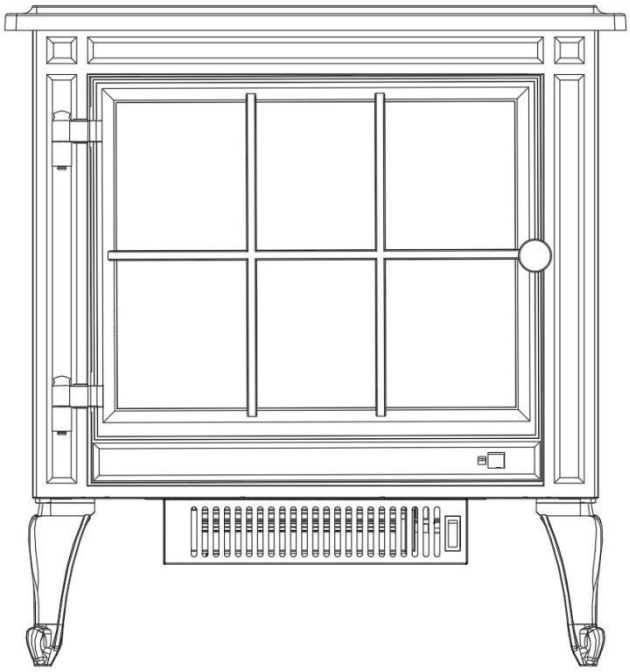
IMPORTANT INSTRUCTIONS AND OPERATING MANUAL

ELECTRIC FIREPLACE



LTFP-**A2-24ST**

NO VENTING REQUIRED	
WARNING	Read and fully understand this entire owner's manual, including all safety instructions, before plugging in or operating this appliance. Failure to comply may lead to fire,electric shock, or severe personal injury.

+1(503)928-7812 hellovitesse@gmail.com
Please choose SMS or email as your first choice for communicating with us.

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IMPORTANT SAFETY INSTRUCTIONS

⚠ WARNING

Read these instructions thoroughly prior to installation. Retain this manual and pass it on to any subsequent user. The manufacturer reserves the right to modify product specifications without prior notice. All technical data are for reference only.

1.This appliance becomes extremely hot during operation. Direct contact will result in severe burns.

2.Do not operate this appliance until you have read and fully understood all instructions. Improper operation may lead to fire or personal injury.

3.Keep a minimum clearance of 3 feet (0.9 m) between the unit and all combustible materials, including furniture, pillows, bedding, paper, clothing and curtains. **Warning:** Never cover the heater to avoid overheating. Adequate ventilation cannot be guaranteed if the unit is installed inside a recreational vehicle.

4.Burn hazard. Do not touch the unit right after use. Let it cool down completely. To cut off the power supply, turn off all controls first, then unplug the power cord.

5.Do not install damaged or incomplete parts.

6.Young children must be kept under close supervision when staying in the same room with the appliance to prevent accidental contact burns.

7.The remote control contains small batteries. Keep batteries out of the reach of children.

8.Do not install batteries with reversed polarity, expose batteries to open flames, or mix different types of batteries.

9.Take sufficient safety measures to prevent infants and toddlers from touching the hot surfaces.

10.Always keep the control housing, circulation fan and ventilation ducts of the appliance clean. Inspect the unit before every use, and arrange an annual inspection by a qualified service technician.

11.No modifications to this appliance are allowed under any circumstances.

12.Do not use this appliance if any component has been exposed to water. Immediately contact a qualified service technician to inspect the unit and replace all water-damaged parts.

13.Keep all packaging materials away from children and dispose of them safely.

14.Unplug the appliance fully when it is not in use.

15.Do not operate the appliance if the power cord or plug is damaged, or after the unit malfunctions. Please send the appliance to an authorized service center for electrical or mechanical adjustment and repair.

16.This appliance is designed for indoor use only. Do not use it outdoors.

17.Never place the appliance where it could fall into a bathtub or other water containers.

18.Do not run the power cord under carpets. Do not cover the cord with area rugs, furniture or other objects. Route the cord away from cluttered areas and walkways to avoid tripping risks.

19.Only plug the appliance into properly grounded wall outlets.

20.Do not insert or let foreign objects get into the air intake or exhaust vents, otherwise it may cause electric shock, fire or permanent damage to the unit.

21.To lower the risk of fire, never block the intake or exhaust vents. Do not run the appliance on soft surfaces such as carpets, which may block ventilation openings.

