prevent moisture buildup, which can damage wood. Use a dehumidifier if necessary to protect the furniture.

11. Avoid Corrosive Liquids
Keep furniture away from acidic or alkaline substances, as these can damage the surface and reduce durability.

12. Use a Damp Cloth for Cleaning
Wipe furniture with a well-wrung damp cloth to prevent water damage or swelling. Avoid excessive moisture exposure.

13. Limit Sun Exposure
Excessive sunlight can dry out and weaken wood. Position furniture in shaded areas or use UV-blocking curtains to protect it from damage.

Customer Service Guide

Thank you for choosing our product! We are committed to providing you with excellent service. If you find any missing parts, damaged packaging, or product damage after receiving all packages, please follow the steps below to quickly contact our customer service team. We will do our best to resolve your issue.

1. Missing Parts

Verify Parts:

1. Refer to the "Parts List" in the manual to verify the name, specifications, and quantity of the missing parts.
2. Take a clear photo of the parts list and mark the missing parts with detailed information, e.g., "Missing 5 pieces of M6×30mm screws."

Contact Us:

By Email:
Send an email to **service@grandtunnel.com**, with the subject line "Missing Parts Issue." Include the following in the email:
- A description of the missing parts and a photo of the parts list.
- Order details (order number, purchase platform, purchase date).

2. Product or Packaging Damage

If it affects normal use:

Steps:
1. Take clear photos or videos showing the damaged parts and the extent of the damage (multi-angle shots are recommended).
2. Email the photos/videos along with order details to **service@grandtunnel.com**, with the subject line "Product Damage Issue."

Resolution:
After verification, we will arrange for a replacement part, product exchange, or refund as quickly as possible.

If it does not affect normal use:

Steps:
1. Contact our customer service team (by email: **service@grandtunnel.com**).
2. Provide a description of the damage and include relevant photos or videos.

Resolution:
We will provide repair guidance or an appropriate compensation plan based on the specific situation.

Contact Us:

Customer Service Email: **service@grandtunnel.com**

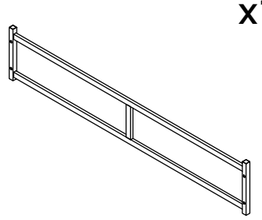
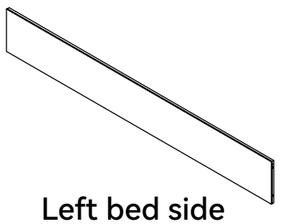
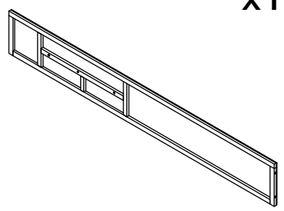
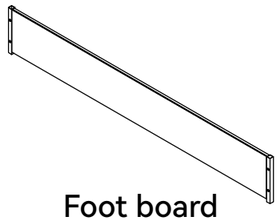
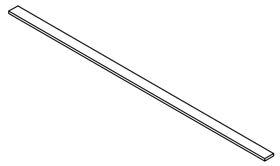
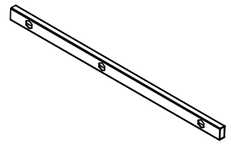
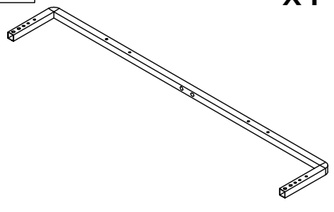
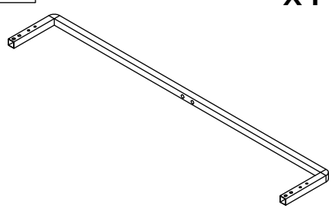
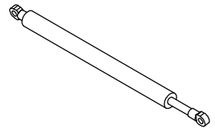
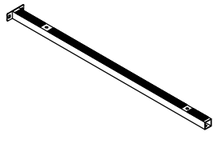
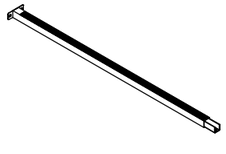
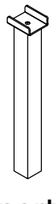
Helpful Tips

To process your issue efficiently, please prepare the following information:

- Order details (order number, purchase platform, purchase date).
- Clear photos or videos.
- We are committed to providing quick and professional solutions, no matter the size of the issue, to ensure your satisfaction.

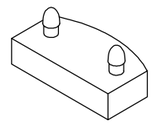
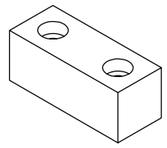
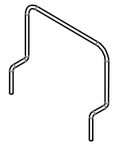
Thank you for your trust and support!
We hope you enjoy using our product!

