

GRACO® DUAL COMFORT 6 INCH FOAM CRIB & TODDLER MATTRESS WARRANTY

What does our warranty cover?

Storkcraft® proudly warrants the Graco® Dual Comfort 6 Inch Foam Crib and Toddler Mattress that you have purchased to be free of defects in both the quality of the craftsmanship of the mattress, and in the materials used for this product.

Who does our warranty cover, and for how long?

Storkcraft® provides this warranty to you, the original purchaser, only. The warranty is not transferable and is void upon any subsequent sale or transfer. The warranty is for a period of ten (10) years from the date of purchase of the Graco® Dual Comfort 6 Inch Foam Crib and Toddler Mattress, however years two (2) through ten (10) of the warranty are prorated at a rate of eleven (11%) per year off of the original purchase price for each year since the date of purchase by the original purchaser.

How does the warranty work?

Storkcraft® will replace a defective mattress as the exclusive remedy under this warranty or, at its sole discretion, may offer the prorated cash equivalent (less shipping, handling and/or duties). To request warranty service, contact the Storkcraft® Customer Care Department. Storkcraft®, at its option, may require proof of purchase and proof of the condition of the product in order to process a claim under this warranty.

How do I reach the Storkcraft™ Customer Care Department?

The Storkcraft® Customer Care Department can be reached through our Live Chat program by visiting the Storkcraft® website at www.storkcraft.com, by emailing the Customer Care Department at CustomerCare@Storkcraft.com, or by calling the Customer Care Department toll-free from the United States or Canada at 1-877-274-0277. When contacting the Customer Care Department, please have your mattress' model number and date of manufacture available. The model number and date of manufacture can be located on the tag of the mattress.

Does this warranty have limitations and exclusions?

This warranty does not cover normal "wear and tear", staining, dirt, discolorations, nor damage from unusual uses by the purchaser resulting in dampness, mold, burns, unsanitary conditions and/or other intentional physical damage (i.e. from jumping on the mattress, etc.) to the Graco® Dual Comfort 6 Inch Foam Crib and Toddler Mattress. This warranty shall not apply if the Graco® Dual Comfort 6 Inch Foam Crib and Toddler Mattress is used for any commercial purposes (such as in a day care facility, at a hotel, or as a floor model), is purchased or obtained in a "used" or "second hand" condition, or if the mattress is otherwise not used solely by the original purchaser. The Graco® Dual Comfort 6 Inch Foam Crib and Toddler Mattress is intended solely for use by newborns, infants, and toddler children. The warranty shall be void if this mattress is used for animals or pets. This warranty shall be voided if the removable outer cover of the Graco® Dual Comfort 6 Inch Foam Crib and Toddler Mattress is washed in a washing machine (on any washing cycle other than "delicate") or dried in a clothes dryer. Storkcraft® shall not be responsible for direct, special, incidental, or consequential damages that may result from, or which flow from, any breach of this warranty from any condition present with the mattress. This warranty shall specifically exclude any claims in excess of the original purchase price of the Graco® Dual Comfort 6 Inch Foam Crib and Toddler Mattress. This warranty is only applicable for claims made by original purchasers in the United States or Canada.

The foregoing limitations to this warranty shall be modified or removed in any state, country, or province that does not permit such limitations (and only to the minimum extent that any such terms are prohibited by law).

NOTE: ONLY THE OUTER COVER OF THE GRACO® DUAL COMFORT 6 INCH FOAM CRIB AND TODDLER MATTRESS IS SUITABLE FOR MACHINE WASHING. FOR OUTER COVER CARE, HAND WASH WITH MILD SOAP, OR MACHINE WASH IN COLD WATER (ON DELICATE CYCLE ONLY). DO NOT USE BLEACH. HANG OUTER COVER TO DRY (DO NOT PLACE OUTER COVER IN MACHINE DRYER). DO NOT REMOVE INNER LINING OF MATTRESS.

Should I stop using the Graco® Dual Comfort 6 Inch Foam Crib and Toddler Mattress if it is sloped or uneven?

If the Graco® Dual Comfort 6 Inch Foam Crib and Toddler Mattress is sloped or uneven, immediately discontinue use and contact the Storkcraft™ Customer Care Department. In such an instance immediately discontinue use of the mattress and immediately contact the Storkcraft™ Customer Care Department.

