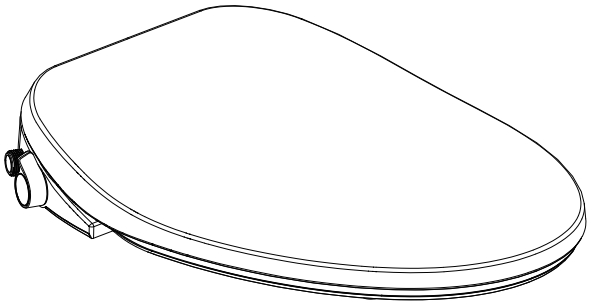
E-bidet
USER MANUAL

Compatible Models:
#E-202010V



We appreciate you choosing ELLAI products and services. This manual provides installation guidelines, maintenance instructions, and other essential information. Should you encounter any issues during installation or use, please contact us through the following channels **(Business hours: Monday–Friday, 8:30 AM – 5:00 PM EST)**. We are committed to resolving your concerns promptly.

1. **Customer Service Hotline: 1-844-396-9711**
2. **ELLAI Official Website: www.ellai.com**
3. **Email: support@ellai.com**

Designed by ELLAI in N. Carolina, made in China.

IMPORTANT SAFEGUARDS

When using electrical products, especially when children are present. basic safety precautions should always be followed, including the following READ ALL INSTRUCTONS BEFORE USING

DANGER-To reduce the risk of electrocution:

1.Do not use while bathing.

2.Do not place or store product where it can fall or be pulled into a tub or sink

3.Do not place in or drop into water or other liquid.

4.Do not reach for a product that has fallen into water, Unplug immediately.

WARNING-To reduce the risk of burns,electrocution,fire,or injury to persons.

1. Close supervision is necessary when this product is used by, on, or near children or on,or near children or invalids.

2. Use this product only for its intended use as described in this manual.Do not use attachment not recommended by the manufacturer.

3. Never operate this product if it has a damaged cord or plug,if it is not working properly,if it has been dropped or damaged,or dropped into water.Return the product to a service center for examination and repair.

4. Keep the cord away from heated surfaces.

5. Never block the air openings of the product or place it on a soft surface,such as a bed or couch,where the air openings may be blocked.Keep the air openings free of lint,hair,and the like.

6.Never use while sleeping or drowsy.

7.Never drop or insert any object into any opening or hose.

8. Do not use outdoors or operate where aerosol(spray)products are being used or where oxygen is being administered.

9.Connect this product to a properly grounded outlet only. See Grounding Instructions.

SAVE THESE INSTRUCTIONS

GROUNDING INSTRUCTIONS

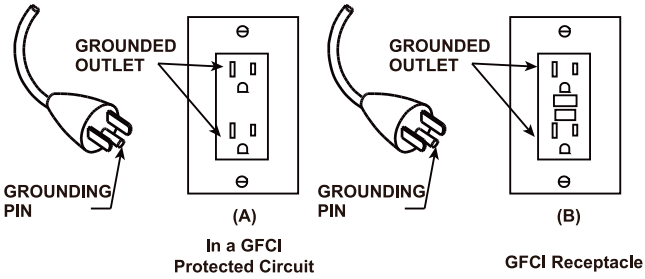
This product should be grounded in the event of an electrical short circuit, ground ing reduces the risk of electric shock by providing an escape wire for the electric current. This product is equipped with a cord that has a grounding wire with a grounding plug. The plug must be plugged into an outlet that is properl grounded and GFCI protected.

DANGER - Improper use of the grounded plug can result in a risk of electric shock

If repair or replacement of the cord or plug is necessary, do not connect the ground ing wire to either flat blade terminal. The wire with insulation having an outer surface that is green with or without yellow stripes is the grounding wire. Check with a qualifed electrician or serviceman if the grounding instructions are not completely understood, or if in doubt as to whether the product is properly grounded.

This product is for use on a nominal 120 V circuit, that has a grounding plug that looks like the plug illustrated in diagram A and is protected by a GFCI circui breaker or with a GFCI receptacle as the one illustrated in diagram B.

Grounding methods



RADIO FREQUENCY SPECIFICATION OF REMOTE CONTROL

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference,and (2) this device must accept any interference received, including interference that may cause undesired operation.

