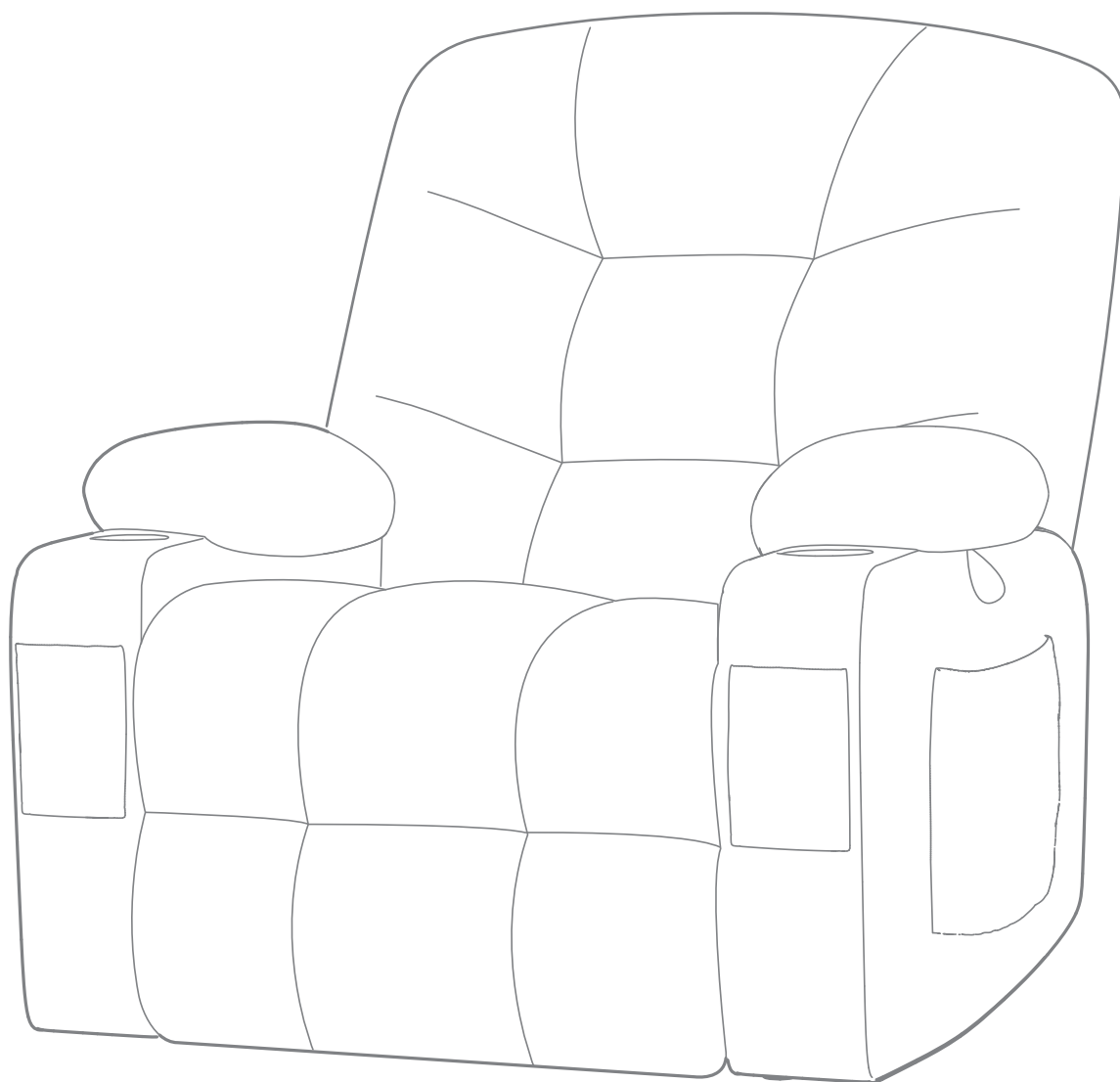


POWER LIFT RECLINER

OWNER'S MANUAL



Keep This!

Read the manual carefully and
keep it for future reference

Contact Us!

Let Us Serve You Before You Return This Product!
Contact our friendly customer service team first for help

goodcareteam@outlook.com



Contact Us!

Let Us Service You For Any Shipping, Product or Return Issues!
Our quick-response customer service resolves issues faster than returns!

goodcareteam@outlook.com

TIPS:

1. Order# and phone# are needed when you first contact us.
2. You can refer to page 14&15 to simply troubleshoot and provide us with detailed information to get accurate assistance.

PEOPLE NEEDED FOR ASSEMBLY: 1-2
ESTIMATED ASSEMBLY TIME: 5-20 MIN

**Hello,
Thank you for choosing us
Let's get started**

And keep this manual for future reference.

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I. SAFETY GUIDELINES

1 Mandatory

Read the safety and other instructions thoroughly before using your product. Failure to follow the guidelines, warnings in this manual and those located on your product can result in personal injury or product damage and will void the product warranty. Keep this manual for future reference.

2 Danger

- To prevent suffocation, keep plastic bags away from children.
- Do not allow children play on or near the chair when in use. Serious injury or death could occur if a child is under the chair when the chair is in motion.
- Keep cord out of reach of small children, and do not use where it may be a trip hazard.
- Plug directly into a wall outlet. Do not use an extension cord or adapter.
- Avoid exposing upholstered chair to burning cigarettes or cigars, open flames, and high temperatures.
- Do not use this product if it is wet, in water, around water or any liquid.
- Always leave in an upright and closed position. Keep hands and feet clear of mechanism and all moving parts. Footrest must be completely closed before getting in or out of the chair. Only the occupant should operate the chair.
- Before moving the product, disconnect the electrical plug from the wall outlet and secure the mechanism to prevent unexpected lifting and movement of the chair.

3 Warning

- Do not use attachments or replacement not recommended by the manufacturer.
- Do not use outdoors. INDOOR USE ONLY.
- To avoid tip over, do not put your weight against the back of the chair.
- Do not stand, sit, or place extra weight on the arms, back or open footrest.
- Do not use this product if it is damaged.
- Do not use attachments or substitute parts.
- Do not use this product if you have poor circulation, are mobility-impaired, or cannot sense heat, except as directed by your health care provider.
- Do not operate the unit until the back is installed and locked.
- Do not attempt to disassemble or repair the actuator or pump; no serviceable parts are inside.

