



E-mail:service@eplo.com

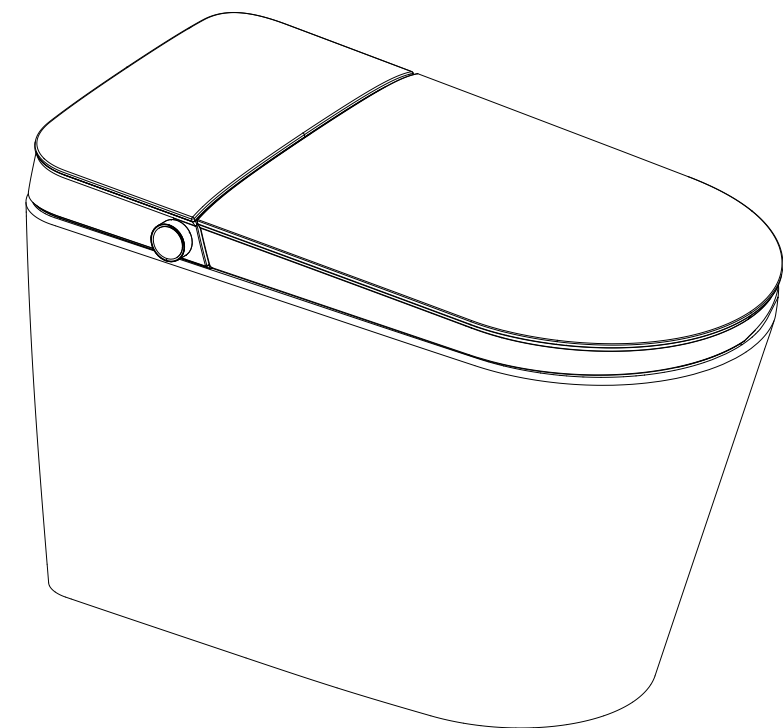
The picture of product may not be entirely consistent with actual appearance and color because of product improvements, please in kind prevail.



WhatsApp

ENJOY SMART LIFE

EPLO®



Installation Manual

■ Model: G6

Thank you for choosing our products. Please read the instructions carefully before installation and keep it available for future maintenance or reference.

E-mail:service@eplo.com

IMPORTANT SAFEGUARDS

When using electrical products, especially when children are present, basic safety precautions should always be followed, including the following:
READ ALL INSTRUCTIONS BEFORE USING

DANGER – To reduce the risk of electrocution:

- 1. Do not use while bathing.
- 2. Do not place or store product where it can fall or be pulled into a tub or sink.
- 3. Do not place in or drop into water or other liquid.
- 4. Do not reach for a product that has fallen into water. Unplug immediately.

WARNING – To reduce the risk of burns, electrocution, fire, or injury to persons.

- 1. Close supervision is necessary when this product is used by, on, or near children or invalids.
- 2. Use this product only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.
- 3. Never operate this product if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water. Return the product to a service center for examination and repair.
- 4. Keep the cord away from heated surfaces.
- 5. Never block the air openings of the product or place it on a soft surface, such as a bed or couch, where the air openings may be blocked. Keep the air openings free of lint, hair, and the like.
- 6. Never use while sleeping or drowsy.
- 7. Never drop or insert any object into any opening or hose.
- 8. Do not use outdoors or operate where aerosol (spray) products are being used or where oxygen is being administered.
- 9. Connect this product to a properly grounded outlet only. See Grounding Instructions.
- 10.Do not use while bathing.
- 11.Risk of Electric Shock. Connect Only to a Grounding Type Receptacle Protected by a Ground-Fault Circuit-Interrupter (GFCI)
- 12.Risque de choc électrique. Connecter uniquement à un réceptacle du Type de mise à la terre protégé par un circuit de failles au sol (GFCI).
- 13.CAUTION - Risk of electric shock, do not remove cover (or back). Refer servicing to qualified service personnel.
- 14.Attention - risque de choc électrique, n'enlevez pas le couvercle (ou le dos). Référer le service à un service qualifié Personnel.

SAVE THESE INSTRUCTIONS

GROUNDING INSTRUCTIONS

This product should be grounded. In the event of an electrical short circuit, grounding reduces the risk of electric shock by providing an escape wire for the electric current. This product is equipped with a cord having a grounding wire with a grounding plug. The plug must be plugged into an outlet that is properly installed and grounded.

DANGER – Improper use of the grounding plug can result in a risk of electric shock.

If repair or replacement of the cord or plug is necessary, do not connect the grounding wire to either flat blade terminal. The wire with insulation having an outer surface that is green with or without yellow stripes is the grounding wire. Check with a qualified electrician or serviceman if the grounding instructions are not completely understood, or if in doubt as to whether the product is properly grounded.

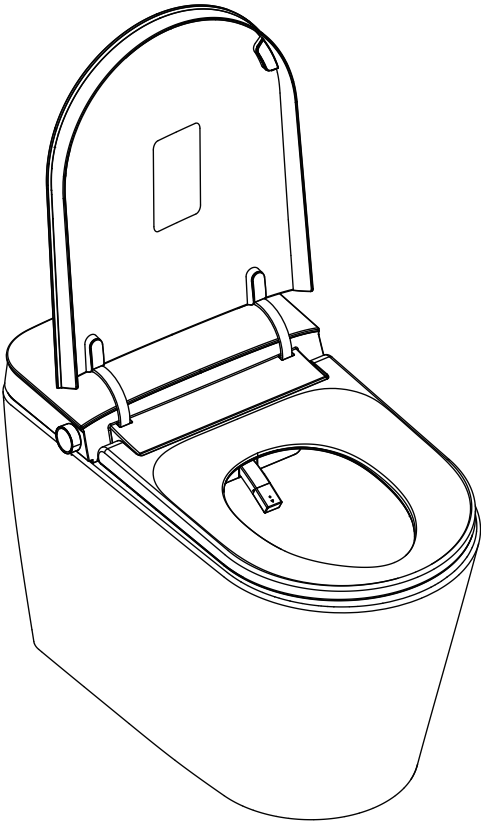
The functions may vary from different part no.

Category	Model	
	Functions	G6
Cleaning	Unlimited wash	●
	Rear wash	●
	Front wash	●
	Kid mode	●
	Aerated wash	●
	Auto wash	●
	Oscillating wash	●
	H/C massage	●
	Adjustable water pressure	●
	Adjustable water temperature	●
	Adjustable nozzle position	●
	Detachable nozzle	●
	Nozzle self-cleaning	●
	Cleaning nozzle	●
Convenience	Heated seat	●
	Warm dryer plus	●
	Adjustable air speed	●
	Soft close	●
	Adjustable seat temperature	●
	Adjustable air temperature	●
	Night light	●
	Instant heating	●
	Auto flush	●
	Drying with flush	—
	Emergency flush	●
	Remote flush	●
	Foot sensor flush	●
	Auto open lid	●
	Remote open lid	●
	Remote open seat	●
	Foot sensor open lid	●
	Foot sensor open seat	●
	Seat sensor	●
	Digital display	●
	Microwave induction	●
	Power Saving ECO	●
	4-Season comfort	●
	Foam shield	●
	Silent mode	●
	UV water Purification	●
Safety	Pre-wetting	●
	Memory mode	●
	Auto-start	●
	SUS filter	●
	Air isolation	●
	Backflow prevention	●
	Easy clean glaze	●
	Multi-Protections	●
	Hygienic seat	●
	Fire and heat resistant	●
	Factory reset	●

Note: ● represents that the product has this function. — represents that the product does not have this function.

