

# Electric heated towel rack Instructions for use

Thank you for choosing our Smart foldable electric towel rack.

This user manual will provide you with valuable information necessary for the proper care and maintenance of your new product.

Please take a few moments to thoroughly read the instructions and familiarize yourself with all the operational aspects of your new product.

## INTRODUCTION

Please take a few minutes to read this manual carefully.

Proper maintenance and operation of this machine can provide better service.

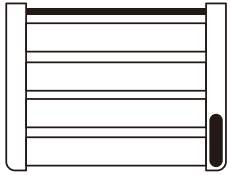
## SAFETY WARNINGS

READ ALL INSTRUCTIONS BEFORE ATTEMPTING TO OPERATE THIS UNIT. KEEP THE ASSEMBLY INSTRUCTIONS FOR FUTURE REFERENCE. KEEP THE ORIGINAL PACKAGING FOR USE WHEN STORING THE TOWEL RACK EXTENDED PERIODS OF NON-USE.

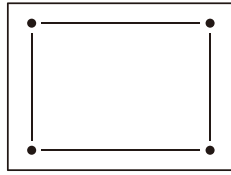
- (1). Read all instructions before using this unit.
- (3). Do not move the unit when in use.
- (4). This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- (5). Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- (7). Do not operate the product if any signs of damage or malfunction manifest themselves.
- (8). Do not attempt to repair or adjust any electrical or mechanical functions on this unit. The unit does not contain any user serviceable parts. Only a qualified electrician should perform servicing or repairs. Attempting to repair the unit yourself will void your warranty.
- (15). If the power cable or product enclosure is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- (16). Do not replace or attempt to replace the element in this product.
- (17). This product is suitable for indoor use. Do not use this towel rack in the immediate surroundings of a bath, shower or swimming pool.
- (18). Do not touch the plug with wet or damp hands.
- (19). Do not run the power cable under carpeting. Do not

- cover the power cable with rugs, runner, or similar coverings. Arrange the power cable away from foot traffic and where it will not be tripped over.
- (20). Do not wind the power cable around the unit.
- (21). A towel rack has hot and arcing or sparking parts inside. Do not use in areas where petrol, paint, explosive and/or flammable liquids are used or stored. Keep unit away from heated surfaces and open flames.
- (22). Where possible, avoid the use of an extension cable as this may overheat and cause a fire. However, if you have to use an extension cable, ensure it is suitable for the purpose, has been tested for outdoor use and preferably has an RCD device fitted or attached.
- (23). Always ensure the towel rack is plugged into a suitable socket.
- (24). To disconnect towel rack, turn controls to OFF, then remove plug from socket. Do not unplug by pulling on the power cable.
- (25). Always unplug the unit and ensure the unit is completely cold before moving, cleaning or storing.
- (26). This towel rack is intended for domestic use only and should not be used commercially for contract purposes. Any alternative use, not recommended by the manufacturer, may result in fire, electric shock, or injury to persons.
- (27). Check exterior walls for areas of damage before installing the heater.
- (28). Always use on a dry, suitably strong, stable, flat and level surface.
- (29). Do not remove any of the warning stickers or signs from the product.

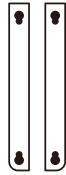
## THE PARTS



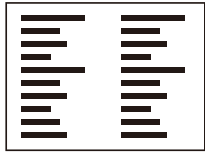
ELECTRIC TOWEL  
RACK HOST  
**X1**



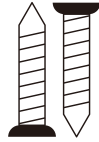
REGISTRATION  
HOLE PAPER  
**X1**



FIXED  
BACKPLANE  
**X2**



INSTRUCTION  
MANUAL  
**X1**



FIXING  
SCREW BAG  
**X1**

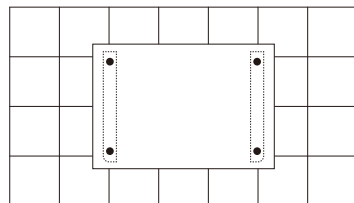
## INSTALLATION INSTRUCTIONS

### 01 step

Attach the paper inside the package to the wall that needs to be installed.

Note that the paste is as flat as possible.

Do not tilt.

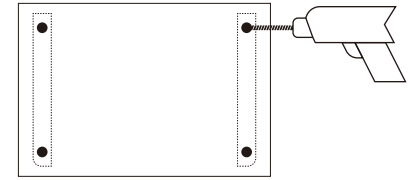


### 02 step

Use a flashlight drill to punch holes in the black dots on the paper.

Aim at the black dot as much as possible,

Be careful when punching

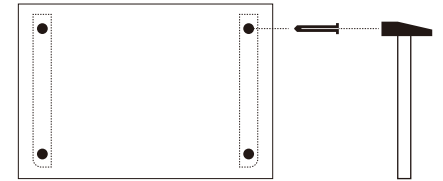


### 03 step

Tap the expansion nail plastic cap with a hammer into the punched hole,

Be careful when you knocking with a hammer.