SAFETY GUIDELINES

- Do not allow electrical cord to be pinched between moving parts or between the frame and the floor. Do not place cord under carpet or in a location where it could become worn.
- Do not use pillow, blanket, or other cover between occupant and chair surface when heat is engaged.
- Do not attempt to disconnect the power plug by pulling the power cord. Always hold the power plug and pull it out.
- Closely supervise children and disabled persons using this product.
- To reduce the risk of head entrapment and other injuries, keep children and pets away from openings and moving parts in and around furniture.
- Unplug power cords from outlet before relocating or troubleshooting.
- This product has many moving parts, serious injury can occur if not used properly. Keep hands, fingers, and body parts away from the mechanism.
- To exit the unit safely and prevent a tripping hazard, bring the back upright and close the footrest.
- Place tables and area rugs at a distance to allow the footrest to fully extend without rubbing or interference.
- Check the condition of the power supplies, electrical cords, plugs, and connectors often. Keep the power supplies and electrical cords away from heat sources. Never operate the unit with a damaged power supply, electrical cord, plug or connector.
- This product is not intended for use as a health care device. Some medications and physical limitations may impair your ability to operate this product in a safe manner.
- Consult your physician if you are taking prescribed or over the counter medication, or if you have physical limitations.
- Do not charge your device into the USB charge ports over 24 hours.
- Do not charge any devices over 5V/2A with the USB charge ports.
- Do not overlay the USB charge ports with other heat-dissipating electronic products. This may prevent heat dissipation and cause overheating or melting.
- Users of medical devices should contact their health care provider before using this product.
- Unplug the power cord immediately if you detect strange odors or fumes coming from the chair. Contact your Customer Support.
- Burns may result from improper use and care of internal heating parts. To avoid risk of burns, do not use pins, do not allow heating pad area to become wet, and do not remove upholstery cover.
- The chair is intended for a single occupant, not exceeding 350 lbs. Do not operate the chair with more than one occupant in or on any part of the chair.
- If you give this product to someone else, must include this owner's manual.

SAFETY GUIDELINES

4 Symbols Information

The symbols below represent labels used on the product to identify warnings, mandatory actions, and prohibited actions. It is especially important for you to read and understand these symbols completely. Do not remove these labels from your product. Please note that not all the symbols may be used on your chair.



Read and follow the information in the owner's manual



Weight Capacity: 350 lbs



Do not connect an extension cord to the AC/DC converter



Do not place objects under the footrest when lift chair is in fully reclined position



Do not cover or place the external transformer and other objects under lift chair



Pinch/Crush Points Hazard



Electrical Hazard



Class II Equipment



Indoor Use Only

5 Disclaimer

Make sure you read and understand this manual completely before using your product. We are not and cannot be held responsible for any damage or injury incurred due to improper or unsafe use of the product. We specifically disclaim responsibility for any bodily injury or property damage that may occur during any use that does not comply with applicable federal, state or local laws or ordinances.

II. ASSEMBLY INSTRUCTIONS

Notice

- Please allow 24–72 hours for your chair to fully expand and regain its original shape.
- Each chair is handmade with care. Small wrinkles, natural color variations, or stitching marks are part of the charm and uniqueness of handcrafted furniture.
- Do not plug the power supply in until assembly complete.
- Place the lift chair near two outlets or a power strip.

1 Product Parameters

Specification		Description
Rated Voltage		100~240V
Rated Current		1.5A
Output Voltage		29V
Weight Capacity		350lbs
USB Power Specifications	Voltage	12V
	Power (Single)	18W