22.Always plug the appliance directly into a wall outlet. Do not use extension cords or portable power strips.

23.Do not use the unit when it is tilted.

SAVE THESE INSTRUCTIONS

⚠ WARNING

WARNING: Chemical Burn Hazard. Keep batteries out of reach of children. Mandatory marking wording or equivalent: "This product contains dry batteries. Swallowing or inserting a battery into the body can cause severe internal burns and death within as little as 2 hours." Fully lock the battery compartment at all times. If the battery compartment cannot be tightly closed, discontinue use of the product, remove all batteries, and store the unit away from children. If you suspect a battery has been swallowed or inserted into any body cavity, seek emergency medical care right away. a) Dispose of batteries correctly and store them away from children at all times; b) Even spent batteries pose injury risks.

1.0 PACKING LIST

No.	Description	Quantity
1	Main unit	1pc
2	Support legs	4pc
3	Manual	1pc
4	Remote control(without battery)	1pc
5	Screws(M4)	12pc

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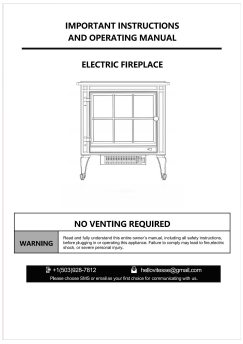

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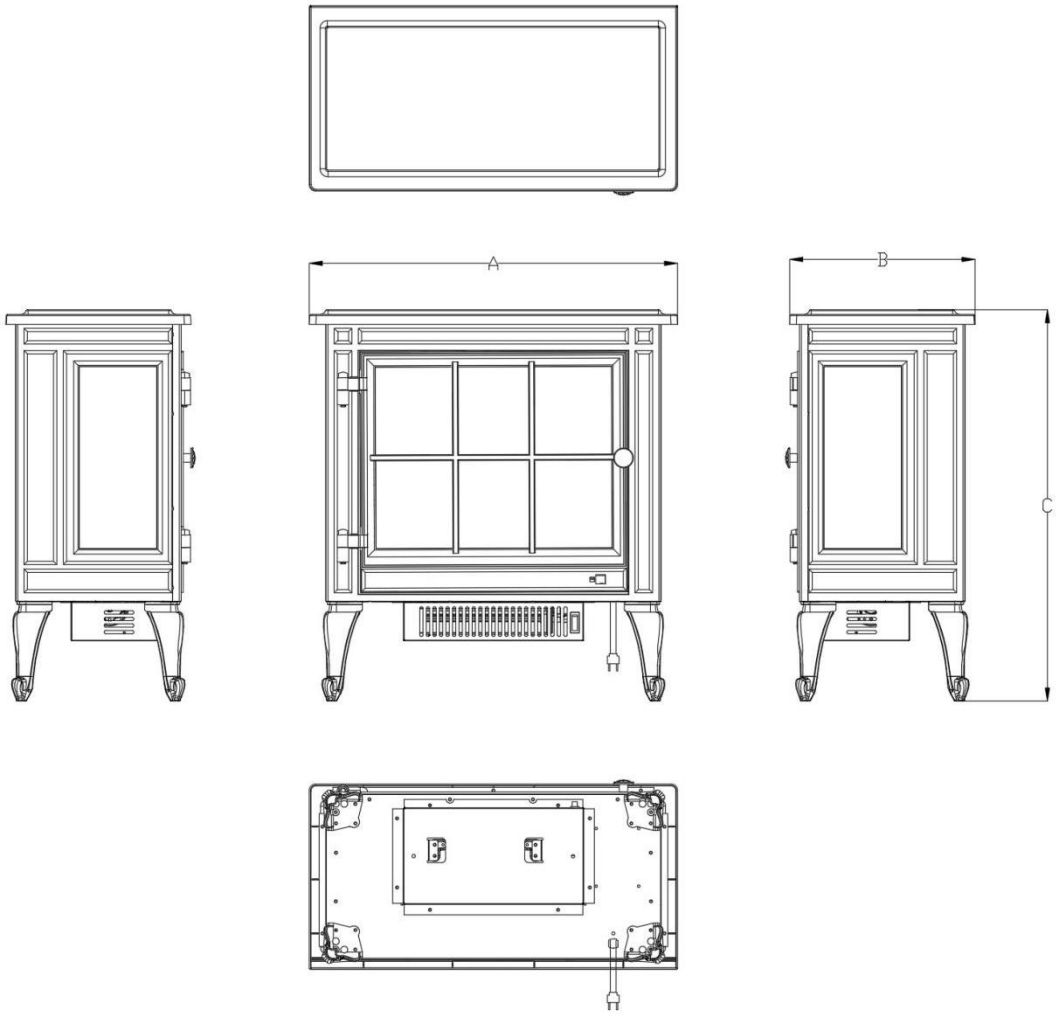
1.1DIMENSIONS