Parts List

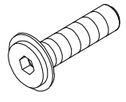
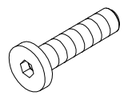
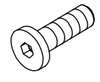
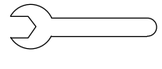
A x1  Front headboard	D1 x1  Left bed side	D2 x1  Right bed side
E x1  Foot board	G2 x12  Slat	H x2 
H1 x1 Left lift frame	H2 x1 Right lift frame	I2 x2
J3 x1 	J4 x1 	N1 x2  Hydraulic rod
O3 x1  Front middle support bar	O4 x1  Rear middle support bar	P x2  Support leg

Email : **service@grandtunnel.com**

EN

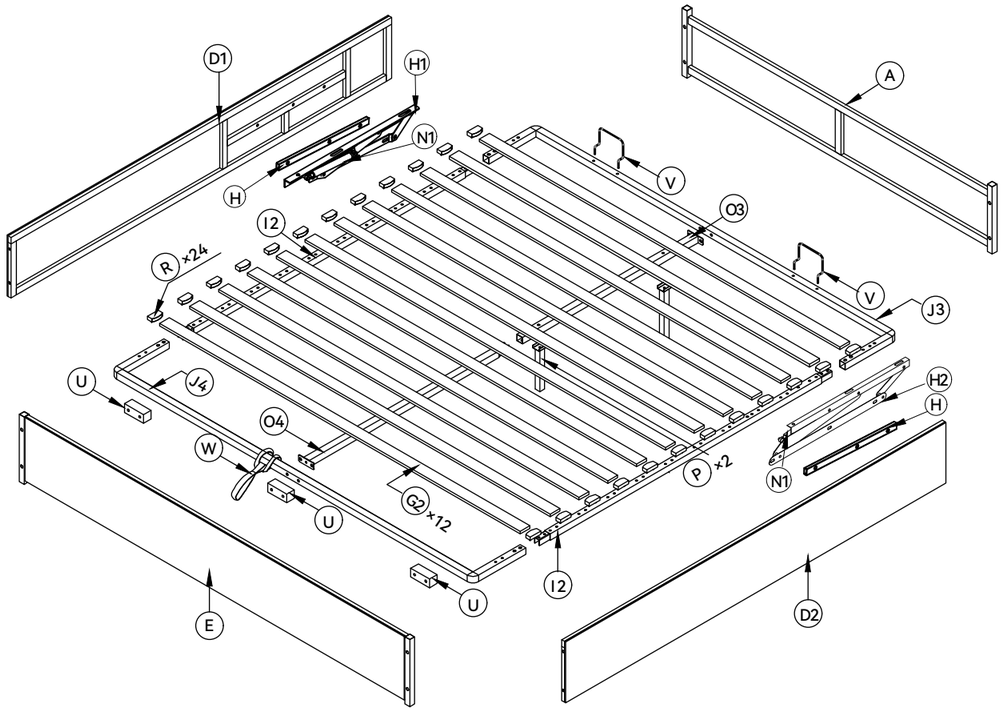
R x24 	U x3 	V x2 
W x1 		

Hardware List

X1 x20  M8*45mm	X2 x2  M8*40mm	X3 x10  M8*30mm
X4 x10  M8*16mm	Y x10  M8	Z1 x1  M8 Spanner
Z2 x1  M8 Spanner		

Email : **service@grandtunnel.com**

Assembly Instructions

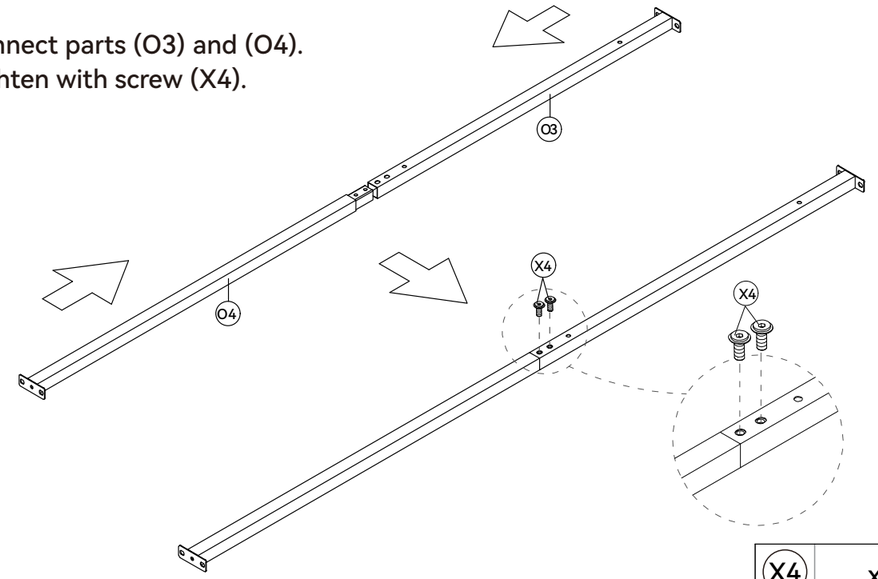


Email : **service@grandtunnel.com**

EN

Step 1

Connect parts (O3) and (O4).
Tighten with screw (X4).

