

# 2000W Dual Position Portable Fan Heater

REDg01



2 year  
guarantee

## Instruction Manual



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innovation since 1928

# THANK YOU

FOR CHOOSING



We hope you love your product for many years!



**Register your purchase**

[www.rediffusion.uk/pages/register-my-warranty](http://www.rediffusion.uk/pages/register-my-warranty)

Scan QR code using mobile device

In line with our commitment to quality, your appliance is granted with a 2-year warranty cover. To optimize the benefits of this warranty, we suggest registering your product post-purchase, ensuring you get the most out of its features.

**Please note: Warranty MUST be registered within 30 days of purchase. Any warranty registered after 30 days will be void.**

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## TECHNICAL SPECIFICATION

<b>Power:</b>	2000w
<b>Voltage/Frequency:</b>	220-240V~, 50Hz
<b>Dimensions (CM):</b>	25 (H) x 11.7 (W) x 24 (L)
<b>Net Weight:</b>	1 kg

This user manual can also be downloaded from our website.

[www.rediffusion.uk](http://www.rediffusion.uk)

# Important Safeguards

**When using electrical appliances, basic safety precautions should always be followed, including the following:**

1. Read all instructions before using your product.
2. The appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.
3. Close supervision is necessary when any appliance is used by or near children or pets.
4. Children should not use or play with the appliance.
5. Use the appliance only for the intended use.
6. This product is intended for household use only and not for commercial or industrial use.
7. Make sure the power supply used corresponds to the rating label.
8. Never obstruct or block any openings of the heater.
9. Use the heater only on a flat surface.
10. Always disconnect the appliance from the main power supply when not in use and when cleaning.
11. Do not leave the heater "ON" unattended.
12. Never cover the heater as this may lead to the risk of fire.
13. Keep the appliance a distance of at least 90 cm from any combustible material such as furniture, curtains, bedding, clothes, or papers.
14. Do not use this heater in the immediate surroundings of a bath, a shower, or a swimming pool.
15. Do not immerse the heater in water or allow for water to come into contact with the plug or control device.
16. Keep this heater clean. Do not allow objects to enter the ventilation opening as this may cause electric shock, fire or damage to the heater.
17. Never allow the cord to touch wet or hot surfaces, become twisted, or be within the reach of children.
18. Do not use outdoors.
19. Do not place on or near a hot gas electric burner.
20. Do not place the heater immediately below a socket outlet.
21. This appliance is intended for household use only.
22. Do not leave the heater on overnight.
23. While cleaning, make sure not to use a wet cloth or water on any part of the unit, as this may cause a short circuit or electrical shock.
24. Do not use this unit in any area where water is present.
25. Make sure the power cord is placed at the back away from the front panel of the heater.
26. The fan-heater must not be placed near a socket and the following hint: This fan-heater must not be used near a bath, shower, or swimming pool.
27. This heater is not equipped with a device to control the room temperature. Do not use this heater in small rooms when they are occupied by persons not capable of leaving the room on their own unless constant supervision is provided.

**NOTE:** In the event of overheating, this heater is equipped with an automatic safety feature that will shut off. This could occur if the air vent is obstructed or if the fan is not blowing air. If this occurs, follow these steps: Unplug the heater from the electrical socket for a few minutes. Ensure the heater is uncovered and none of the vents are blocked. Reconnect the heater to the electrical socket and switch it back on.

# Important Safeguards

## Power Cord Safety Tips

1. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent, or similarly qualified persons in order to avoid a hazard.
2. The appliance should be connected to an earthed mains socket.
3. Ensure your mains voltage corresponds to that stated on the appliance.
4. Never pull or yank on the cord or the appliance.
5. Fully uncoil the cable before plugging into the mains.
6. Always switch the heater off on the unit and socket before unplugging from the mains.
7. To disconnect the appliance, grasp the plug and remove it from the outlet.
8. Never wrap the cord tightly around the appliance as this could cause the wire to fray and break.
9. Do not operate the appliance if the power cord shows any damage.
10. Be aware that a trailing lead may present a trip hazard.
11. Ensure mains cable is not touching the heated surfaces.

**WARNING:** Do not use this heater in small rooms when they are occupied by persons not capable of leaving the room on their own, unless constant supervision is provided.

**WARNING:** To reduce the risk of fire, keep textiles, curtains, or any other flammable material a minimum distance of 1 m from the air outlet.

**CAUTION:** Some parts of this product can become very hot and cause burns. Particular attention has to be given where children and vulnerable people are present.

