

LIGHT UP YOUR DREAM

WARRANTY CARD



siljoy_lighting@foxmail.com

WARRANTY POLICY

Warranty Period:
1 Year from date of purchase

Terms & Conditions:
1. The warranty covers missing parts, manufacturing defects and shipping damages;
2. The warranty does not cover:
a. Man-made damage, such as dropping, impact, water ingress, private disassembly and repair, etc;
b. Damage caused by force majeure, such as natural disasters, abnormal voltage, etc;
c. Improper use, such as not installing in accordance with the instructions, using non-original accessories, etc;
d.
Surface scratches and other aesthetic flaws that do not affect functionality.

WARRANTY CONTACT INFORMATION

For warranty or inquiries, please contact us at:

siljoy_lighting@foxmail.com

Required Information of your email:

1. Date of purchase
2. Buyer's name and address
3. Order number
4. Picture/Video of damage/defect details

Please send the required information to our email address and we will reply within 24H.

Thank you for your cooperation.