IC Compliance:

This device has been tested to meet Industry Canada technical specifications. This device contains licence exempt. Transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada’ s licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause interference.
2. This device must accept any interference, including interference that may cause undesired. Operation of the device. Le présent appareil est conforme aux CNR d' Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2)

l'utilisateur de l'appareil doit accepter tout brouillage. Radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Safety notes

Read the safety instructions carefully before use so as to properly use the product.
Note the following warnings relevant to the safety.


Warning


Prohibition


Compulsory observance


Note

Failure to operate pursuant to the above-mentioned warning signs may result in injury or life-threatening risk.

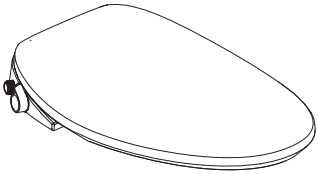
People (including children) who are deficient in body, perception, intellectual capacity, or experience and common sense (including children) are cognized.Limited ability and(or) lack of knowledge necessary to use the device without supervision.In addition to they were given custody or guidance on the use of the product by those responsible for their safety.Without the The child of the tube shall not use the equipment alone, and ensure that children cannot play with instruments.


Note

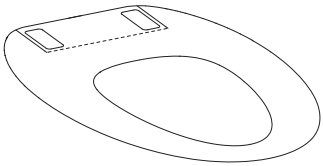
- Do not splash water onto the product, as this may cause fire or electric shock.
- Do not use a loose plug, as it could lead to fire or electric shock.
- Disconnect the power plug during lightning storms to prevent product malfunction or damage.
- The bathroom temperature must be above 32°F to avoid freezing of water inside the product. Use a heater or other suitable method to keep the bathroom warm.
- Only use diluted kitchen cleaner for cleaning. Do not use benzene, paint thinner, abrasive cleaners, nylon brushes, or similar harsh substances, as they may damage the product.
- If the product will not be used for an extended period, drain all stored water and unplug the power cord to prevent water contamination and skin infections.

Component description

1.Cover plate



2. Installation template



3.Fixation part



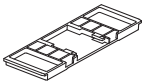
Connecting bolt (2)



Adjustment sheet (2)



Plastic TAB (2)



Fixing plate

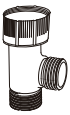


Rubber bushing(2)



Butterfly nut (2)
(Bottom Fitting)

4.T-junction



the picture is
for indication

5. Water inlet hose



Filter screen

6. User manual



7.Remote control

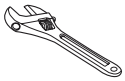


Installation steps

●Installation tools



Cross screwdriver



Monkey wrench



Barrel and rag

●Attention before installation

1.Water pressure range: 0.1-0.75MPa,please follow the instructions.

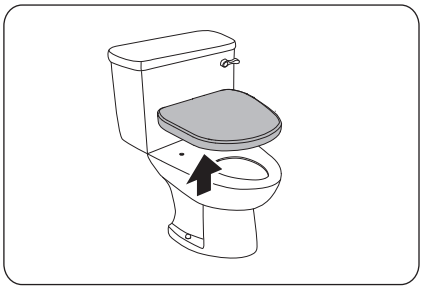
2.Corner valves shall be located close to the location where this product is nstalled and disassembled.

3.Please use the braided hose that comes with the product to prevent water leakage.

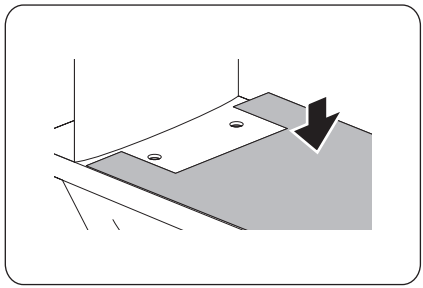
4.When installing braided hose,be careful to prevent the black gasket falling out.

● Installation Procedure

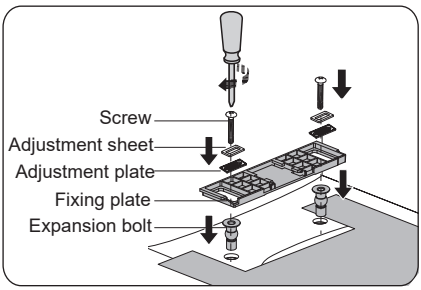
1.Loosen the nut connecting and remove the old cover.



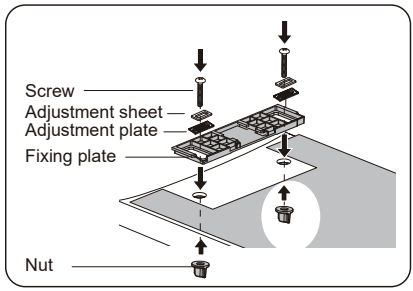
2.Place the mounting template on the ceramic as shown. Align it with the rim of toilet.