# How To Use

## Key parts

1. Thermostat switch
2. Heat select switch
3. Power indicator light
4. Handle
5. Air outlet grill
6. Air inlet grill



## How To Use:

1. Remove the unit from the box and take off any protective wrapping.
2. Place the heater on a smooth level surface at least 30cm away from any obstacles.
3. Plug your fan heater into the power supply. Make sure your power supply corresponds to the power indicated on the rating label.
4. Set the thermostat knob to the halfway position.
5. The fan heater will switch on when the selector switch is set to one of the two power settings (1000W or 2000W).
6. Turn the heat select switch to the "fan" position, the heater will blow cool air.
7. Turn the heat select switch to the "I" position, the heater blows warm air, working at 1000W.
8. Turn the heat select switch to "II" position, the heater blows hot air, working at 2000W.
9. Turn the heat select switch to "O" position, the heater stops working and the indicator light will be off
10. To adjust the thermostat to the desired room temperature, first set the thermostat switch to the maximum position. a) When you feel the room temperature is comfortable, turn the thermostat switch anti-clockwise slowly until the appliance stops working. Then the thermostat switch will keep the room temperature at the current desired temperature automatically. b) You can also turn the thermostat switch anti-clockwise to the minimum position or turn the thermostat switch clockwise to the maximum position to adjust the room temperature lower or higher.

## OVERHEATING SAFETY DEVICE

1. Your heater is fitted with a safety device that switches off the heater in the event of overheating.
2. Should the heater stop working, turn the heater off and inspect of blockage of the inlet or outlet. Wait at least 5 minutes for the protection system to reset before attempting to restart the heater.
3. If the heater malfunctions and the safety device triggers, causing it to switch off, please return the heater to the nearest service center for inspection or repair.

# Cleaning & Care

This appliance requires little maintenance and contains no user-serviceable parts. Do not try to fix it yourself. Refer it to qualified service personnel if servicing is needed.

## Cleaning

1. Always disconnect the appliance from the main supply before cleaning.
2. Allow appliance to cool fully before cleaning.
3. Do not use abrasive cleaning products on this appliance.
4. Do not immerse the appliance in water or any other liquid.
5. Clean the outside of the heater by wiping with a damp cloth and buff with a dry cloth

## Storage

1. Always store the appliance in a dry place.
2. Never store the appliance while it is still plugged in.
3. Never wrap the cord tightly around the appliance, and do not put any stress on the cord - This could cause the cord to fray and break.

# Disposing Of The Product

Appliances bearing the symbol shown here may not be disposed of in domestic rubbish. You are required to dispose of old electrical and electronic appliances like this separately.

Please visit [www.recycle-more.co.uk](http://www.recycle-more.co.uk) or [www.recyclenow.co.uk](http://www.recyclenow.co.uk) for access to information about the recycling of electrical items.

Please visit [www.weeeireland.ie](http://www.weeeireland.ie) for access to information about the recycling of electrical items purchased in Ireland.

The WEEE directive, introduced in August 2006, states that all electrical items must be recycled, rather than taken to landfill. Please arrange to take this appliance to your local Civic Amenity site for recycling, once it has reached the end of its life.

## Correct Disposal Of This Product



This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmental safe recycling.

# Customer Support

If you have any questions or concerns about your new product, please contact our helpful Customer Support Team:

Please have your Model No. available. This can be found on the front cover of this manual and on the products rating label.

## *We're here to help!*



**01274 752624**



**customerservice@rediffusion.uk**



**www.rediffusion.uk**

## Happy with your new product?

We would love to hear your suggestions and feedback about your experience.



# Guarantee & Warranty



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**2 year  
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To make a warranty claim, do not return this appliance to the store.

Please call 01274 752624 or email [customerservice@rediffusion.uk](mailto:customerservice@rediffusion.uk). For faster service, locate the model number on the rating label on your appliance. Alternatively, please scan the QR code above to be directed to our warranty registration page.

This product is covered by a 2 year warranty, please read the guarantee and service carefully and keep for future use.

Please Note: To maintain the validity of the warranty, it is imperative to register it within the initial 30 days of purchase. Any registration made beyond this time frame will result in the warranty being deemed void.

This warranty is valid for products purchased and used in the UK and serves as the sole express warranty for the product, replacing any other warranty or condition. The product is guaranteed to be free from defects in material and workmanship for a specified period from the original purchase date. The warranty covers the repair or replacement of defective components, with the responsibility for return shipping costs falling on the customer. If the original product or component is unavailable, a replacement of equal or greater value will be provided.

Exclusions to this warranty include glass, filters, normal wear, improper use, accidents, alterations, abuse, or misuse. The warranty is applicable only to the original consumer purchaser or gift recipient, requiring proof of purchase for warranty claims. It becomes void if the product is used for purposes other than single-family household use or operated outside specified voltage and waveform requirements. The warranty disclaims all claims for special, incidental, and consequential damages, limiting liability to the purchase price. Every implied warranty, except where prohibited by law, is disclaimed, and any statutory warranty or condition is limited to the duration of this written warranty.



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