

WARRANTY

The finish and frame of the new chandelier or fixture warranted for a period of half a year from the date of purchase. Our company will, at its option, repair or replace any frame that has a defect in the materials during the warranty period. Breakage is not covered by this warranty. Returns must be pre-authorized by contacting our customer service department.

All crystals are guaranteed for their original quality during the life of the chandelier. We warrants its products to be free of defects in workmanship under normal use and service for a period of half a year from date of purchase. We reserves the right to inspect the damaged product before having any obligation under this limited warranty.

We, at its option, shall repair or replace the defective unit covered by this warranty. We are not responsible for damages caused by improper installation, maintenance or operation. Our warranty extends to products purchased only by the original purchaser.

ABOUT RETURN

We accept returns for up to 30 days from the date of original delivery. If 30 days have gone by since your purchase, unfortunately we can't offer you a refund or exchange.

To be eligible for a return, your item must be unused and in the same condition that you received it. It must also be in the original packaging.

Please note the limitation as follow.

IMPORTANT LIMITATION

Please note that the warranty does not cover any problems caused by (a) misuse of the product, including commercial use, accidents, abuse, neglect, heat and humidity or (b) modification or any misuse contrary to the intended uses of the product, (c) damage caused by other equipment or (d) consequential damage, incidental damages or any costs related to construction, setup and assembly as incurred by 3rd party involvement.

The warranties apply in normal residential use only and are not intended for commercial use.