3.1)
①Insert the expansion bolt into ceramic hole;
②Place fixing plate in notch part of template;
③Place adjusting sheet and plate in fixing plate;
④Align expansion bolt hole , and tighten up;

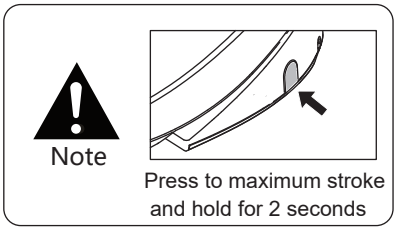


3.2)
Bottom Fitting
Bottom fitting installation is also available.

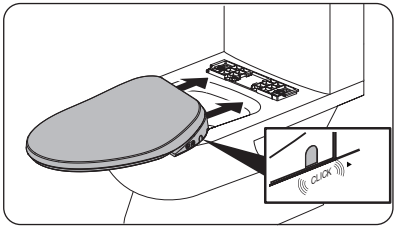


Installation steps

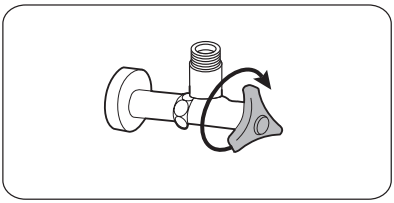
4.To ensure the normal use of the product, please press reset key before installation;



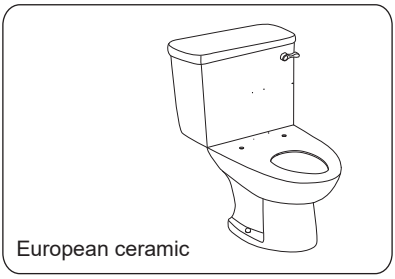
5.Slightly push the cover into fixing plate until you heard "click" , indicating that the cover has been installed in place.

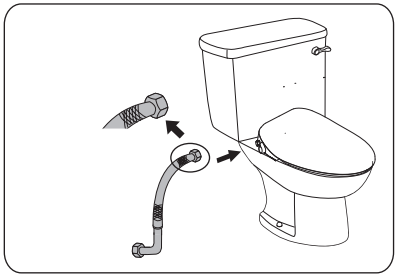


6.Close the water valve;

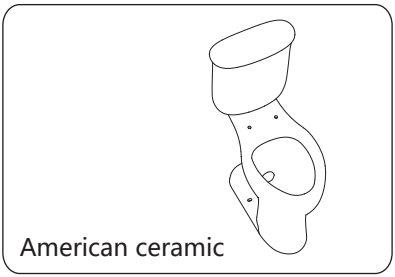


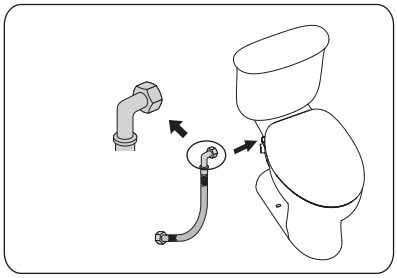
7.Install braided hose;





When the ceramic is similar to the figure above,we suggest connecting the straight end of the hose to the cover

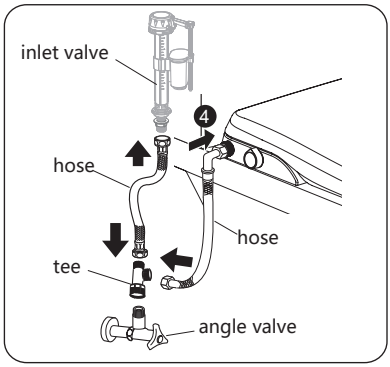




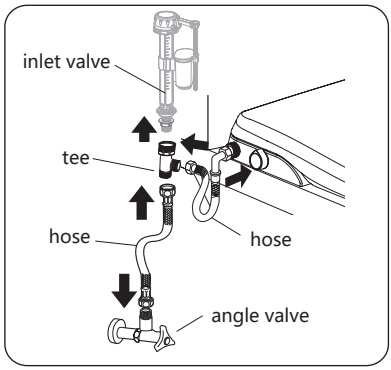
When the ceramic is similar to the figure above,we suggest connecting the elbow end of the hose to the cover

Installation steps

8.Installation tee;

