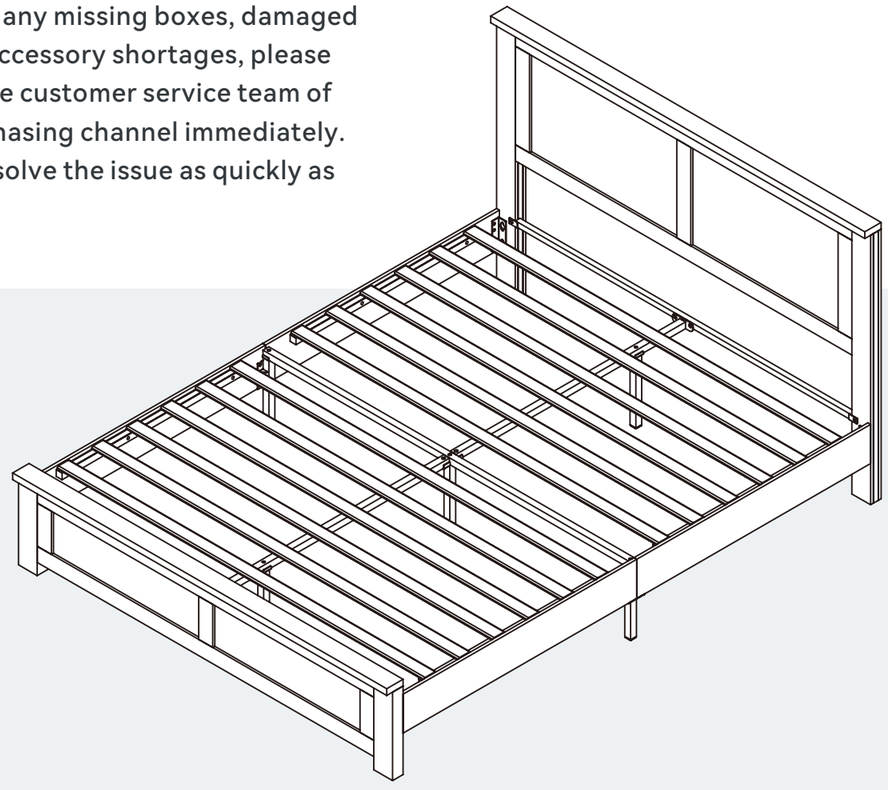
Bed

Assembly Instruction - Please keep properly for future reference.

If you find any missing boxes, damaged parts, or accessory shortages, please contact the customer service team of your purchasing channel immediately. We will resolve the issue as quickly as possible.



SKU:
C001352011
C001352012
C001352021
C001352022
C001352031
C001352032
C001352041
C001352042

V1.0

EN

CONTACT US

- **Email: info@grandtunnel.com**
  In order to receive assistance more quickly, please provide

THE FOLLOWING INFORMATION:

- Order number
- Purchase platform
- Purchase date
- Detailed description of the issue along with photos (if applicable)

Important – Please read these instructions carefully before starting the installation.

Bed

Before Assembly

Thank you for choosing this product!
To ensure safe use and long-term maintenance, please read this manual carefully and keep it properly for future reference.

Packaging Notice:

1. Multi-Box Shipping Notice

This product is packaged in 2 separate boxes for shipping and may arrive in batches at different times. To ensure a smooth assembly process, please make sure all boxes are received before unpacking and starting the installation.

2. Box and Packaging Verification

Each box is labeled with a corresponding number. Please refer to the packing list on the next page of this manual to verify that all boxes have been received.

If you find any missing boxes, damaged parts, or accessory shortages, please contact the customer service team of your purchasing channel immediately. We will resolve the issue as quickly as possible.

Important Notice:

- To ensure a smooth and successful installation, please read this guide carefully. It provides essential information about the required tools, materials, and assembly steps. Follow the instructions in each section to avoid any issues caused by improper installation.
- Please review all operational and safety guidelines to ensure proper and secure assembly.
- This guide reflects the most current product information available at the time of printing. We reserve the right to make changes to product features, packaging, or availability without prior notice.
- Before starting assembly, ensure that all necessary electrical and environmental preparations are completed.
- This manual contains important instructions regarding installation, cleaning, and maintenance. Please read it thoroughly and keep it for future reference.

Email : **info@grandtunnel.com**

Safety Warnings

EN

1. Follow Warning Labels

Do not remove, alter, or obscure any warning labels on the product or packaging. Always adhere to the displayed safety instructions to ensure proper usage.

2. Conduct Regular Inspections

Periodically inspect all components to ensure they are properly installed, undamaged, and securely fastened. Report any issues to customer support immediately.

3. Practice Safe Usage

Avoid playing, jumping, or engaging in activities on or under the bed, as this may cause injury or structural damage.

4. Beware of Rope Hazards

Do not attach ropes, hooks, straps, or any non-designated accessories to any part of the bed, as this may pose a safety hazard.

5. Keep This Manual for Reference

Store this manual in a safe and accessible place for future reference.

6. Safety is a Shared Responsibility

Ensuring safety is a joint responsibility between the manufacturer and the user. Please follow all safety precautions during assembly and use.

Disclaimer

We are committed to delivering safe, high-quality, and reliable products to our customers. If you have any questions, concerns, or require further assistance, please contact our customer service team without hesitation.

Maintenance and Care Recommendations

1. Regular Cleaning

To maintain hygiene and prevent bacterial growth, clean the product regularly. Use a damp, well-wrung cloth to avoid excess moisture and prevent surface scratches.

2. Prevent Corrosion

Keep the product away from acidic or alkaline substances, as they may cause corrosion or damage to the materials.

Email : **info@grandtunnel.com**

3. Use Only Authorized Replacement Parts

Do not use unauthorized or third-party replacement parts, as they may compromise the product's safety and durability. If a replacement is needed, contact the manufacturer or an authorized dealer for approved parts.

4. Cleaning Precautions

Do not machine wash or rinse any part of the product directly with water, as this may damage the materials and reduce product lifespan.

5. Prevent Pests

Keep wooden furniture away from damp or humid areas to prevent pest infestations and wood damage. Use a dehumidifier or air conditioner during humid seasons to maintain a dry environment.

6. Protect from Sunlight

Avoid placing furniture in direct sunlight, as prolonged exposure may cause cracking, discoloration, or fading. If sunlight exposure is unavoidable, use curtains or shades to minimize damage.

7. Keep Away from Fire

Position furniture away from heat sources and open flames to prevent damage and maintain its condition.

8. Perform Regular Care

Apply furniture oil periodically to maintain the wood’s shine, prevent cracks, and extend its lifespan.

9. Clean Frequently

Regularly vacuum dust and debris, especially underneath furniture, to keep it clean and hygienic.

10. Maintain a Dry Environment

Ensure good ventilation to prevent moisture buildup, which can damage wood. Use a dehumidifier if necessary to protect the furniture.

11. Avoid Corrosive Liquids

Keep furniture away from acidic or alkaline substances, as these can damage the surface and reduce durability.

12. Use a Damp Cloth for Cleaning

Wipe furniture with a well-wrung damp cloth to prevent water damage or swelling. Avoid excessive moisture exposure.

13. Limit Sun Exposure

Excessive sunlight can dry out and weaken wood. Position furniture in shaded areas or use UV-blocking curtains to protect it from damage.

Customer Service Guide

EN

Thank you for choosing our product! We are committed to providing you with excellent service. If you find any missing parts, damaged packaging, or product damage after receiving all packages, please follow the steps below to quickly contact our customer service team. We will do our best to resolve your issue.

1. Missing Parts

Verify Parts:

1. Refer to the “Parts List” in the manual to verify the name, specifications, and quantity of the missing parts.
2. Take a clear photo of the parts list and mark the missing parts with detailed information, e.g., “Missing 5 pieces of M6×30mm screws.”

Contact Us:

By Email:

Send an email to **info@grandtunnel.com**, with the subject line “Missing Parts Issue.” Include the following in the email:

- A description of the missing parts and a photo of the parts list.
- Order details (order number, purchase platform, purchase date).