User Friendly Design

new features to offer you an enjoyable experience



Contents

Parts information	1
Overview	1
Rotated Switch	1
Remote Control	2
Warnings and safety	3
Warning	4
Attention	6

Before use

Installation	7
Before you Install	8
Installing your product	9
Function explanations	13
Maintenance	17
Surface cleaning	17
Nozzle maintenance	18

Functions

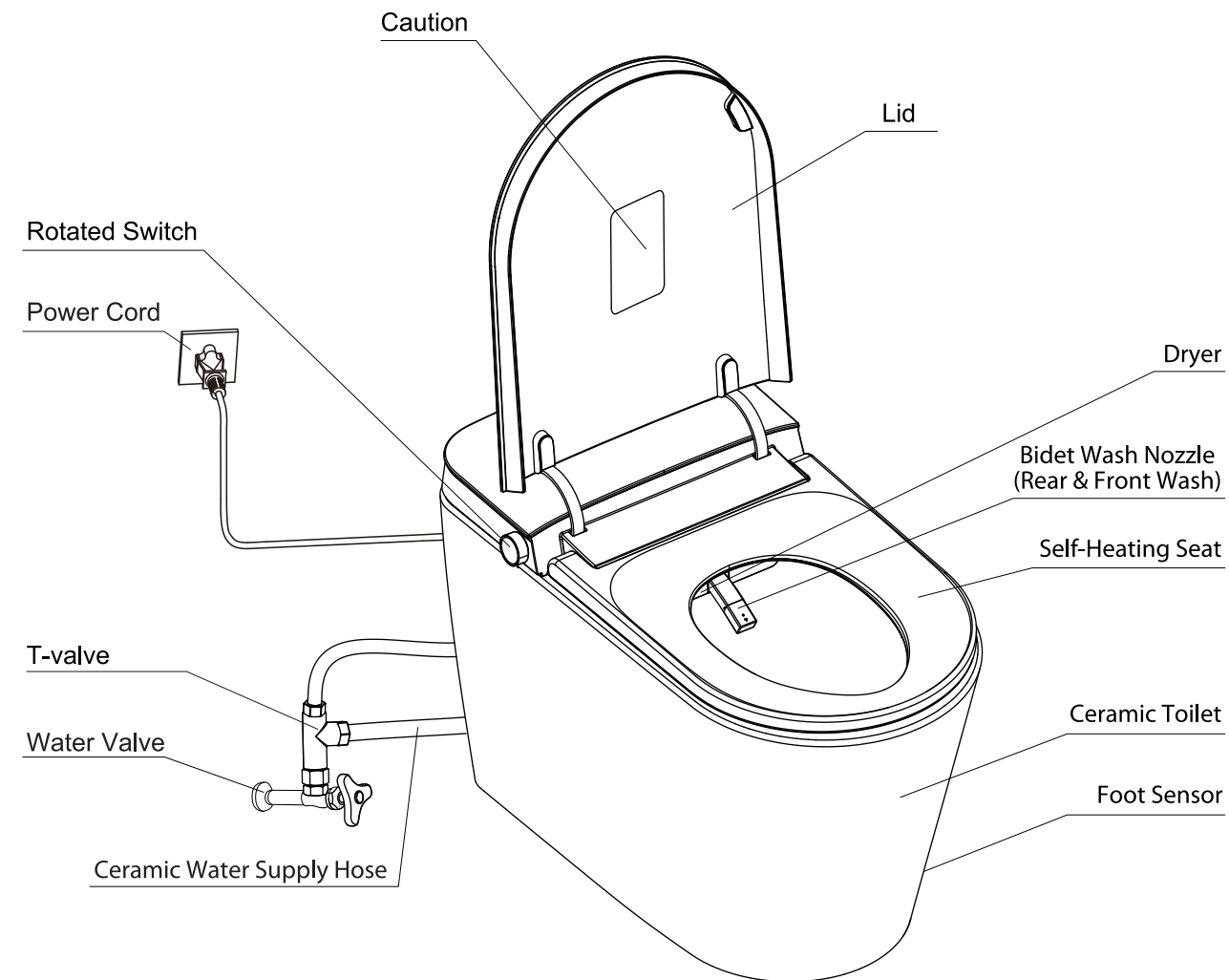
Troubleshooting	19
Power button	19
Wash functions	19
Dryer	20
Heated seat	20
Remote control	20
Toilet unit	20
Soft-Closing feature	20
Specifications	21

Troubleshooting

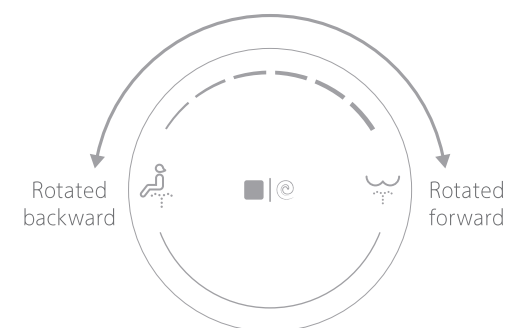
Parts Information

Overview, Rotated Switch, Remote Control

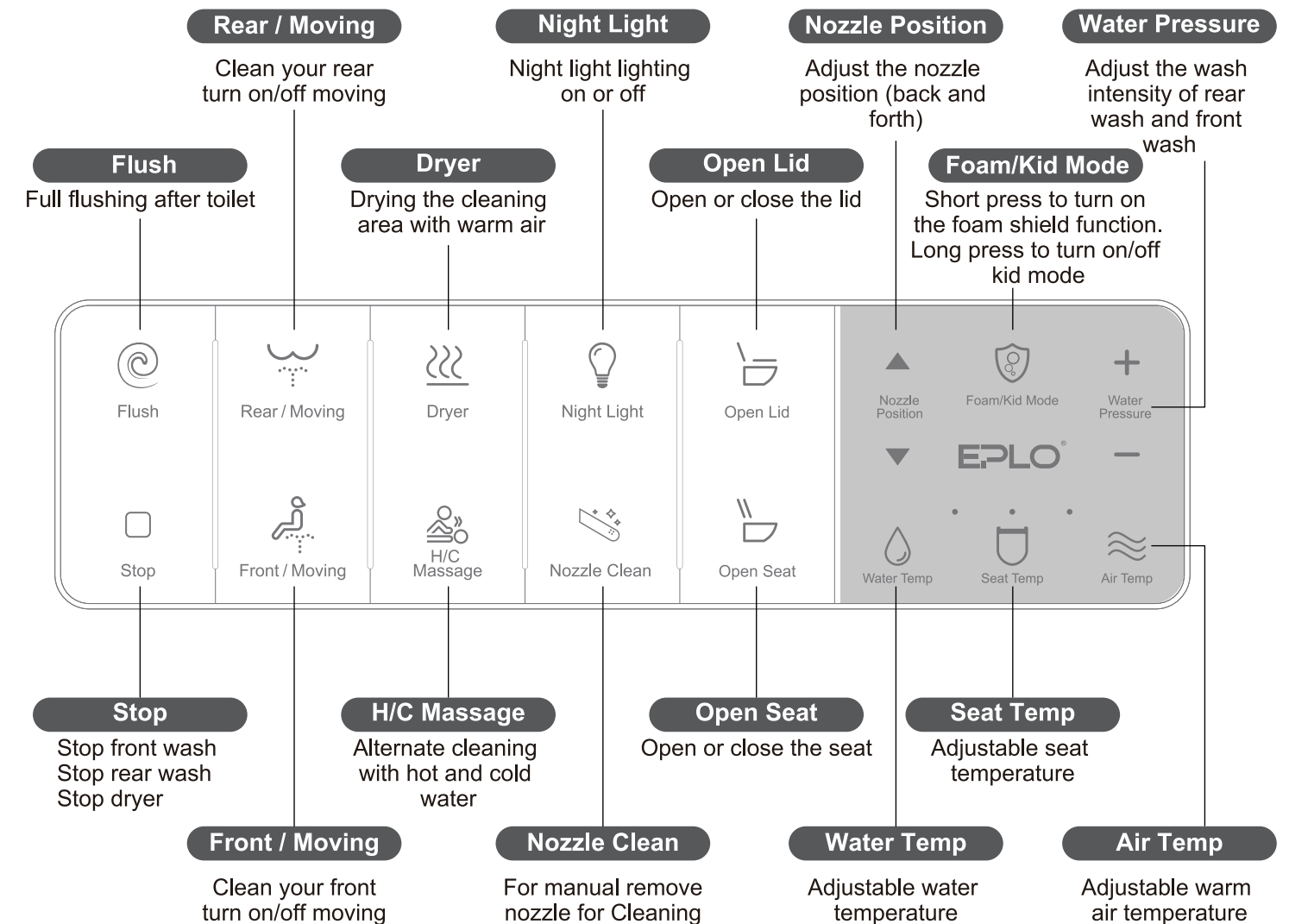
Overview



Rotated Switch



Remote Control



TIPS:

1. Long press the "H/C Massage" button for 5 seconds to turn on/off all Function Prompt Tones (Except alert tone and sedentary reminder).
2. Long press the "Night Light" button for 5 seconds to turn on/off the power saving ECO function.
3. When seated, long press "Flush" button for 5 seconds to turn on/off pre flush function.
4. When unseated, long press "Flush" button for 5 seconds to turn on/off auto flush function.
5. Long press the "Water Temp" button for 5 seconds to turn on/off the automatic foaming function.
6. Long press the "Air Temp" button for 5 seconds to turn on/off the automatic foaming function when leaving seat.
7. Long press the "Nozzle Clean" button for 5 seconds to turn on/off the foot sensor function.
8. Long press the "H/C Massage" + "Front/Moving" buttons at the same time for 5 seconds to turn on/off the sedentary reminder function.
9. Long press the "H/C Massage" + "Rear/Moving" buttons at the same time for 5 seconds to turn on/off the 4-Season Comfort function.
10. When needs to turn on/ off the automatic open&close lid function, please long press "Nozzle Clean" + "H/C Massage" buttons on the remote control at the same time for 5 seconds.

Warnings and Safety

Please read thoroughly

First of all, thank you for purchasing our product. To ensure proper and safe use of this product, carefully read this section prior to any usage. Afterwards, store this manual in a safe place for any needed future reference.

The hazards and warnings listed herein are important to our user's safety. Significant consequences may result from failure to heed warnings. The company will not be held liable for any injuries to the user and damages to the product due to improper usage and/or failure to heed safety warnings.

Explanation of Terms and Symbols

- Warning** . . . 「Indicates possible injury resulting from improper usage due to negligence of this sign.」
- Attention** . . . 「Indicates human injury or property loss that may result in improper usage due to negligence of this sign.」
-  . . . 「Note」 When used with the above "Warning" and "Attention" signs, indicates a strict request to follow noted precautions.
-  . . . 「Prohibits any individual from performing any action with this symbol.」
-  . . . 「Prohibits any individual from dismantling product.」
-  . . . 「Keep product away from any wet environments, including, but is not limited to, humid environments, close proximities to baths, showers or sinks.」
-  . . . 「Do not touch!」
-  . . . 「Do not touch with a wet hand!」
-  . . . 「Keep away from any extreme heat or fire!」
-  . . . 「Operate only as instructed!」
-  . . . 「Pull out the power plug!」
-  . . . 「Protective grounding」

Warning

This product needs to be properly grounded.

- ※Risk of electric shock
- ※If unsure, contact an electrician. electrical installation company.



Do not place a lit cigarette along with other burning objects into the unit.

- ※Risk of fire.



Do not touch, insert or pull out the power plug with a wet hand.

- ※Risk of electric shock.



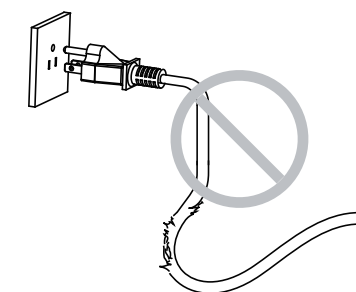
Do not use during thunderstorms (pull out the power plug during storms).

- ※Failure in doing so may lead to injury or fault in the product.



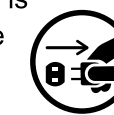
Do not use a power socket in poor condition or a damaged power plug.

- ※Risk of fire and/or electric shock.



When the seat ring or the cover plate is damaged, to avoid any harm, be sure to pull off the power plug, close the water source and contact your local distributor for replacement.

- ※Risk of fire or electric shock.



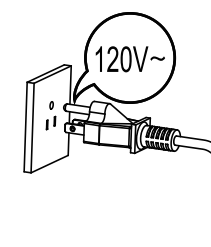
Regularly pull out the power plug and wipe off any dust on the power plug using a clean dry cloth.

- ※Risk of fire.



The power socket in use should be within the specified range (AC120V).

- ※Risk of fire and/or electric shock.



Any person with a disability, the elderly, and children, should be using this product with the supervision of another individual.

- ※Be advised that sitting on the heated seat for an extended amount of time may result in burns.



Do not pull, damage, bend, twist, stretch, roll, bundle, clamp or squeeze the power cable. Do not place anything on power cable.

- ※Risk of fire and/or electric shock



This product is not a toy. Advise children not to play with product.

- ※Risk of injury.



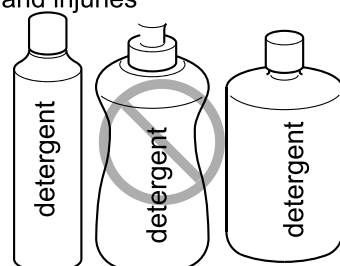
Do not dismantle, repair or alter this product on your own. Call in a professional.

- ※Risk of fire, electric shock, and/or other accident that may lead to injury.



Warning

For cleaning or maintenance of plastic parts, do not use any harsh cleaning agents. (These include, but are not limited to products such as: concentrated sulfuric acid, concentrated nitric acid, glacial acetic acid, carbon tetrachloride, chloroform, acetone, butanone, benzene, methylbenzene, phenol, methylphenol, dimethylformamide, methyl ether, soybean oil, acetate, 40% nitric acid, thick salt acid, 95% alcohol, gasoline, kerosene or brake oil, etc).
※Risk of damaging parts that can lead to accidents and injuries



Do not add water or detergent into the unit or on to the wireless remote. Do not soak the product with water or cleaner.

※Risk of fire and/or electric shock.

Do not install product in a humid environment or a soak room. Do not spray or soak this product with any form of liquid to prevent any damage to the product.

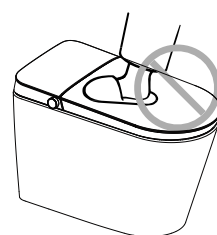
※Risk of fire and/or electric shock.



Do not use polluted water or water meant for industrial.
※Risk of urocystitis or dermatitis.
Untreated water may also cause corrode inner workings of unit and may cause electrical shock or a fire.

Do not apply any force to the unit's seat and lid. Do not stand on the lid or open or close the lid and the seat forcefully.

※This may result in product damage and/or user injury.



Do not place your hand or any other object into the dryer trap, and do not cover the dryer and dryer trap during product use.
※Risk of fire, electric shock, and/or other accident that may lead to user injury.



Do not spray urine at the dryer trap.

※Risk of electric shock.

Read the following for proper battery usage.

- Properly install the battery according to its correct polarity.
 - Remove the battery during long periods without use.
 - Replace the battery before it reaches the end of its usage. Failure to do so may result in interrupted control signals.
 - Cover the battery with tape before disposal.
- ※This will prevent battery fluid leaks that may cause fire and/or other damages.

Warning

- Place the battery out of children and infant reach.
- ※If battery is swallowed, contact a doctor immediately.
- If battery fluid leaks onto user, quickly rinse off area using water.
- If battery fluid gets into eyes, do not rub your eyes. Quickly rinse it with water and consult a doctor immediately.
- ※May result in vision impairment or blindness.