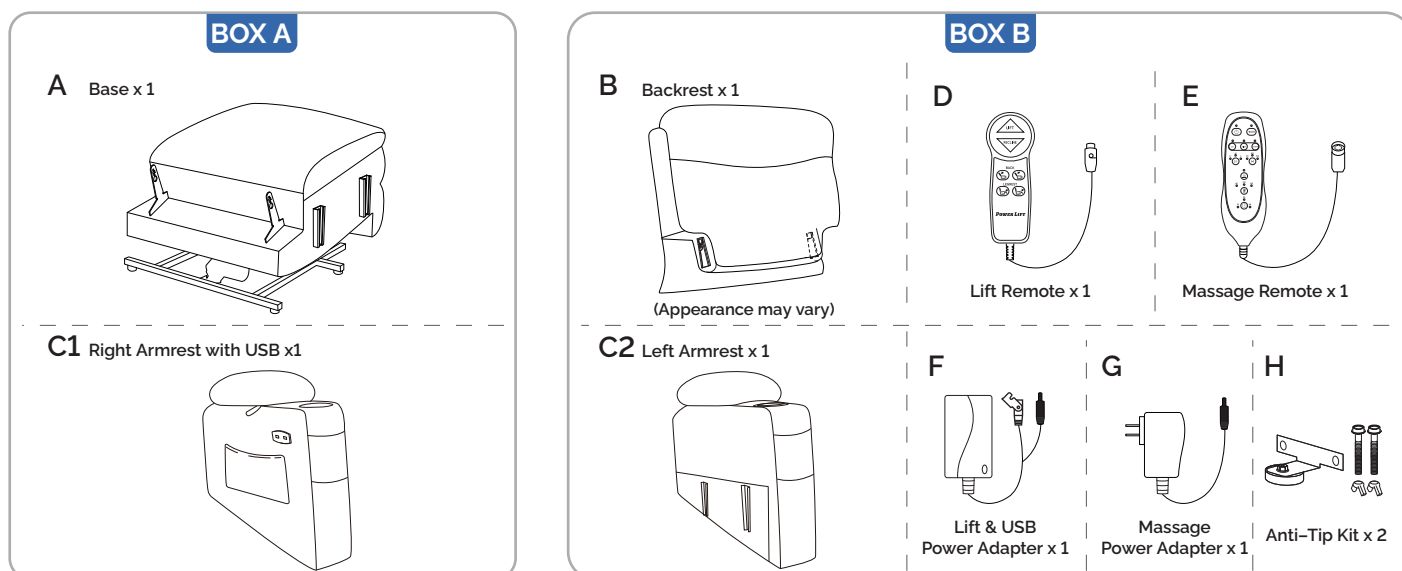
ASSEMBLY INSTRUCTIONS

2 Part List

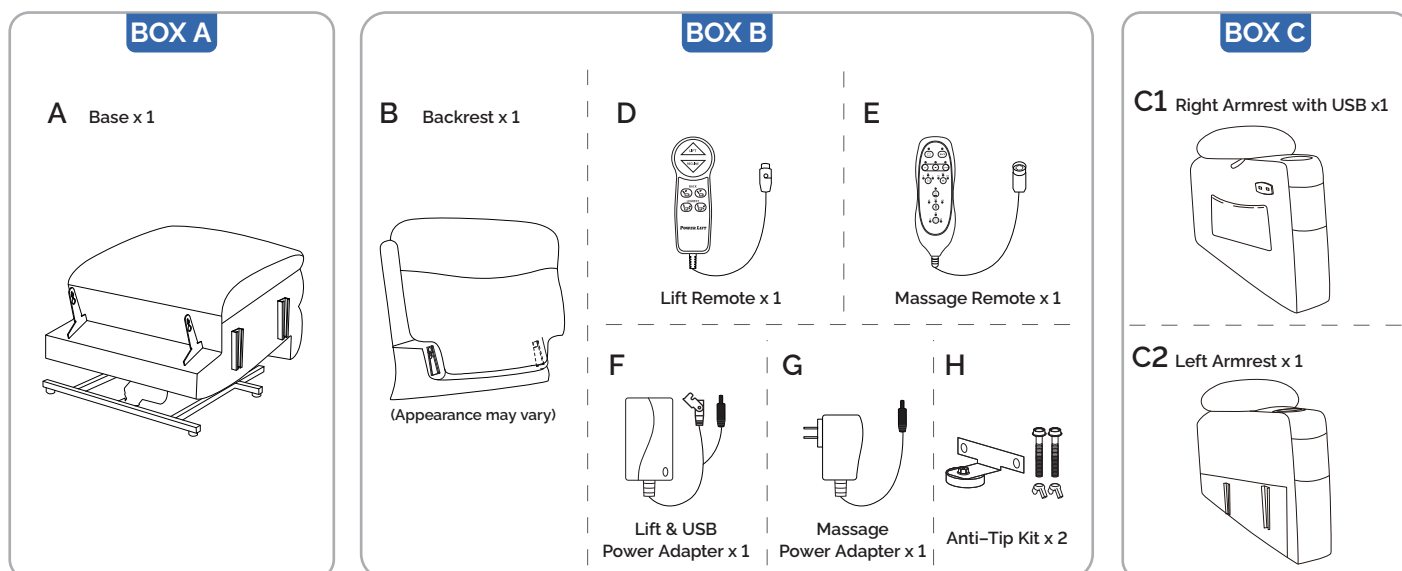
Notice

- PLEASE CHECK ALL THE PARTS BEFORE INSTALLATION.
- IF THERE ARE ANY MISSING PARTS OR DAMAGED PART, EMAIL OFFICIAL CUSTOMER SERVICE AT goodcareteam@outlook.com, OR CONTACT THE SELLER FROM SHOPPING PLATFORM.
PLEASE PROVIDE ESSENTIAL INFORMATION:
 1. Your order number and phone number
 2. The part numbers and quantities needed(If any parts are damaged, please include pictures to us for a better solution)
- Replacement parts will be shipped within 2 working days.

If you purchased the **MEDIUM SIZE**, please refer to the **2-BOX** PART LIST below



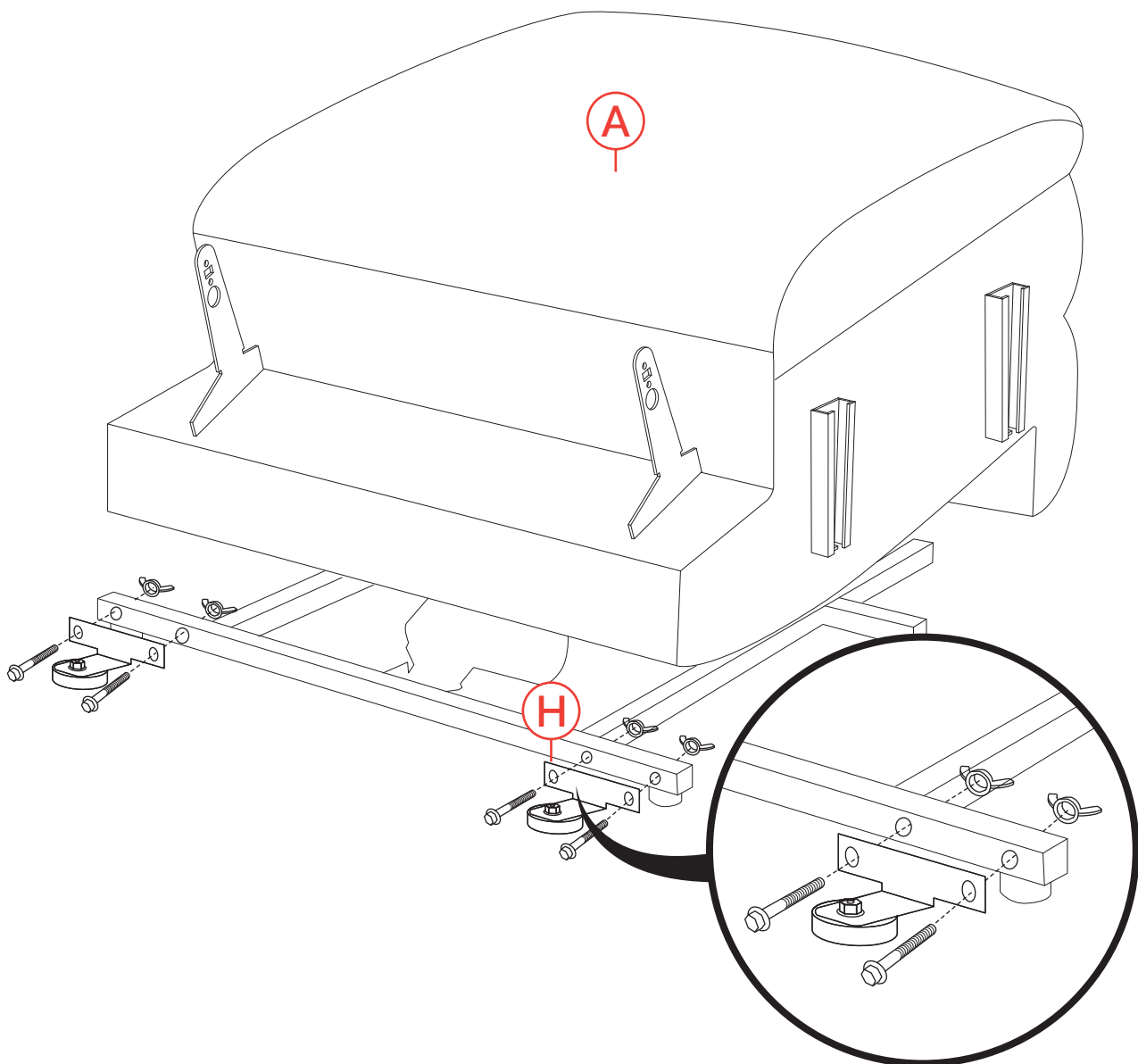
If you purchased the **OVERSIZE SIZE**, please refer to the **3-BOX** PART LIST below