NOTE THAT BY USING YOUR GRACO® DUAL COMFORT 6 INCH FOAM CRIB AND TODDLER MATTRESS YOU ARE AGREEING TO BE BOUND BY THE TERMS AND CONDITIONS OF THIS WARRANTY. DO NOT USE YOUR MATTRESS UNTIL YOU HAVE REVIEWED THE TERMS OF THE WARRANTY. IF YOU DO NOT AGREE WITH THE TERMS OF THIS WARRANTY, THEN DO NOT USE THIS PRODUCT AND CONTACT YOUR RETAILER OR THE STORKCRAFT™ CUSTOMER CARE DEPARTMENT.

NOTE: NEW FOAM PRODUCTS CAN OFTEN HAVE A DISTINCT SCENT OR SMELL. PLEASE REMOVE THE PRODUCT FROM ITS PACKAGE AND ALLOW IT TO "AIR OUT" IN A WELL-VENTILATED SETTING. THE GRACO® DUAL COMFORT 6 INCH FOAM CRIB AND TODDLER MATTRESS IS GREENGUARD GOLD CERTIFIED, AS IT HAS BEEN TESTED AND VERIFIED TO MEET STRINGENT CHEMICAL AND EMISSIONS STANDARDS. OUR DEDICATION TO MEETING THE GREENGUARD GOLD CERTIFICATION RESULTS IN REDUCED CHEMICAL EXPOSURE FOR YOU AND YOUR FAMILY, AND IMPROVED INDOOR AIR QUALITY IN YOUR HOME. THE GREENGUARD GOLD CERTIFICATION MARK INDICATES THIS PRODUCT HAS BEEN INDEPENDENTLY AND SCIENTIFICALLY SCREENED FOR OVER TEN THOUSAND (10,000) CHEMICALS AND MORE THAN THREE HUNDRED AND SIXTY (360) VOLATILE ORGANIC COMPOUNDS (VOCs), SUCH AS FORMALDEHYDE AND PHTHALATES, THAT POLLUTE INDOOR AIR AND CONTRIBUTE TO HEALTH PROBLEMS, INCLUDING ASTHMA AND ALLERGIES. PRODUCTS CARRYING GREENGUARD GOLD CERTIFICATION MEET UL'S RIGOROUS THIRD-PARTY CHEMICAL EMISSIONS STANDARDS AND ARE LOW-EMITTING. IN ADDITION, OUR GRACO® CRIB AND TODDLER MATTRESS IS REGULARLY MONITORED AND RE-TESTED TO ENSURE IT CONTINUES TO COMPLY WITH GREENGUARD GOLD CERTIFICATION STANDARDS.

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SEP 2023

CUSTOMER CARE

Chat live with a customer care representative on www.storkcraft.com

Email us at customercare@storkcraft.com

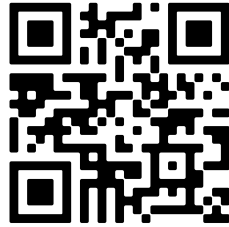
Call us toll-free at +1 (877) 274-0277

OUTER COVER CARE

ONLY THE OUTER COVER OF THE GRACO® DUAL COMFORT 6 INCH FOAM CRIB & TODDLER MATTRESS IS SUITABLE FOR MACHINE WASHING.

For outer cover care, hand wash with mild soap, or machine wash in cold water (on delicate cycle only). Do not use bleach. Hang outer cover to dry (do not place outer cover in machine dryer).

Do not remove inner lining of mattress.



REGISTER YOUR PRODUCT

WARNING:

SIDS AND SUFFOCATION HAZARDS

ALWAYS place baby on back to sleep to reduce the risks of SIDS and suffocation.

Babies have suffocated:

- on pillows, comforters, and extra padding
- in gaps between a wrong-size mattress, or extra padding, and side walls of product.

NEVER add soft bedding, padding, or an extra mattress.

USE ONLY one mattress at a time.

DO NOT cover the faces or heads of babies with a blanket or over-bundle them. Overheating can increase the risk of SIDS.

ALWAYS check mattress fit **every time you change the sheets**, by pushing mattress tight to one corner. Look for any gaps between the mattress and the side walls. If a gap is larger than 1 ½ in. (3.8 cm), the mattress does not fit – **do not** use it.

DO NOT use this mattress in a crib having interior dimensions that exceed 28-5/8 by 53 in. (73 by 135 cm) as measured from the innermost surfaces of the crib.

USE ONLY sheets and mattress pads designed specifically for crib mattresses.

DO NOT remove these important safety instructions.

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