When the battery is in use, do not do the following operations.

- Do not hold or store with metal objects (such as a necklace or a watch).
- Do not mix new and old batteries.
- Do not pull battery apart battery or throw it into water and/or fire. Battery fluids may cause a fire.

Attention

Do not use the heated seat or warm dryer temperature for an extended amount of time.
※Extended use may result in burns.

While using this product, make sure that the skin is in contact with the seat sensor area. Otherwise, product may not operate correctly.
※Children and smaller individuals may have trouble staying in contact with sensor area.

Do not spray urine in the direction of the bidet nozzle.
※Doing so may result in blockage to the bidet nozzles and cleaning area.

Do not use your old hose component. Use the one provided with your product. Anything else connected to the older hose may need to be replaced.
※Risk of water leakage and/or property loss/damage.

In case of sudden power failure, remove the power plug and close the angle valve to prevent water leakage.
※Risk of water leakage and/or property loss/damage.

Avoid direct sunlight or heat.

※Risk of product discoloration.

Do not supply electricity with an external switch. I.e: connecting the universal part to a timer switch.
※Run the risk of issues caused by improperly resetting the thermal breaker.

When the T-valve is being replaced, be sure to close the water supply angle valve. When the T-valve is being installed, be sure to fasten it with force.
※Risk of water leak.

Pull out the power plug when the product is in disuse for an extended amount of time. Make sure to shut off the water and remove the water inside the product.
※Risk of fire, leaks, and product damage.

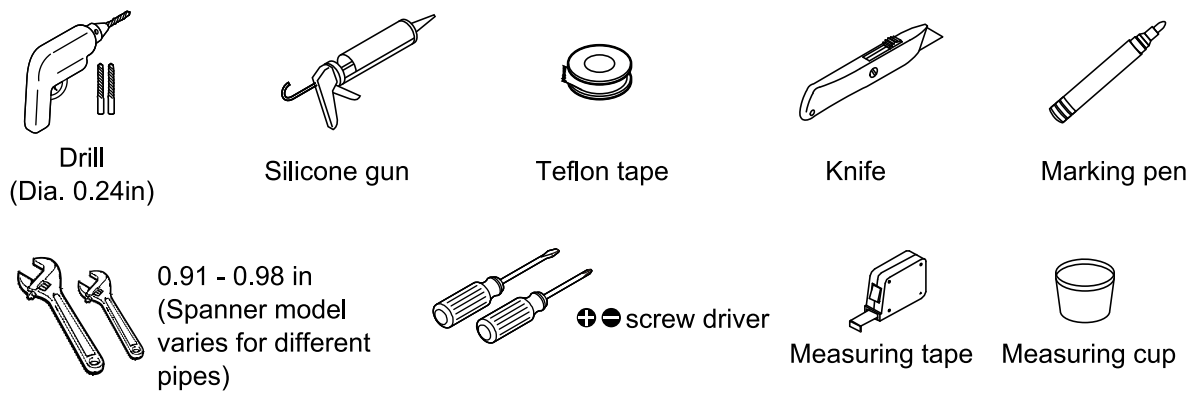
When storing or transporting in cold climate, make sure to remove all water from the unit. Product may crack and other damages may occur due to freezing water.
※Risk of fire, leaks, and product damage.

Installation

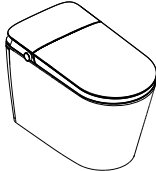
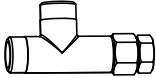
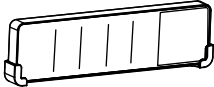
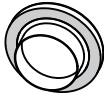
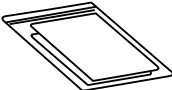
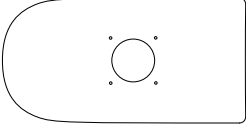
Tools required for installation

Required tools

Required tools for installation.Please have these tools prepared prior to installation.



Item list (Confirm that all below items are inside the box)

Intelligent toilet(1 set)	T-valve(1 pc)	Battery box (1 set)	Remote control set(1 set)
			 (holder 1 pc, screw 2 pcs)
Wax Ring(1 pc)	Installation Book & User Manual	Sealing Flange	Mounting accessory kit(2 pcs)
			
Mounting Template			
			

- ※Please confirm all the aforementioned items are inside the package.
- ※If there are any omissions, please contact our customer service.
- ※The battery box does not include batteries when it leaves the factory and needs to be purchased separately (Battery model: AA Batteries; Quantity: 10).
- ※The flange and wax ring we provide are for backup only. You can also use your existing flange. If your flange is lower than the ground, we recommend purchasing thicker wax rings to achieve strict sealing.

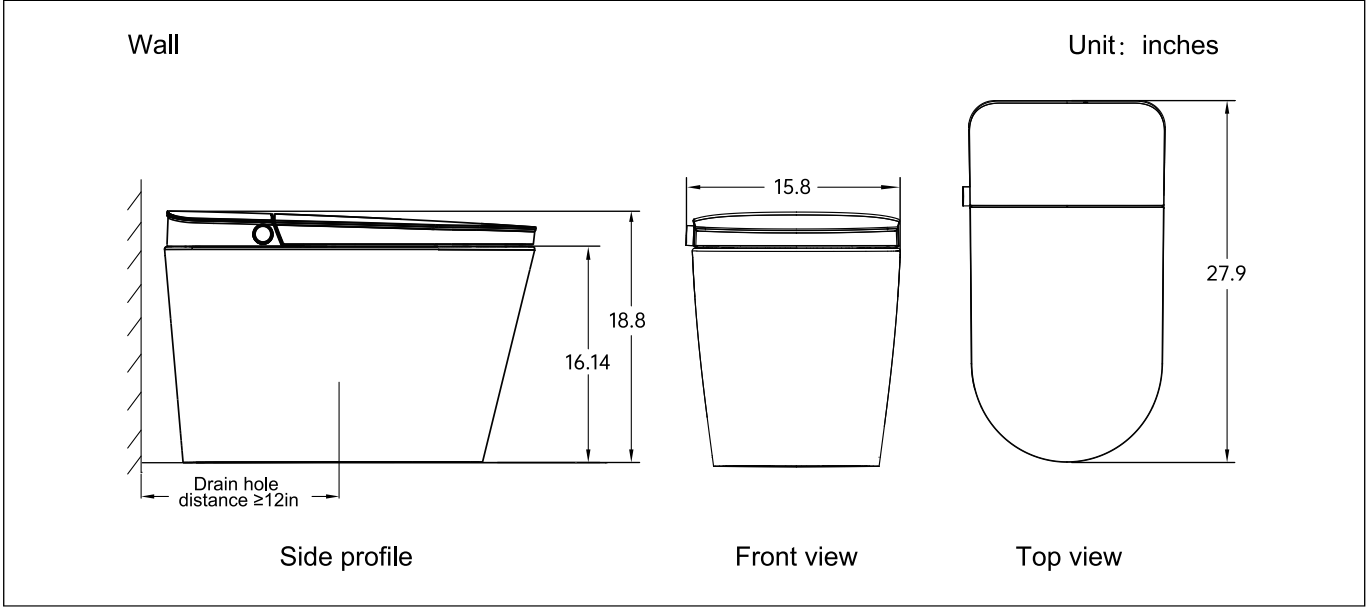
Before you Install

Water pressure check, dimensional drawing

Checking your water supply

Please check and make sure that water is coming out of the toilet water supply valve properly!