3 Assembly Steps

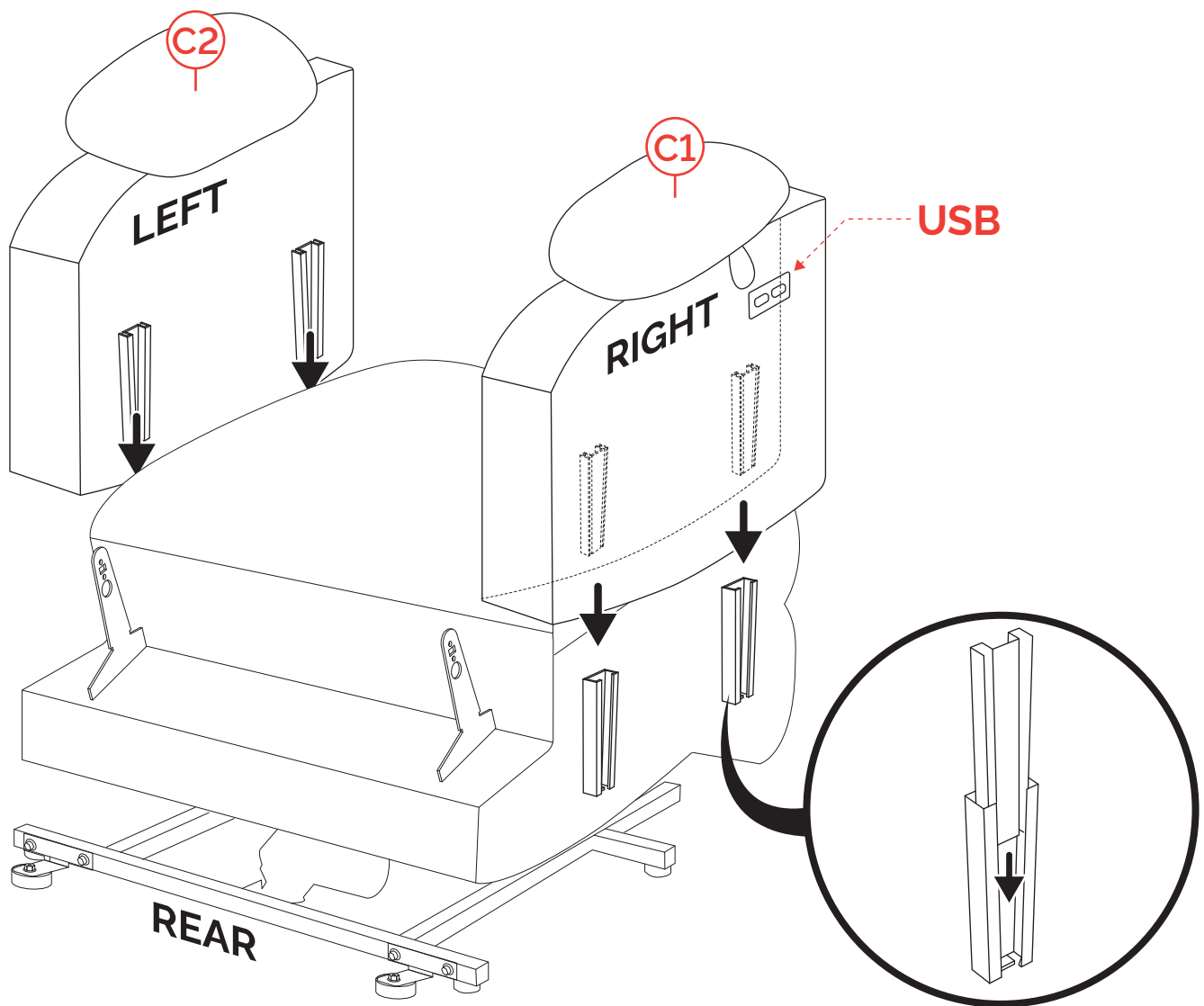
Step1-Assembly of Anti-Tip Kit(H)

1. Place the anti-tip kit(H) near the bottom of base.
2. Align the screws with the holes then tighten the wing screws (Figure)



Step2–Assembly of Armrest

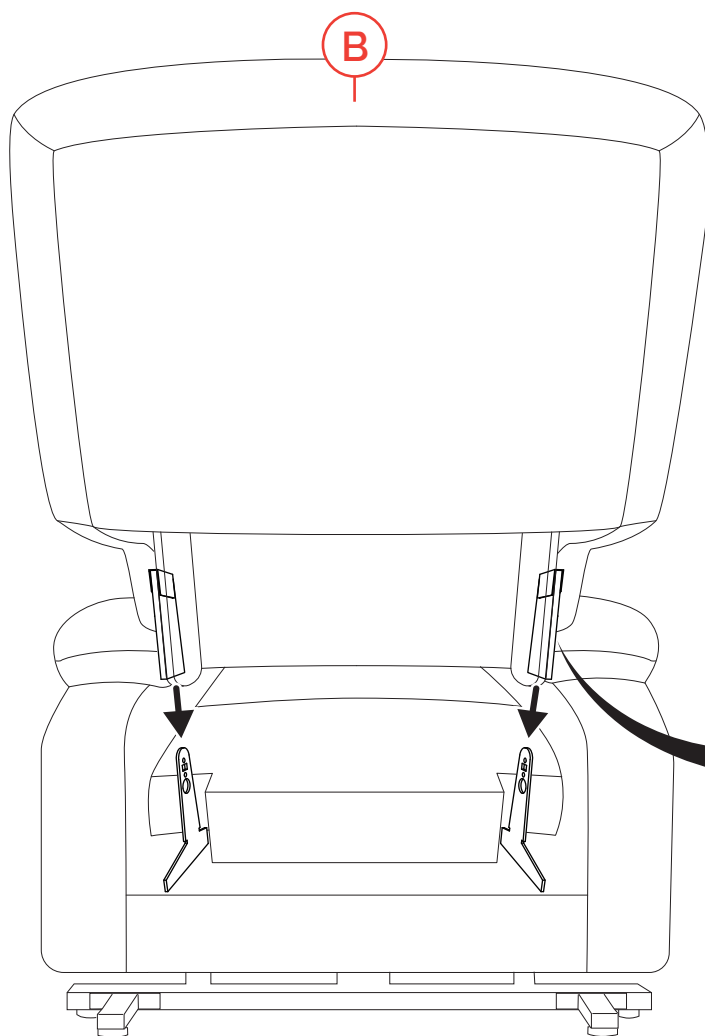
1. Ensure the armrest which has USB charge port is located on right of base.
2. Slide the left and right armrest into the brackets of the base.
3. Push down firmly on each armrest as far as it will go (Figure).

**NOTE:**

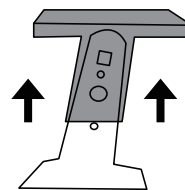
Ensure the two connections on each armrest are both inserted into the seat tightly.

Step3–Assembly of Backrest

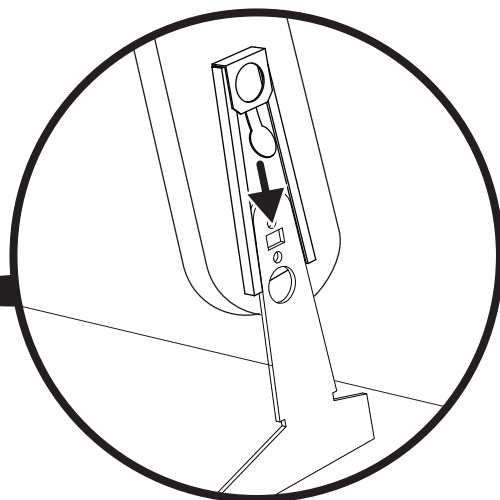
1. Align the brackets of backrest at the clips of seat-back (Figure).
2. Push the brackets into the seat-back tightly. Listen for a “click” sound on each side to ensure the backrest is locked in properly.