Pay attention to the safety of hands and bricks!



### 04 step

According to the chart, please use a

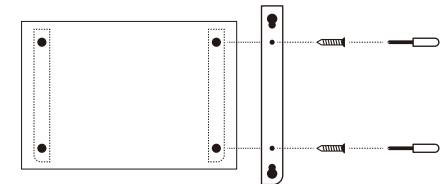
screwdriver to screw the bolt into

the expansion nail plastic cap. After

installing two back plates,

try to shake it with your hands to make sure

that the two backplanes are securely installed



### 05 step

According to the chart, please hang the four

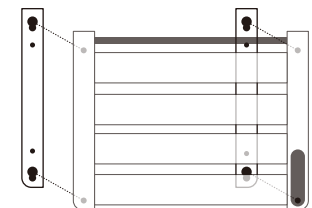
hang buckles which is on the back of the

host into the four grooves on the back plate.

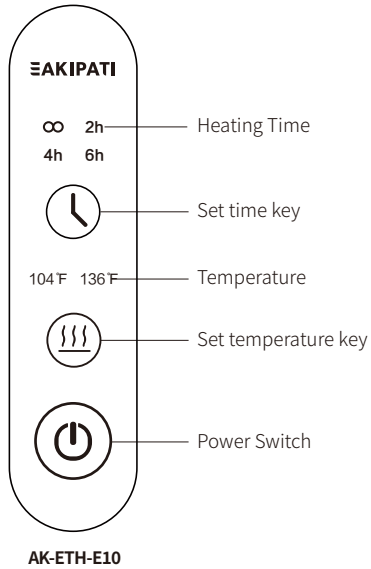
Finally, press the installation down and try to shake

the console by hand in order to make sure that the host is

securely installed before using it.

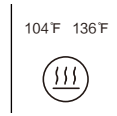


# FUNCTION OPERATION



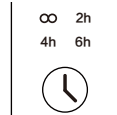
## 01 HOLD TO POWER ON step

Press and hold the power key for 2 seconds, hear a drop, the machine starts; In the power-on state, press and hold the power key for 2 seconds and the machine shuts down.



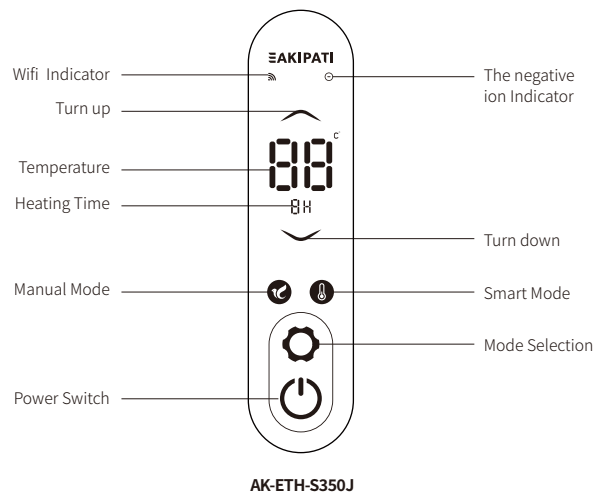
## 02 SET TEMPERATURE step

In the power-on state, press the temperature setting key to choose between 104°F ((Supple Antibacterial) ) and 136°F (fast drying)



## 03 TIME ADJUSTMENT step

On power-on, press the time setting key to switch between 2 hours, 4 hours, 6 hours and unlimited time



## 01 HOLD TO POWER ON step

Power on the device, press and hold the power key for 3 seconds. When the indicator lights up, the device enters the power-on state; If there is no operation within 30 seconds, the indicator light will go off automatically and the device will enter the standby state.



## 02 WIFI CONNECTION step

After the first boot, WiFi indicator will be flashing (1.5 flashes in a second), which means the WiFi is waiting for connecting. Please open the App and connect the WiFi, the indicator will always be on.



## 03 MANUAL MODE step

In stand by mode, tap the Mode Selection key, the manual mode display light is on. You can adjust the temperature during the range of 0-140°F. Adjust the required temperature at will.



## 04 SMART MODE step

In stand by mode, tap the Mode Selection key, Smart mode display light on. You can select the temperature of 104°F (Supple Antibacterial) , 122°F (Keep warm) , 136°F (fast drying) during this mode.



## 05 NEGATIVE ION step

In stand by mode, Press and hold the turn down for 3 seconds, the Negative Ion and it' s indicator will be on. If you double tap the Mode Press and hold the turn down for 3 seconds, the Negative Ion and it' s indicator will be off



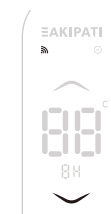
## 06 TIME ADJUSTMENT step

In stand by mode, touch and hold the Mode Selection key for 3 seconds, the time indicator lights up. Press the Turn up and down keys to switch between 1-3 hours. After 3 seconds the device will start working for the selected time. Automatically enter standby mode after the working time



## 07 LIVE INDUCTION LAMP step

The living body induction light automatically turn on once powering on. Press and hold the Turn on key for 3 seconds, Turn off the feature. When there is no live in the room, the induction light turns off automatically after 30 seconds. The induction light is automatically turned on when a life is detected.