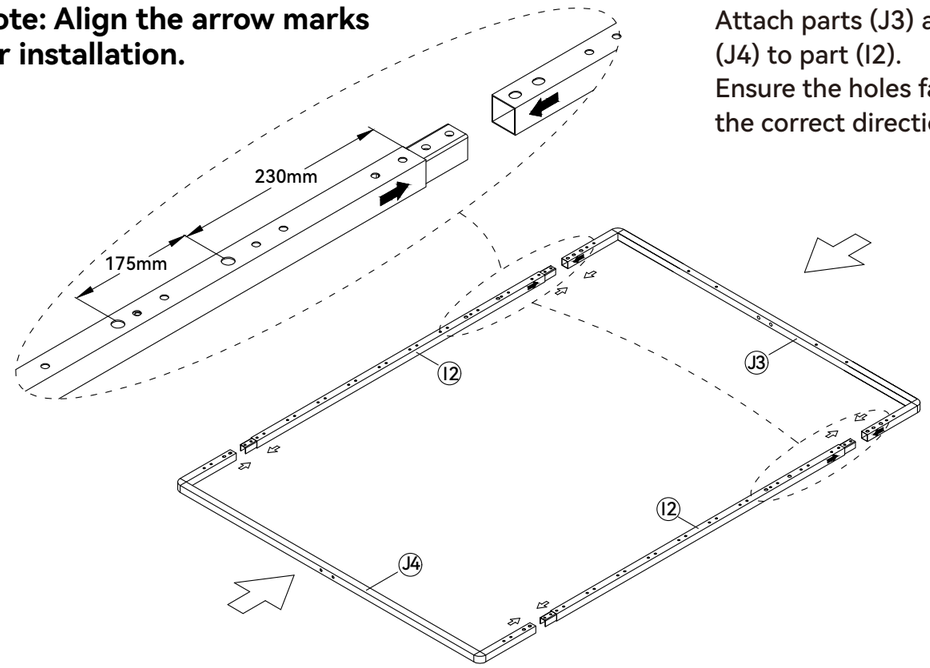


X4	x2
	M8*16mm

Step 2

Note: Align the arrow marks for installation.

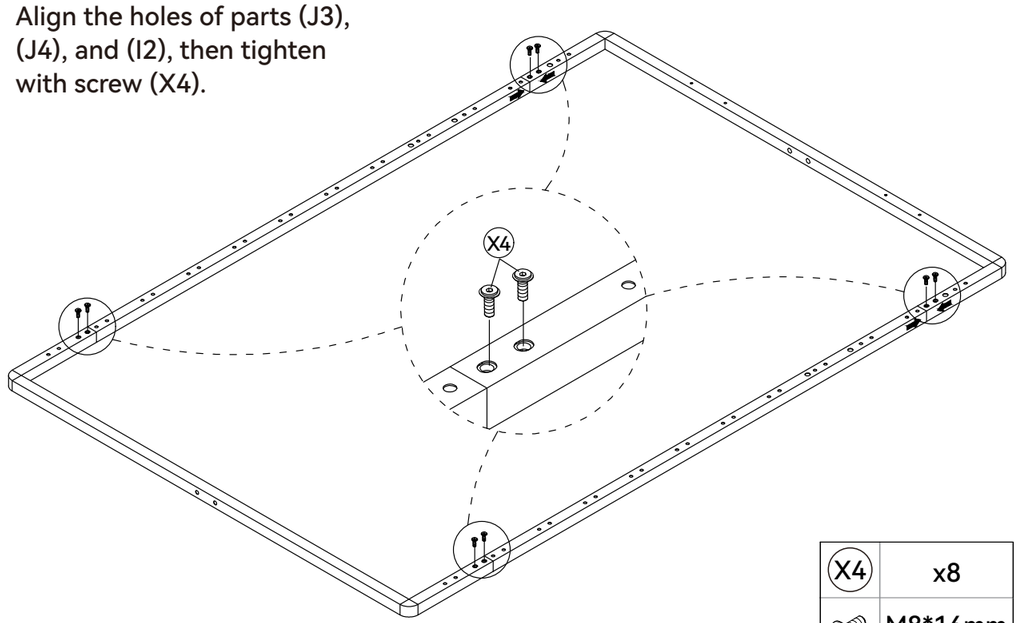
Attach parts (J3) and (J4) to part (I2). Ensure the holes face the correct direction.



Email : **service@grandtunnel.com**

Step 3

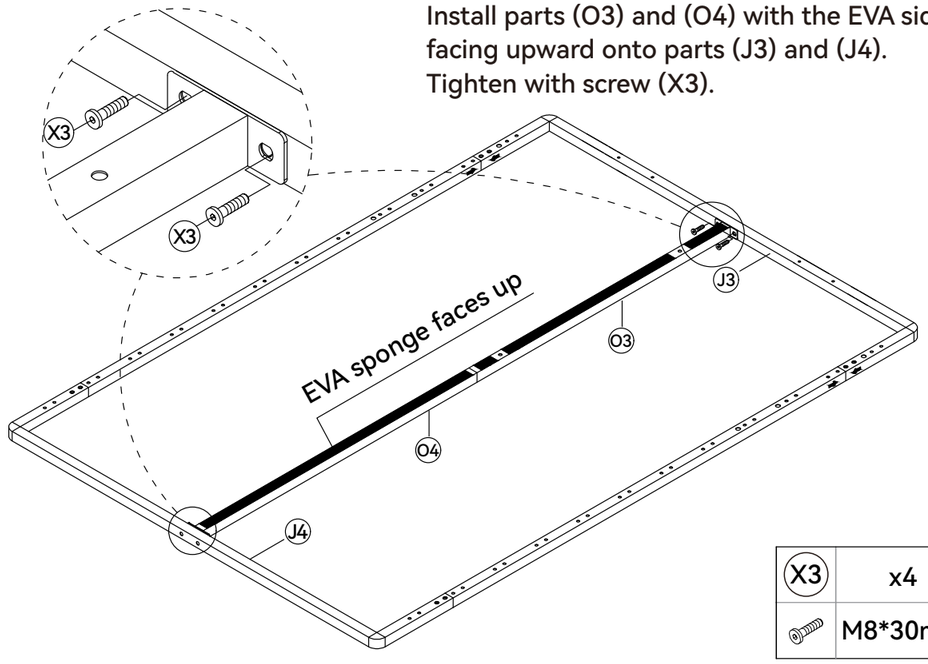
Align the holes of parts (J3), (J4), and (I2), then tighten with screw (X4).



