

GreenEver Ceiling Fan Limited Warranty

Thank you for choosing GreenEver!

We are committed to providing reliable products and responsive customer support.

This limited warranty applies to GreenEver ceiling fans with LED lighting.

This limited warranty covers GreenEver ceiling fans and provides protection for the motor, LED lighting, and electrical components under normal residential use.

1. Warranty Coverage

Motor – Limited Lifetime Warranty

GreenEver warrants that the ceiling fan motor will be free from defects in materials and workmanship for the lifetime of the original purchaser under normal residential use. If a motor defect occurs, GreenEver will provide a replacement motor or replacement parts after evaluation.

Lighting & Electrical Components – 2-Year Limited Warranty

GreenEver warrants the LED light kit, LED driver, remote control, receiver, and included electrical control components to be free from defects in materials and workmanship for two (2) years from the original date of purchase.

Warranty Fulfillment

GreenEver reserves the right to repair the product, provide replacement parts, or replace the product with a comparable or equivalent model at its discretion. Replacement parts will typically be provided whenever possible to resolve the issue efficiently.

2. What Is Not Covered

Labor and Installation Costs

This warranty does not cover labor costs or service fees, including costs associated with installation, removal, troubleshooting, or replacement of the fan or any components.

Normal Wear and Tear

This warranty does not cover normal wear and tear, including minor scratches, cosmetic changes, or aging that do not affect the performance or operation of the product.

Finish and Environmental Damage

This warranty does not cover changes in product finish caused by normal aging, environmental conditions, improper cleaning, excessive moisture, or installation in locations not suitable for the product rating. This includes rusting, pitting, corrosion, tarnishing, or peeling finishes.

Fan Balance and Minor Movement

Slight fan movement during operation may occur after proper installation and is not considered a product defect. Proper installation, secure mounting, and blade balancing can help ensure optimal performance.

Misuse, Damage, and Improper Use

This warranty does not cover damage caused by accidents, misuse, improper installation, incorrect electrical connections, unauthorized modifications, power surges, commercial use, or acts of God. Any damage resulting from improper installation or modification may void this warranty.

3. Legal Disclaimer

LIMITATION OF LIABILITY

To the maximum extent permitted by law, GreenEver shall not be liable for any incidental, indirect, special, or consequential damages resulting from the use of this product or any breach of this warranty. Some states do not allow limitations or exclusions of incidental or consequential damages, so these limitations may not apply to you.

STATE LAW RIGHTS

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state. This warranty applies to the original purchaser unless otherwise required by applicable law.

4. How to Obtain Warranty Service

For warranty claims, please contact GreenEver Customer Support before returning the product:

Please do not return the product before contacting us. Many issues can be resolved through troubleshooting or replacement parts without returning the entire fan.

Contact Information:

 + 1 (888) 969-6880

 greenever@grandjoyhome.com

 greenever.grandjoyhome.com

Please have the following information ready:

Proof of purchase (original receipt or order confirmation)

Model number and series (e.g., CFL-0001-BK)

Installation location

Detailed description of the issue

Clear photos and/or videos showing the defect

GreenEver will review the claim and determine the appropriate resolution, which may include troubleshooting, repair, or replacement of parts or products at GreenEver's discretion.