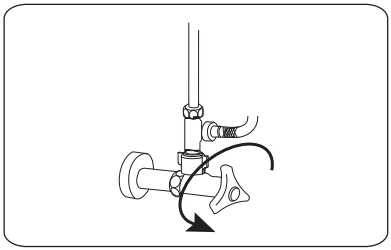


Normally,the tee is installed on the angle valve

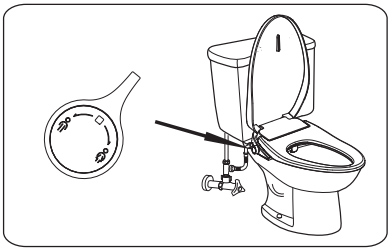


if the angle valve and wall is too close,you can installed the tee under the inlet valve

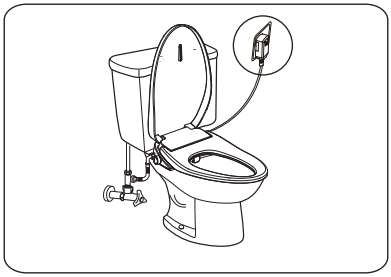
9.Open the angle vavle to check for water leakage;



10.Turn on the knob to check whether the nozzle is protruding;



11.Plugged into a power supply;



Note

In order to protect the internal circuit, be sure to turn on the knob to make the water run before plugging the device into a power source.

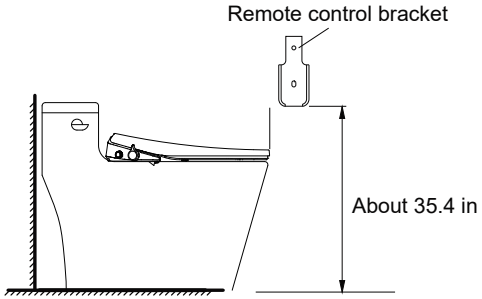
Prohibition

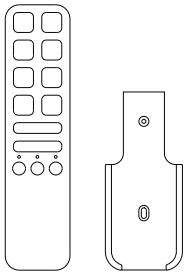
1.It is strictly prohibited to move the product from the toilet cover while in operation as this may cause mechanical failure.
2.It is strictly prohibited to connect water hotter than 104°F or cold water that may lead to freezing.

Installation and pairing of remote control

1.Remote control installation

Installation location: The figure shows the recommended installation location for the remote control. The installation location can be selected according to the actual use at home.





Installation steps:

① Drill two holes with a diameter of 6mm on the wall with a depth of more than 45mm, the distance between two holes is the same as the distance between the installation holes of the remote control

② Insert the two expansion pipes in the accessory package into the two holes on the wall respectively

③ Tear open the other side of double-sided adhesive tape, paste the remote control bracket on the wall, pay attention to align the opening hole of the remote control with the hole on the wall

④ Fix the remote control bracket with two screws in the accessories package

⑤ Open remote control battery cover, put the batteries in and put back battery cover

⑥ Place the remote control on the bracket

2. Match remote control

After the battery is loaded into the remote control, it can be used normally.

If the product has no action, the remote control can be repaired in the following ways:

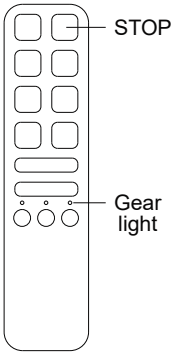
① Disconnect the power supply

② Press the stop button of the remote control until the gear light flashes

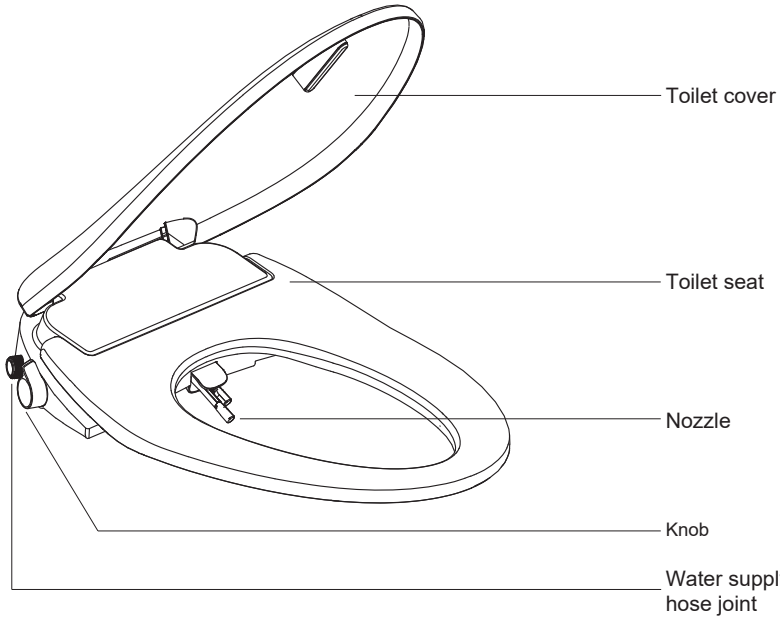
③ Put the remote control close to the flush button, and then turn on the power