X4	x8
	M8*16mm

Step 4

Install parts (O3) and (O4) with the EVA side facing upward onto parts (J3) and (J4). Tighten with screw (X3).



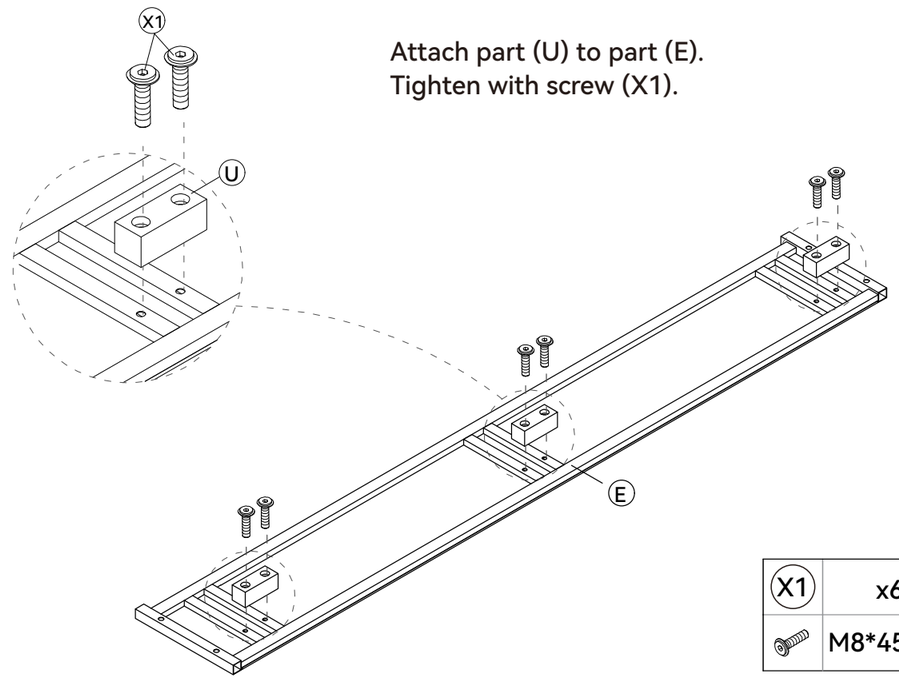
X3	x4
	M8*30mm

Email : **service@grandtunnel.com**

EN

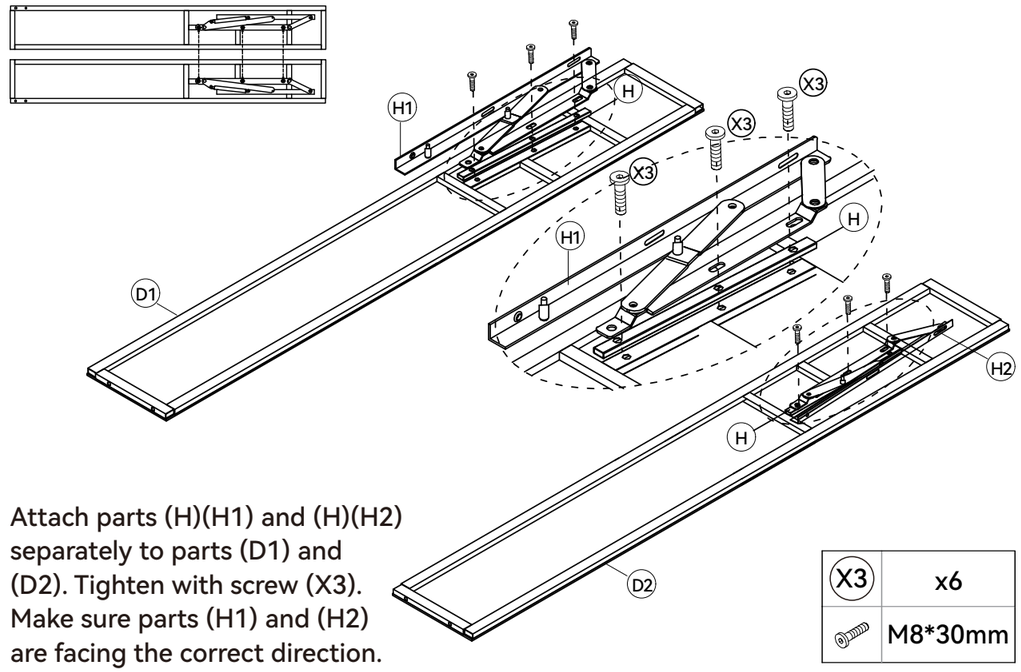
Step 5

Attach part (U) to part (E). Tighten with screw (X1).