Confirm dimensions of product with installation space



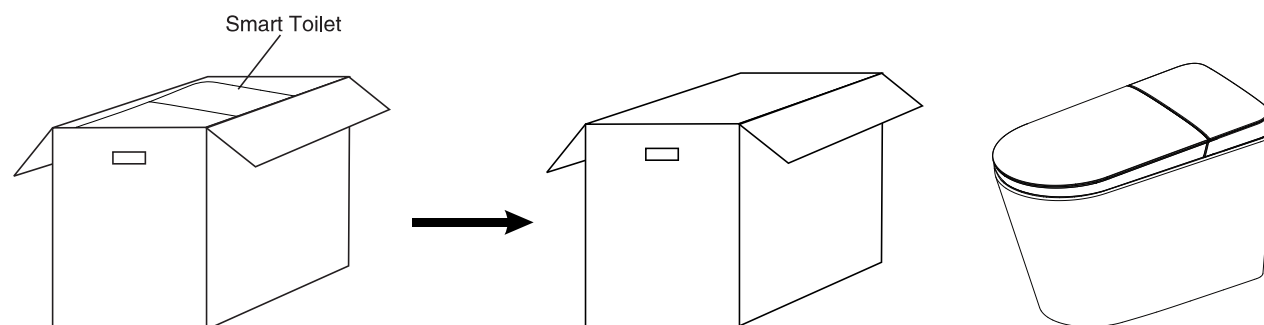
- Please ensure that the distance between the center point of the sewage outlet and the wall is not less than 12 inches!
- The power consumption of the toilet is not high, its maximum working current does not exceed 10A. You do not need to provide a specific power line for it, just like a regular socket in your home.
- The Quickest Solution when you have questions about installation: Take photos of your installation environment and send an email to: service@eplo.com
EPLO has experienced Technical Support to provide the fastest solutions.

Installing your product

Install your unit using the following steps

1 Open the box right side up

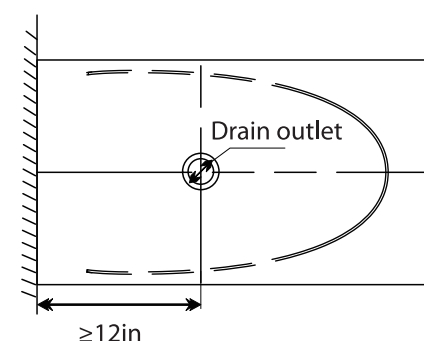
Remove the accessories first, then remove the unit from the top, as shown in the diagrams below.



2 Mark your drainage hole with a cross

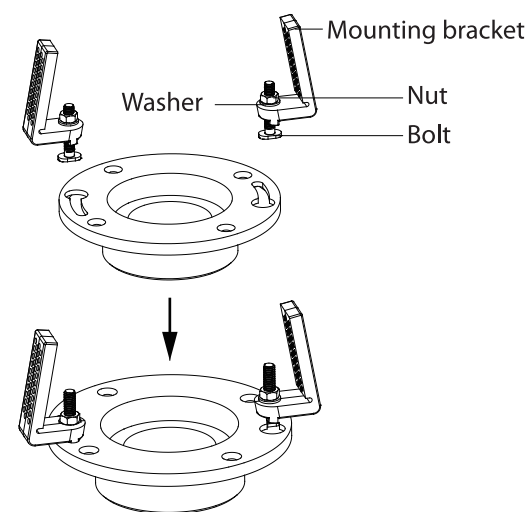
Cardboard installation

- Align cardboard with the centerline of drain outlet;
- Draw contour line according to cardboard;



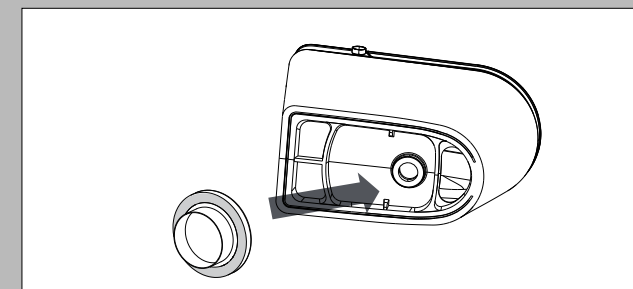
3 Mounting bracket installation

- Assemble the mounting bracket with bolts and then install them to the pre-installed flange plate on the ground and lock tight with nuts.

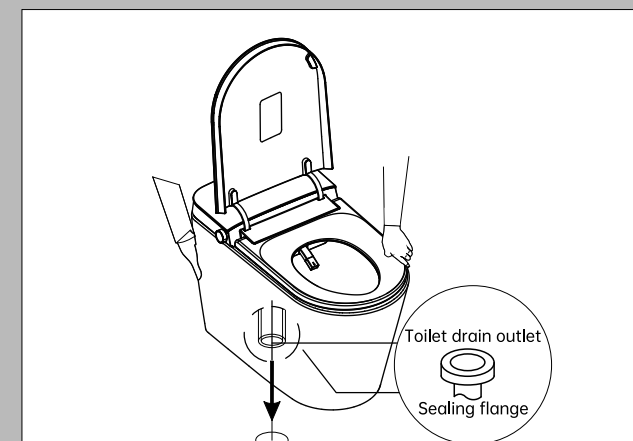


4 Install the ceramic body, water supply hose, T-valve

1. Place the wax ring on the drain hole at the bottom of the ceramic.

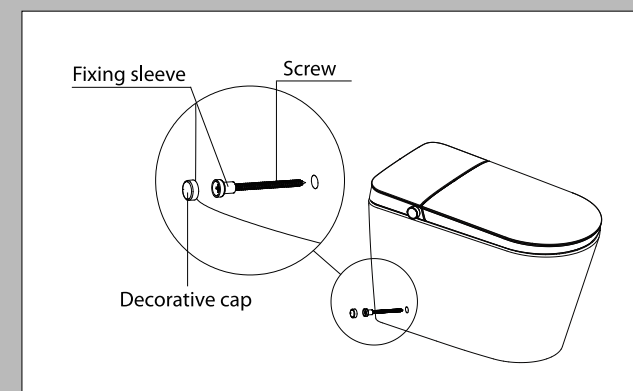


2. Install sealing flange into drain outlet.
3. Install ceramic toilet on corresponding position according to contour line.

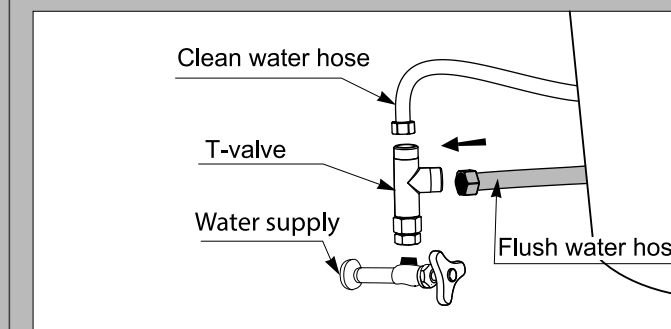


Tips: The toilet is heavy, and it needs to open the seat cover to carry it by two people.

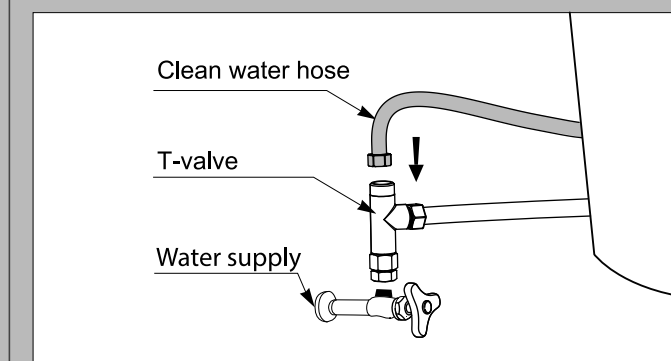
4. Put the screw through the fixing sleeve and then install it through the holes (on both sides of the toilet ceramic) to the mounting bracket on the ground, and lock tight with a tool.
5. Put the decorative cap on the fixing sleeve.



