# COMMERCIAL LIMITED WARRANTY

Solid Brass Freestanding Tub Filler Series

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| **Product Category** | beds |
| **Warranty Period** | 60 Days Limited Commercial Warranty |
| **Coverage** | Defects in Material, Workmanship, Leaks, and Finish Finishes |
| **Applicability** | Commercial Installations (Hotels, Multi-family Housing, Resorts, Spas) |

> *This commercial warranty is extended strictly to the original commercial purchaser and is non-transferable. It applies to products purchased and installed within North America for business and commercial applications.*

## 1. Warranty Coverage Details

The manufacturer warrants this Solid Brass Freestanding Tub Filler to be free from defects in material and workmanship during normal commercial use for a period of sixty (60) days from the original date of purchase.

If a defect is found in normal commercial application, the manufacturer will, at its election, repair, provide a replacement part or product, or make appropriate adjustment. Proof of purchase (original sales receipt or Wayfair order confirmation) must be provided to the manufacturer with all warranty claims.

## 2. What Is Covered

- **Faucet Body & Mechanics:** Any structural leaks, valve or ceramic cartridge failures resulting from defective material or manufacturing craftsmanship under prescribed commercial water pressures.
- **Surface Finish:** Peeling, tarnishing, or cracking of the premium finish (including Matte Black and Brushed Nickel) when maintained according to the standard care instructions provided.
- **Handheld Shower Unit:** Functional defects of the handheld shower wand, brackets, and matching flexible hose.

## 3. What Is NOT Covered

This warranty does not cover damages, defects, or failures caused by or resulting from:

- Improper installation, neglect, accident, misuse, abuse, or lack of proper maintenance.
- Labor charges, installation costs, or any other incidental or consequential costs incurred during removal, repair, or replacement.
- Damage caused by hard water conditions, mineral buildup, or sediment accumulation.
- Exposure to aggressive chemical cleansers, abrasive pads, corrosive environments, or industrial solvents (always clean using a soft damp cloth and mild soap).

- Normal wear and tear from high-traffic commercial use that does not affect functional performance.

## 4. Warranty Performance & Remedy

Upon verification of a valid claim, the manufacturer will ship replacement parts or a complete replacement unit at no charge via standard ground shipping. The manufacturer is not responsible for any labor charges or damages associated with installation, repair, or replacement, nor for any indirect, incidental, or consequential damages, losses, or costs. In no event shall the liability of the manufacturer exceed the purchase price of the product.

## 5. How to Submit a Claim

To file a warranty claim, please contact our Customer Support Department directly through your Wayfair account or via the authorized dealer channel. Please ensure you have the following information prepared to expedite the process:

- Your Wayfair Order ID number / Purchase Invoice.
- Clear photographs and/or a brief video clip demonstrating the issue or leakage location.
- A brief description of the commercial installation environment and the nature of the defect.

**Professional Installation Notice:** The manufacturer strongly recommends that this commercial floor-mounted product be installed by a licensed, professional plumber to ensure compliance with local plumbing and building codes.