MATTRESS OWNER'S MANUAL

Designed for Rest. Crafted for Comfort.

10-YEAR	48-72 HR	KEEP
LIMITED WARRANTY	EXPANSION	FOR REFERENCE

Please read this manual before unpacking and using your mattres

01 SETTING UP YOUR MATTRESS

YOUR BETTER SLEEP BEGINS HERE

Thank you for choosing us. Follow these five steps to safely unpack your mattress and allow it to recover to its intended shape.

1



UNBOX

Lay the box on its side and carefully remove the rolled mattress.

2



POSITION

Place the rolled mattress on the intended bed frame or flat platform, then remove the outer plastic film.

3



UNWRAP

Once positioned, carefully open the inner plastic wrap using the mattress opener.

4



EXPAND

Allow the mattress to inflate fully. Normal expansion usually takes 48-72 hours. Cooler temperatures may extend the process.

5



INSPECT

Use the product label position to confirm the correct orientation; the side nearest the label should face up. Initial wrinkles or reduced thickness are normal during recovery.

02 CARE & CLEAN INSTRUCTIONS

FABRIC CARE SYMBOLS



Gentle cycle



Do not tumble dry



Do not iron



Do not dry clean



Do not bleach

RECOMMENDATIONS

- Choose a sturdy, durable bed frame with adequate support at the middle, front, back, and both sides.
- Use a mattress protector to help keep the mattress clean.
- Store and use the mattress in a horizontal position.
- Rotate the mattress every 3 months.
- Avoid sitting on the same edge position for long periods.

AVOID

- Do not bend, fold, twist, stand, or jump on the mattress.
- Do not smoke in bed or allow contact with open flames.
- Do not use regular household cleaners on the mattress.
- Do not place the mattress upright where it could tip over.
- Do not remove product labels or logos needed for future warranty identification.

CARE SUPPORT

For additional care and cleaning guidance, please contact Customer Support.

03 FREQUENTLY ASKED QUESTIONS

QUICK ANSWERS

How long does it take to expand fully?

Most mattresses fully expand within 48-72 hours. Lower room temperatures may prolong the process. Temporary wrinkles or reduced thickness are normal when first opened.

What if the mattress has not reached full size?

Place it on a flat platform for 48-72 hours and warm the room to at least 20 C (68 F). If needed, loosen the mattress by gently rolling on the surface for 10-30 minutes.

How should I measure mattress thickness?

Measure between the highest points of the upper and lower surfaces. Because mattresses are large products, a height variation of approximately +/- 1 cm is considered normal.

Why is there an initial smell?

The mattress is quality checked for odor. After unrolling, the protective plastic may leave a residual smell that generally dissipates within 24-72 hours.

Why can edge support or firmness feel different?

Roll-packed mattresses may feel less rigid at the edges. Sleeping position also changes how softness and firmness are perceived, and your body may need time to adjust to a new mattress.

04

10-YEAR LIMITED WARRANTY

10 YEARS

LIMITED WARRANTY

Your mattress is backed by a 10-year limited warranty for the original purchaser. Keep the product labels and this manual for future reference.

WHAT IS NOT COVERED

1. Physical abuse or damage to the mattress structure or cover, including burns, cuts, tears, liquid damage, or stains.
2. Normal wear and tear, including normal changes in mattress elasticity or firmness over time.
3. Improper maintenance, alteration, or repair performed by unauthorized sales or service representatives.

ACTIVATE & GET SUPPORT

Contact the after-sales service team to activate your product warranty and obtain warranty or after-sales support. For complete warranty terms, contact Customer Support.

05 SAFETY & DISCLAIMER

IMPORTANT SAFETY INFORMATION

OPEN FLAME	Keep the mattress away from smoking materials and all open flames.
USE POSITION	Store and use the mattress horizontally. Do not place it upright where it may tip over.
MATTRESS HANDLING	Do not fold, twist, stand, or jump on the mattress. Avoid repeated sitting in the same edge position.
SUPPORT SYSTEM	Use a bed frame with sufficient load-bearing capacity across the center, front, back, and both sides.

DISCLAIMER

The guidance in this owner's manual is provided for informational purposes. The brand aims to provide accurate and helpful care and usage information, but individual circumstances may vary. Use reasonable judgment when following these recommendations, and refer to the warranty terms applicable to your mattress model. The brand is not responsible for damage or loss resulting from misuse of the mattress or failure to follow this manual.

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