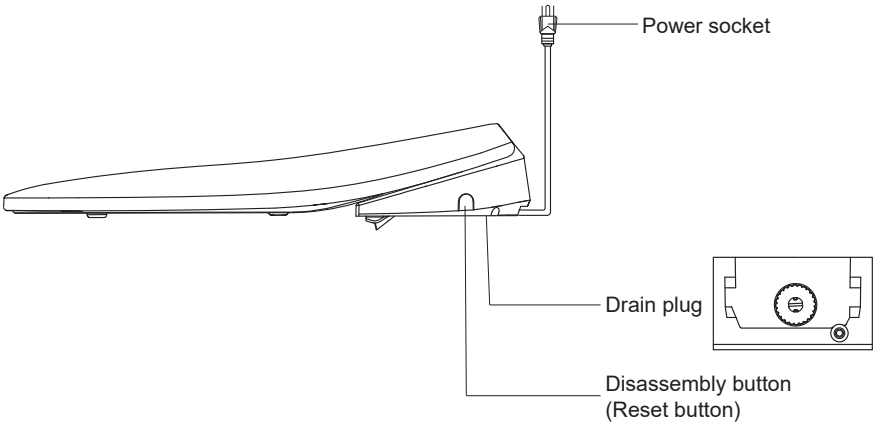
④ The gear light stops flashing when the match is successful

NOTE:
Do not allow children to play with batteries for remote controls, as they may accidentally swallow them.



Product description





Function introduction

● Standby mode

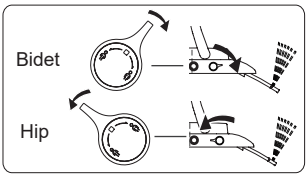
1.After the power supply is connected, the “bi” indicates that the cover can be used normally.

2.Water temperature by default at low gear: about 95℉.

3.Seat temperature by default at low gear: about 91.4℉.

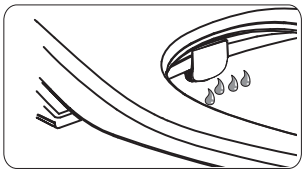
● Rinsing function

1.Bidet/Hip Rinsing



After sitting down, there is a beep prompt, rotating the knob to start rinsing

2.Self-cleaning

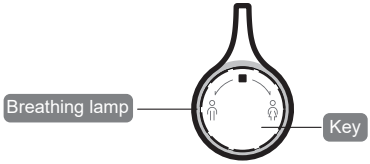


After sitting down, rotating the knob, spray rod self-cleaning,for cleaning nozzle

Attention: close the knob after cleaning!

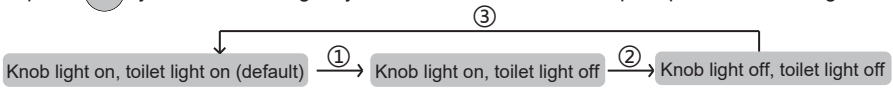
● Key function

Breath lamp flashes when cleaning



1、Lighting Settings

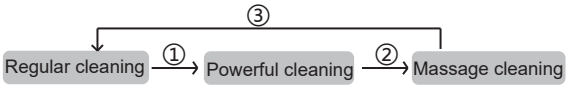
press , you can set the light cycle, and there will be sound prompt when switching



Function introduction

2、Cleaning setting

When cleaning, press to set the cleaning mode in a cycle



3、Warm air setting

①After risning, press to open the function of warm air

②Turn off warm air： A.It will automatically close after 4 minutes.

B.It can be automatically closed when you get up.

C.Press again to close;

• Protection functions:

1.Anti-splash function:

when the knob is not completely closed, it will alarm and automatically switch to self-cleaning.

2.Water temperature protection function

(1)When the water temperature exceeds 109.4℉, it will automatically switch to self-cleaning.

(2)At this time,it must be reconnected to the power supply to reset product.