Model	A(mm)	B(mm)	C(mm)	A(in)	B(in)	C(in)
LTFP-A2-24	562.4	283	597.3	22.1	11.1	23.5

NOTE: This appliance must be electrically wired and groundedin accordance with local codes.

Model No.	A2-24ST-US
Voltage	120VAC
Watts	Max 1500W
Amps	12.5AMP
BTUs	5100BTU

Model No.	A2-24ST-UK
Voltage	230VAC
Watts	Max1800W
Amps	7.8AMP
BTUs	6100BTU

2.0 ELECTRICAL INSTALLATION NOTES

GENERAL INSTRUCTIONS

CAUTION: Some product parts may heat up and cause burns. Keep clear of hot surfaces.

A. Before plugging in the appliance, confirm the corresponding household circuit breaker is switched on. B. The appliance may emit a slight, harmless odor on first use, caused by initial heating of internal parts, and will not recur. C. If the appliance fails to heat, refer to the troubleshooting guide in this manual' s operation section. D. Only use ETL or UL certified protectors.

RISK OF FIRE! DO NOT PINCH THE POWER CORD AGAINST SHARP EDGES. SECURE THE CORD TO AVOID TRIPPING AND SNAGGING, AND REDUCE RISKS OF FIRE, ELECTRIC SHOCK AND PERSONAL INJURY. DO NOT RUN THE CORD UNDER CARPETS OR COVER IT WITH RUGS. KEEP THE CORD AWAY FROM CLUTTERED AREAS AND WALKWAYS.

RISK OF FIRE! NEVER BLOCK AIR INTAKE OR EXHAUST VENTS IN ANY FORM. DO NOT USE THIS UNIT ON SOFT SURFACES TO PREVENT VENT BLOCKAGE.

RISK OF FIRE! DO NOT BLOW INSULATION MATERIALS ONTO OR ATTACH THEM TO THE APPLIANCE.

THIS EQUIPMENT MAY ONLY BE USED WITH CERTIFIED ORIGINAL OPTIONAL ACCESSORIES. USE OF UNCERTIFIED ACCESSORIES VOIDS THE WARRANTY AND CREATES FIRE HAZARDS. FAILURE TO STRICTLY FOLLOW OPERATING INSTRUCTIONS MAY LEAD TO FIRE, PROPERTY DAMAGE, PERSONAL INJURY OR DEATH.

DO NOT STORE OR USE GASOLINE OR OTHER FLAMMABLE VAPORS NEAR THE EQUIPMENT.

NEVER COVER THE HEATER AIR OUTLET UNDER ANY CIRCUMSTANCES TO PREVENT FIRE HAZARDS.

Follow all national and local electrical codes.

1.The heater should be installed only using the mounting brackets we provided.

2.Sufficient clearance must be maintained beneath the heater to ensure unimpeded ventilation.

3.The heater should be placed at least 60 cm away from surrounding walls.

4.A minimum clearance of at least 90 cm must be kept in front of the heater for safety.

5.The heater cannot be located directly below or in front of any electrical socket outlet.

6.The heater must be installed so that its control switches cannot be reached by anyone taking a shower or bath.