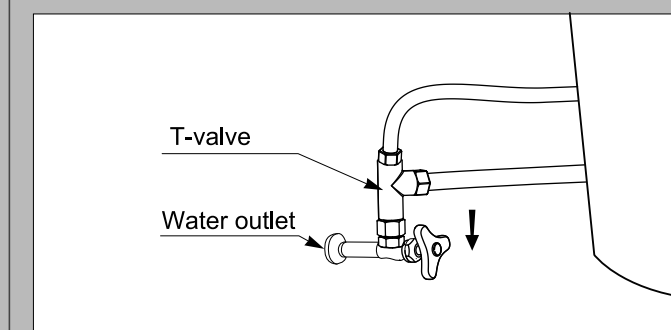
6. Attach the flush water hose to the T-valve and tighten.



7. Attach the clean water hose to the T-valve and tighten.



8. Connect the T-valve to the water supply and tighten. Use gasket to prevent water leakage.



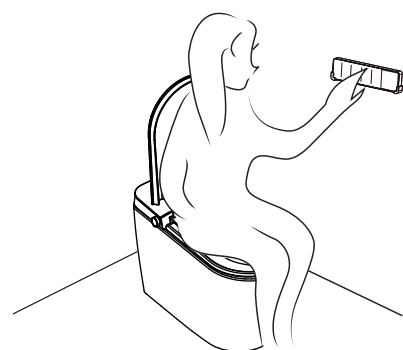
9. Finish installation.

5 Installing the remote

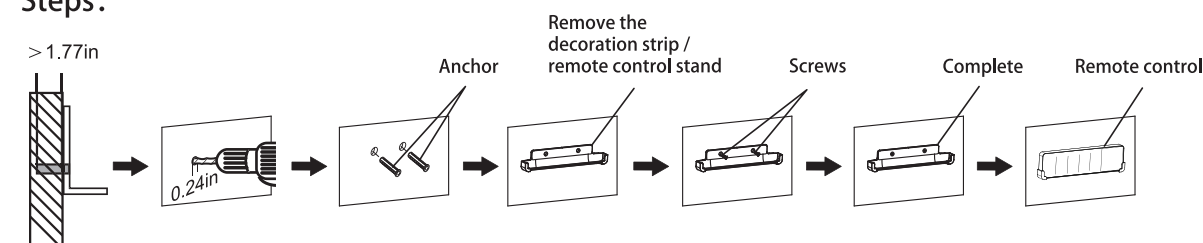
1. Drill two 6mm(0.24 inch) diameter holes on the wall (about 1.77 in deep)
2. Knock the anchors into the hole with a hammer.
3. Secure the holder with anchors.
4. Use the screws to secure the holder to the wall.
5. Remove the battery cover from the backside of the remote to install batteries
6. Once finished, remote is ready to be placed in its holder.

Detailed steps shown in the diagram below:

- ※ Please use proper mounting tools for special wall surfaces(such as wood, HDF, etc.)
- ※ The remote control holder should be installed away from the bidet's spray trajectory.
- ※ The remote control holder should be installed within reach when seated on unit.
- ※ Make sure there is nothing to block the transmission between the toilet and its remote.

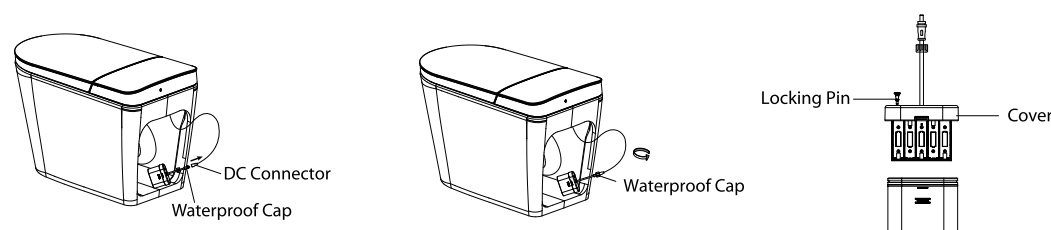


Steps:



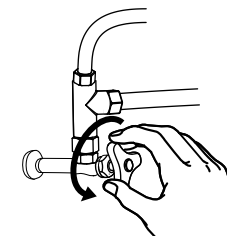
6 Installing and Replacing the Battery

1. Unscrew the protective cap from the DC power connector.
 2. Disconnect the DC power plug.
 3. Remove the locking pin (or latch) and open the battery cover. Insert 10 AA batteries with correct polarity (+/-). Close the cover and reinsert the locking pin.
 4. Reconnect the DC plug and tighten the protective cap securely.
 5. Secure the battery box in the designated position as illustrated.
- ※ Replace batteries only with high-quality alkaline batteries.



7 Testing water flow

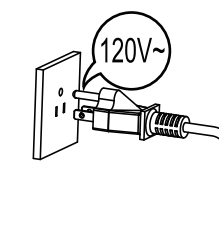
1. Open the water supply angle valve to maximum as shown in the figure.



2. Confirm various connecting parts are not water leaking.
※ In case of water leaking, unfasten the nuts again and install them again.

8 Connecting power

1. Connect to the grounding.
2. Plug in AC 120V power plug.



3. Check to see if the power is on.

- (1) Check to see if the power light is on.
- (2) Press the knob to confirm that the toilet is powered on.

Testing the product

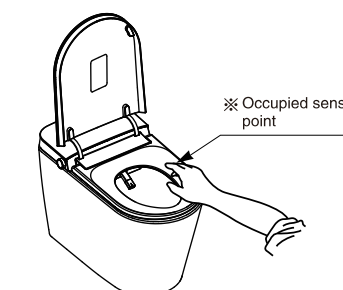
(Test whether the functions of the buttons on the remote control and the knobs on the side of the body are normal)

- Are all the functions working properly?

Rear Wash, Front Wash (Including water pressure & nozzle position adjustment), Heated dryer, Water & Seat temperature adjustment, Nozzle cleaning, Remote control. All functions listed above should be tested.

- Checking Rear Wash

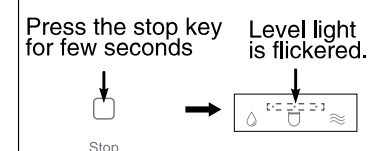
Please use your hand to hold the seat sensor area, turn the knob forward or press the "Rear / Moving" button on the remote control, and use your hand to cover the front of the washer to block the flow of wash water to avoid spraying water on your body or clothing.



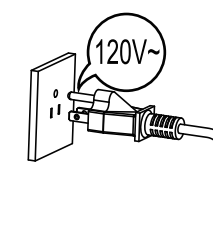
Matching your remote control code

※ When the product leaves the factory, the remote control and the product are connected, if the remote control went failure, please re-connect the code as following methods.

1. Unplug the product's plug, press the stop key for few seconds until the level light is flickered.



2. Plug the attaching plug when the remote control get closer to the product.



3. The level light stops flickering, and then it is lighted on.

All the level light is lighted on



4. At the time, the remote control and product is re-connected.

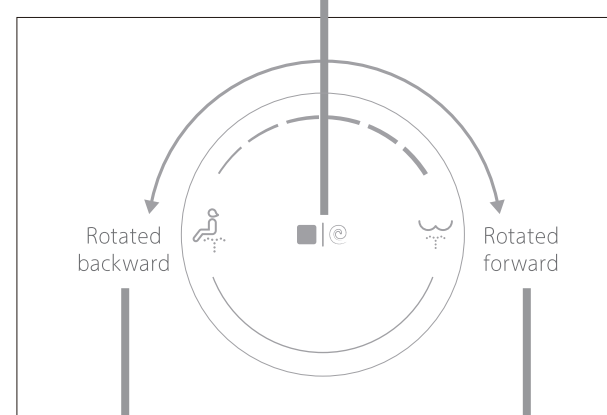
《Function Explanations》

■ Power / Stop

Stand by: long press it to activate it.
Activated: under the rear washing, front washing, press it for short time to stop it, long press it to enter to the drying mode. under the drying mode, press it for short time to stop it, long press it to adjust wind speed.
Activated and not sitting on the seat: press it for short time to full flush, long press it to enter to the standby mode.

