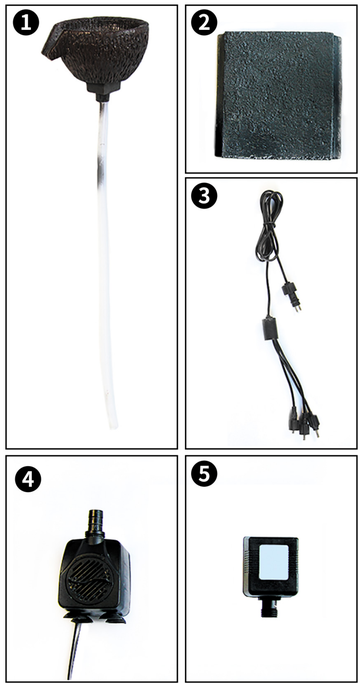
PRODUCT PARAMETERS

Product parts



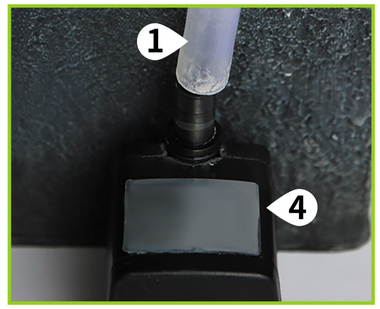
INSTALLATION INSTRUCTIONS

Part 1.

Top assembly

Take out the jar with the water tube and insert the water tube inside and place it at the top.

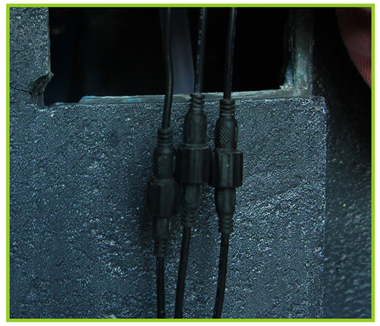
Part 2.



Water pump assembly

turn on ❹ to the plus sign.
❶ & ❹ are connected.

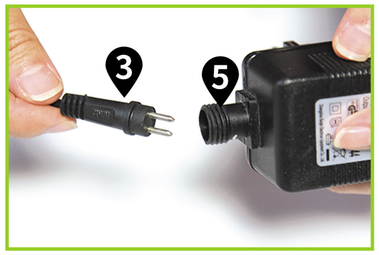
Part 3.



Lamp wire assembly

Take out the three wires inside the product and connect them to the ❸.

Part 4.



Transformer assembly

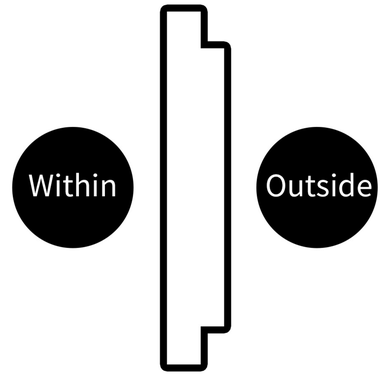
Connect ❸ wire to ❺ plug.

Part 5.

About water level

Please add water to the 15cm position inside the product.

Part 6.



Cover plate assembly

Insert the ❷ with its protruding side facing outward.

FAQ

1. What to do if the LED lights are not working?
(1)First check whether the socket is powered on;
—If there is no electricity, please replace the socket.
(2)Then check whether the wires are broken;
—If yes, you can use the electrical tape or hot-melt pipe to seal the damaged area,then re-connecting the wires to check the status of the lights.
(3)Finally, check whether the connection between the transformer and the lamp wire is in good connection.
—plug out and in again,then tighten the plastic nuts.

2. What to do if the pump is not working?
(1)First, check whether the water level submerges the scale line;
—If the water volume is insufficient, it will affect the function of the pump. Please add water upto the scale line.
(2)Check whether the pump socket is well connected,
—If the socket is not energized, please replace the socket.

3. What if the water pump has a small water flow?
When found the water flowis too small. You can takeout the pump from the water tank to check.
First, adjust the pump regulating valve to the maximum, and then unplug and plug the hoses again to ensurethey are tightly connected.
Finally, put the pump back to its the water tank, and make sure that the water submerges the pump when the pump is on.
If the problem remains unresolved, please consider replacing the water pump or contact the seller for help.

4. How to solve serious product splash?
When you see the fountain spraying around like rain, this situation is splashing water.
Generallyit is caused by unstable placement, swaying of the fountain, or strong wind.
You can use some flat little things to pad at the bottom of the fountain, so that the fountain can be placed smoothly and reach a horizontal state.

5. What if the pump makes too much noise?
When the pump is working, it’ s normal that there will be some noise, it is acceptable as long as it does not affect the conversation (i.e. less than 60 decibels). If the noise is too loud, please check whether the pump is completely immersed in the water.

6. How to replace the LED Lights?
Please refer to the videos on the websites where you purchase the fountains.

7. What to do if leaking?
When you see water on the ground,and flowing water appears on the surface of the product, it means that your fountains may be damaged and leaking.
At this time, we can use acrylic or epoxy quick-drying AB glue.
First, keep the damaged part clean and dry, then mix AB adhesive and evenly apply the adhesive to the cracked or damaged part.
Wait for 3~5 minutes, and after AB glue hardens, repeat this operation and repair several times until the gap is completely repaired.

8. How to get the parts of the fountain?
Please contact the merchant directly via email to inquire about the channels for obtaining accessories.

PRECAUTIONS

1. It is recommended to run the pump for eight hours a day to protect the motor part.
2. It is recommended to rotate the wire interface tightly to prevent rain-water from penetrating.
3. Add water before plugging in to prevent damage to the motor due to dry burning.
4. The water level must completely submerge the pump before it can work.
5. The water pump should be adjusted to the + position, otherwise it will not be able to pump water.
6.It is recommended to add half of the water to make the chassis more stable.
7.This is outdoor. Don’t put it indoors, otherwise it may splash water and damage the floor.
8.If the light is not no, you can plug and unplug the transformer and light wire again.

PRODUCT DESCRIPTION