ATTENTION



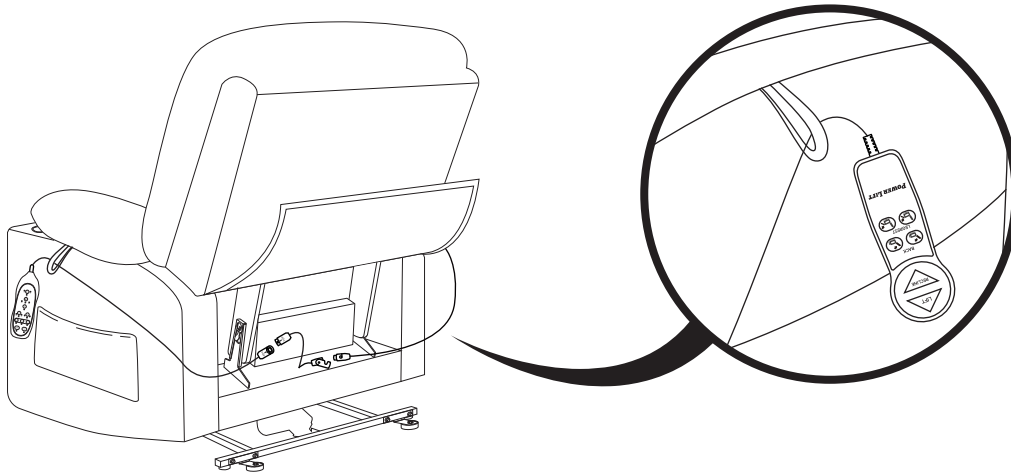
Remove the plastic cap (if included) before assembling the backrest.



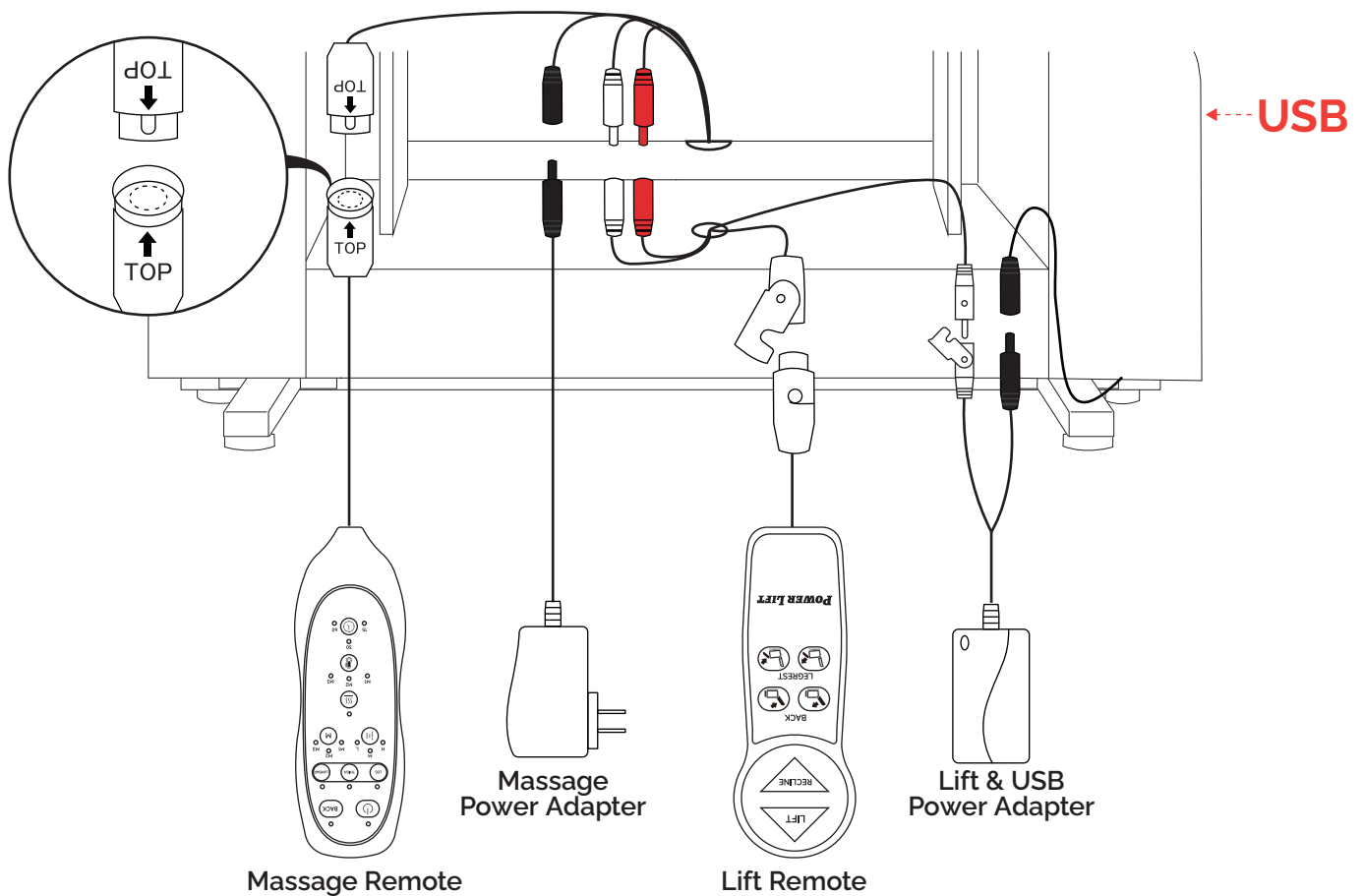
NOTE: Pull up the backrest to check if it is locked in place.

Step4–Wiring Connection

1. Before attaching the lift remote and massage remote to the base, please get wires through the side loops of either side armrest according to the user's preference.