2. Product or Packaging Damage

If it affects normal use:

Steps:

1. Take clear photos or videos showing the damaged parts and the extent of the damage (multi-angle shots are recommended).
2. Email the photos/videos along with order details to **info@grandtunnel.com**, with the subject line “Product Damage Issue.”

Resolution:

After verification, we will arrange for a replacement part, product exchange, or refund as quickly as possible.

If it does not affect normal use:

Steps:

1. Contact our customer service team (by email: **info@grandtunnel.com**).
2. Provide a description of the damage and include relevant photos or videos.

Resolution:

We will provide repair guidance or an appropriate compensation plan based on the specific situation.

Contact Us:

Customer Service Email: **info@grandtunnel.com**

Helpful Tips

To process your issue efficiently, please prepare the following information:

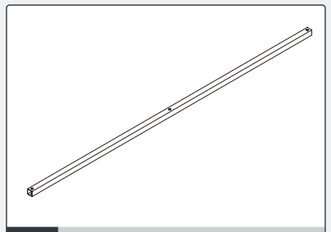
- Order details (order number, purchase platform, purchase date).
- Clear photos or videos.
- We are committed to providing quick and professional solutions, no matter the size of the issue, to ensure your satisfaction.

Thank you for your trust and support!
We hope you enjoy using our product!

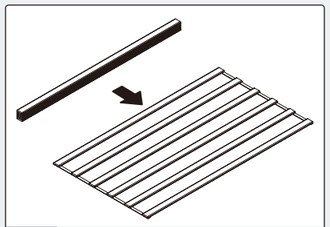
Email : **info@grandtunnel.com**

Parts List

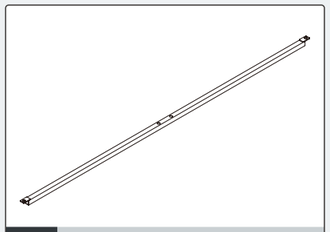
Box 1



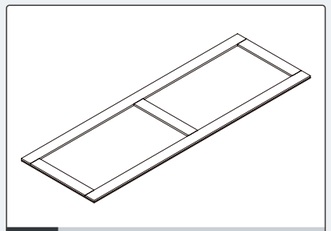
4 x1



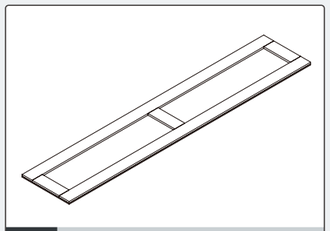
5 x2



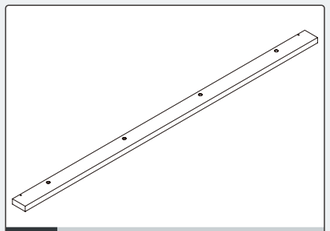
20 x1



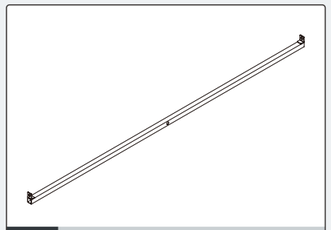
12 x1



13 x1



14 x2

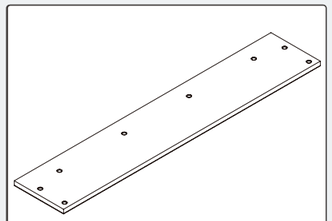


15 x1

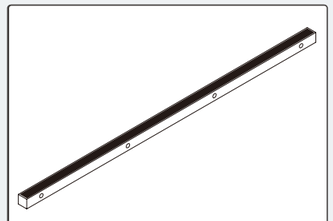
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Email : **info@grandtunnel.com**

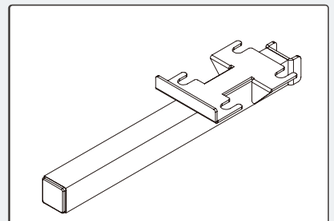
Box 2



1 x4



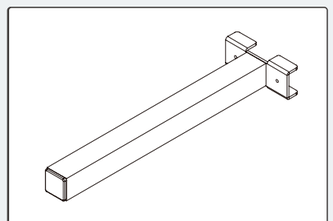
2 x4



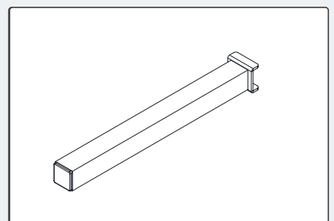
3 x2



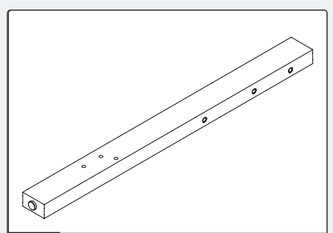
7 x2



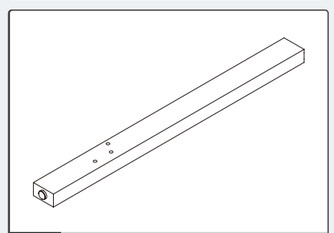
8 x1



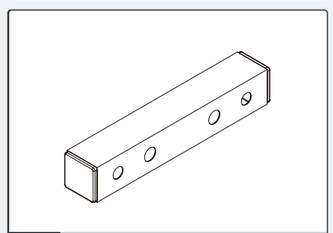
9 x2



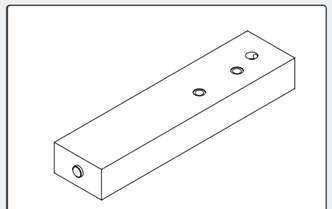
10 x1



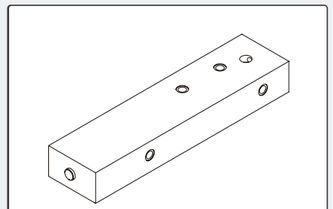
11 x1



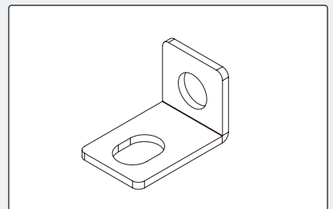
16 x1



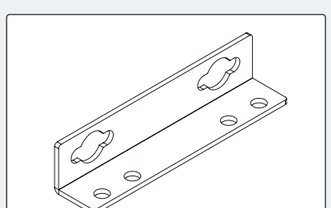
17 x1



18 x1



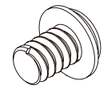
19 x16



L x4

Email : **info@grandtunnel.com**

Hardware List (in Box 2)



(Colored Zinc)

A Ø8*12 Ø5/16x15/32" x34

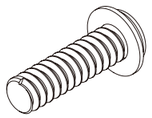


B Ø8*16 Ø5/16x5/8" x22

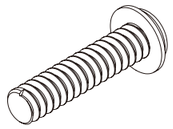


(Colored Zinc)

C Ø8*20 Ø5/16x13/16" x4

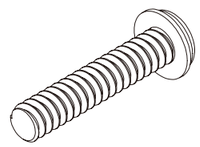


D Ø8*28 Ø5/16x27/32" x5

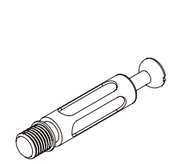


(Colored Zinc)