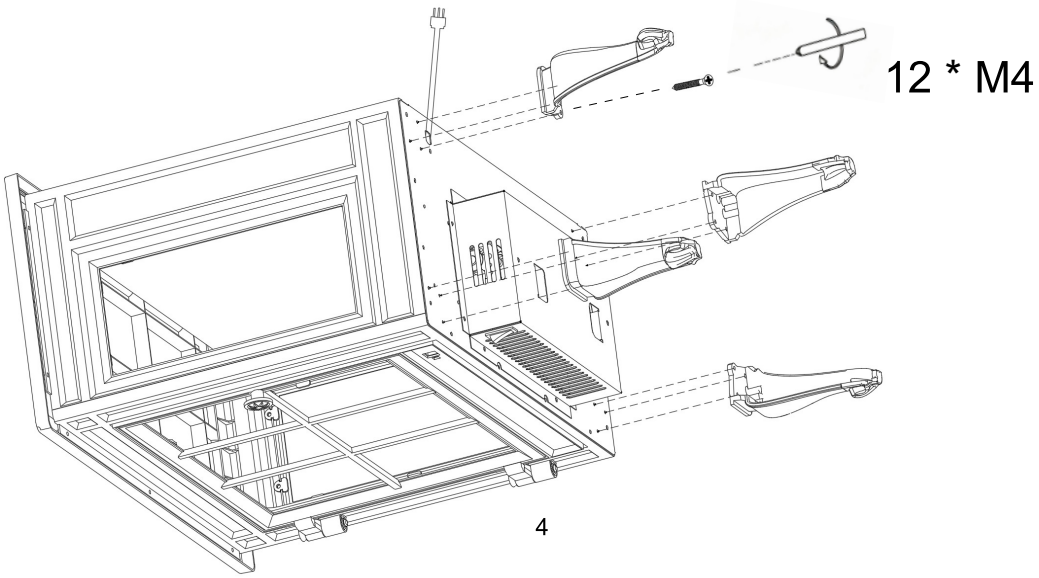
7.Ensure no flammable materials, combustible materials or curtains come into contact with the heater.

8.Do not use the heater when no one is watching.

9.Do not use the unit in tilted state.

3.0 INSTALLATION INSTRUCTIONS

UNPACKING AND PRE-INSTALLATION CHECK OF WALL-MOUNTED APPLIANCE.Carefully remove the unit from the packaging box. Fully install the four mounting feet to the main heater body before use. Do not plug in the power cord at this step.



4.0 OPERATING INSTRUCTIONS

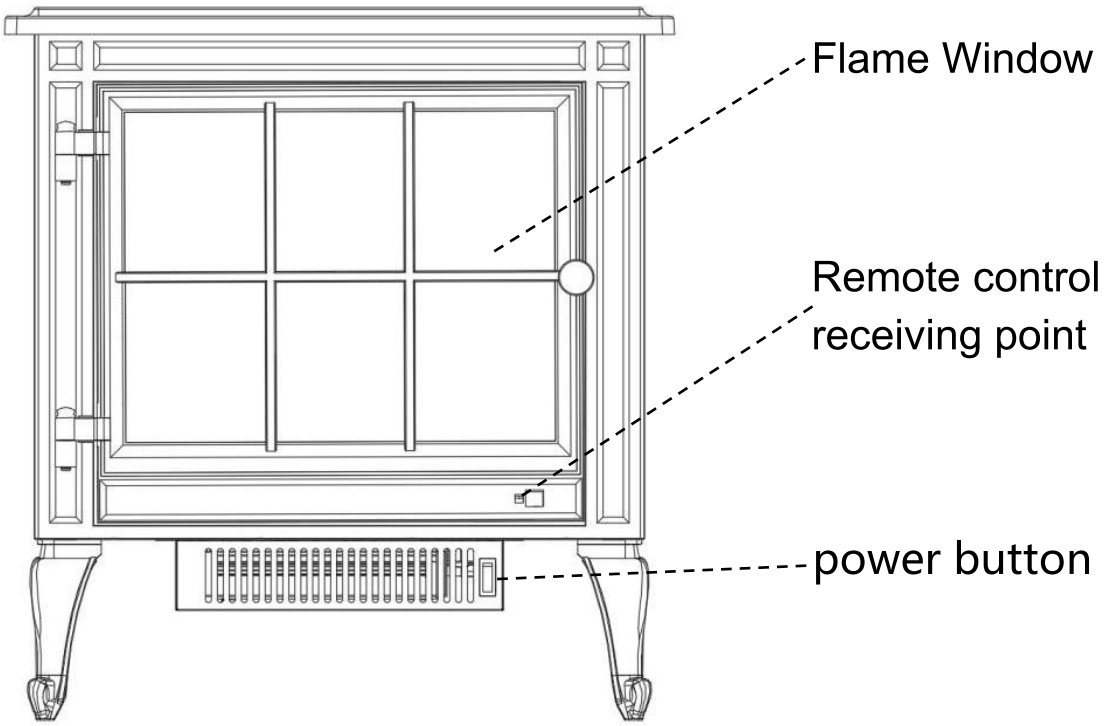
First, please turn on the power switch located at the bottom. When the red light on the switch illuminates, it indicates that the device is powered on. At this point, you can choose to operate it using either the remote control or the control panel.