2. Connect the electrical wires according to the following wiring diagram (Figure)



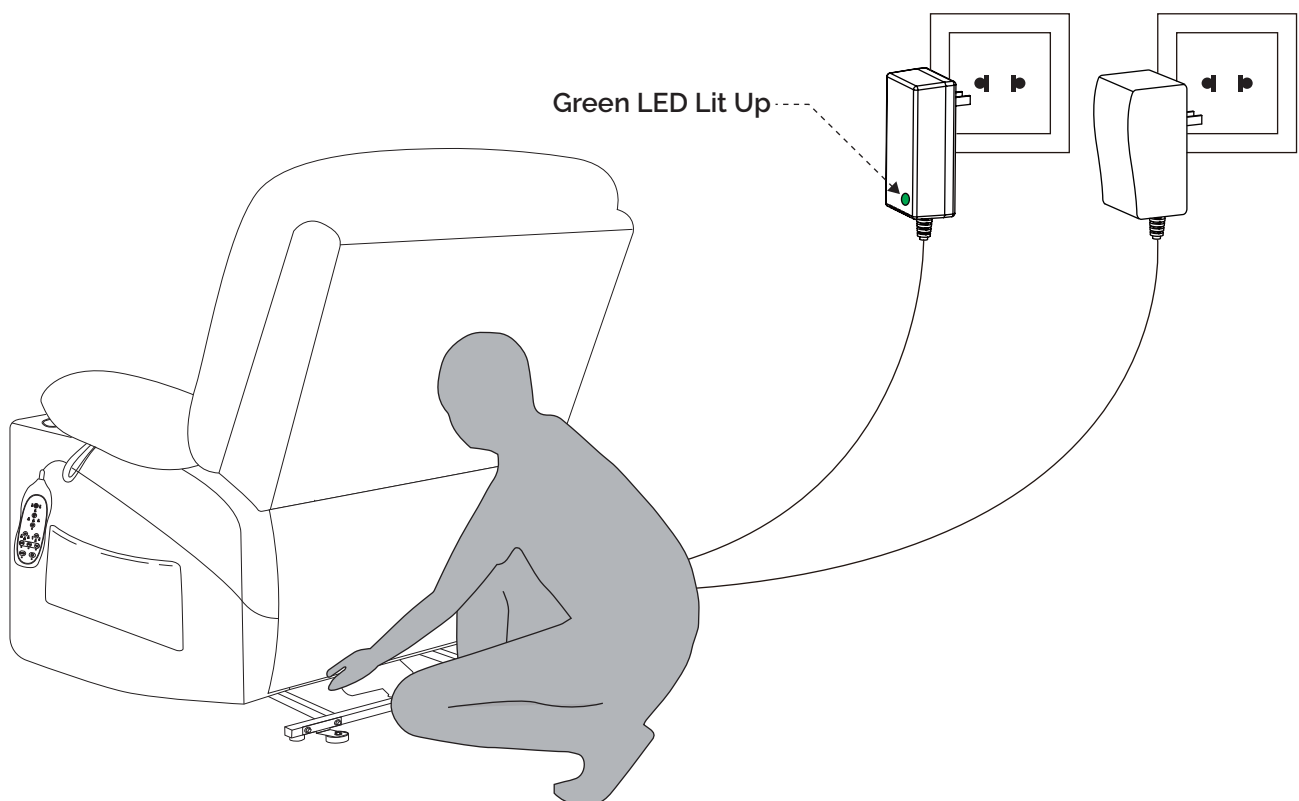
Step5–Final Check

1. Make sure both metal brackets on each armrest are mounted on the base. (There are two metal brackets on each side of the base, it looks like assembly finished when you insert arm rest into only one bracket instead of two, however all pressure will apply to one bracket that is one likely reason that the armrest fall apart from the seat.)
 2. Make sure the backrest inserts are locked to the base. (Pull up the backrest to check if it is locked in place.)
 3. Make sure all wires are connected tightly.
 4. Make sure all wires are not placed on the bottom of the rack and will not be pressed by frame. (If the wire is pressed by the frame, the wire will be broken by the frame and the chair will stop working.)
 5. Make sure the anti-tilt fitting screws are tightened.
- After final check, attach the back cover to the bottom of the seat with Velcro.

Step6–Power On and Function Test

Plug both power adapters into wall outlets or a power strip. Check that the green indicator lights are on.

Test the lift and massage functions. If you have any issues, please contact customer service team.



III. OPERATING INSTRUCTIONS

NOTE:

If you discover a problem at any point during the setup and positioning of your lift chair, stop and contact the Customer Support immediately. To avoid personal injury and/or product damage, do not plug the unit into the electrical outlet until the problem is corrected and do not attempt to fix electrical problems by yourself. Customer service team will provide you with accurate repair solutions and instructions.

1 Lift Remote Operation Instruction

LIFT UP

Press and hold the button to raise the chair to the full-lift position

LEAN BACK

Press and hold the button to recline the chair to the full-recline position

BACKREST(DOWN)

Press and hold the button to tilt the power backrest to a comfortable position

BACKREST(UP)

Press and hold the button to back the power backrest to the original position

LEGREST(UP)

Press and hold the button to tilt the power legrest to a comfortable position

LEGREST(DOWN)

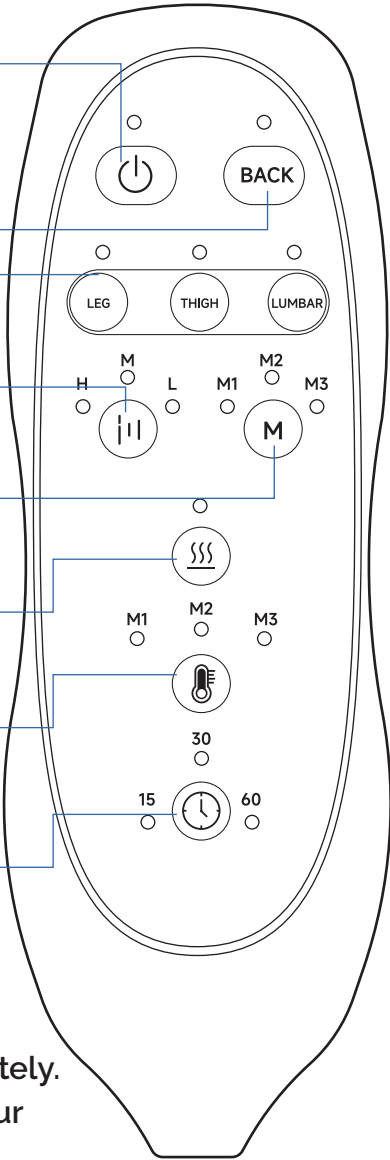
Press and hold the button to back the power legrest to the original position

The diagram shows a vertical remote control with a circular top section and a rectangular bottom section. The top section contains two large triangular buttons: an upward-pointing triangle labeled 'LIFT' and a downward-pointing triangle labeled 'RECLINE'. The bottom section contains four circular buttons arranged in a 2x2 grid. The top row is labeled 'BACK' and the bottom row is labeled 'LEGREST'. Each row has two buttons with arrows indicating the direction of movement (up/down or forward/backward). At the very bottom of the remote is the text 'POWER LIFT'. Blue lines connect the text boxes on the left to their corresponding buttons on the remote.

NOTE: Do not lift chair until backrest is in upright position

2 Massage Remote Operation Instruction

POWER	Turn on/off remote control (Only control massage function)
BACK POINT	Control massage point (BACK)
OTHER POINTS	Control massage points (LEG,THIGH, LUMBAR)
INTENSITY	Press to adjust massage intensity (3 levels available)
MODE	Press to select 3 different massage modes
HEAT	Turn on/off heating function
TEMPERATURE	Press to adjust heating temperature (3 heat settings)
TIMER	The timer can be set in fixed time 15/30/60 minutes



NOTE: Use the heating only:
Turn off the POWER button, turn on the HEAT button separately.
Heat shuts off automatically at a certain temperature for your safety. This is normal.