X1	x6
	M8*45mm

Step 6



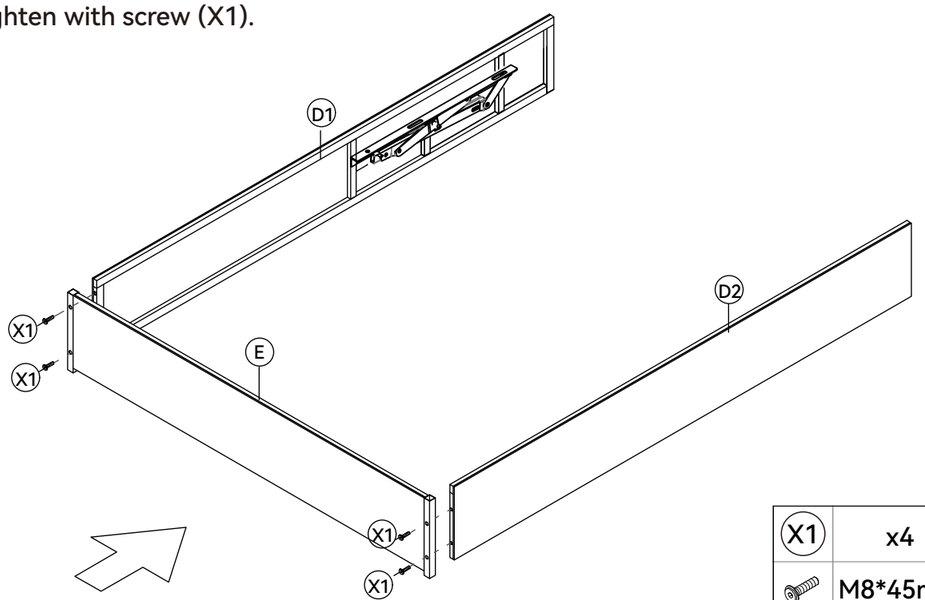
Attach parts (H)(H1) and (H)(H2) separately to parts (D1) and (D2). Tighten with screw (X3). Make sure parts (H1) and (H2) are facing the correct direction.

X3	x6
	M8*30mm

Email : **service@grandtunnel.com**

Step 7

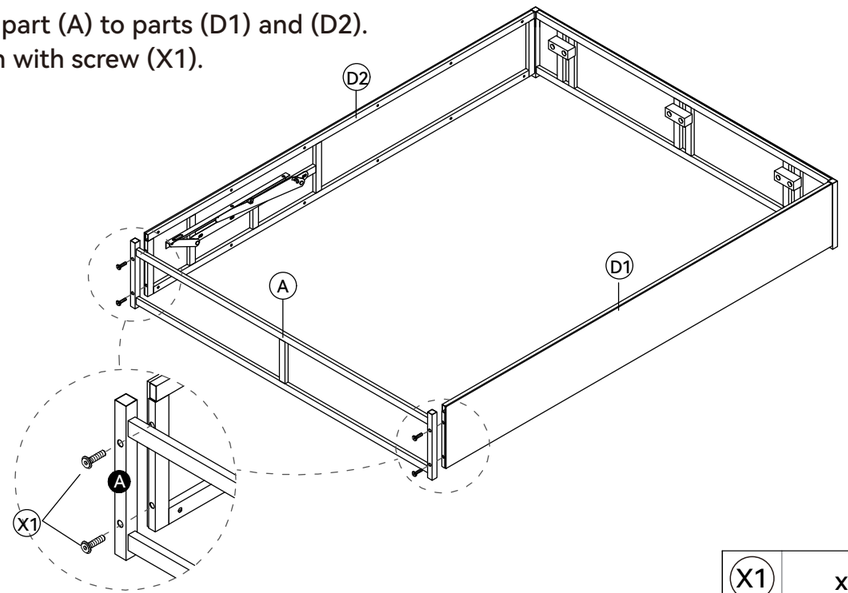
Connect parts (D1) and (D2) to part (E).
Tighten with screw (X1).



X1	x4
	M8*45mm

Step 8

Attach part (A) to parts (D1) and (D2).
Tighten with screw (X1).



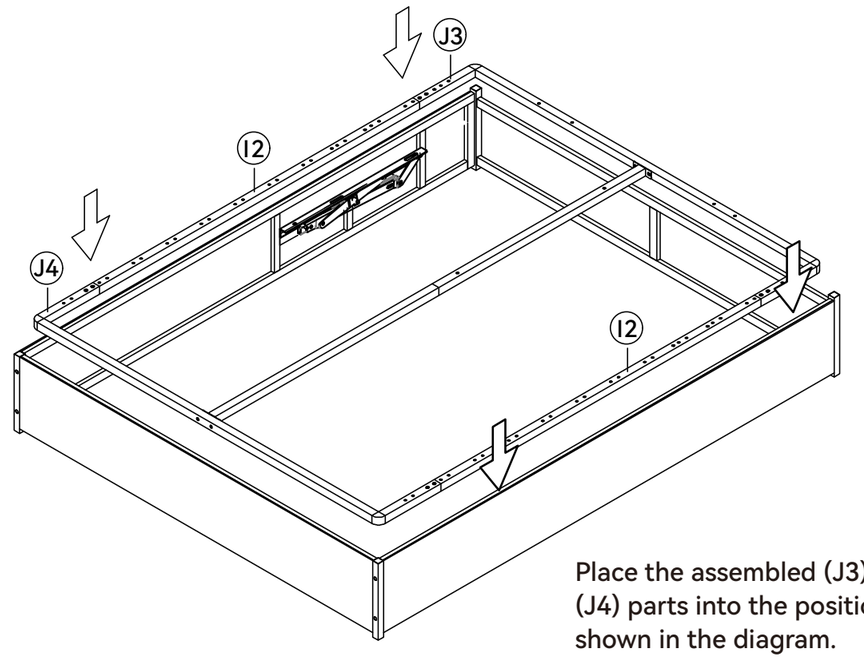
Note: Install part (A) with the longer vertical tube facing upward.