■ Emergency Flush

When the product is not powered-on, short press the knob, it can achieve emergency flushing function.
※ Please kindly noted that you would like to purchase batteries to use this function.
※ If the above operation does not work, you need to replace the battery or contact us local dealer.



■ Front Wash

Under no cleaning and drying mode, and seating the toilet.

“Rotated backward” , rotated it backward for 45° to enter into the front wash mode. The cycle of operation: front wash 1.5mins + drying 4mins.
When the function of front wash is activated, rotates the switch forward to increase the cleaning strength, switch backward to decrease the cleaning strength.
When the function of drying is activated, rotates the switch forward to increase the wind speed, switch backward to decrease the wind speed.

■ Rear Wash

Under no cleaning and drying mode, and seating the toilet.

“Rotated forward” , rotated it forward for 45° to enter into the rear wash mode. The cycle of operation: rear wash 1.5mins + drying 4mins.
When the function of rear wash is activated, rotates the switch forward to increase the cleaning strength, switch backward to decrease the cleaning strength.
When the function of drying is activated, rotates the switch forward to increase the wind speed, switch backward to decrease the wind speed.

※ When starting up, short press the knob to send ceramic full flushing command when there is no function.

■ Auto Flush

When the seat sensor no longer detects a user, it will automatically flush.

The toilet will only flush once.

※ If seated for less than 2mins, the product performs a eco flush.
※ If seated for more than 2mins, the product performs a full flush.

■ Dryer

Dries both front and rear areas.

Press the "Dryer" button once.
Press the "Dryer" button again to adjust the wind speed, which can be set to three levels from low to high.

■ Foot Sensor Function

Tap the foot sensor with your foot to raise your toilet lid / seat.

Tap the foot sensor once: Lid opens.
Tap the foot sensor twice: Seat raises.
Tap the foot sensor three times: Seat and lid will close and toilet will eco flush once.

※ Rear / front wash is not available during flushing.

■ Microwave Induction

Microwave will detect any user approaching the product.

Automatically open the seat cover when the human body is near.
Close automatically when it no longer detects a user.

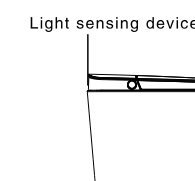
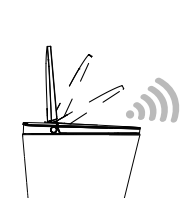
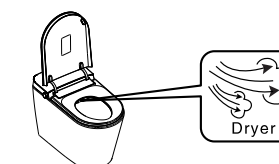
■ Night light

Automatic operation according to ambient light.

When the night light is turned on, the night light can be turned on/off automatically through the change of external light intensity. When there is strong light, the night light will turn off automatically, and when the light is weak, the night light will turn on automatically.

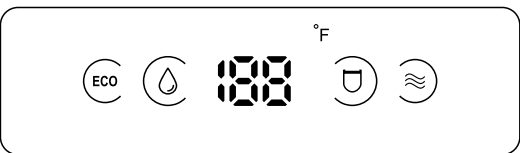
■ UV Water Purification

Purification the water flow in the cleaning waterway through ultraviolet lamps.



Digital Display

When adjusting seat temperature, it will show seat temperature; when adjusting water temperature, it will show water temperature; when adjusting air temperature, it will show air temperature; ECO is showed when the power saving function is activated.



4-Season Comfort

Long press the "H/C Massage" + "Rear/Moving" buttons at the same time for 5 seconds to turn on/off the 4-Season Comfort function. The "Water temp", "Seat temp", and "Air temp" are automatically adjusted based on the ambient temperature.

During use, these settings can be manually overridden via the remote control. After leaving the seat, the system reverts to the 4-Season Comfort mode.

Kid Mode

Long press "Foam/Kid Mode" button for 5 seconds to turn on/off kid mode.

When the child mode is turned on, the cleaning and drying functions can be activated without the need for a seat. The water temp, air temp, seat temp, and water pressure are set to the medium range by default, and the nozzle position is set to the maximum range by default, which can be adjusted. If there is no operation within 30mins, or if the lid is closed or the seat is opened, the kid mode will be exited.

- ※ During the kid mode, there is no nozzle clean function, auto flush function, automatic foaming function, or pre flush function.
- ※ Kid mode can only be activated when the seat is closed and the lid is open.

Power Saving ECO

Long press the "Night Light" button for 5 seconds to turn on/off the power saving ECO function.

When power saving and seat temperature are activated, about 30mins after leaving your seat, seat temperature decreases to a low setting and held.

Foam Shield

Press the "Foam/Kid Mode" button to turn on the foam shield function.
Long press the "Water Temp" button for 5 seconds to turn on/off the automatic foaming function.
Long press the "Air Temp" button for 5 seconds to turn on/off the automatic foaming function when leaving seat.

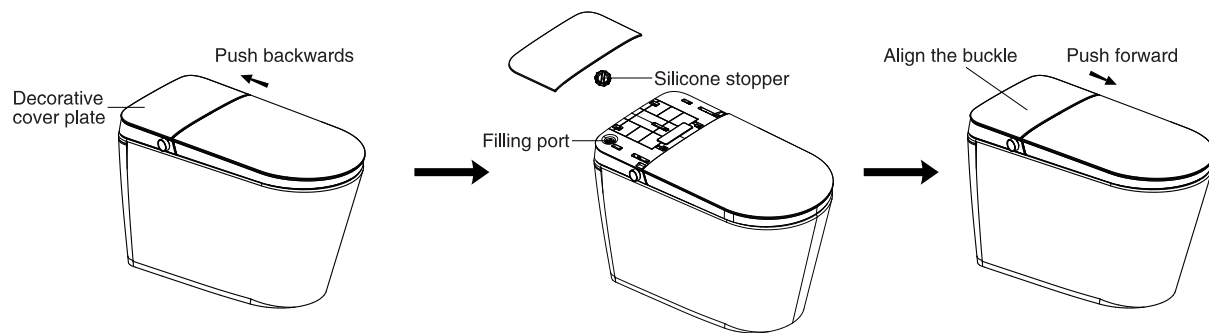
User-friendly Design

- **Slow-closing lid/seat**
Preserve your toilet's life and allows you to close the lid/seat silently.
- **Damper**
The product has installed the damper which provide the toilet cover and toilet seat with a buffer function, to achieve the mute effect.
- **Multi-Protections**
Multiple built-in safety features to protect the user and product.
- **Memory mode**
After power failure, water temp, water pressure, air temp, and nozzle position are all restored to mid-range after power failure.
On / off, keep the last memorized setting state.
- **Self-cleaning Nozzle**
The washer can automatically clean, keeping bacteria and stains away.
- **Pre-flush**
After seating, the product will flush once towards the seat to ensure that the seat wall is moistened.
- **Sedentary Reminder**
When kid mode is not activated and cleaning/drying has not started : 2 beeps will sound after 10mins of sitting, 3 beeps will sound after 15mins of sitting.
- **Hygienic Seat**
Hygienic material is used for the seat.

Foam Liquid Filling

1. Push back to remove the decorative cover, then take out the silicone plug of the liquid filling port.
2. Open the cap of the foam liquid bottle, pour the foam liquid through liquid filling port into the product; the amount of liquid added at one time should not exceed 600mL (the volume of the liquid storage bottle is 600mL), otherwise it will overflow.
3. Put the silicone plug back into the filling port, align the decorative cover with the buckle, and push it forward into place.
4. After sitting down or press the "Foam/Kid Mode" button on the remote control, if no foam flows out, it means that the foam liquid has been used up and new foam liquid needs to be filled. The filling method is as above (steps 1-3).