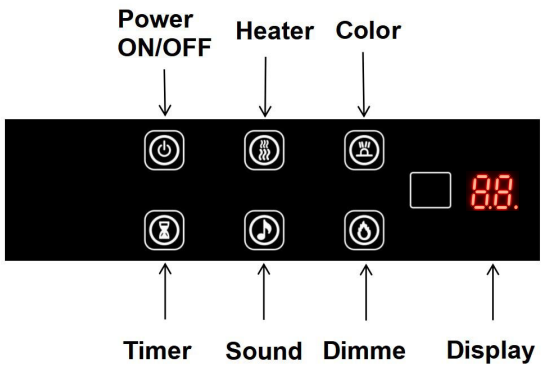
4.1 CONTROL PANEL/REMOTE CONTROL OPERATION

The touch display panel is located at the lower right on the front of the appliance. Before use, open the rear cover of the remote control and insert AAA batteries.

Install the batteries with correct positive and negative polarities, then close the rear cover tightly. After the remote control is successfully paired with the main unit, press the power button. If the corresponding icon lights up synchronously on the panel, the communication is normal. During operation, keep the straight-line distance between the remote control and the main unit within 8 meters, and avoid metal objects blocking the signal path.

If the remote control fails to respond, please check the battery level and installation orientation; if the control panel shows no reaction, verify that the power connection is secure and the grounding is proper.





POWER		Turn the appliance ON/OFF.	
HEATER		Control the Heater.	1. Press button to initiate the heater. 2. (OFF) no heater or blower. 3. (-), heater blows warm air(750 W) 4. (--), heater blows hot air(1500 W) NOTE: Heater functions cycle from(OFF)
COLOR		Control the flame color.	12 Settings: 1.red 2.yellow 3.orange 4.red & yellow 5.red & blue 6.yellow & blue 7.orange & yellow 8.orange & blue 9.red & orange & yellow 10.orange & yellow & blue 11.red & yellow & blue 12.multi color NOTE: When you press the button for 6 seconds until you hear a beep, the indicator will show digital "O", the flame color and brightness will be changed automatically.
TIMER		Control the Timer.	8 Settings:(1h,2h,3h,4h,5h,6h,7h,8h) Press button until reach desired setting.
SOUND		Fire Crackling Sound Switch:	Click the button to control the flame sound switch
DIMMER		Control Flame brightness.	5 Settings:(L1-L2-L3-L4-L5) Flame dims from L1 to L5. L5 is the brightest setting.

NOTICE: When the heater is first turned on,a slight odor may be present.This is normal and should not occur again unless the heater is not used for a long period of time.

NOTICE: To improve operation,aim the remote control at the front of the fireplace.DO NOT press the buttons too quickly.Give the unit time to respond to each command.

4.2 REMOTE CONTROL

Battery must be recycled or disposed of properly

Check with your Local Authority or Retailer for recycling advice in your area.

5.0 TROUBLE SHOOTING GUIDE

<table>
<tr><th>Problem</th><th colspan="2">Solution</th></tr>
<tr><td>The control panel Functions do not work</td><td colspan="2">Make sure the power switch on the control panel is turned on before operation.
2.Please make sure the data cable is connected.
3.If the problem is sill not solved,please contact us via message</td></tr>
<tr><td>Sudden power outage during the heating Process</td><td colspan="2">1.Don't cover the air outlet.
2.Unplug the plug,wait for 10 minutes and try to open it again
3.If the problem is still not solved,please contact us via message
4.For safety reasons, the anti-tip switch will cut off power automatically if the product tilts more than 30 degrees.</td></tr>
<tr><td>The appliance does not blow hot air when it turns on and off.</td><td colspan="2">This is normal.the fans blow cool air while the appliance gradually heat up.the fans blow after the appliance turn off to cool the appliance and prevent overheating.</td></tr>
<tr><td rowspan="5">The appliance doesn not blow hot air when it turns on and off.</td><td>1.Main power supply switch is off</td><td></td></tr>
<tr><td>2.Circuit breaker has tripped.air when it turns on and off.</td><td>Too many appliances on this circuit.be sure that Electrical supply for this unit is an individual circuit.</td></tr>
<tr><td>3.Heater is unplugged from wall outlet.</td><td>Make sure the power cord is plugged into a functioning and properly grounded 15amp 120vac electrical outlet.</td></tr>
<tr><td>4. Power cord or power plug are damaged.</td><td>Contact a qualified electrician to replace power cord.</td></tr>
<tr><td>5. Power outlet for power plug prong is loose.</td><td>Check the power outlet and replace with a new one.</td></tr>
</table>