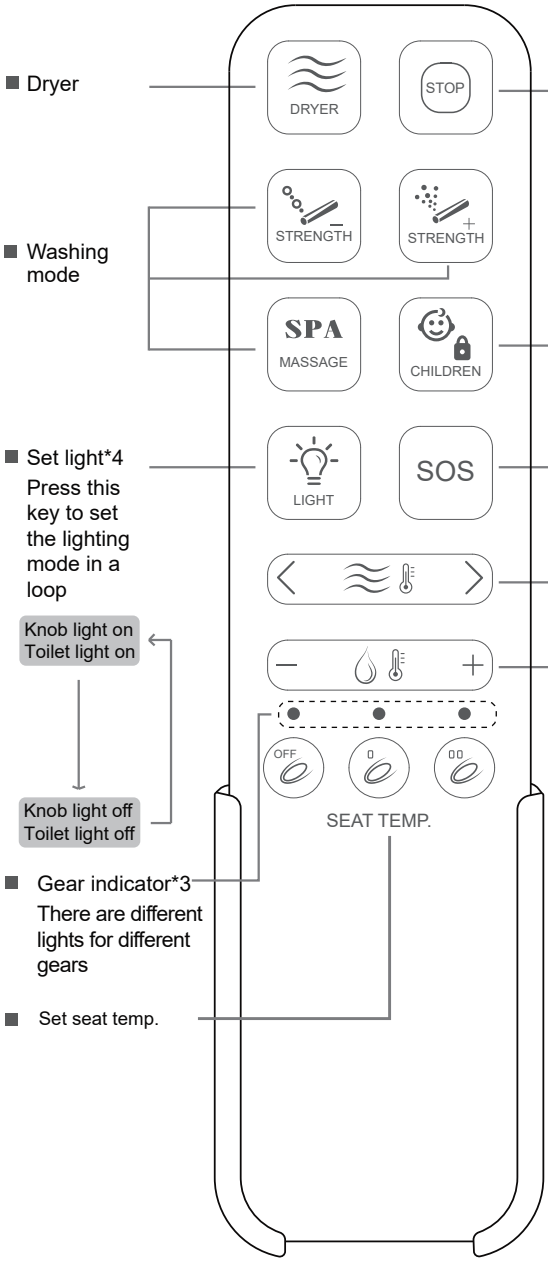
3.Low temperature scalding protection function:

After seated by 5min, the seat temp. will automatically switch to Low temp. scalding protection

• Use during power failure

The water temperature and seat temperature cannot be adjusted when the power supply is cut off, but the rinsing with normal temperature can be used.

Function description - Instructions for remote control



■ Dryer

■ STOP

■ Children's model*1
Press this button, star Children's mode

■ Washing mode

■ Child lock*2
Hold this botton to lock all the remote control, hold it again can release

■ Set light*4
Press this key to set the lighting mode in a loop

Knob light on
Toilet light on

Knob light off
Toilet light off

■ SOS
Turn on SOS.Products continuous alarm, press stop button can stop alarm

■ Set dryer temp.

■ Set water temp.

■ Gear indicator*3
There are different lights for different gears

■ Set seat temp.

* 1 When the child mode is turned on, the water temp. is setting at the low level, the dryer temp. is setting at the middle level, and the seat temp. is setting at the low level. The cleaning force is weaker. When the child button is pressed again or the stop button is pressed, the function is stopped and the normal mode is restored.

* 2 Under the condition of child lock, the indicator lights of three gears will be on at the same time, and show in turn as red, pink and blue.

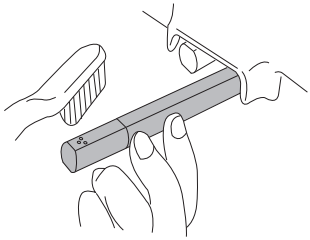
* 3 The seat temp. indicator light is red.The water temp. indicator light is blue, the dryer temp. indicator light is pink, and in the child mode, the indicator is blue cyclic flashing light.

* 4 Hold the light button for 3 seconds to turn off all beeps .