- ※ New factory products need to add foam liquid first.
- ※ You can use Body wash to prepare the foam liquid. For detailed mixing instructions, please refer to the product-related video. Dilute with 50%-60% water to prevent over-thickening of the foam liquid may cause suction failure.
- ※ When replacing foam fluid or performing maintenance, be careful not to let sediment and other particles into the product.
- ※ When replacing the foam liquid, please unplug the power plug first, add liquid, and then power on again.



Maintenance

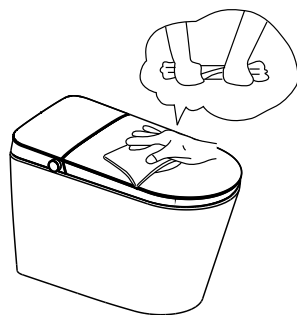
Regular maintenance is required to ensure normal use

Note

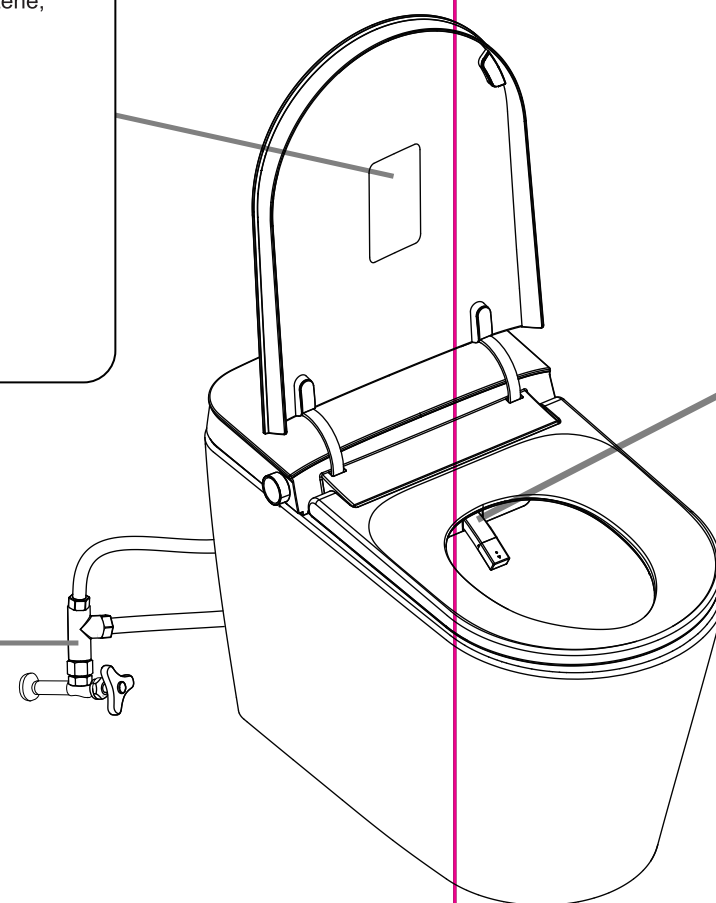
- Cut off the power and water supply before maintenance.
- Direct water wash to the entire product is prohibited.

Maintenance of product surface, ceramics and metal

- Wipe dust or stains with a soft wet cloth.
- A wet soft brush, cloth or sponge may be used to clean the ceramic area.
- It is recommended to use metal specific cleaning agents when cleaning and maintaining metal accessories to avoid rust, and to wipe them clean in a timely manner after cleaning.
- ※ Do not use abrasive cleaning solutions, such as alcohol, bleach, paint thinner, cresol, benzene, gasoline, etc.

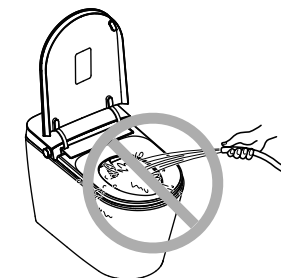


- Built-in filter needs to be cleaned quarterly.



WARNING

Do not spray water or detergents on the toilet, remote control or the power cord. Doing so may cause electric shock or fire.



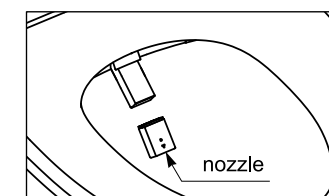
Maintenance during Winter Season

During winter season, the water inside may freeze after long periods of storage and non-usage. Please take measures to prevent.

Note

- Before connecting the product to the water supply and electrical outlet, allow it to defrost for 30 mins in a warm indoor environment.
- In cases of extreme cold/freezing/nozzle stuck in place, wrap the water input line with a warm towel. Never pour hot water or use a hot dryer directly on the toilet.

Maintenance of the nozzle



Press the "Nozzle Clean" button on the remote control without occupying the seat. The nozzle will extend. Proceed to clean with a soft toothbrush.

- ※ Do not forcefully hold the nozzle, otherwise it may break.
- ※ Please change the spout if it blocked.

Troubleshooting

Experiencing issues with your product?

If the user should run into any issues, please consult the troubleshooting guide below. If problem persists, please contact EPLO TECH Support, there is TECH support email on the remote control.

Power Button

Phenomenon	Fault Diagnoses	Solutions
Not working	Check whether the attaching plug is loose or not	Please check the circuit
	Check whether the power is switching on or off (the power light is not on)	Press rotated switch for 3s, the power light is on.

Wash Functions

Phenomenon	Fault Diagnoses	Solutions
No water from the spout	Check whether or not the water supply cuts off	Wait for the water supply restoring
	Check whether or not the angle valve switches off	Open the angle valve
	Check whether or not the filter mesh is blocked	Clean the filter mesh
	Check whether or not the inlet pipe is flexed	The inlet pipe must be straight
The intensity of cleaning is not strong enough	Check whether or not the water pressure of cleaning switch to low level or not	Regulate the water pressure according to the instruction manual
	Check whether or not the filter mesh is blocked	Clean the filter mesh
Unusual water flow from the spout	Abnormal operation	Unplug the attaching plug for one minute and then plug it again
The water temp is not warm enough	Check whether or not the water supply switches to low level	Regulate the water temp according to the instruction manual

Dryer

Phenomenon	Fault Diagnoses	Solutions
The dryer blows cold air	Check whether or not the dryer switches off	Regulate the temperature of dryer according to the instruction manual

Heated Seat

Phenomenon	Fault Diagnoses	Solutions
The seat temp is too low or is not hot	Check whether or nor the temp of toilet seat is on the “off” position	Regulate the temperature of toilet seat according to the instruction manual

Remote Control

Phenomenon	Fault Diagnoses	Solutions
The remote light is flickered	Low battery	Please replace a new battery
Remote control is not working	Check whether or not there is any water on the remote control	Wipe off water by dry towel

Toilet Unit

Phenomenon	Fault Diagnoses	Solutions
The product is not flushed clean	No power supply	Power restoration
	No water but have the sound of flushing	1. Check whether or not the pipeline is blended or not, please keep the water supply pipeline open and smooth 2. Check there is any damage of water pump

Specifications

Rated voltage		120V~
Frequency		60Hz
Rated power input		1050W(When inlet water temp in 59°F)
Seat and dryer temperature range		4 different levels
Dryer temperature range		95°F~131°F
Water supply hose type		DN15(G1/2")
Water Inlet	Minimum pressure	11.6psi
	Maximum pressure	108.8psi (static state)
Toilet	Flush type	Tornado flush
	Rough-in	Rough-in 12in
Flushing	Heating type	Instant heating
	Washing temp range	OFF/93.2°F~102.2°F (4 levels)
	Safety system	Butterfly thermostat, thermal fuse, flow sensor
Dryer	Dryer temp range	OFF/ 95°F~131°F (4 levels)
	Dryer air speed	> 4m/s
	Safety system	Thermal fuse, bi-metal
Heated seat	Heat temp range	OFF/ 93.2°F~102.2°F (4 levels)
	Safety system	Thermal fuse
Power cable length		Appx. 5.1ft