	6.loose wiring.	Check all wiring for loose connections.contact a qualified electrician.
	7.The heating function is at the OFF setting.	Turn on the heating function.
	8.loose wiring.	Check all wiring for loose connections.contact a qualified electrician.
Flame are frozen	1.Flame element is not attached to the motor.	Contact us via message
	2.Rotation motor is defective.	Contact us via message
Excessive noise in the lower portion of the heater.	1.Flame element isn't seated properly.	Contact us via message
	2.Motor is defective.	Contact us via message
Heater system doesn't Come on.	1.Heater power switch is off.	Turn the heater power switch to the"On"Position.
	2.Heater system is overheated.	Maybe the heater is covered or air inlet or air outlet is blocked;remove the clothes or the blockage and turn off the power switch and unplug it.wait 10 minutes,and then turn the heater on again.

	3.Loose wiring.	Check all wiring for loose connections.contact a qualified electrician.
	4.The air inlet or air outlet is blocked completely.	Leave adequate space around the unit.remove the blockage,on or in front of the air outlet.
"Heat"Switch has Been flipped in the on position,but there is no airflow.	1.The heater system is overheat-ed.temperature limit thermostat is cut off.	Check the air inlet and outlet.turn off the power switch and unplug it.wait 10 minutes,and then tun the heater on again.
	2.Fan motor is defective.	Contact us via message
	3.Fan blower is balanced badly	Contact us via message
	4.The"Power"And the"Heat"Switches are not turned on.	Turn these two switches on.
Fan runs but no heat is coming out.	1.Loose wiring.	Contact us via message
	2.Bad heating element.	Contact us via message
	3.Build up of dirt on the fans	Clean all fans.
	4.Heater fan is defective.	Contact us via message

The remote control does not work.	1.The battery is not properly Installed.	Make sure the battery is properly installed.move the Battery's transparent insulating piece away before Using.
	2.Not pointing to the right position	Aim the remote control at the receiver.
	3.Have an obstaclein front of the machine.	Remove objects that may be in the way.items Between the remote control and the remote control receiver will block the signal.
	4.Press the remote control buttons too quickly.	Don't press the remote control buttons too quickly.give the unit time to respond to your commands.
There is an odor coming from the heater.	The heater may emit a slight,harmless odor when first used.this is a normal condition caused byinitial heating of the internal parts and willnot occur again.	

Note:For most functional problems,you may unplug the power cord,wait 10 minutes,then plug it back in.the unit will reset to factory default status.if the issue persists,please contact us via amazon message.

6.0 Q&A AND CONTACT

1.

Q: After installation, there is no light inside the fireplace. What should I do? A: This issue is caused by the built-in light strip inside the fireplace. Please check if the plug of the light strip is fully inserted. If the above method fails to resolve the problem, please contact customer service for assistance.

2.

Q:My fireplace makes a lot of noise,could you please tell me why?

A:Firstly,please confirm where the noise come from?There are usually 2 causes of noise.

(1)Motor noise.It is coming from the bottom of the fireplace and could be solved by changing motor,please contact with customer service for change.

(2)Fan Noise. The noise originates from the bottom of the fireplace. Please contact customer service staff, who will send repair videos and provide troubleshooting solutions to help you repair the fireplace. If the above steps fail to resolve the issue, please contact customer service for further assistance.

3.

Q:My fireplace does not heat up after plug in,what should I do?

A:It may be the control board is damaged,please send the video and your order number to the email,we will help you solve the problem.

4.

Q:The remote control is insensitive,what should I do?

A:Please confirm you already take out the insulating parts in the remote and load the battery correctly.Then please aim at the upper right corner of the screen to test when using.If the remote still insensitive after above steps, please contact customer service.

5.

Q: There is no sound after turning on the fireplace. What should I do? A: This problem is caused by a loose speaker connector. Please plug the speaker connector in tightly

HELP CENTER

+1(503)928-7812
hellovitesse@gmail.com
Instagram:vitessegaming
YouTube:vitessegaming

Please feel free to send us the text or email. We will reply to you within 24 hours. Also please feel free to contact us if you have received the defective items.
Follow our YouTube Channel then you will be able to find our assembling video as a pinned video.

SAVE THE INSTRUCTIONS