

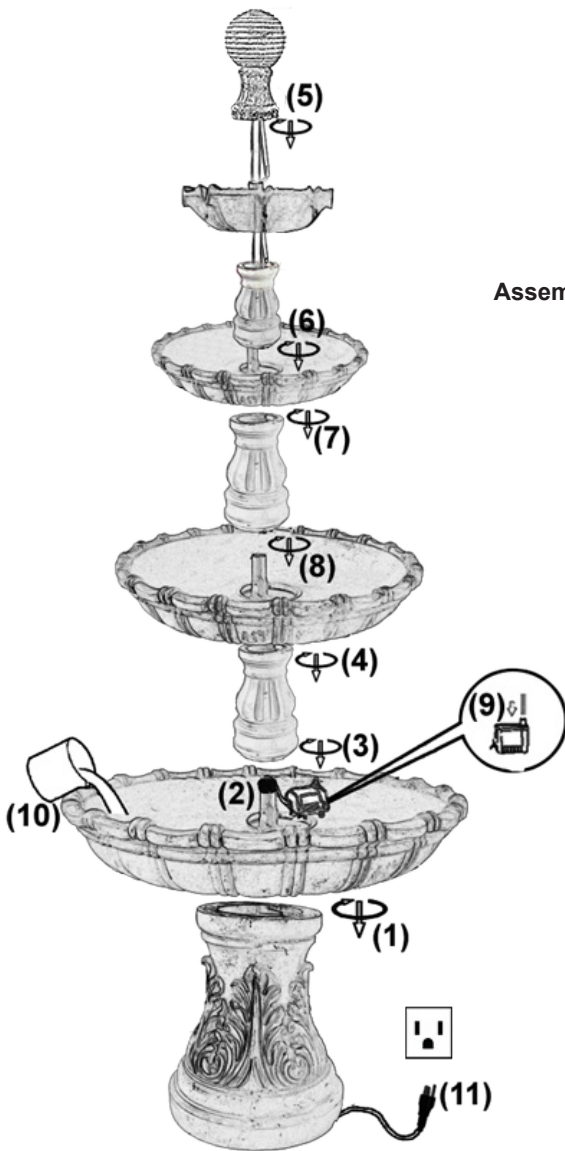
LARGE TIERED BALL OUTDOOR FOUNTAIN

Review all assembly and care information before using this product.

Save this manual for future reference.

Select a smooth, level surface to place the fountain.

Assemble components on a soft, clean surface to avoid scratching or damaging the finish.



PARTS	QTY.
Fountain Topper	1
Top Tier	1
Small Column	1
Second Tier	1
Middle Column	1
Third Tier	1
Bottom Column	1
Basin Tier	1
Pedestal	1
Electric Submersible Pump	1
EVA Stopples	1
Pump Access Cover	1
Shims	



Inspect packaging to ensure all parts are accounted for before disposing of packing materials.



2-PERSON
ASSEMBLY
RECOMMENDED

Please note, components are shipped in 2 boxes, please carefully check both boxes and all packaging; some parts may be on the exterior sides of the foam packaging.

NOTE: The water tubing is built into the fountain topper. Take care when handling the water tube; detaching the water tube from the fountain will damage the fountain and void the product warranty.

ASSEMBLY

- Place the Basin Tier onto the Pedestal and twist to lock into place.
- Run the pump power cord through the tube in the Basin Tier and pedestal. With the power cord in the middle of the EVA Stopples, push the stopples into the top of the tube in the Basin Tier. Pull the power cord out through the groove on the bottom of the pedestal.
- Ensuring the pump is touching the bottom of the Basin Tier, Place the Bottom Column onto the Basin Tier and twist to lock into place.
- Place the Third Tier onto the Bottom Column and twist to lock in place.
- Run both of the tubes that are attached to the Fountain Topper through the Top Tier, making sure the tubes do not kink. Twist the topper onto the Top Tier to lock the pieces together.
- Run both tubes through the Small Column and twist onto the Top Tier to lock into place. Continue running the tubes through the Second Tier and twist to lock in place.