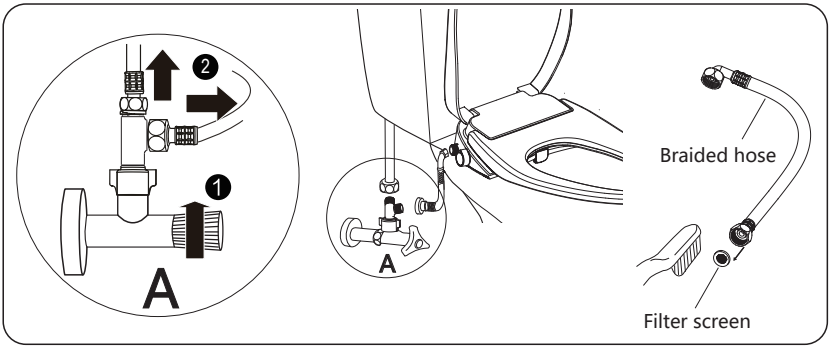
Cleaning and maintenance

• Manual cleaning of spray tube

- Gently pull out the nozzle and dip the neutral detergent with a soft cloth, sponge or small brush.
- Gently support the nozzle, wipe the spray tube and nozzle.



• Clean filter screen



Tips:

- Make sure that the corner valve close and the power off before you clean the filter screen;
- Clean the filter screen when the water flow is less than normal hours.
- During cleaning process, the product must be thoroughly separated from the water inlet hose;
- Reinstall the filter screen in reverse order after cleaning.

Cleaning and maintenance

● Product surface cleaning

⚠ Note: Please cut off power supply before cleaning.

- Wipe the product surface with a sponge or soft cloth dampened with room temperature water or a neutral detergent.
- Lift the upper cover and the seat ring when cleaning other parts with cleaning agents.
- Do not put cover on before the cleaning agent in the ceramic toilet is completely washed, otherwise the surface may be corroded by the evaporation of cleaning agent.

● Product maintenance in winter

When the temperature of toilet below 32℉:

-Pull out the power plug.

-Remove water inlet hose from the angle valve to the toilet end, and empty the water in the water inlet hose;

-Remove the bottom nut,and drain internal water.

● Not use in a long time

When this product is not used for a long time, drain the water in the product and cut off the power supply:

- Pull out the power plug.
- Close angle valve and stop the water inlet.
- Remove water inlet hose from the angle valve to the toilet end, and empty the water in the water inlet hose.
- Close the upper cover, press and hold the removal button by hand, move the electronic seat cover from the front, and then complete the removal.
- Place the cover in a cool and dry place when not in use for a long time.

Faults and solutions

●Common fault diagnosis

When you think it is a fault, try some of the following processing methods. If the product is still not working properly, contact your local repair center or call the service hotline.	
Check power supply 1.If power supply is under normal state. 2.Mannual reset thermostat(Istallation step4)	Check water supply 1.If water supply is under normal state. 2.If corner valve is closed.



Note: When water leakage occurs, close the angle valve and cut off the power supply.

● Water leakage analysis

Phenomenon	Possible cause	Solution
When person leaves the seat,the product alarm and water outlet continues to leak	Knob is not close	Close the knob
	Control valve is failed	Cut off the power supply, close the angle valve and contact the after-sales department for replacement.

● Analysis of risning failure

Phenomenon	Possible cause	Solution
There is no water when the knob is turned on	The inlet hose folds, causing blockage	Close the Angle valve and reinstall the inlet hose
After turning on the knob, the spray rod does not extend, but continues to flow	Self-cleaning nozzle before risning	Wait a few seconds
	Didn't seat on interaction area	It is necessary to sit on the interaction area of theseat (there is a drip sound prompt), and then turn on the knob again
	Abnormal water temperature, product over-temperature protection	Pull out the power plug to reset and reconnect the power after 5 seconds,
	Abnormal temperature sensor. Water vapor enters the product during use or cleaning in an environment without dry/wet separation, resulting in temporary short circuit	Please leave the product in a dry environment for 1-2 days, and reconnect the electricity to restore normal use. If the fault is still there, please contact the after-sales service for maintenance or replacement.
After turning on the knob, spray rod does not extend, a lot of water into the toilet	Abnormal pressure, product switch to pressure relief mode	Please close the Angle valve, remove the hose, check whether there is any foreign matter in the filter screen at the inlet of the product, reinstall the hose, open the Angle valve, and then open the knob to the maximum.
Normal water pressure, little cleaning water, cleaning force is weak	There are impurities in the water, use for a period of time, the filter screen blocked	Please clean the filter screen of the hose and the filter screen of the product inlet according to the maintenance instructions
Spray rod can be normally extended to risning but no warm water	The product is not connected to power supply	Plug the product into the power socket and check whether the indicator light of the leaky plug is on
	The water temperature function is turned off	Turn on the water temperature function by pressing the key
	The product over-temperature protector is disconnected, so reset operation is needed	Press the product disassembly button to the deepest place and hold it for two seconds (installation step 4)