X1	x4
	M8*45mm

Email : **service@grandtunnel.com**

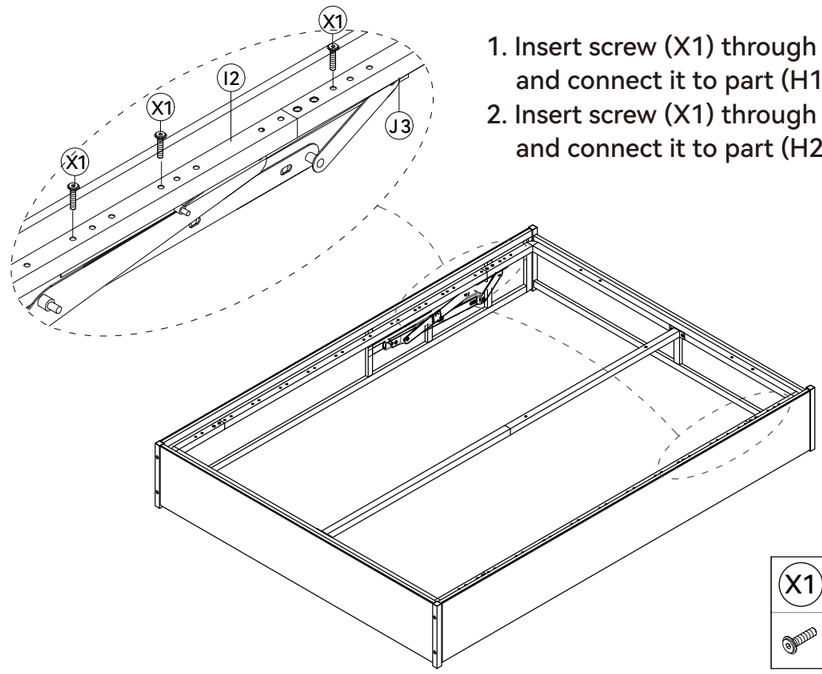
EN

Step 9



Place the assembled (J3) and (J4) parts into the position shown in the diagram.

Step 10



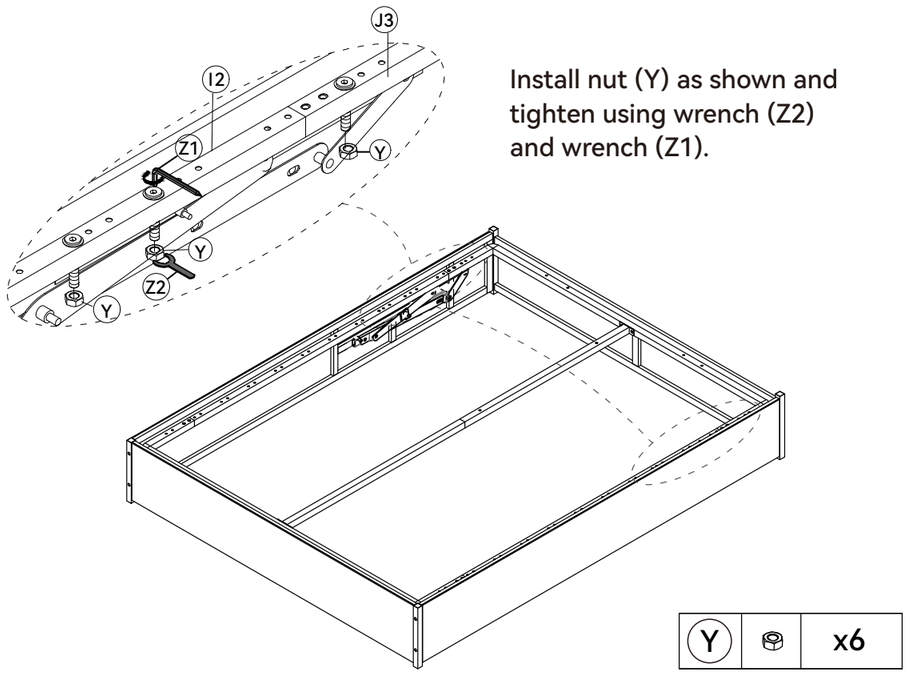
1. Insert screw (X1) through part (I2) and connect it to part (H1) as shown.
2. Insert screw (X1) through part (I2) and connect it to part (H2) as shown.