E Ø8*33 Ø5/16x1-5/16" x23



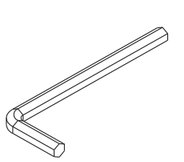
F Ø8*38 Ø5/16x1-1/2" x2



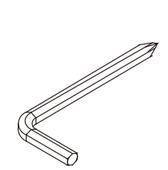
G Ø7*40 Ø9/32x1-37/64" x4



H Ø15*9.5 Ø19/32x3/8" x4



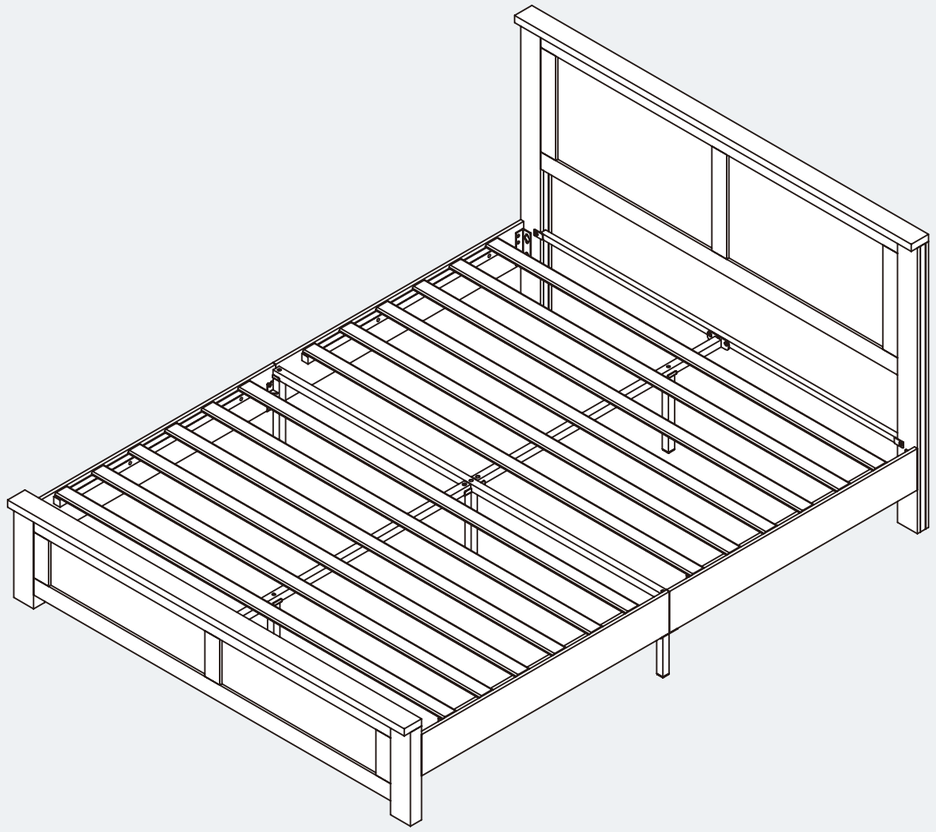
I Ø8 Ø19/4" x1



J Ø8 Ø19/4" x1

EN

Email : **info@grandtunnel.com**



Important:
In each of the previous steps, tighten all screws to approximately 70% to stabilise the overall frame during assembly. Do not fully tighten any screws until the final step is completed.

Tools & Equipment



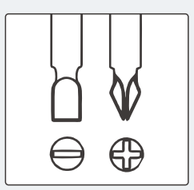
2 people needed



Work gloves



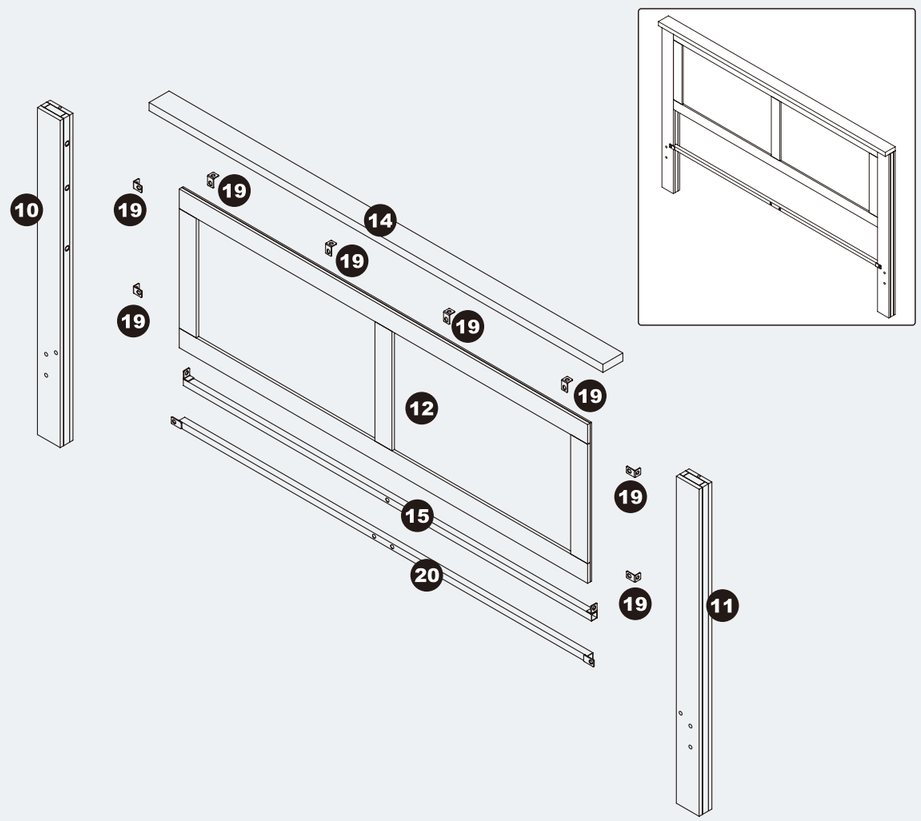
Tape measure

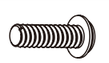


Other Tools Required
Phillips Screwdriver
(Not Included)

Email : **info@grandtunnel.com**

Headboard Section Installation



Hardware Accessory List		
A		Ø8x12mm x10
B		Ø8x18mm x10
D		Ø8x28mm x1
G		Ø7x40mm x2
H		Ø15x9.5mm x2

The headboard section assembly requires a total of labeled panels shown in the diagram. Please locate all of them and prepare them for use.

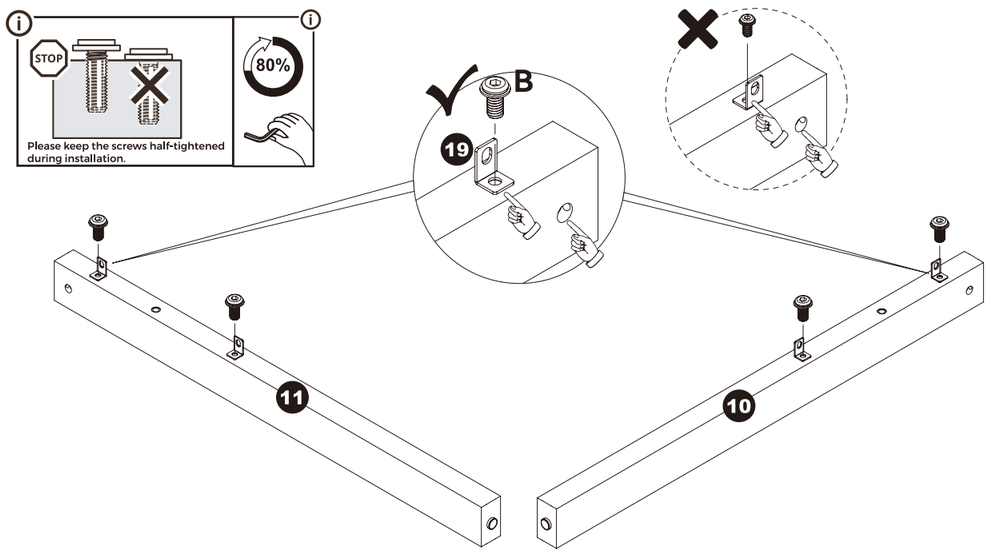
Note:

Ensure all hardware components are accounted for before beginning assembly. Missing or damaged hardware should be reported to customer service for replacement.