## 08 RESET WIFI step

In Stand By mode, press and hold the Turn Down key for 3 seconds, Wifi mode switches between AP and SMART. Turn off the screen after 2 seconds of switching, At the same time the wifi indicator enters the flash state.

## PRODUCT FEATURES

### 1. Smart thermostatic drying:

One-click on, that is, on-the-heat, constant temperature of 104-140°F; constant temperature fast drying, disinfection and sterilization, guard the health of the family.

### 2. German heating system:

German carbon fiber heating, drying more efficient, heating is safer.

### 3. Multifunction:

Foldable, drying, antibacterial, heating, keep drying, storage, giving you more choice for your life.

### 4. A wide range of applications:

Company's products are widely used in home, hotels, commercial real estate, entertainment clubs, property centers and other industries.

## USER NEEDS TO KNOW

First, the safe use of precautions:

1. Before using this product, you must read it carefully and understand the instructions for using it.
2. This product is only suitable for dry-washed textiles and silk fabrics are prohibited from using this product to heat and dry.
3. This product must be used on a power supply that corresponds to the rated voltage shown in the electrical nameplate.
4. This product is not allowed when heating components or when the housing is damaged.
5. This product provides a supporting triangular plug and three-core power cord, the product must be grounded, so as not to avoid safety hazards and

## INSTRUCTIONS FOR THE USE OF THE PRODUCT

Plug in the power and the machine is on standby.

Press the key to power on and adjust the time and temperature by pressing the settings key

Note: The cover area of the textile on the surface of the machine is not recommended to exceed 80% in heating mode.

Note: The maximum load of the product is 15kg.

hazards

6. The appliance cannot be powered on until maintenance or cleaning is complete.

If the external wire unit needs to be repaired, the power supply must be completely cut off

8. Those with no experience in electrical safety should use it when supervised and directed by a professional to ensure its safety.

9. To avoid injury to the baby, install the lowest heating frame at least 600mm above the ground.

10. This appliance should be installed or used in a location that is as far away from the shower room, bathtub, or places that are prone to water spluttering.

11. If the power cord is damaged, for the avoidance of danger, replace it with a manufacturer or a service personnel with electric wages.

12. Electrical requirements: in accordance with GB 4706.60-2008 (special requirements for dryers and towel racks) and international GB4706, 23-2003 (special requirements for indoor heaters).

## HOW TO CLEAN THE ELECTRIC TOWEL RACK

1. Always unplug the electric towel rack and let it cool down before cleaning it each time.
2. Do not immerse the electric towel rack and power cord plug in water.
3. Make sure the electrical wiring is dry.
4. Wipe the shell of the electric towel rack with a damp cloth and then dry it with a dry cloth.

Note: Do not clean the towel rack with a metal ball or other coarse cloth to avoid scratching the surface of the towel rack.

## PRODUCT PARAMETERS

Product model	AK-ETH-S350J	AK-ETH-E10
Feature summary	Wifi / Induction Lighting / LED display / Anion sterilization	Touch panel switch
The color of the product	grey / green	
Temperature control system	350W	
Product power	AC 120V / 60Hz	
Input voltage	1.8 m / national standard three plugs	
Power cord length/plug	Reach IPX4 or more	
Waterproof rating	Electrostatic 3D spray molding/	
Surface process	anode oxidation	
The product material	Aluminium magnesium alloy and ABS plastic	
Product size	Touch one-click switch	Touch one-click switch
The color of the product	600X447X94 (MM)	
How it is installed	The punch is fixed	
Temperature control range	0-140°F	104°F 136°F

## COMMON FAULTS AND PROBLEMS, AFTER-SALES SERVICE

### Common faults and problems

The symptom	Cause analysis	Troubleshooting
The electric towel rack does not work	The power cord plug is not connected/damaged	Check the power cord connection/ contact after-sales replacement
The electric towel rack button is not working	The inside of the trackpad is damaged	Contact Aftermarket Replacement
Electric towel rack running noise	Internal spare parts failure	Contact Aftermarket Replacement
The electric towel rack folds the caton	Internal spare parts failure	Contact Aftermarket Replacement

### Professional services,

Company's product host warranty for 5 years, electrical components 1 year, warranty period due to quality issues (non-natural disasters, considered damage) free replacement of faulty products.

## STORAGE

Store the towel rack in a cool, dry location when not in use. To prevent dust and dirt build-up, use the original packaging to repack the unit.

This symbol on the product or its packaging indicates that the appliance cannot be treated as normal domestic trash, but must be handed in at a collection point for recycling electric and electronic appliances.

Your contribution to the correct disposal to the product protects the environment and the health of your fellow men. Health and the environment are endangered by incorrect disposal. Further information about recycling of this product can be obtained from your local town hall, your refuse collection service, or in the store at which you bought the product.