X1	x6
	M8*45mm

Email : **service@grandtunnel.com**

EN

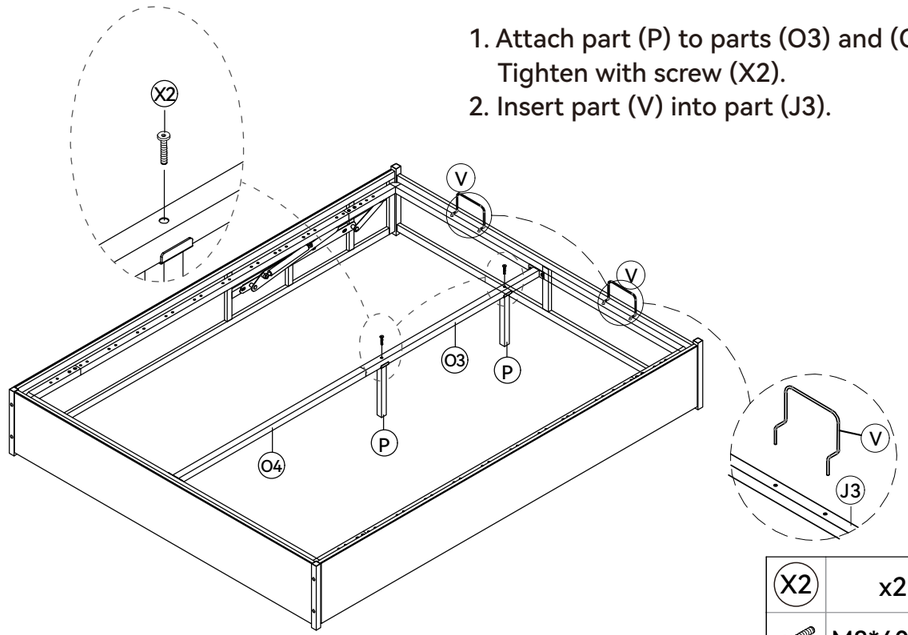
Step 11



Install nut (Y) as shown and tighten using wrench (Z2) and wrench (Z1).

Y		x6

Step 12

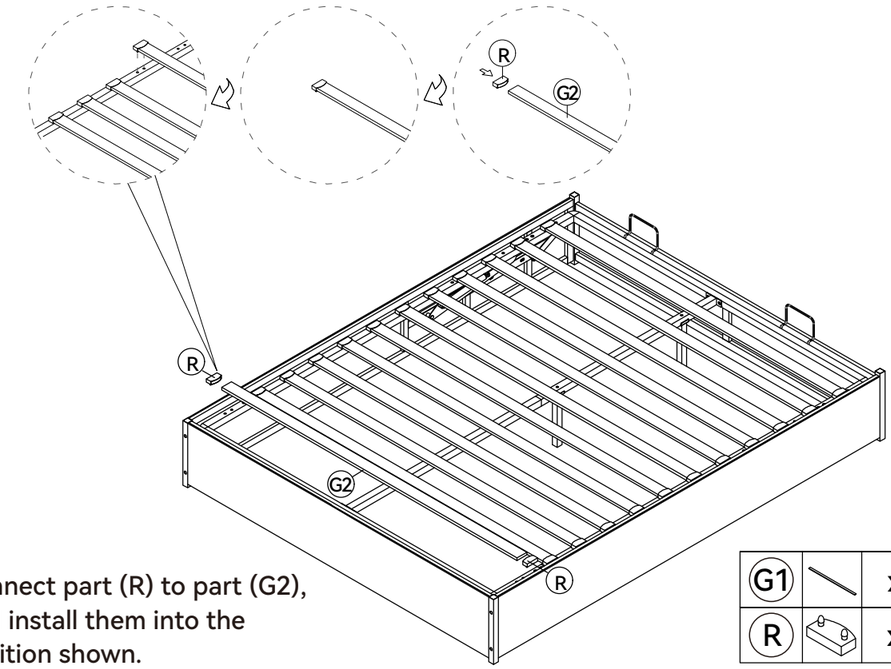


1. Attach part (P) to parts (O3) and (O4). Tighten with screw (X2).
2. Insert part (V) into part (J3).

X2	x2
	M8*40mm

Email : **service@grandtunnel.com**

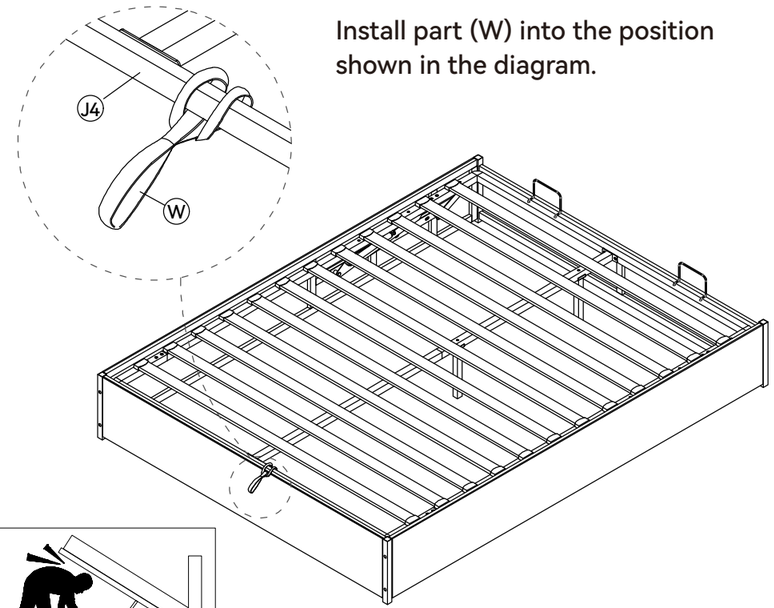
Step 13



Connect part (R) to part (G2), and install them into the position shown.