Email : **info@grandtunnel.com**

EN

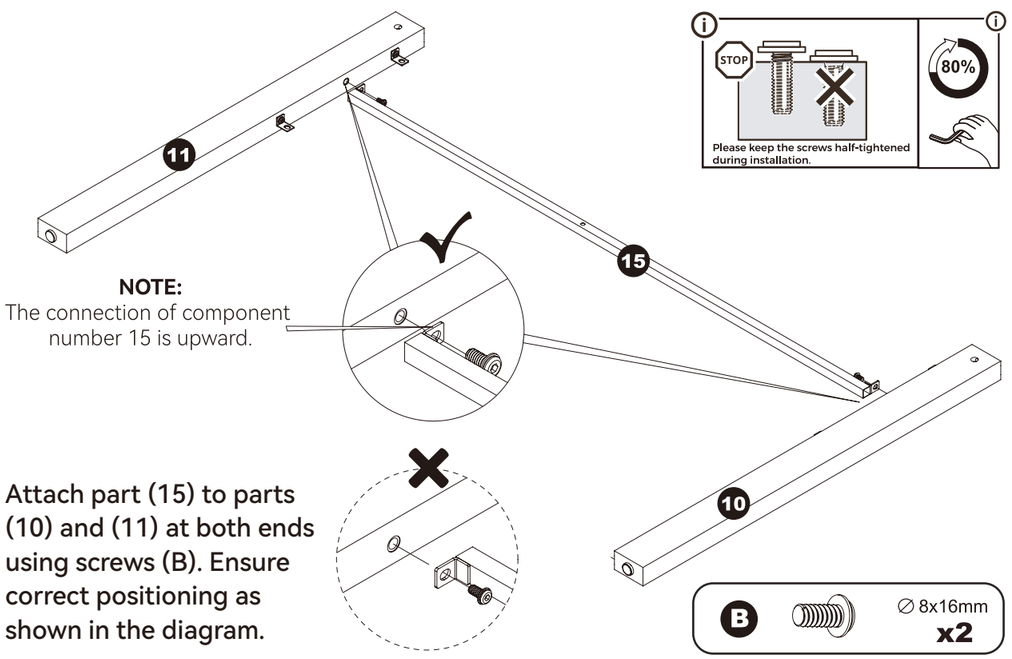
Step 1 Headboard Section



Fix part (19) L-shaped bracket to parts (10) and (11) using screws (B). Ensure the orientation of part (19) is correct as shown in the diagram.

B		∅ 8x16mm x4

Step 2 Headboard Section

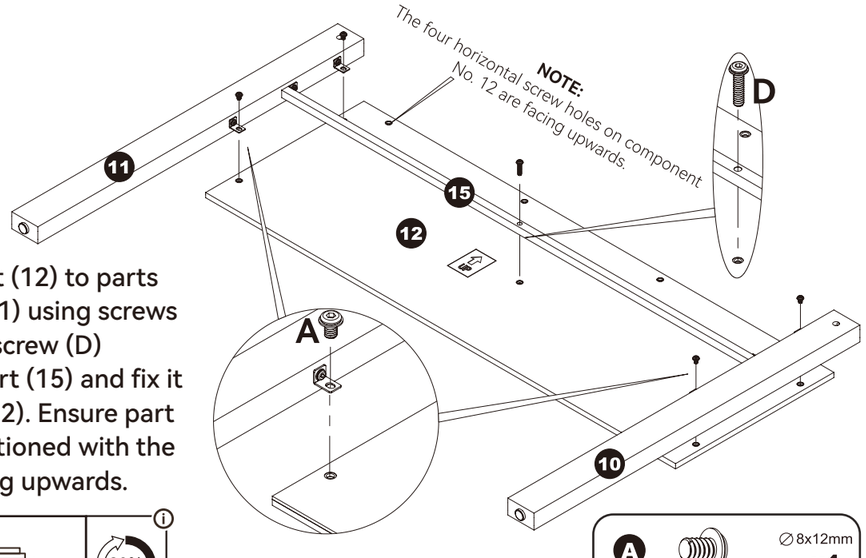


Attach part (15) to parts (10) and (11) at both ends using screws (B). Ensure correct positioning as shown in the diagram.

B		∅ 8x16mm x2

Email : **info@grandtunnel.com**

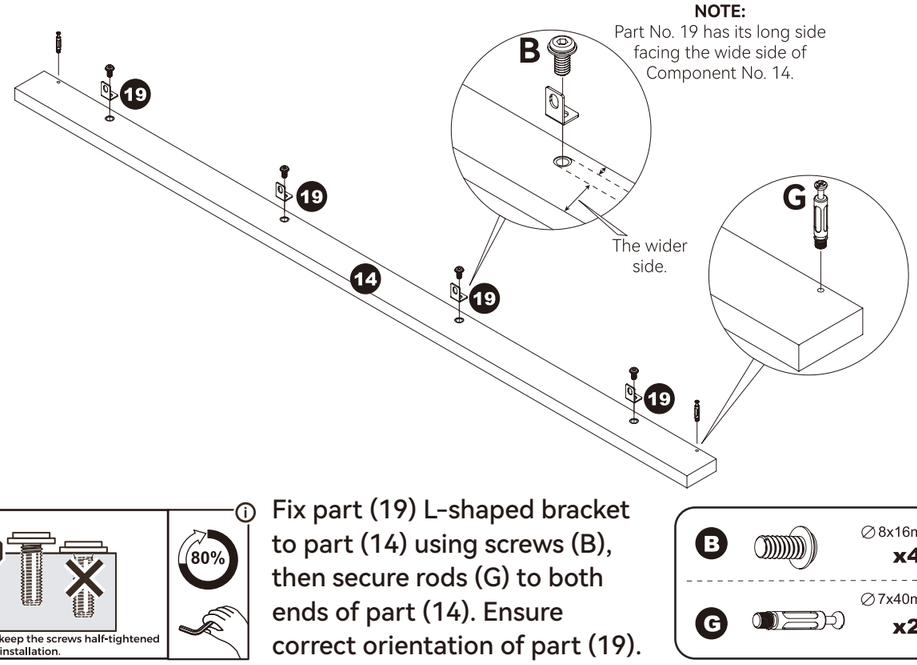
Step 3 Headboard Section



Secure part (12) to parts (10) and (11) using screws (A). Insert screw (D) through part (15) and fix it into part (12). Ensure part (12) is positioned with the arrow facing upwards.

A	Colored Zinc	∅ 8x12mm x4
D		∅ 8x28mm x1

Step 4 Headboard Section

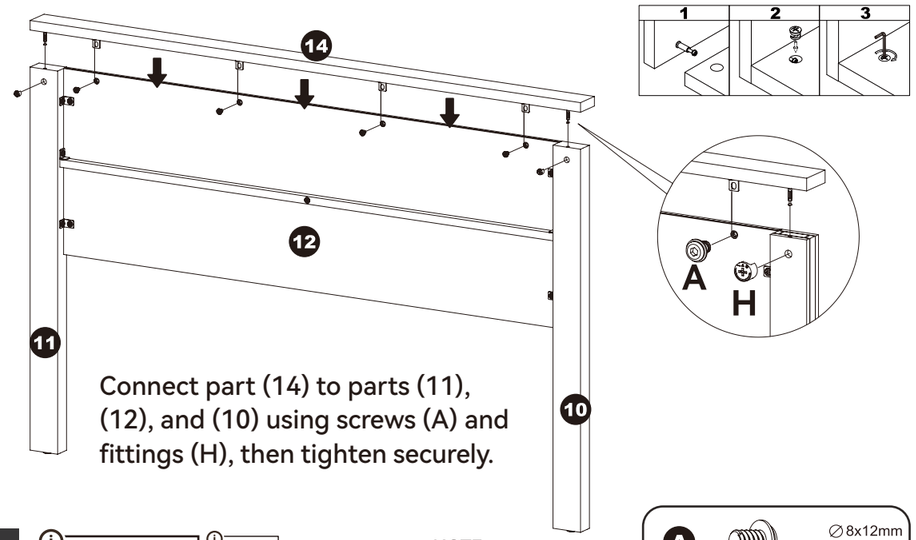


Fix part (19) L-shaped bracket to part (14) using screws (B), then secure rods (G) to both ends of part (14). Ensure correct orientation of part (19).