IV. CARE AND MAINTENANCE

Notice

- Do not place your chair in direct sunlight, as sunlight causes fading.
- Do not smoke cigarettes while sitting in or using your chair.
- Avoid extreme changes in temperature by arranging chair away from radiators, heat and air vents.
- Do not use solvent-type cleaners to spot clean.
- Do not saturate fabric.
- Please be careful that pet scratch may cause fabric or leather break.

1 Fabric Care

- Regularly clean with a vacuum on gentle mode or a nonmetallic, stiff bristle brush to remove dust and dirt.
- When liquid spills onto the fabric, please immediately wipe off liquid spills with a dry or lightly dampened clean white cloth, sponge, or paper towel.
- For tough stains, we recommend consulting a professional upholstery cleaner.

2 Faux Leather Care

- Wipe leather down regularly with a clean, dry microfiber cloth.
- For more stubborn dust, dampen the cloth with distilled water. Make sure that the cloth is not soaking wet. Never let water soak into leather.
- Always be sure to use a soft cloth and never use an abrasive brush or scrubber as this can scratch and damage the leather.

3 Electronics Care

- Inspect all wiring harnesses to make sure they are not damaged or stuck under chair.
- Keep all the electronics free from moisture and temperature extremes.
- Check electrical components frequently for signs of corrosion and replace as necessary.
- Contact customer support if damage is present, do not fix it by yourself.

V. TROUBLESHOOTING

IMPORTANT

ALL THE CHAIRS ARE TESTED BEFORE SHIPPING TO ENSURE PROPER FUNCTION.

Official Customer Service Email :
goodcareteam@outlook.com



You can also Contact the Seller from shopping platform

If issues arise from rough handling during transportation, improper packing, or incorrect usage, please do a simple troubleshooting and contact our after-sale service email, or the shopping platform mailbox. Customer service will provide a solution within 12–24 hours, including weekends.

To analyze and solve your problem, when you first contact us, please provide your order number, phone number, describe the issues you met and the troubleshooting steps you've tried. Thank you for your time.

Questions	Answers
What if my lift chair does not operate at all?	• Refer to Wiring Connection (P9). Ensure all bottom connections are secure and no electrical cords are crimped or pinched. • Make sure the light of the lift remote is on. • Check if the light on the lift motor power adapter(F) is on. • Lastly, send your troubleshooting results and the photo of the chair and wiring to the customer service: goodcareteam@outlook.com
What if the massage and heat do not work?	• Make sure the light of the massage remote is on. • Check all the electrical cords are not crimped or pinched.
What if the USB charge ports do not work?	• Check if the light at the lift motor power adapter(F) is on. • Refer to Wiring Connection (P9). Ensure the USB cable coming out of the right armrest is connected to the power adapter.
What if my lift chair is wobbly?	• Check the base of chair to make sure all the rubber seat retainers are not broken. • Make sure the armrests are installed tightly; refer to the Assembly Instructions. • Flip the chair base to check if any foot pads are missing. • If it doesn't work, send a video of the wobble to: goodcareteam@outlook.com

Questions	Answers
What if the armrest falls apart from seat?	• Ensure the two connections on each armrest are all inserted onto the base tightly. • Check the brackets of armrest and base to ensure there is no defects.
What if my lift chair makes a clicking noise?	• Check the lift motor and make sure the end of lift motor at the center of pivot point. • Make sure the weight capacity of 350 lbs has not been exceeded • If it doesn't work, send a video of the noise to: goodcareteam@outlook.com
What if my lift chair tilted to one side?	• Check the brackets of backrest are installed into seat tightly. • Make sure the rack of lift chair is in a good condition without any distortion. • Use lift chair on the flat carpet, not smooth floor.
What if the remote is very hot?	• Check all wiring harnesses to make sure they are not damaged or frayed. • If all cords are in a good condition, please unplug the remote and cool it for a while before using it. • If there is a burning smell, unplug the remote and contact customer service support for replacement.

NOTE:

If the lift recliner still does not operate properly, please contact the Customer Support for help and accurate repair guide.

DO NOT attempt to make any internal repairs or adjustments yourself.

VI. DISASSEMBLY INSTRUCTION

Notice

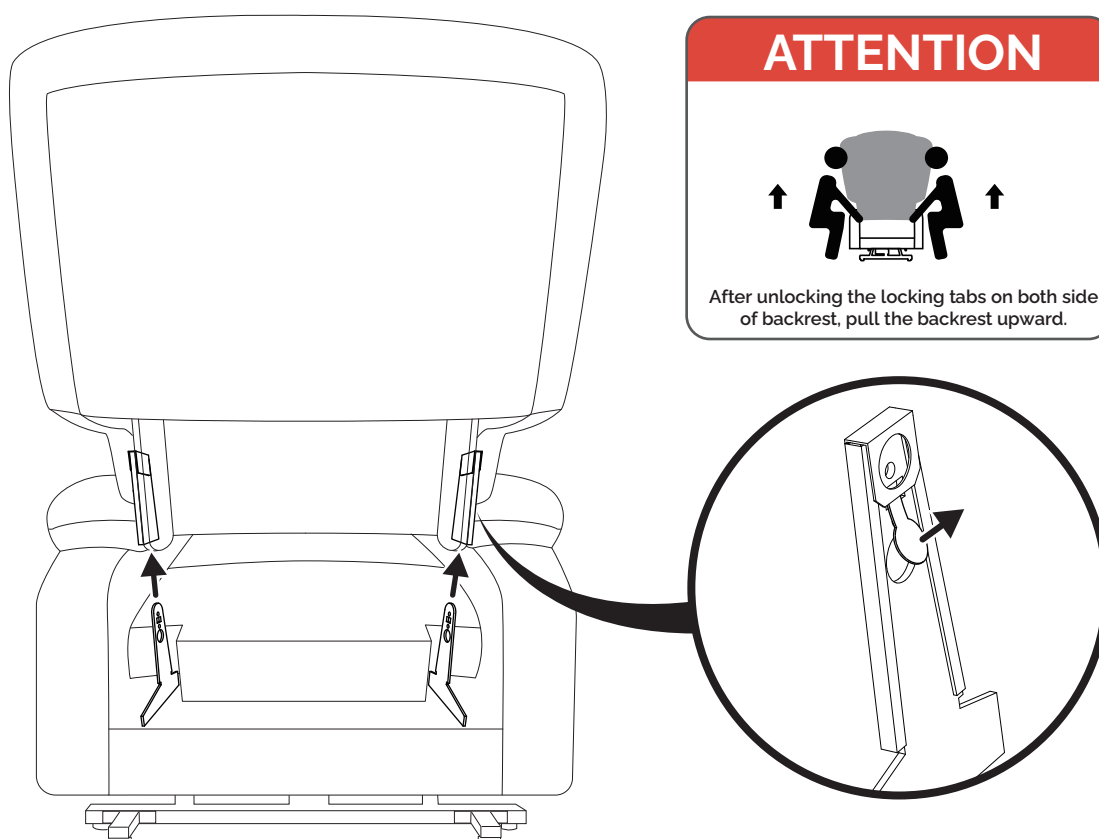
- Ensure the chair is in seated position and its footrest return to original position.
- Please unplug the power cord before disassembling.
- Please refer to the installation steps from back to front and disassemble the chair in reverse order.