G1		x12
R		x24

Step 14



Install part (W) into the position shown in the diagram.

Warning Label:

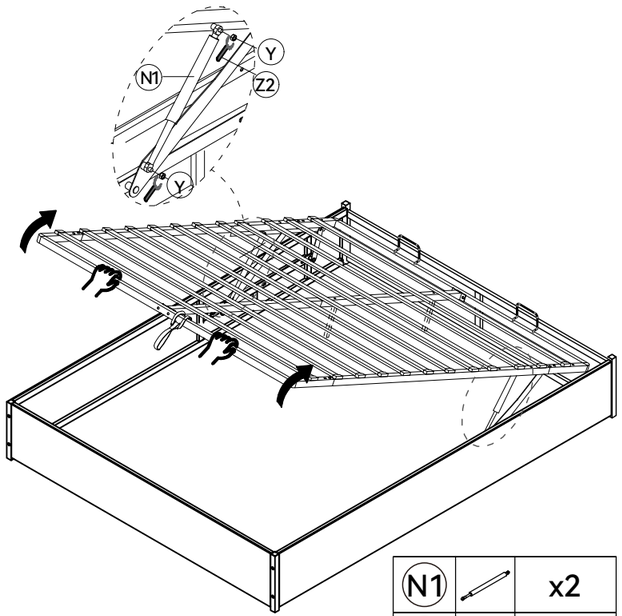


Email : **service@grandtunnel.com**

EN

Step 15

Tips: If only one person installs the Hydraulic rod, one hand to hold the I2 up and the another put the N1 on the right position as shown in the figure. After installing the N1, tighten the screws.



Two people are required.
Lift the structure to the indicated position, install part (N1), and tighten nut (Y) using wrench (Z2).

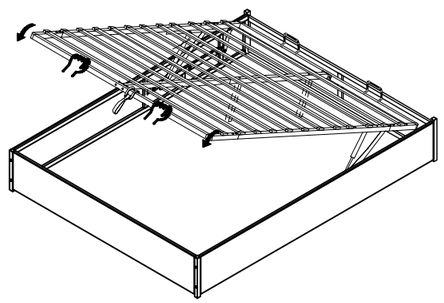
Lock all the screws.

Installation Complete

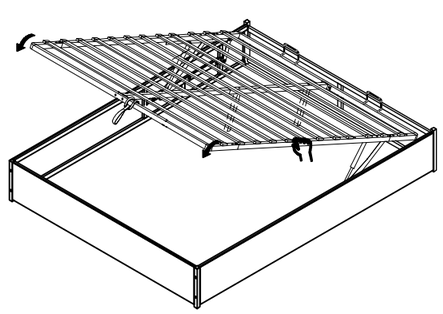
N1		x2
Y		x4

Step 16

Note:
1. It requires extra force to push down when there is no mattress placed on it.
2. The hydraulic struts only function when mounted on the bed frame and cannot be actuated independently.



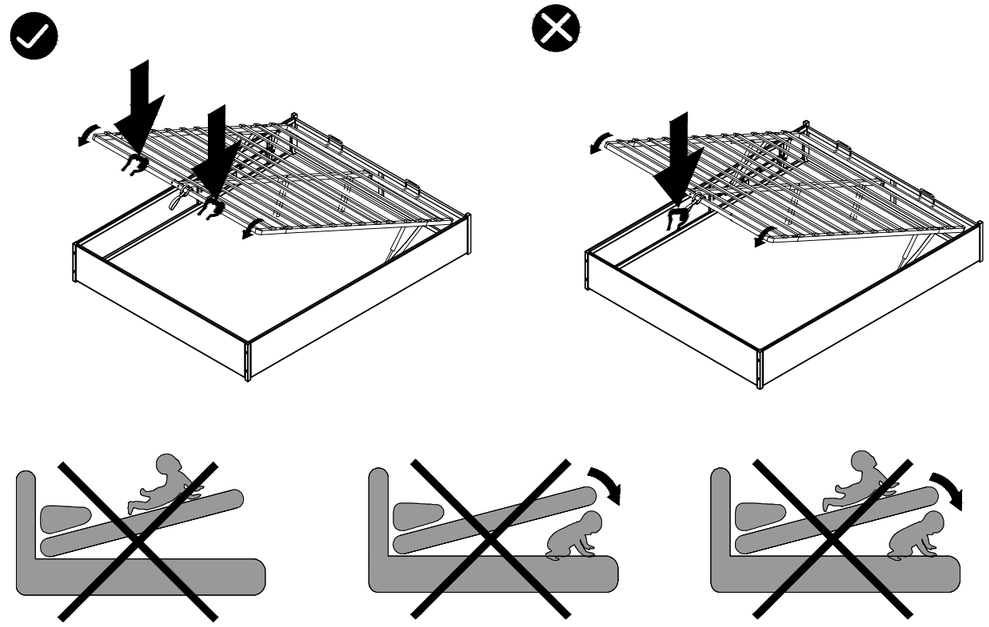
Operate from the foot of the bed



To avoid deformation of the metal frame, do not operate from the sides of the bed.

Email : **service@grandtunnel.com**

Step 17



Email : **service@grandtunnel.com**

EN