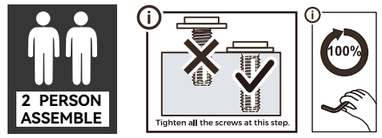
B		∅ 8x16mm x4
G		∅ 7x40mm x2

Email : **info@grandtunnel.com**

Step 5 Headboard Section



Connect part (14) to parts (11), (12), and (10) using screws (A) and fittings (H), then tighten securely.

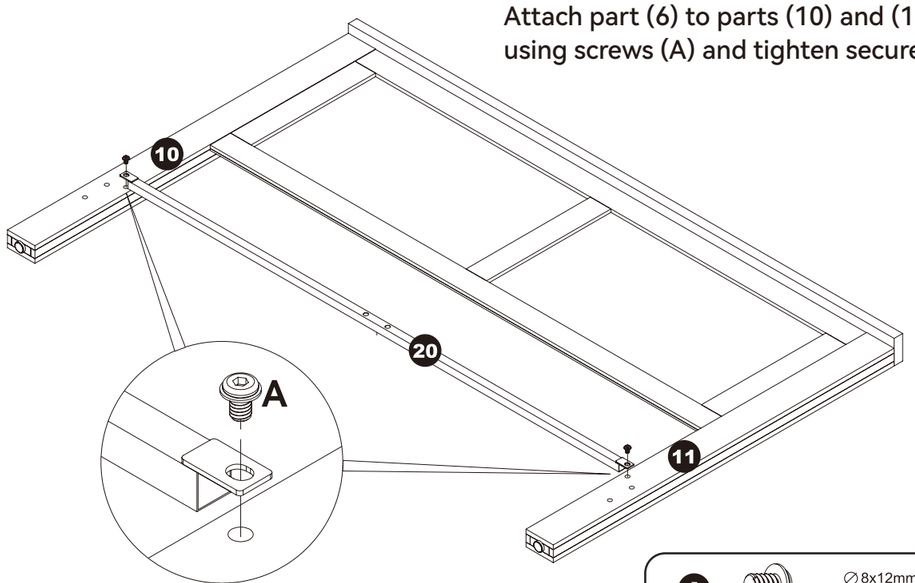


NOTE:
After completing this assembly step, make sure there are no gaps at the top and on both sides of component No. 12, and then tighten all the screws.

A	Colored Zinc	∅8x12mm x4
H		∅8x28mm x2

Step 6 Headboard Section

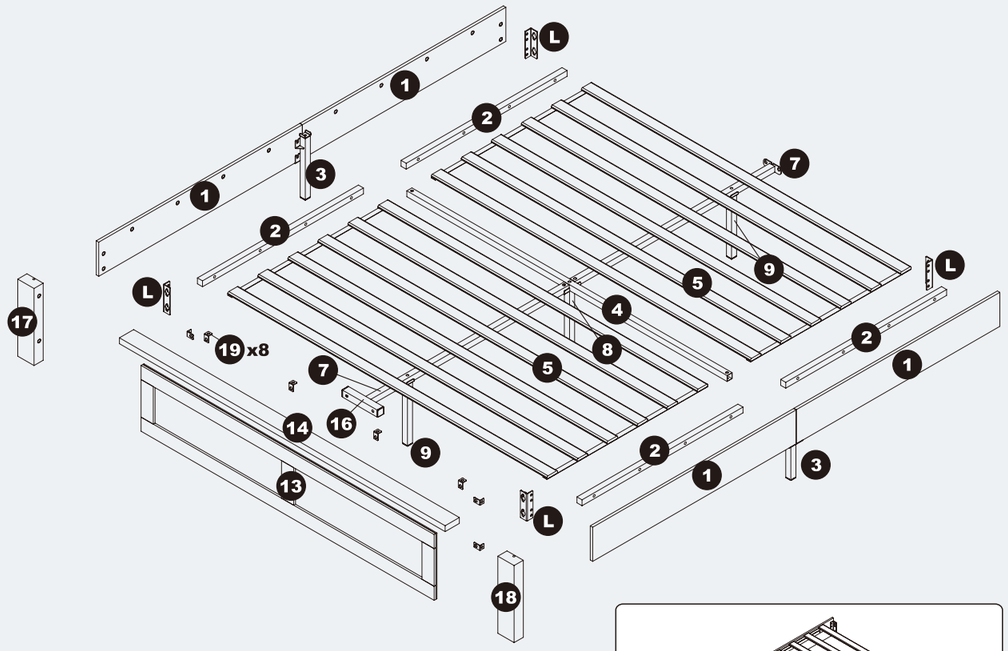
Attach part (6) to parts (10) and (11) using screws (A) and tighten securely.

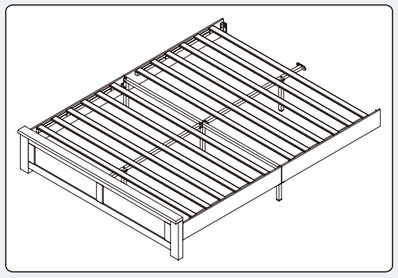


A	Colored Zinc	∅8x12mm x2

Email : **info@grandtunnel.com**

Frame Parts Section Installation





Hardware Accessory List

A		Ø8x12mm x24
B		Ø8x16mm x12
C		Ø8x20mm x4
D		Ø8x28mm x4
E		Ø8x33mm x23
F		Ø8x38mm x2
G		Ø7x40mm x2
H		Ø15x9.5mm x2

The Frame Parts section assembly requires a total of labeled panels shown in the diagram. Please locate all of them and prepare them for use.

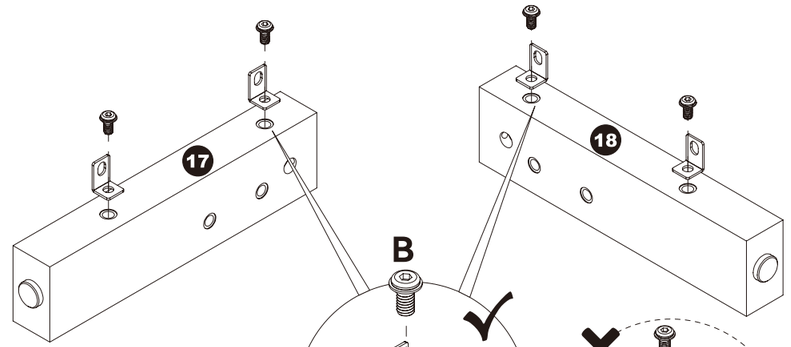
Note:

Ensure all hardware components are accounted for before beginning assembly. Missing or damaged hardware should be reported to customer service for replacement.

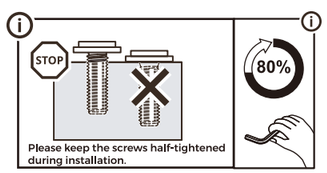
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Step 7 Frame Parts Section

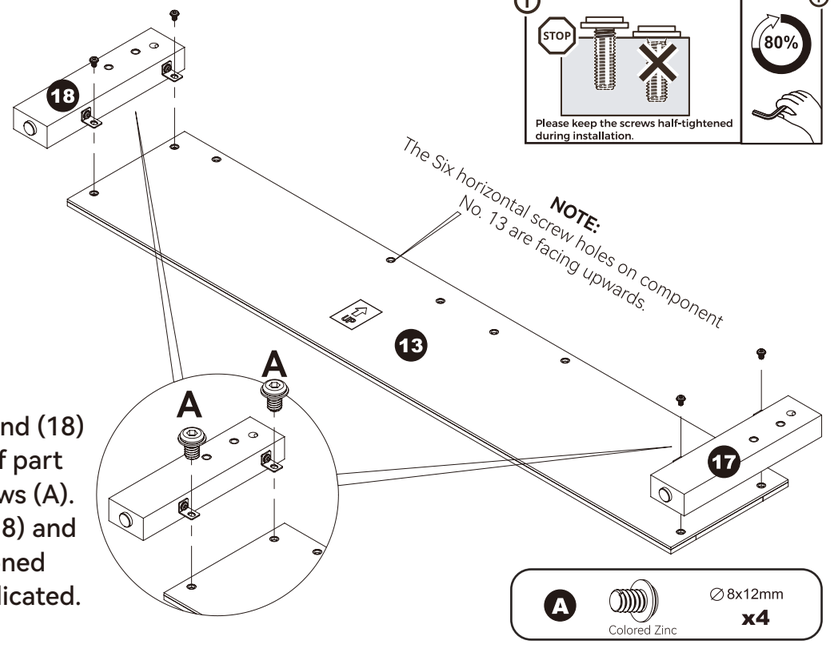


Install part (19) L-shaped bracket onto parts (17) and (18) using bolts (B). Ensure correct orientation as shown in the diagram.