7. Feed both tubes through the Middle Column. Twist the middle column onto the Second Tier to lock in place. **NOTE:** The smaller tube is designed to hang freely (unattached) inside the fountain, within this section of the fountain.
8. Ensuring the large water tube remains straight, place the assembled top components onto the Third Tier and twist to lock into place.
9. From the pump access panel in the Bottom Column, locate the water tube and firmly attach it to the Electric Submersible Pump. Slide the Pump Access Cover over the opening in the Basin Tier.
10. Fill the fountain with enough water to keep the pump fully submerged during operation. **NOTE:** As water pumps up from the basin, it will fill the upper tiers. Fill the tiers with water before using the pump.
11. Plug the power cord into a properly grounded GFCI outlet.

NOTE: When first plugged in, there may be air trapped in the pump. It may take several minutes for trapped air to escape, allowing water to flow.

Care & Maintenance

- Some splashing may occur; adjust the flow rate on the pump if the water rate is too low or too high.
- Some climates and weather conditions increase water evaporation, requiring water to be added more frequently. Frequently check water levels during times of high temperatures, wind, and long-term exposure to direct sunlight to ensure the pump remains underwater. Never allow the pump to run dry as it will burn out the motor.
- Only use water in this fountain. Distilled water will help prevent mineral buildup but is not required. Tap water is okay to use, but avoid heavily chlorinated water as it may damage the fountain finish and the pump.
- Over time, the finish may gradually mellow in color due to sun exposure; this is part of the natural aging process and is not cause for return.
- Periodically change the water to help keep the fountain and pump clean. Remove scale and buildup regularly.
- Do not use chemicals, abrasives, or pressure washers to clean the fountain.
- Always unplug the power supply before cleaning and maintaining the fountain and the circulating pump. Take care when handling the pump; only pick it up by the body of the pump, never the power cord.
- In freezing weather, drain the fountain, disconnect the pump, and store indoors to prevent damages.

WARNING: THE ONE-YEAR WARRANTY DOES NOT COVER DAMAGES OR DEFECTS CAUSED BY THE APPLICATION OF CHEMICAL TREATMENTS, PROTECTIVE COATINGS, TOUCH-UP PAINT, OR CLEANING PRODUCTS.

Troubleshooting

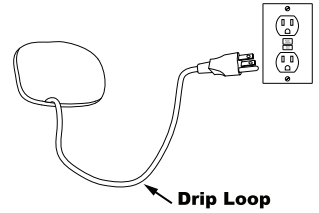
- If water is not flowing within several moments of the fountain being plugged in, ensure that the pump is fully submerged underwater. Add water to the reservoir if necessary. The pump may have air bubbles trapped inside, which can prevent water from circulating properly. Unplug the power supply for a few moments and plug it back in.
- Check the flow control on the body of the pump, it may need to be adjusted to achieve the desired water flow rate.
- Inspect the pump and tubing for obstructions.
- Pump noise can be caused by trapped air, low water level, or the pump being too close to the walls of the fountain. While the pump is fully submerged, try gently tapping the pump with your finger to help release the trapped air. Also, check if adding water or moving the pump helps to reduce noise.
- Check to make sure the power outlet is working; consult a certified electrician if in doubt about electrical connections.
- If water is not flowing evenly from the tiers, ensure the fountain is level. Some components may be slightly uneven due to the moulding process, thin plastic shims (included) may be needed to even out spacing between the tiers.



IMPORTANT SAFETY INFORMATION



- Fountains may splash or leak; always protect surfaces that can be damaged by water. Do not use fountain in areas that can be damaged if water splashes or leaks.
- Prevent water loss or damage to electrical sockets by ensuring the power cord has a drip loop; a diagram of a drip loop is shown on the right.
- Keep fountain out of reach of children and pets.
- Make sure the power cord is away from traffic areas.
- Keep power cord away from all heat sources. Do not use electrical cords in areas with high temperatures.



Drawing is for visual reference only, power cord access and adapter vary by fountain.

Any modification to the product or failure to follow recommended care will void the product warranty.

If you experience issues with assembly or the product was damaged during transit, please contact our customer service team through one of the methods mentioned at the top of page 1. Please have the item number and order information ready to expedite response time.

WARNING!

Manufacturer and seller expressly disclaim any and all liability from personal injury, property damage or loss, whether direct or indirect, or incidental, resulting from the incorrect attachment, improper use, inadequate maintenance, or neglect of this product.