Faults and solutions

• Failure analysis of seat

Phenomenon	Possible cause	Solution
The seat is cold	The seat heating is turned off	Turn on the heating function in advance
Temperature drops When rinsing	The product started the low temperature scald prevention function	After cleaning, the setting temperature will rise again

• Failure analysis of light

Phenomenon	Possible cause	Solution
Night light is not ON.	Night light is turned off or damaged	Reconnect to the power supply,if the fault still exists contact the after-sales department for replacement
Knob light is not ON	Knob light is turned off or damaged	

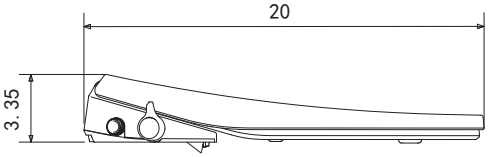
• Failure analysis of warm wind

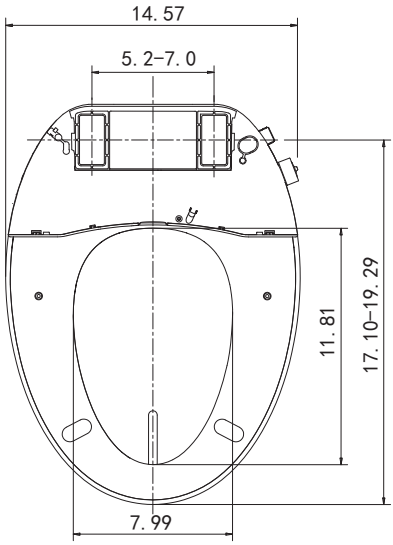
Phenomenon	Possible cause	Solution
Press  without response	Didn't seat on interaction area	Open the function of warm air after sitting
	Can't use warm air during rnising	Press  after you stop cleaning
	Fan fault	Unplug the power and close the valve, please contact the after-sales service for maintenance or replacement.
no warm wind	Over temperature protection	Unplug the power plug, 5 minutes apart, reconnect to the power supply, if the failure is still the same, please unplug the power supply, close the Angle valve, contact the after-sales service

Product dimension drawing

- Product dimension drawing

size: in





Product technical specification

Items		Description
Rated voltage		120 V~, 60 Hz
Rated power		1050 W
Max. transient power		1450 W
Length of power line		About 1.1 m
Water supply pressure		0.1 - 0.75 MPa(Static pressure)
Water supply temperature		41 ~ 95 ℉
Ambient temperature		32 ~ 104 ℉
Water proof grade		IPX4
Cleaning device	Water amount regulation	Stepless regulation
	Water temperature regulation	Gear 3: about 95/100.4 ℉/OFF
	Heating method	Instant heating
	Protective device	Anti-siphon valve + anti-backflow valve
	Safety device	Double thermostat
Warm seat	Surface temperature	Gear 3: about 91.4/98.6℉/OFF
	Max heater power	50 W
	Safety device	thermostat & fuse
Warm wind	wind temperature	Gear 3:about 91.4-109 .4℉ (The specific temp. is slightly different depending on the ambient temp.)
	Max heating wire power	180 W
	Safety device	Thermostat + fuse
Others	Massage rinse	YES
	Antibacterial material	Nozzle and seat
	Low temperature scalding protection	YES
	Abnormality prompt	Alarm sound
	Control operation	Knob
	Seat sense	YES
	Light control	YES

Rated power:
Under the ambient temp. of 73.4±3.6℉ and the inlet water temp. of 59±1.8℉, the product starts to power up and start up, and the water temp. and setting temp. are adjusted to top grade.Turn on the hip wash function for testing (the reference flow rate is about 600ml/min).The measured product works continuously and stably Average power of cleaning cycle (3 minutes).

After-Sales Service Policy

THREE-YEAR LIMITED WARRANTY

- The manufacturer warrants this product to be free from defects in material and workmanship for a period of three (3) year from the original date of purchase. Proof of purchase (the original sales receipt) from the original purchaser must be provided to the manufacturer for all warranty claims. This warranty is non-transferable and does not apply in the event of installation error, abuse, misuse, or improper care and maintenance (whether performed by a contractor, service company, or a member of the purchaser's household).
- This warranty excludes incidental and consequential damages, as well as failures resulting from misuse, abuse, or normal wear and tear.
- This warranty excludes all industrial, commercial, and business use. For such use, purchasers are hereby extended a limited warranty of three (3) year from the date of purchase. All other terms of this warranty shall apply, except for the warranty duration.