B ∅8x16mm x4

Step 8 Frame Parts Section



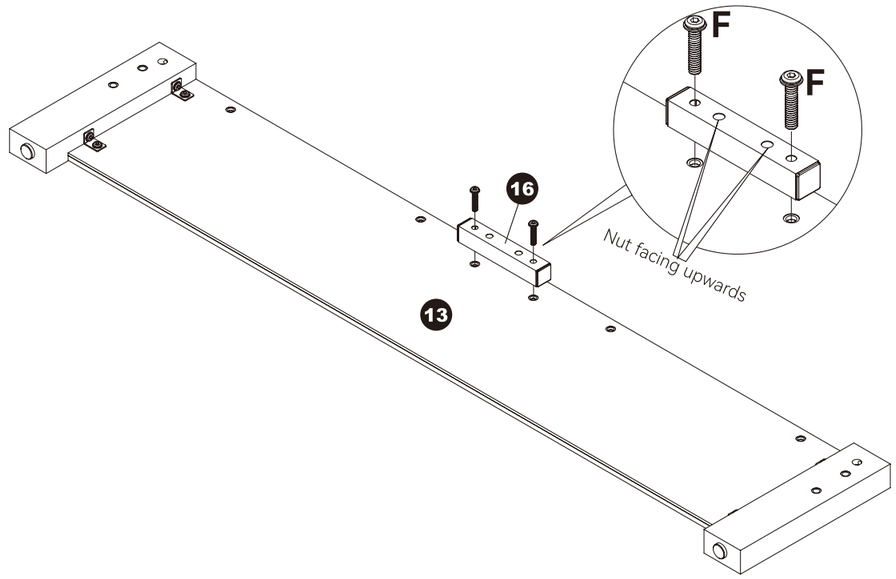
Fix parts (17) and (18) to both sides of part (13) using screws (A). Ensure parts (18) and (19) are positioned correctly as indicated.

A ∅8x12mm Colored Zinc x4

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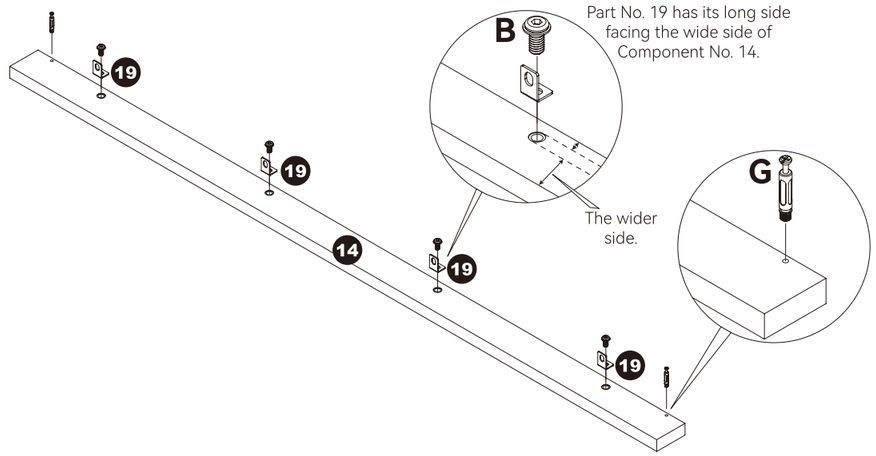
Step 9 Frame Parts Section

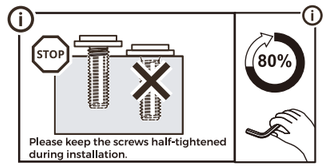


Fix part (16) to panel (13) using screws (F).

F ∅8x38mm x2

Step 10 Frame Parts Section





Fix part (19) L-shaped bracket to part (14) using screws (B), ensuring correct orientation as shown. Then secure rods (G) to both ends of part (14).

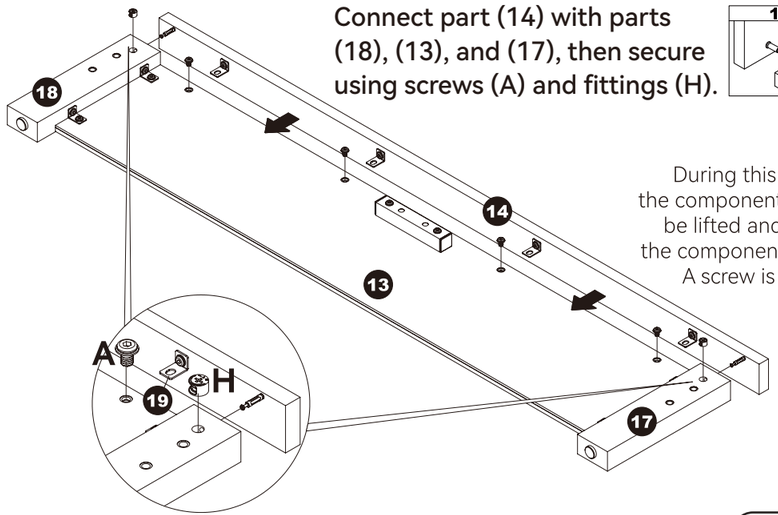
B ∅8x16mm x4

G ∅7x40mm x2

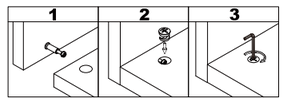
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Step 11 — Frame Parts Section

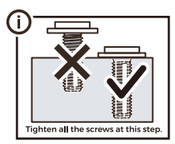


Connect part (14) with parts (18), (13), and (17), then secure using screws (A) and fittings (H).



Note:
During this installation process, the component numbered 13 needsto be lifted and placed flush against the component numbered 19 until the A screw is tightened to 100%.



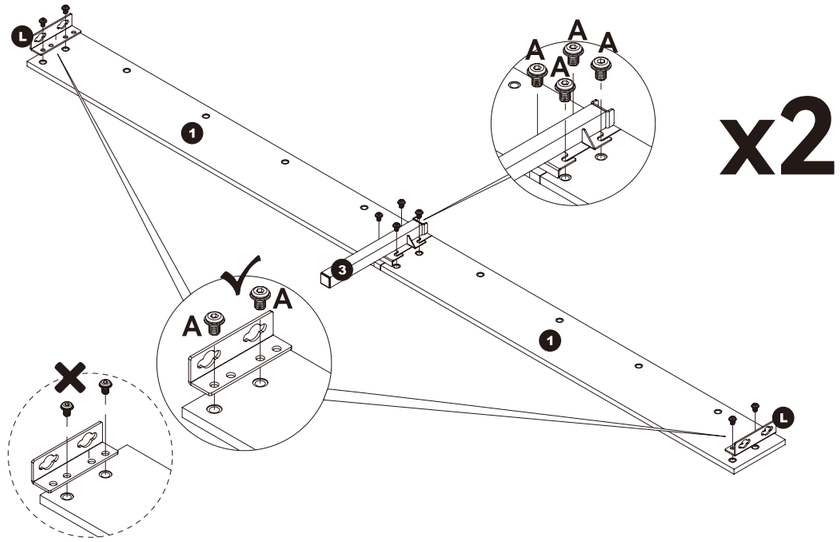




NOTE:
After completing this assembly step, make sure there are no gaps at the top and on both sides of component No. 13, and then tighten all the screws.

