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We stand behind our brand and the quality of the items we sell. We will send new parts, or replace products at our discretion within the one year warranty period. Before we can help, you will need to provide proof of purchase with the date of purchase and photos of the defective merchandise. We will use the photos to determine the cause of defect and for future quality control.

Instructions for Fountain Assembly

- Place the fountain on a level surface, away from areas where it is likely to get clogged with leaves and make sure that the cable will reach the socket.
- Follow steps below to assemble. Illustrations follow the steps.

Step (1). Set the middle part to the base.

Step (2). Feed the rubber hose through the plastic tube of middle part. Set the top to the middle part.

Step (3). Connect plastic hose to pump outlet.

Step (4). Fill the fountain with enough clean water to assure the pump to work properly.

Step (5). Plug the pump then water will start to flow soon.