Step1 – Disconnect All Connections

Please disconnect all connections on the chair base and backrest before disassembling.

Step2 – Disassemble Backrest

1. Find the locking tabs in the backrest slot and push them outward to release the backrest (see arrow).
2. While pushing both side locking tabs outward, lift the backrest to remove it.

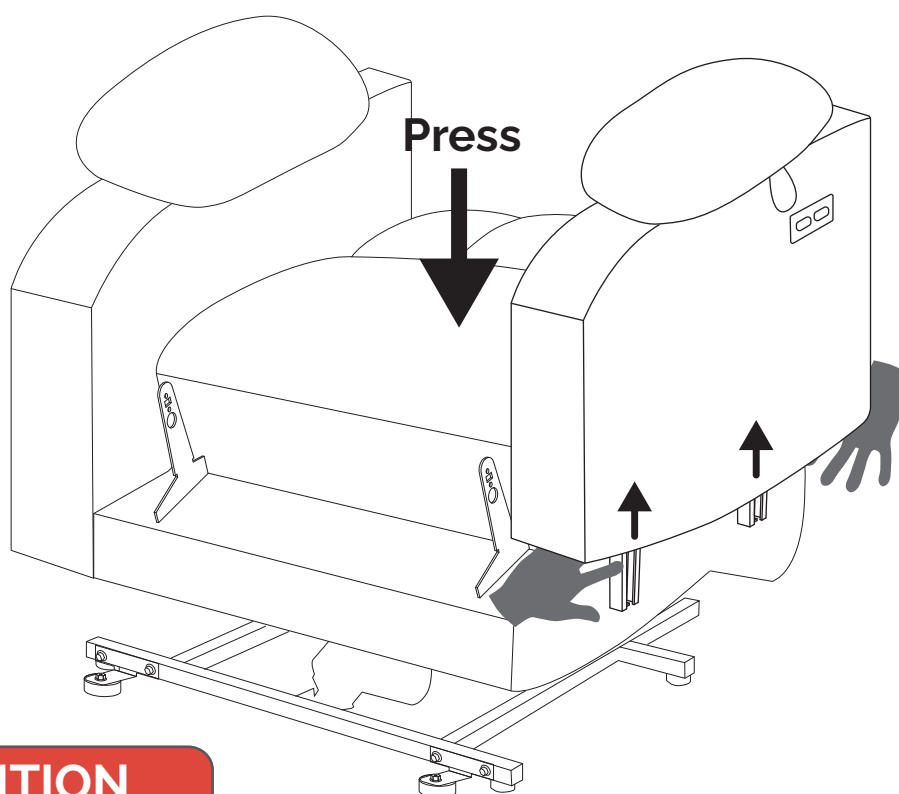


Step3 – Disassemble Armrests

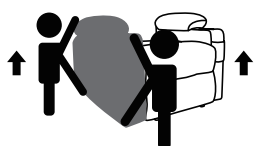
NOTE:

- Need to remove the backrest first.
- It is best to remove armrest by two people.
- When lifting the armrest, be sure to hold the bottom of the armrest to avoid damaging the armrest bag and cup holder.

1. Use your knees to find a support point on the seat and press on the base with your own strength.
2. Hold the two marked positions at the bottom of the armrest and lift the armrest vertically upward. (Refer to arrow direction and the marking area.)



ATTENTION



Shake the armrest slightly to loosen the brackets, make it easier to detach from the base.

VII. WARRANTY

Notice

- Within the warranty period, we will cover the material costs and standard shipping fees for all warranted parts. After the warranty period expires, we can offer you replacement parts at a discounted price.
- For product beyond the limited manufacturer warranty period and scope, we can also provide replacement service, but a basic charge will be charged according to the circumstances.
- Warranties are only valid in the 48 contiguous United States and are contingent upon the consumer operating the product according to the corresponding instruction manual.

Reclining Mechanism	★ 2 Year
Upholstery Material	★ 1 Year
Metal/Wood Chair Frame	★ 1 Year
Electronic parts	★ 1 Year

NOTE:

The upholstery material is covered for manufacturing defects only. Due to the handcrafted nature of the furniture, wrinkles, fabric stretching, natural fiber markings, dye lot variations, and fading are not covered under warranty.

CONSUMER WARRANTY LIMITATIONS AND EXCLUSIONS

All warranties begin on the date of purchase date.

Warranty valid for original purchaser only. Original proof of purchase required.

- We will replace the defective parts provided that the warranty parts have not been subjected to misuse, abuse or improper service by the consumer, for example, damaged wire arising in consequence of negligence or improper operation.
- Exclusions also include components with damage caused by:
 - Contamination
 - Abuse, misuse, accident, or negligence
 - Commercial use, or use other than normal
 - Improper operation, maintenance, or storage

VIII. RETURN/REPLACEMENT POLICY

Notice

Why don't we recommend returning the item by yourself?

- Huge cost- FedEx/UPS oversize fee.
- Need you to take the box to FedEx/UPS facility.
- Improper packaging may result in additional fees charged by FedEx/UPS.

Return/ Replacement Policy

You have 30 days from the date of purchase to return any item purchased from our store.

Please securely pack the item in its original packaging, including any accessories or manuals that came with the product. To initiate a return, please contact our customer service team in advance at goodcareteam@outlook.com for quicker help, or Contact the Seller from shopping platform.

Return Conditions

We accept the return of items that are in new, unused condition, with original tags attached and all original packaging and other components included. Refunds will be issued in the original form of payment for the price of the item, including taxes.

NOTE:

- Please keep the original packaging in case the product needs to be returned, If the original packaging is not available, the newly found packaging needs to meet the following size standard:
FedEx/UPS packaging size standard: (width+ height) * 2+ length < 128 inch.
- Please disassemble the product before you return it, otherwise there will be a huge cost as oversized and it could even exceed your order amount.
- Please do not purchase return label for a damaged/defective product by yourself.

IX. CUSTOMER SUPPORT EMAIL

If for any reason, we have fallen short of your expectations, or if you have any questions and suggests please refer to the following contact information, we will do our best to work with you to make sure you are entirely satisfied.



goodcareteam@outlook.com
(Respond within 24 hours)