A	Colored Zinc	∅8x12mm	x4
H		∅8x28mm	x2

Step 12 — Frame Parts Section



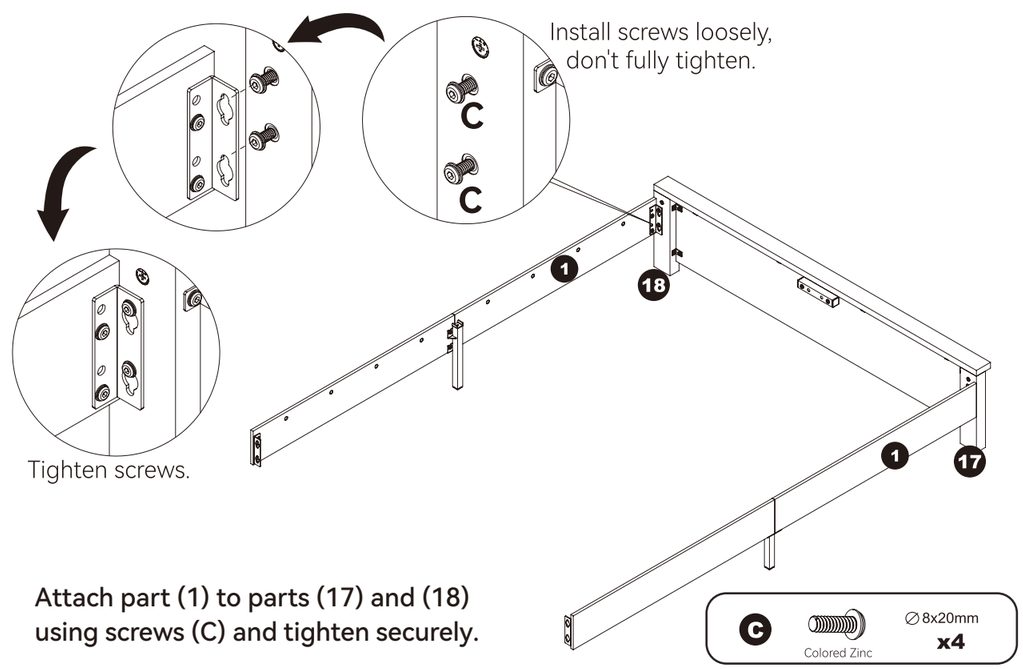
x2

Attach part (3) hanger to part (1) using screws (A). Fix part (L) to both ends of part (1) using screws (A), ensuring correct hole positioning as shown in the diagram.

A	Colored Zinc	∅8x12mm	x16

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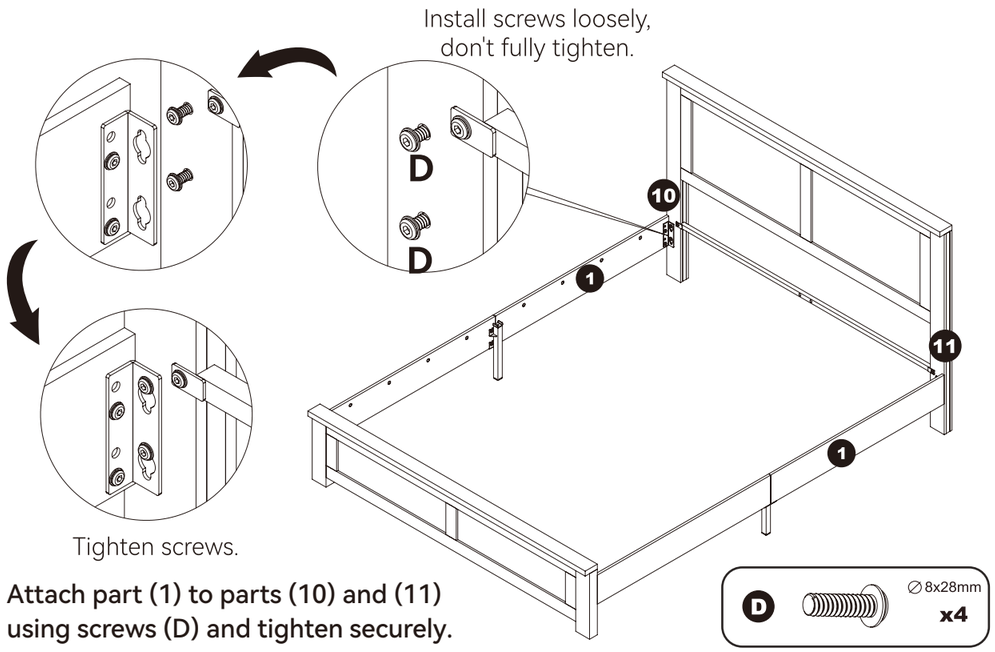
Step 13 — Frame Parts Section



Attach part (1) to parts (17) and (18) using screws (C) and tighten securely.

C	Colored Zinc	∅8x20mm	x4

Step 14 — Frame Parts Section



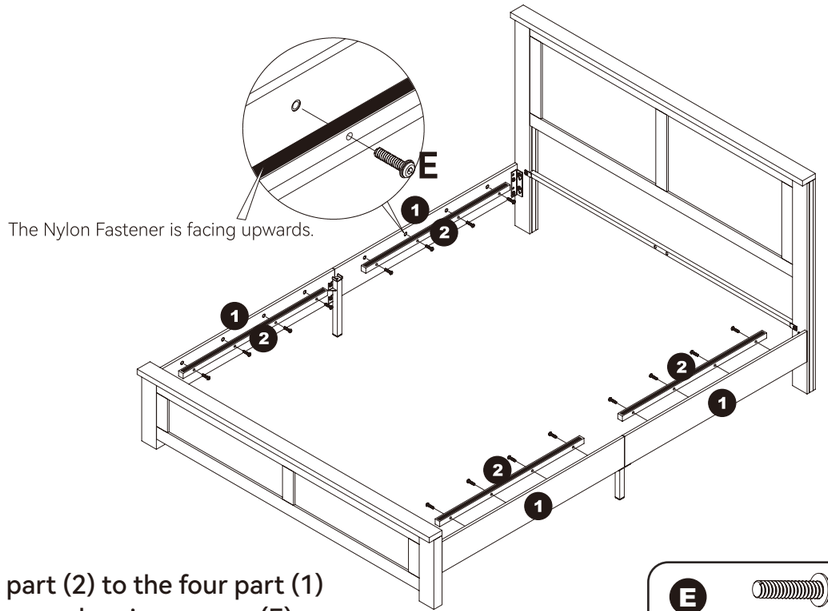
Attach part (1) to parts (10) and (11) using screws (D) and tighten securely.

D		∅8x28mm	x4

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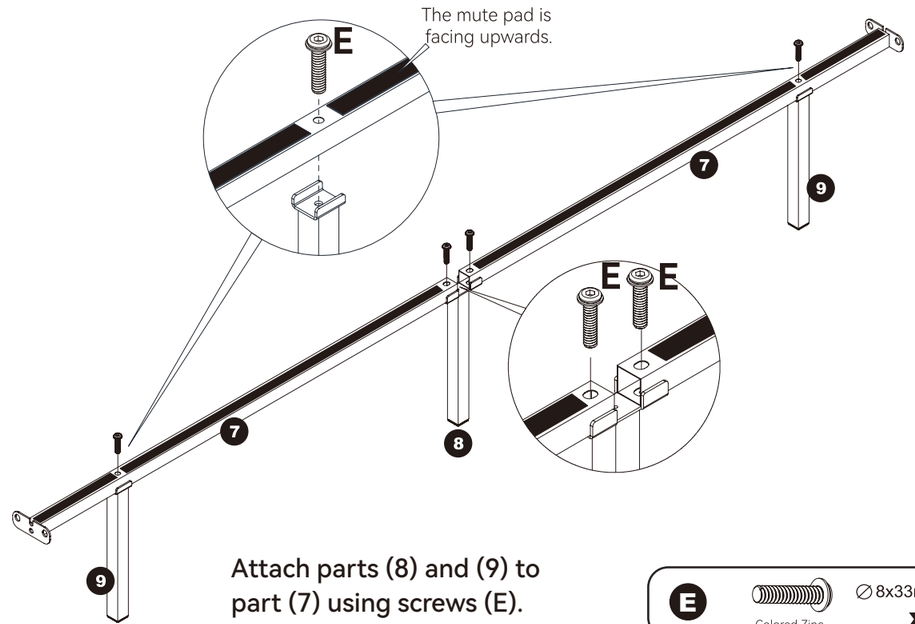
Step 15 Frame Parts Section



Fix part (2) to the four part (1) side panels using screws (E).

