



Safety Instructions

Read before setup and use

These instructions provide general consumer safety guidance for the Evann mattress. Keep this document with your warranty information and retain the product law label attached to the mattress.

1 Packaging & Unboxing

- Move the sealed box to the intended room before opening whenever possible.
 - Open packaging carefully. Keep knives and cutting tools away from the mattress fabric.
 - Remove plastic packaging promptly and keep plastic bags and film away from children and pets.
 - The compressed mattress can expand rapidly after the inner wrap is opened; keep hands and objects clear as it unfolds.
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2 Expansion & Ventilation

- Place the mattress flat on a clean, supportive base and allow approximately 24-72 hours for full expansion.
 - Use the mattress only after it has expanded sufficiently to lie flat and stable on the support surface.
 - Ventilate the room if a temporary new-product odor is noticeable after opening.
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3 Foundation & Structural Support

- Use a level, structurally sound foundation, platform, suitable slatted base, or compatible adjustable base.
 - Ensure the base provides adequate center support and is appropriate for the mattress size.
 - Do not use the mattress on a damaged frame or an unstable support system.
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4 Heat & Fire Caution

- Keep the mattress and bedding away from open flames, candles, heaters, hot appliances, and other high-heat sources.
 - Do not smoke in bed.
 - Do not intentionally expose the mattress to ignition sources or modify fire-barrier components.
 - Follow the fire-safety and identification information printed on the law label attached to the mattress.
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5 Safe Everyday Use

- Use the mattress for normal residential sleeping purposes.
 - Do not allow children to jump or play on the mattress; concentrated impact can damage internal components and create a fall risk.
 - Avoid standing on the mattress edges for extended periods.
 - Do not fold or sharply bend the mattress unless it is being used with a compatible adjustable base.
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6 Cleaning & Moisture

- Spot clean only with mild detergent and cold water.
 - Do not machine wash, bleach, steam-saturate, or soak the mattress.
 - Allow the mattress to dry completely before reuse.
 - Keep the mattress dry; prolonged moisture can damage materials and create unsanitary conditions.
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7 Moving & Storage

- Use two people whenever possible when moving the mattress.
 - Do not drag the mattress across rough surfaces.
 - If handles are present, use them for positioning only and not as full-weight carrying straps.
 - Store indoors in a clean, dry, well-ventilated area; keep flat whenever practical.
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8 When to Contact Support

- Contact support if the mattress arrives visibly damaged, fails to expand properly, or shows a possible manufacturing defect.
 - Keep proof of purchase, order details, relevant photographs, and the mattress law-label information available when requesting assistance.
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Questions?

Customer Support

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Quick Safety Check

- Supportive base
- Keep away from flames
- Keep packaging from children
- Keep mattress dry