E — Colored Zinc — ∅8x33mm **x16**

Step 16 Frame Parts Section



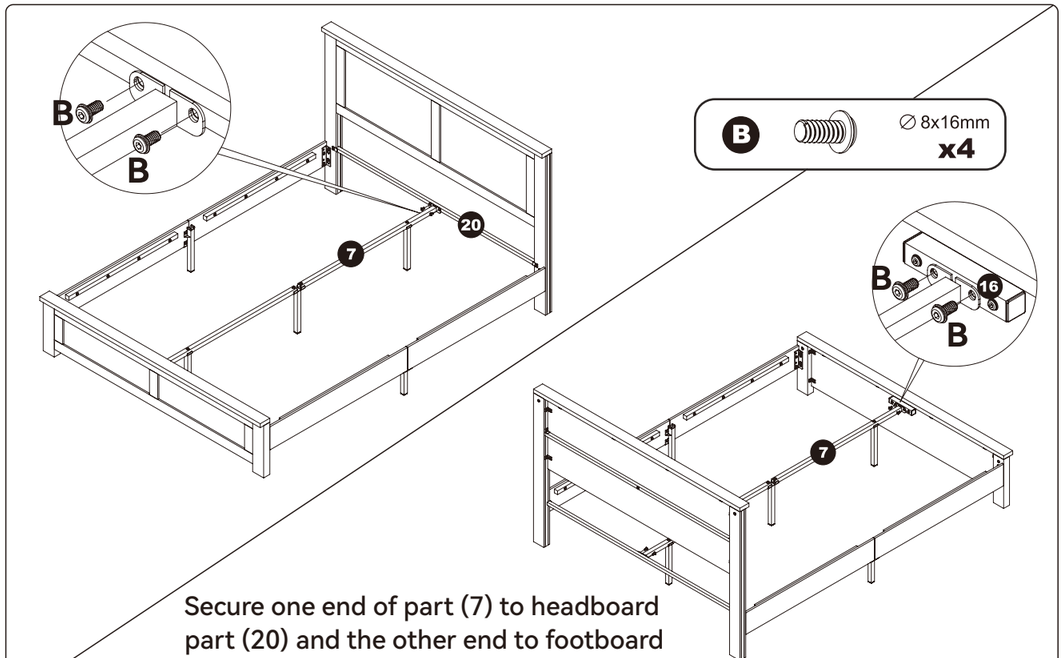
Attach parts (8) and (9) to part (7) using screws (E).

E — Colored Zinc — ∅8x33mm **x4**

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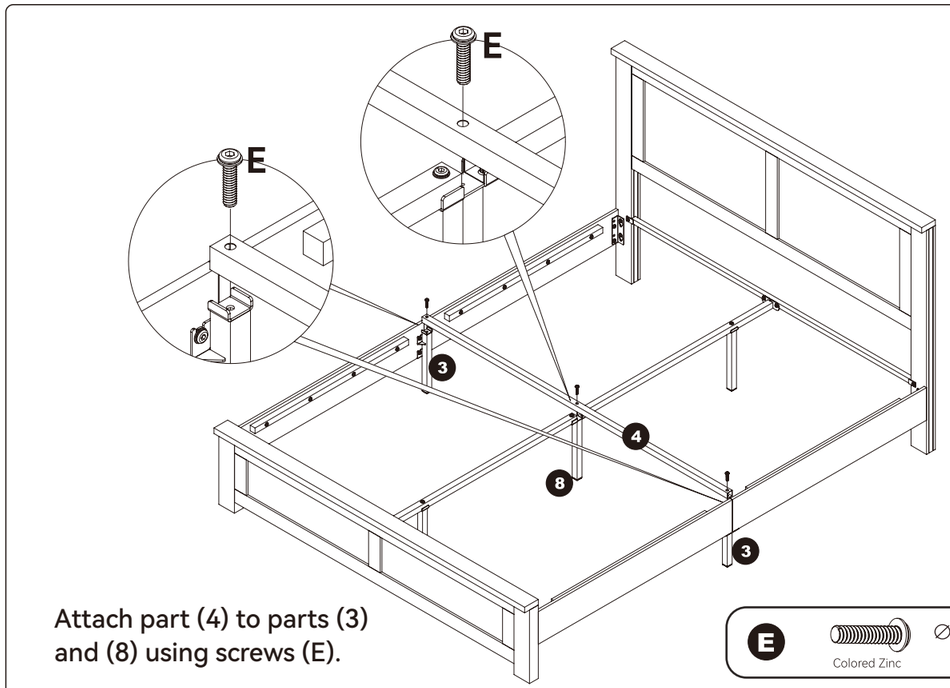
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Step 17 Frame Parts Section



Secure one end of part (7) to headboard part (20) and the other end to footboard part (16) using screws (B).

Step 18 Frame Parts Section



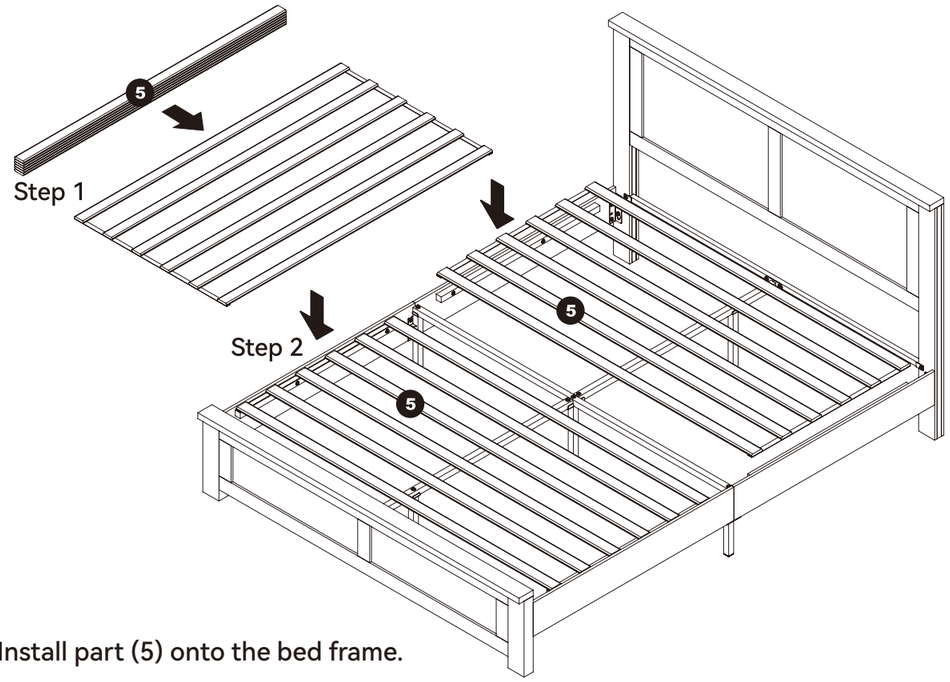
Attach part (4) to parts (3) and (8) using screws (E).

E — Colored Zinc — ∅8x33mm **x3**

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Step 19 Frame Parts Section



Install part (5) onto the bed frame.

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